

RESOURCES & ASSISTANCE FOR OFFENDERS, FAMILIES & COMMUNITIES

ESSENTIAL

REENTRY SOURCEBOOK



CONTAINS OVER **2500** COMPREHENSIVE
LISTINGS COVERING SUCH TOPICS AS:

- ✗ CLOTHING
- ✗ EMPLOYMENT
- ✗ ENTREPRENEURSHIP
- ✗ FAMILY & RELATIONSHIPS
- ✗ FINANCIAL ASSISTANCE
- ✗ FOOD & NUTRITION
- ✗ HOUSING
- ✗ LEGAL ADVOCACY & ASSISTANCE
- ✗ VETERAN RESOURCES

1ST EDITION

RAY BROOK
Reentry
INITIATIVE
Federal Correctional Institution | Ray Brook, NY

ESSENTIAL
REENTRY
RESOURCEBOOK

1st EDITION

RESOURCES & ASSISTANCE
FOR OFFENDERS, FAMILIES & COMMUNITIES



ESSENTIAL REENTRY SOURCEBOOK
RAYBROOK REENTRY INITIATIVE

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ESSENTIAL
REENTRY
RESOURCEBOOK

1st EDITION

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ABOUT THE SOURCEBOOK

The purpose of the Essential Reentry Sourcebook is to help currently and previously incarcerated men and women locate and engage local community-based resource providers in the hopes of enhancing the likelihood of reentry success.

Every listing in the Essential Reentry Sourcebook has been verified to ensure the most current and relevant information is presented. When a listing could not be verified, websites were utilized to obtain program descriptions and contact information.

The Essential Reentry Sourcebook contains only a limited selection of resources available in the United States. By reviewing the Essential Reentry Sourcebook, we hope individuals will become encouraged to explore further and to become aware of potential opportunities they might otherwise have overlooked. We have included resources that were relatively easy to contact, hoping that our readers would not be discouraged by wrong numbers or returned letters. If you feel we have missed a particularly valuable resource, let us know and we'll include it in our next edition. If you represent an agency that would like to be included in the Essential Reentry Sourcebook, please contact us for inclusion.

ACKNOWLEDGEMENTS

Thanks to the many currently and previously incarcerated men and women who have contributed their invaluable time and experiences to this project. Without their desire for accurate information and unwavering belief in this book, we would not have been challenged to dig so deeply, to probe so many resources, to look beyond the readily available answers for true solutions. Nor would we have had the motivation or the opportunity to test these findings and document the results so thoroughly.

We also wish to express special gratitude to the countless law enforcement professionals, whose suggestions and insight showed remarkable sensitivity and depth of knowledge. You are a group of competent people.

Finally, we wish to acknowledge the countless individuals, organizations, and companies who so generously offered ideas, information, and resources. This book has grown out of people's experiences – our own and many others. Sincerest thanks to all those who have gone before, from the pioneers who cleared the trails to the engineers who paved the road, so that the journey of so many might be easier.

INTRODUCTION

The United States has the highest documented incarceration rate in the world; in 2009, for every 100,000 residents, 754 were in jails or prisons.¹

Everything about incarceration is directly related to reentry success. Reentry strategies vary widely across the United States signifying that reentry's much more than an option, it's a necessary process. How successful the overall reentry process is depends on the strategies and resources used including pre and post-release planning, offender programming, and family and community integration.

Reconnecting with family and friends, establishing stable housing, finding and retaining quality employment, developing educational goals, and coping with addiction and substance abuse issues are just some of the obstacles that offenders must confront and overcome as part of the reentry process.

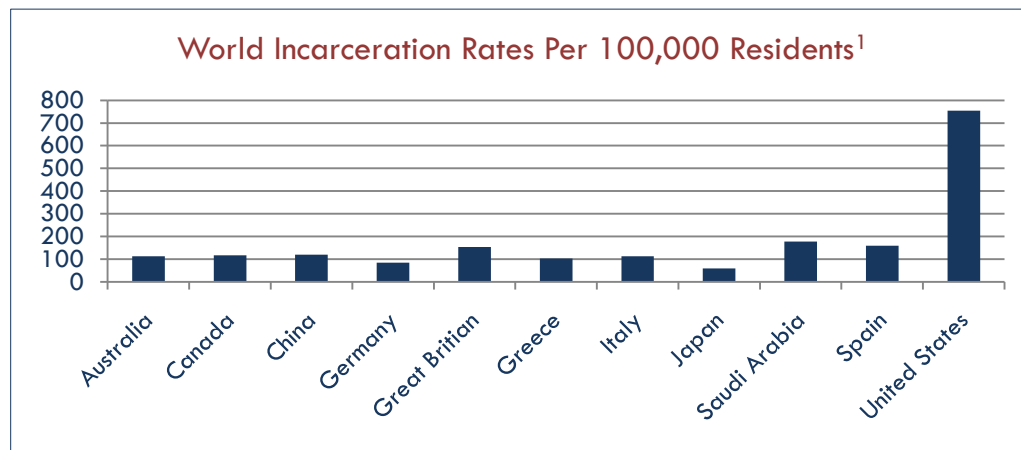
With less than 5% of the world's population² and 23% of the world's prison population³, the challenges of incarceration in the United States are staggering.

The United States now spends more than \$68 billion on federal, state and local corrections.⁴

The costs of reentry – both societal and economic – are high. Statistics indicate that more than two-thirds of state prisoners are rearrested within 3 years of their release and half are reincarcerated.⁵

A disproportionate number of offenders return to communities with no job, nowhere to live, and limited financial resources. The implementation and use of successful reentry strategies play an essential role in the overall success of those most in need while helping to reduce the cycle of recidivism.

In helping individuals to locate much needed resources, it is our sincere hope that the Essential Reentry Sourcebook will aid in the overall success of all reentry stakeholders.



¹ International Centre for Prison Studies (March 18, 2010). "Prison Brief – Highest to Lowest Rates". World Prison Brief. School of Law, King's College London.

² "U.S. & World Population Clock". U.S. Census Bureau.

³ "World Prison Population List". 8th Edition. By Roy Walmsley. Published in 2009. International Centre for Prison Studies. School of Law, King's College London.

⁴ Pew Center of the States. "One in 31: The Long Reach of American Corrections". Washington, DC: The Pew Charitable Trusts, March 2010.

⁵ Langan, P.A. & D.J. Levin. "Recidivism of Prisoners Released in 2010". Washington, DC: U.S. Department of Justice, Bureau of Justice Statistics, 2012.

CHAPTER 1 | REENTRY RESOURCES & INITIATIVES

*“Go confidently in the direction of your dreams!
Live the life you have imagined.”*

~ Henry David Thoreau

There are many government and nonprofit agencies that offer programs and services designed to enhance the post-release success of individuals returning to society after a term of incarceration. The agencies and organizations listed in this section were compiled as a starting point to assist individuals, families and communities with locating and utilizing reentry resources in an effort to enhance post-release success.

REENTRY SERVICE DIRECTORIES

In many communities, government and nonprofit agencies have developed reentry-specific resource directories to help individuals and their families locate community-based service providers. The following links provide access to directories available on a national and state level.

NATIONAL DIRECTORIES

There are many national resource directories designed to assist individuals, families and communities in the reintegration process. As resources change frequently, the following is only a brief sampling of what may be available on a national level.

American Civil Liberties Union, *Prisoners' Assistance Directory*
https://www.aclu.org/files/assets/2012_prisoners_assistance_directory.pdf

FairShake.net Reentry Resource Center, *Reentry Packet*
http://www.fairshake.net/pdf/reentry_document_packet.pdf

Federal Bureau of Prisons, *Employment Information Handbook*
http://www.bop.gov/resources/pdfs/emp_info_handbk.pdf

Federal Bureau of Prisons, *National Directory of One-Stop Career Centers*
<http://www.nicic.gov/files/folders/4338/download.aspx>

Gay and Lesbian Advocates and Defenders, *Resources for Prisoners and Ex-Offenders in New England*
<http://www.glad.org/uploads/docs/publications/resources-for-prisoners-and-ex-offenders-in-ne.pdf>

John Jay College, Prisoner Reentry Institute, *National Directory of Reentry Resource Guides*
http://www.ijay.cuny.edu/Resource_Guides_And_Services_July_2010.pdf

Naljor Prison Dharma Service, *Resource Directory for Prisoners*
<http://naljorprisondharma.org/pdf/Resource%20Directory%20for%20Prisoners.pdf>

Prison Book Program, *National Prisoner Resource List*
<http://www.prisonbookprogram.org/wp-content/uploads/2013/08/NPRL.pdf>

Restorative Justice Community, *National Community Resource Directory*
<http://www.rjcusa.org>

STATE DIRECTORIES

If available, links to state specific reentry service directories can be found within [Appendix 1-A](#), or by visiting the National Reentry Resource Center at <http://csgjusticecenter.org/reentry/reentry-service-directories/>.

LOCAL REENTRY SERVICE PROVIDERS

More than 700,000 men and women are released from state and federal prisons each year. To meet the growing demand for reentry related resources many organizations have expanded their existing

programs or developed new ones to incorporate direct services for formerly incarcerated individuals and their families. Many of these organizations provide assistance with addressing issues related to mental health, substance abuse, housing and homelessness, health, education and employment, and families. A comprehensive listing of community-based reentry service providers is located within [Appendix 1-B](#).

NATIONAL REENTRY ORGANIZATIONS & INITIATIVES

There are many organizations and initiatives that provide resources and technical assistance to offenders, communities and practitioners on a national level. The following organizations provide services and assistance nationally and should be utilized in conjunction with local resources. Many of the following agencies will provide referrals to local reentry service providers upon request.

COUNCIL OF STATE GOVERNMENTS

<http://www.csg.org>

Founded in 1933, the Council of State Governments is our nation's only organization serving all three branches of state government. The Council of State Governments is a region-based forum that fosters the exchange of insights and ideas to help state officials shape public policy. This offers unparalleled regional, national and international opportunities to network, develop leaders, collaborate and create problem-solving partnerships. The Council of State Governments coordinates and facilitates many programs and projects such as the Council of State Governments' Justice Center, Criminal Justice/Mental Health Consensus Project, Justice Reinvestment, National Reentry Resource Center and the Reentry Policy Council.

National Contact:

Council of State Governments
2760 Research Park Drive
Lexington, KY 40511
P: 859.244.8000

COUNCIL OF STATE GOVERNMENTS' JUSTICE CENTER

<http://www.justicecenter.csg.org>

The Council of State Governments' Justice Center is a national nonprofit organization that serves policymakers at the local, state, and federal levels from all branches of government. Staff provides practical, nonpartisan advice and evidence-based, consensus-driven strategies to increase public safety and strengthen communities.

The Justice Center evolved from the Council of State Governments' Eastern Regional Conference justice program to a national center in 2006, and serves all states to promote effective data-driven practices particularly in areas in which the criminal justice system intersects with other disciplines, such as public health to provide practical solutions to public safety and cross-systems problems.

The Justice Center's Board of Directors includes state legislative leaders, judges, corrections administrators, juvenile justice agency directors, and law enforcement professionals, who together represent a cross-section of the senior-level officials who shape criminal justice policy across the country.

National Contact:

Council of State Governments' Justice Center
100 Wall Street, 29th Floor
New York, NY 10005
P: 212.482.2320

NATIONAL REENTRY RESOURCE CENTER

<http://csgjusticecenter.org/nrrc>

The National Reentry Resource Center provides education, training, and technical assistance to states, tribes, territories, local governments, service providers, nonprofit organizations, correctional institutions working on prisoner reentry and individuals directly impacted by community reintegration. The National Reentry Resource Centers mission is to advance the reentry field through knowledge transfer and dissemination and to promote evidence-based best practices. Specifically, the National Reentry Resource Center provides a one-stop, interactive source of current, evidence-based, and user-friendly reentry information, individualized, targeted technical assistance for Second Chance Act grantees; and training, distance learning, and knowledge development to support grantees and advance the reentry field.

Established in 2008 by the Second Chance Act, the National Reentry Resource Center is administered by the Bureau of Justice Assistance, U.S. Department of Justice, and is a project of the Council of State Governments' Justice Center, along with key project partners including the Urban Institute, the Association of State Correctional Administrators, and the American Probation and Parole Association.

National Contact:

National Reentry Resource Center
100 Wall Street, 20th Floor
New York, NY 10005
P: 877.332.1719

FEDERAL INTERAGENCY REENTRY COUNCIL

<http://csgjusticecenter.org/nrrc/projects/firc/>

A project of the Council of State Governments' Justice Center under the National Reentry Resource Center, the mission of the Federal Interagency Reentry Council is to support the Administrations' efforts to advance public safety and wellbeing through enhanced communication, coordination, and collaboration across Federal agency initiatives that 1) make communities safer by reducing recidivism and victimization, 2) assist those returning from prison and jail in becoming productive citizens, and 3) save taxpayer dollars by lowering the direct and collateral costs of incarceration.

In furtherance of their mission, the Federal Interagency Reentry Council has created numerous Reentry MythBusters. Reentry MythBusters are essential fact sheets designed to clarify existing federal policies that affect formerly incarcerated individuals and their families in areas such as public housing, access to benefits, parental rights, employer incentives, Medicaid suspension/termination, and more.

National Contact:

National Reentry Resource Center
Federal Interagency Reentry Council
100 Wall Street, 20th Floor
New York, NY 10005
P: 877.332.1719

Additional Resources:

Federal Interagency Reentry Council, *Reentry MythBusters*
<http://csgjusticecenter.org/nrrc/projects/mythbusters/>

FAIR SHAKE NATIONAL WEB-BASED REENTRY RESOURCE CENTER

<http://www.fairshake.net>

Fair Shake is a national nonprofit organization dedicated to reducing the recidivism rate through personal and community focused ownership and engagement opportunities for inmates and former felons in connection with families, employers, property managers, corrections and the community.

Through an interactive blend of electronic tools, reentry awareness and community building, Fair Shake encourages released prisoners, and all related stakeholders, to participate in the successful reintegration of formerly incarcerated people back into society. Fair Shake offers non-traditional support that focuses on responsibility, tenacity, positive and realistic thinking and self-empowerment.

To learn more about Fair Shake and the resources available, individuals are encouraged to contact them directly for complimentary copies of their exclusive Reentry Packet and other valuable resources.

National Contact:

FairShake Reentry Resource Center
P.O. Box 63
Westby, WI 54667
P: 608.634.6363

Additional Resources:

FairShake Reentry Resource Center, *FairShake Ready-To-Print Reentry Packet*
https://www.fairshake.net/pdf/reentry_document_packet.pdf

FairShake Reentry Resource Center, *FairShake Ownership Manual*
https://www.fairshake.net/pdf/8.5X11_ownership_manual.pdf

FairShake Reentry Resource Center, *FairShake Full Color Brochure*
https://www.fairshake.net/pdf/fairshake_brochure.pdf

FairShake Reentry Resource Center, *FairShake Full Color Brochure Insert*
https://www.fairshake.net/pdf/fair_shake_brochure_insert.pdf

NATIONAL H.I.R.E. NETWORK

<http://www.hirenetwork.org>

Established by the Legal Action Center, the National Helping Individuals with Criminal Records Re-enter through Employment Network is both a national clearinghouse for information and an advocate for policy change. The goal of the National H.I.R.E. Network is to increase the number and quality of job opportunities available to people with criminal records by changing public policies, employment practices and public opinion. The National H.I.R.E. Network also provides training and technical assistance to agencies working to improve employment prospects for people with criminal histories.

National Contact:

National H.I.R.E. Network
Legal Action Center
225 Varick Street
New York, NY 10014
P: 212.243.1313

Additional Resources:

National H.I.R.E. Network, *Resources, Information & Assistance Clearinghouse*
<http://www.hirenetwork.org/clearinghouse>

National H.I.R.E. Network, *Publications Catalog*
<http://www.hirenetwork.org/content/publications>

PRISONER VISITATION AND SUPPORT

<http://www.prisonervisitation.org>

In 1972, Prisoner Visitation and Support was granted permission by the Federal Bureau of Prisons to visit all federal prisons and prisoners in the United States. In 1975, the U.S. Department of Defense granted Prisoner Visitation and Support access to all military prisons and prisoners in the United State. Today, Prisoner Visitation and Support volunteers see any prisoners desiring a visit, including those in Special Housing Units (solitary confinement), those on death row, and those transferred from prison to prison. Prisoner Visitation and Support is dedicated to human contact with those who seek visitors, they have no

religious agenda, and offer no legal services. Prisoner Visitation and Support volunteers do not visit county or state prisons.

National Contact:

Prisoner Visitation and Support
1501 Cherry Street
Philadelphia, PA 19102
P: 215.241.7117

U.S. DEPARTMENT OF JUSTICE | REENTRY PROGRAMS & INITIATIVES

As the primary law enforcement agency of the United States, the U.S. Department of Justice is responsible for overseeing and administering the nation's legal system and ensuring the fair and equal treatment of all citizens in accordance with the U.S. Constitution. There are many agencies within the U.S. Department of Justice; the following agencies provide direct oversight, resources and assistance to individuals, communities and professionals affected by rising recidivism and incarceration rates.

FEDERAL BUREAU OF PRISONS

<http://www.bop.gov>

As the primary correctional agency for the federal government, the Federal Bureau of Prisons oversees a national network of over 140 correctional institutions, community corrections centers, and comprehensive sanction centers that house and rehabilitate an inmate population of over 200,000 annually – the largest correctional system in the world. The reentry related programs and services offered by the Federal Bureau of Prisons are designed to help offenders be as productive as possible while incarcerated and ensure that individuals are prepared to return to society as productive, law abiding citizens.

REENTRY SERVICES

As part of its commitment to the successful community reintegration of federal offenders, the Federal Bureau of Prisons' recently activated a Reentry Services Division that allows them to consolidate and concentrate many of their reentry programs and services. The Reentry Services Division is comprised of a national office, and both regional and institution-based Reentry Affairs Coordinators who coordinate efforts among bureau staff, community volunteers and program participants. A list of Institution Reentry Affairs Coordinators for each Federal Bureau of Prisons institution is available by visiting <http://www.bop.gov/jobs/volunteer.jsp>.

COMMUNITY CORRECTIONS

In an effort to provide offenders with enhanced opportunity for success, most federal offenders are eligible to serve a portion of their sentence in a community correctional facility as their term of imprisonment comes to an end. The Second Chance Act of 2008 provides that, "the Director of the Bureau of Prisons shall, to the extent practicable, ensure that a prisoner serving a term of imprisonment spends a portion of the final months of that term under conditions that will afford that prisoner a reasonable opportunity to adjust to and prepare for re-entry of that prisoner into the community. Such conditions may include a community correctional facility."

RELEASE GRATUITIES, TRANSPORTATION AND CLOTHING PROGRAM

The Release Gratuities, Transportation, and Clothing program is offered primarily to sentenced federal prisoners who are being released. In addition, the court may direct the United States Marshals Service to afford similar gratuities to pretrial detainees housed in Federal Bureau of Prisons facilities who are arrested, but not indicted, indicted but not convicted, or who are released to probation. Although the Federal Bureau of Prisons will ordinarily afford pretrial detainees with

adequate clothing upon release, monetary release gratuities paid to pretrial detainees are the sole responsibility of the United States Marshals Service. Designated federal inmates released from Federal Bureau of Prisons institutions will be provided clothing, transportation to their release destination, and appropriate funds (up to \$500.00) based upon an individual's needs and budgetary and statutory limitations.

Release gratuities are intended to be a means to supplement an individual's "other" resources upon release from custody, and to help with the readjustment period. They are not intended to provide for an individual's entire release needs. Therefore, individuals are encouraged to save funds for release (such as industrial and performance pay and outside receipts) in their respective trust fund accounts or independent savings accounts.

The Federal Bureau of Prisons administers many reentry related programs and services designed to enhance the post-release success of offenders. For more detailed information, please visit their website for institution-specific programs and resources.

National Contact:

Federal Bureau of Prisons
320 First Street, NW
Washington, DC 20534
P: 202.353.3598

NATIONAL INSTITUTE OF CORRECTIONS | TRANSITION & OFFENDER WORKFORCE DEVELOPMENT DIVISION

<http://www.nicic.gov/owd>

The National Institute of Corrections is an agency within the U.S. Department of Justice, Federal Bureau of Prisons that provides training, technical assistance, information services, and policy/program development assistance to federal, state, and local corrections agencies. Through their Transition and Offender Workforce Development Division, the National Institute of Corrections coordinates the efforts of corrections agencies and their partnering agencies to improve employment programs for defendants and offenders by assisting professionals who provide employment services.

National Contact:

National Institute of Corrections
Transition and Offender Workforce Development Division
320 First Street, NW
Washington, DC 20534
P: 800.877.1461

FEDERAL PRISON INDUSTRIES | INMATE TRANSITION PROGRAM BRANCH

<http://www.unicor.gov>

The Inmate Transition Program Branch, a division of Federal Prison Industries (UNICOR) serves to strengthen existing Federal Bureau of Prisons programs and to establish new ones designed to enhance the post release transition of federal prisoners.

National Contact:

Federal Bureau of Prisons
Inmate Transition Program Branch
320 First Street, NW
Washington, DC 20534
P: 202.305.3972

Additional Resources:

Federal Bureau of Prisons, *Employment Information Handbook*
http://www.bop.gov/resources/pdfs/emp_info_handbk.pdf

NATIONAL INSTITUTE OF JUSTICE

<http://www.ojp.usdoj.gov/nij>

The National Institute of Justice is the research, development, and evaluation agency of the U.S. Department of Justice and is dedicated to researching crime control and justice issues. The National Institution of Justice provides objective, independent, evidence-based knowledge and tools to meet the challenges of crime and justice, particularly at the state and local level.

National Contact:

National Institute of Justice
2277 Research Boulevard
Rockville, MD 20850
P: 304.519.6208

REENTRY LEGISLATION | SECOND CHANCE ACT OVERVIEW

Signed into law on April 9, 2008, the Second Chance Act was designed to improve outcomes for people returning to communities after incarceration. This first-of-its-kind legislation authorizes federal grants to government agencies and nonprofit organization to provide employment assistance, housing, substance abuse treatment, family programming, mentoring, victims support, and other services that help reduce recidivism. The Second Chance Act's grant programs are funded and administered by the Office of Justice Programs, a division of the U.S. Department of Justice.

The following is a list of specific Second Chance Act grant programs and priority areas of consideration:

- Demonstration grants provide funding to state and local government agencies and federally recognized Indian tribes to plan and implement comprehensive strategies that address the challenges faced by adults and youth returning to their communities after incarceration.
- Mentoring grants support nonprofit organizations and federally recognized Indian tribes that provide mentoring, case management, and other transitional services.
- Co-occurring treatment grants provide funding to state and local government agencies and federally recognized Indian tribes to implement or expand integrated treatment programs for individuals with co-occurring substance abuse and mental health disorders.
- Family-based substance abuse treatment grants support state and local government agencies and federally recognized Indian tribes in establishing or enhancing family-based residential substance abuse treatment programs in correctional facilities that include recovery and family supportive services.
- Reentry court grants help state and local government agencies and federally recognized Indian tribes establish state, local, and tribal reentry courts that monitor offenders and provide them with the treatment services necessary to establish a self-sustaining and law-abiding life.
- Technology career training grants help state and local government agencies and federally recognized Indian tribes to establish programs to train individuals in prisons, jails, or juvenile facilities for technology-based jobs and careers during the three-year period before their release.
- Recidivism reduction grants provide funding to state departments of correction to achieve reductions in recidivism rates through planning, capacity-building, and implementation of effective and evidence-based interventions.

- Smart Probation grants provide funding to state and local government agencies and federally recognized Indian tribes to implement evidence-based supervision strategies to improve outcomes for probationers.

Beginning in 2012, Second Chance Act grant programs began providing priority consideration to agencies that propose a Pay for Success model. The Pay for Success concept was developed by the Nonprofit Finance Fund. Additional information on the Second Chance Act can be found at, <http://csgjusticecenter.org/nrrc/projects/second-chance-act/>.

REENTRY FACTS & TRENDS⁶

Each year, more than 700,000 men and women are released from state and federal prisons. Another 9 million cycle through local jails. When reentry fails, the cost – both societal and economic – are high. Statistics indicate that more than two-thirds of state prisoners are rearrested within 3 years of their release and half are reincarcerated. High rates of recidivism mean more crime, more victims, and more pressure on an already overburdened criminal justice system. The cost of imprisonment also wreaks havoc on state and municipal budgets. In the past 20 years, state spending on corrections has grown at a faster rate than nearly any other state budget item. The U.S. now spends more than \$68 billion on federal, state and local corrections. Because reentry intersects with issues of health and housing, education and employment, family, faith, and community well-being, many agencies are focusing on the reentry population with initiatives that aim to improve outcomes in many areas.

GENERAL REENTRY FACTS

- State and federal prisons held approximately 1,598,780 prisoners at the end of 2011 - approximately one in every 107 U.S. citizens.
- At least 95 percent of state prisoners will be released back to their communities at some point.
- During 2011, 688,384 sentenced prisoners were released from state and federal prisons.
- Approximately 9 million individuals are released from jail each year.
- At the end of 2011, 4,814,200 adults – one in fifty U.S. adults – were on probation, parole, or other post-prison supervision. Approximately 853,900 were on parole.
- In a study that looked at recidivism in over 40 states, more than 4 in 10 offenders returned to state prison within three years of their release.
- In 2011, parole violators accounted for 30.8 percent of all prison admissions, 33 percent of state admissions, and 7.9 percent of federal admissions.
- In 2011, approximately 12% of parolees were re-incarcerated. Eight percent of parolees were re-incarcerated due to parole violations and revocations, and 3% of parolees were re-incarcerated for new offenses.

MENTAL HEALTH

- The incidence of serious mental illnesses is two to four times higher among prisoners than it is in the general population.
- In a study of more than 20,000 adults entering five local jails, researchers documented serious mental illnesses in 14.5 percent of the men and 31 percent of the women, which taken together, comprises 16.9 percent of those studied – rates in excess of three to six times those found in the general population.

⁶ Source: National Reentry Resource Center, Reentry Facts & Trends. Available online at, <http://csgjusticecenter.org/nrrc/facts-and-trends>.

SUBSTANCE ABUSE

- Three quarters of those returning from prison have a history of substance use disorders. Over 70 percent of prisoners with serious mental illnesses also have a substance use disorder.
- In 2004, 53 percent of state and 45 percent of federal prisoners met Diagnostic and Statistical Manual for Mental Disorders (DSM) criteria for drug abuse and dependence. Nearly a third of state and a quarter of federal prisoners committed their offense under the influence of drugs. Among state prisoners who were dependent on or abusing drugs, 53 percent had at least three prior sentences to probation or incarceration, compared to 32 percent of other inmates. At the time of their arrest, drug dependent or abusing state prisoners (48 percent) were also more likely than other inmates (37 percent) to have been on probation or incarceration sentences.
- In 2002, 68 percent of jail inmates met DSM criteria for drug abuse or dependence. Half of all convicted jail inmates were under the influence of drugs or alcohol at the time of offense. Inmates who met substance dependence/abuse criteria were twice as likely as other inmates to have three or more prior probation or incarceration sentences.
- Only 7 percent of prisoners who met DSM criteria for alcohol/drug dependence or abuse receive treatment in jail or prison.

HOUSING AND HOMELESSNESS

- More than 10 percent of those entering prisons and jails are homeless in the months before their incarceration. For those with mental illness, the rates are even higher – about 20 percent. Released prisoners with a history of shelter use were almost five times as likely to have a post-release shelter stay.
- According to a qualitative study by the Vera Institute of Justice, people released from prison and jail to parole who enter homeless shelters in New York City were seven times more likely to abscond during the first month after release than those who had some form of housing.

HEALTH

- The prevalence of chronic illnesses and communicable disease is far greater among people in jails and prisons.
- In 1997, individuals released from prison or jail accounted for nearly one-quarter of all people living with HIV or AIDS, almost one-third of those diagnosed with hepatitis C, and more than one-third of those diagnosed with tuberculosis.
- At yearend 2008, 1.5% (20,231) of male inmates and 1.9% (1,913) of female inmates held in state or federal prisons were HIV positive or had confirmed AIDS. Confirmed AIDS cases accounted for nearly a quarter (23%) of all HIV/AIDS cases in state and federal prisons. In 2007, the most recent year for which general population data are available, the overall rate of estimated confirmed AIDS among the state and federal prison population (0.43%) was 2.5 times the rate in the general population (0.17%).

FAMILIES

- An estimated 809,800 prisoners of the 1,518,535 held in the nation's prisons at midyear 2007 were parents of children under age 18. Parents held in the nation's prisons – 52 percent of state inmates and 63 percent of federal inmates – reported having an estimated 1,706,600 minor children, accounting for 2.3 percent of the U.S. resident population under age 18.

- Since 1991, the number of children with a mother in prison has more than doubled, up 131 percent. The number of children with a father in prison has grown by 77 percent.
- Twenty-two percent of the children of state inmates and 16 percent of the children of federal inmates were age 4 or younger. For both state (53 percent) and federal (50 percent) inmates, about half their children were age 9 or younger.

WOMEN AND REENTRY

- At the end of 2009, federal and state correctional facilities held 113,462 women, an increase of 22% since 2000.
- At least 712,000 women were on probation and 103,000 women were on parole at yearend 2010.
- Compared to men, women are more likely to be incarcerated for drug and property crimes, and less likely to be incarcerated for violent crime. In 2008, 53.8% of sentenced male prisoners were convicted for violent offenses, compared to 35.6% of sentenced women prisoners. 29% of women were convicted of property crimes, compared to 17.7% of men. 26.9% of women prisoners were convicted of drug offenses, compared to 17.8% of men.

CHAPTER 2 | IDENTIFICATION & DOCUMENT RESOURCES

“All you need is the plan, the road map, and the courage to press on to your destination.”

~ Earl Nightingale

Proper identification is an important component of any incarcerated individuals community reintegration plan. Identification is required to open a bank account, take a driver’s test or apply for a job. For information about how to obtain proper government-issued identification upon release, contact any of the following agencies.

DRIVER’S LICENSE & IDENTIFICATION CARD

To apply for a current driver’s license in your state of legal residence, an identification card, or an instruction permit, you may present a copy of an expired driver’s license, instruction permit, or state identification card.

If you do not have an expired driver’s license, instruction permit, or identification card, you may usually present one primary and one secondary document from your states approved document list. Pursuant to the REAL ID Act, the primary document must contain your full legal name (first, middle, and last) and the month, day and year of birth regardless of the state applying to. Each state has its own rules and regulations which can be learned by contacting them directly.

State Contact:

Please refer to [Appendix 2-A](#).

SOCIAL SECURITY CARD

Social security is part of almost everyone’s life, no matter what your age or social standing. If you have never applied for a Social Security Card and are over the age of 12, you are required to apply in-person and provide at least two documents to prove age, identity, and U.S. citizenship or current lawful work-authorized immigration status. To apply for a replacement card, you are required to provide one document to prove your identity.

When completed, applicants are required to take (or mail) their applications and necessary documents to a local Social Security office. If you live or receive mail in Bronx, NY; Brooklyn, NY; Queens, NY; Orlando, FL; (Orange, Osceola and Seminole Counties); Sacramento County, CA; Phoenix, AZ (Maricopa County and Apache Junction Area); Las Vegas, NV; Philadelphia, PA; or Great Twin Cities Metropolitan Area, MN, you must apply in-person or by mail to a Social Security Card Center.

If you have additional questions or concerns regarding applying for a Social Security Card or the evidence documents required, please visit <http://www.socialsecurity.gov> or call the Social Security Administration directly at 800.772.1213 for assistance.

National Contact:

U.S. Social Security Administration
Office of Public Inquiry
6401 Security Boulevard
Baltimore, MD 21235
P: 800.772.1213

Additional Resources:

U.S. Social Security Administration, *Application for a Social Security Card – Form SS-5*
<http://www.socialsecurity.gov/online/ss-5.pdf>

U.S. Social Security Administration, *Consent for Release of Information – Form SSA-3288*
<http://www.socialsecurity.gov/online/ssa-3288.pdf>

U.S. Social Security Administration, *Your Social Security Number and Card*
<http://ssa.gov/pubs/EN-05-10002.pdf>

U.S. PASSPORT

Passports are issued by the U.S. Department of State to citizens and nationals of the United States to provide documentation for foreign travel.

For U.S. citizens traveling on business or as tourists, especially in Europe, a U.S. passport is often sufficient to gain admittance for a limited stay. For many countries, however, a visa must also be obtained before entering. It is the responsibility of the traveler to check in advance and obtain any required visas from the appropriate embassies or nearest consulates. Each country has its own specific guidelines concerning length of stay and purpose of visit, etc. Some may require visitors to display proof that they have 1) sufficient funds to stay for the intended time period, 2) onward/return tickets, and/or, 3) at least 6 months remaining validity on their U.S. passport.

New restrictions imposed by the U.S. Department of State require that all U.S. citizens returning to the United States or its territories after air, land, or sea travel anywhere outside the country – including, for the first time, Mexico, Canada, and the Caribbean – be required to have a valid passport to reenter the country.

For up-to-date passport and international travel information visit, <http://www.travel.state.gov/passport> or contact the National Passport Information Center at 877.487.2778 to speak with a trained specialist.

National Contact:

U.S. Department of State
Washington, DC 20520
P: 877.487.2778

Additional Resources:

U.S. Department of State, *U.S. Passport Application – Form DS-11*
<http://www.state.gov/documents/organization/212239.pdf>

VITAL RECORDS: BIRTH, DEATH, MARRIAGE & DIVORCE

Vital records are state-issued certificates of birth, death, marriage and divorce maintained within a central location. Each record provides proof of a particular life event and is usually considered valid for obtaining most major forms of identification at both the state and federal level. For example, a birth certificate provides proof of when and where you were born. An original or certified copy of a birth certificate can be useful when providing identity in certain situations, such as applying for a driver's license, social security card, health benefits, passport, or general assistance programs.

You may request an application form, fee schedule, and specific eligibility requirements from the Office of Vital Records and Statistics for the state where the event occurred.

State Contact:

Please refer to [Appendix 2-B](#).

Additional Resources:

National Center for Health Statistics, *Where to Write for Vital Records*
<http://www.cdc.gov/nchs/w2w/w2w.pdf>

CHAPTER 3 | EMPLOYMENT & CAREER DEVELOPMENT

“Choose a job you love, and you will never have to work a day in your life.”
~ Confucius

Today’s job market is vast and forgiving. Individuals with criminal histories should be honest, realistic and focused when it comes to finding and securing employment upon release from incarceration. There are many employment related tools and resources available to those who wish to succeed. The following resources were selected as an introduction to the programs and services available to assist job seekers with obtaining gainful employment regardless of their background.

FEDERAL & STATE LABOR DEPARTMENTS

Federal and state labor departments are an unparalleled source of employment, training and career exploration information. For a listing of programs and services offered within a specific geographic area, please contact your state labor department or One-Stop Career Center for additional information and/or referral.

National Contact:

U.S. Department of Labor
Francis Perkins Building
200 Constitution Avenue, NW
Washington, DC 20210
P: 866.4.U.S.A.DOL
I: <http://www.dol.gov>

State Contact:

Please refer to [Appendix 3-A](#).

U.S. DEPARTMENT OF LABOR SPONSORED PROGRAMS

The mission of the U.S. Department of Labor is to foster, promote, and develop the welfare of the wage earners, job seekers, and retirees of the United States; improve working conditions; advance opportunities for profitable employment; and assure work-related benefits and rights.

EMPLOYMENT & TRAINING PROGRAMS

<http://www.doleta.gov>

The U.S. Department of Labor’s Employment and Training Administration funds training programs that teach job skills and provide job placement services for adults who are at least 18 years of age or older. The programs are administered locally by One-Stop Career Centers. The types of training offered by local One-Stop Career Centers may vary depending on the job opportunities available in each individual community. As such, individuals are encouraged to contact their local One-Stop Career Center for a detailed listing of the programs and services offered within their local area.

APPRENTICESHIP

<http://www.dol.gov/dol/topic/training/apprenticeship.htm>

Apprenticeship is a combination of on-the-job training and related instruction in which workers learn the practical and theoretical aspects of a highly skilled occupation. Apprenticeship programs can be sponsored by individual employers, joint employer and labor groups, and/or employer associations.

The role of the U.S. Department of Labor is to safeguard the welfare of apprentices, ensure equality of access to apprenticeship programs, and provide integrated employment and training information

to sponsors and the local employment and training community. Additional information regarding apprenticeship programs such as local program options may be identified by visiting the U.S. Department of Labor's Office of Apprenticeship website directly at <http://www.doleta.gov/OA>. A listing of state and regional apprenticeship offices is available in [Appendix 3-B](#).

DISLOCATED WORKERS

<http://www.dol.gov/dol/topic/training/dislocatedworkers.htm>

The U.S. Department of Labor's Employment and Training Administration provides information on training programs and other services that are available to assist workers who have been laid-off or are about to be laid-off. Services are designed to meet local needs and may vary from state to state. Some services for dislocated workers have eligibility requirements.

INDIAN & NATIVE AMERICANS

<http://www.dol.gov/dol/topic/training/indianprograms.htm>

The Workforce Investment Act contains provisions aimed at supporting employment and training activities for Indian, Alaska Native, and Native Hawaiian individuals. The U.S. Department of Labor's Indian and Native American Programs fund grant programs that provide training opportunities at the local level for this target population.

JOB CORPS

<http://www.dol.gov/dol/topic/training/jobcorps.htm>

Job Corps is the nation's largest and most comprehensive residential education and job training program for at-risk youth, ages 16 to 24. Job Corps combines classroom, practical, and work-based learning experiences to prepare youth for stable, long-term, high-paying jobs.

MIGRANT & SEASONAL FARM WORKERS

<http://www.dol.gov/dol/topic/training/migrantfarmworkers.htm>

The National Farmworker Job Program is a nationally directed program created by Congress in response to the chronic seasonal unemployment and underemployment experienced by migrant and seasonal farmworkers.

The National Farmworkers Job Program provides funding to help migrant and seasonal farmworkers and their families achieve economic self-sufficiency by offering supportive services to them while they work in agriculture or by helping them to acquire new skills for jobs offering better pay.

Organizations at the local level receive grant funds from the U.S. Department of Labor's Employment and Training Administration to provide these services.

ONE-STOP CAREER CENTERS

<http://www.dol.gov/dol/topic/training/onestop.htm>

One-Stop Career Centers are designed to provide a full range of assistance to job seekers in one convenient location. Established under the Workforce Investment Act, the centers offer referrals, career counseling, job listings, and similar employment-related services. Customers can visit a center in-person or connect to the center's information through personal computer or kiosk remote access.

The One-Stop Career Center System is coordinated by the U.S. Department of Labor's Employment and Training Administration. The Employment and Training Administration website provides a clickable map of One-Stop Career Center websites for each state and a list of state, regional, and local center locations at <http://www.doleta.gov/usworkforce/onestop/onestopmap.cfm>. For added convenience, a list of State One-Stop Career Center websites is located in [Appendix 3-C](#).

PEOPLE WITH DISABILITIES

<http://www.dol.gov/dol/topic/training/disabilitytraining.htm>

The U.S. Department of Labor's Employment and Training Administration provides funds and administers grant programs that offer training and employment assistance to people with disabilities.

The U.S. Department of Labor's Employment and Training Administration also is responsible for enforcing parts of the Ticket to Work and Self-Sufficiency Program, which aims to provide greater access for people with disabilities to training services, vocational rehabilitation services, and other support services they need to obtain, regain, or maintain employment.

SAFETY & HEALTH

<http://www.dol.gov/dol/topic/training/safety.htm>

The U.S. Department of Labor's Occupational Safety and Health Administration funds grants to train workers and employers to recognize, avoid, and prevent safety and health hazards in their workplace. In addition, the Occupational Safety and Health Administration provides training and reference materials on such topics as asbestos and respiratory protection.

The Occupational Safety and Health Administration's Outreach Training Program is the agency's primary way to train workers in the basics of occupational safety and health. Through the program, individuals who complete a one-week Occupational Safety and Health Administration trainer course are authorized to teach 10-hour or 30-hour courses in construction or general industry safety and health standards.

SENIORS

<http://www.dol.gov/dol/topic/training/seniors.htm>

The Senior Community Service Employment Program is a part-time employment program for low-income persons age 55 or over. Program participants work at community and government agencies and are paid the federal or state minimum wage, whichever is greater. They may also receive training and can use their participation as a bridge to other employment positions which are not supported with federal funds.

TRADE ACT PROGRAMS

<http://www.dol.gov/dol/topic/training/tradeact.htm>

The Trade Adjustment Assistance Program is a federal program established under the Trade Act of 1974 that provides aid to workers who lose their job or whose hours of work and wages are reduced as a result of increased imports. The Trade Adjustment Assistance Program offers a variety of benefits and employment services to help unemployed workers prepare for and obtain suitable employment.

VETERANS

<http://www.dol.gov/dol/topic/training/veterans.htm>

The Veterans Employment and Training Service of the U.S. Department of Labor assists veterans, reservists, and National Guard members in securing employment. Employment and training assistance is also available from the Departments' Employment and Training Administration.

YOUTH PROGRAMS

<http://www.dol.gov/dol/topic/training/youth.htm>

The U.S. Department of Labor's Employment and Training Administration supports a wide variety of programs to ensure that all youth have the skills and training they need to successfully make the

transition to adulthood and careers. These programs include Job Corps, Youth Discretionary Grants, Youth Formula-Funded Grant Programs, and Apprenticeship Training Programs.

For additional information regarding any of the above Employment and Training Programs, contact the U.S. Department of Labor or your local One-Stop Career Center for assistance.

National Contact:

U.S. Department of Labor
Employment and Training Administration
200 Constitution Avenue, NW
Washington, DC 20210
P: 202.693.2796

LABOR MARKET INFORMATION, TRENDS & PROJECTIONS

<http://www.bls.gov/emp>

The U.S. Department of Labor's Bureau of Labor Statistics compiles, publishes and disseminates a wide range of labor market information, from regional wages for specific occupations to statistics on national, state and local area employment trends. Information on state occupational projections is available at <http://www.projectionscentral.com>.

National Contact:

U.S. Department of Labor
Bureau of Labor Statistics
200 Constitution Avenue, NW
Washington, DC 20210
P: 202.691.5262

State Contact:

Please refer to [Appendix 3-D](#).

Additional Resources:

Occupational Outlook Quarterly, *The 2010-20 Job Outlook in Brief*
<http://publications.usa.gov/USAPubs.php?PubID=569>

UNEMPLOYMENT INSURANCE

<http://www.workforcesecurity.doleta.gov>

The Unemployment Insurance Program provides benefits to eligible workers who become unemployed through no fault of their own and who meet other eligibility requirements. Each state administers its own program under federal guidelines. Eligibility requirements, benefits, and length of benefits are determined by individual states in accordance with applicable law. For more information, visit <http://www.dol.gov/topic/unemployment-insurance/index.htm> or contact your local One-Stop Career Center for assistance.

National Contact:

U.S. Department of Labor
Employment and Training Administration
200 Constitution Avenue, NW
Washington, DC 20210
P: 202.693.3029

ELECTRONIC CAREER EXPLORATION & EMPLOYMENT TOOLS

CAREERONESTOP.ORG

<http://www.careeronestop.org>

CareerOneStop.org is a suite of web-based products funded and developed by the U.S. Department of Labor. CareerOneStop.org includes America's Service Locator, America's Career InfoNet, and the

MySkillsMyFuture websites. Each product offers unique solutions for the increasing demand of today's labor market to meet the specialized needs of jobseekers, employers, and the workforce and educational communities alike.

CareerOneStop.org products include:

AMERICA'S SERVICE LOCATOR

<http://www.servicelocator.org>

America's Service Locator connects individuals to employment and training opportunities available at local One-Stop Career Centers. The website provides contact information for a range of local work-related services, including unemployment benefits, career development, and educational opportunities.

AMERICA'S CAREER INFONET

<http://www.careerinfonet.org>

America's Career InfoNet helps individuals explore career opportunities to make informed employment and education choices. This website features user-friendly occupational and industry information, salary data, career videos, education resources, self-assessment tools, and other resources that support talent development in today's fast-paced global marketplace.

MYSKILLS MYFUTURE

<http://www.myskillsmyfuture.org>

This website helps laid-off workers and other career changers find new occupations to explore. Users can identify occupations that require skills and knowledge similar to their current or previous job, learn more about these suggested matches, locate local training programs, and/or apply for jobs.

If you have additional questions and would like to contact CareerOneStop.org's Customer Service Center for guidance and assistance with any of the CareerOneStop.org products, please contact them by phone at 877.348.0502 between the hours of 7:00 am and 4:00 pm (CST), Monday through Friday.

O*NET CAREER EXPLORATION TOOLS

http://www.onetcenter.org/dev_tools.html

The O*Net Career Exploration Tools are a suite of assessment tools designed for career counseling, career planning and exploration. The tools are designed to assist a wide variety of individuals to gain personal insight that will help them identify occupations that they might find satisfying.

Use of a variety of tools supports the whole-person approach to assessment, providing a firmer basis for individuals to make important career decisions. The O*Net Career Exploration Tools include:

- Ability Profiler
- Interest Profiler
- Computerized Interest Profiler
- Work Importance Locator
- Work Importance Profiler

For more information about these tools, including ordering information and available product downloads, please contact the National O*Net Center directly.

National Contact:

National O*Net Center
P.O. Box 27625
Raleigh, NC 27611
P: Not Provided

OCCUPATIONAL INFORMATION RESOURCES

Like any major decision, selecting a career involves a lot of fact finding. Fortunately, some of the best informational resources are easily accessible through publications created by the U.S. Department of Labor's Bureau of Labor Statistics. The following publications are meant to be used in conjunction with traditional occupational exploration resources to ensure a comprehensive and successful approach to employment.

OCCUPATIONAL OUTLOOK HANDBOOK

<http://www.bls.gov/ooh/>

The Occupational Outlook Handbook is a nationally recognized source of career information, designed to provide valuable assistance to individuals making decisions about their future work lives. The roughly 280 occupational groupings covered in the Occupational Outlook Handbook accounted for about 94 percent of the jobs in the economy in 2013.

CAREER GUIDE TO INDUSTRIES

<http://www.bls.gov/oco/cg/home.htm>

The Career Guide to Industries provides occupational information from an industry perspective. The 42 industry groupings covered in the Career Guide to Industries accounted for 3 out of 4 wage and salary jobs in the economy in 2013.

OCCUPATIONAL OUTLOOK QUARTERLY

<http://www.bls.gov/ooq>

Each quarterly issue of the Occupational Outlook Quarterly is designed to help guidance counselors, career planners, employment analysts, and job seekers keep up with the occupational employment developments in today's fast changing economy.

The U.S. Government Printing Office prints and sells copies of the above referenced occupational information resources to interested parties. For purchasing information, contact the U.S. Government Printing Office at 866.512.1800. You may also use the U.S. Government Printing Office's online bookstore at <http://www.bookstore.gpo.gov>.

National Contact:

U.S. Government Printing Office
P.O. Box 979050
St. Louis, MO 63197
P: 202.512.1800

O*NET ONLINE

<http://www.onetonline.org>

O*Net Online is a comprehensive source of descriptions and skill sets for specific occupations. O*Net Online allows both the public and private sector to directly access key data for identifying and developing the skills of the American workforce. The O*Net system provides information about skills, knowledge, abilities, tasks and the context in which work is done.

STATE & LOCAL JOB BANKS

A job bank is a database of current job opportunities within a specific geographic area or occupational field. Most job banks are computer-based and job listings are posted and maintained by prospective employers. In addition, job banks allow job seekers to post electronic resumes and submit completed applications for job opportunities listed within their database. A listing of state sponsored job banks is available within [Appendix 3-E](#).

EX-OFFENDER HIRING INCENTIVES

FEDERAL BONDING PROGRAM

<http://www.bonds4jobs.com>

The Federal Bonding Program is a unique job placement tool to help job applicants get and keep a job. The program issues Fidelity Bonds and is sponsored by the U.S. Department of Labor. A Fidelity Bond is a business insurance policy which protects employers in case of any loss of money or property due to employee dishonesty. Fidelity bond coverage is usually \$5,000 with no deductible amount of liability for the employer. Higher amounts of coverage, up to \$25,000, may be allowed if justified.

To be eligible for the bond, the employer must schedule a date to start work for the prospective employee. Bond coverage is provided for any at-risk applicant whose background usually leads employers to question their honesty and deny them employment. This includes people with criminal records, people in treatment or recovery for alcohol and/or other drug addictions, and people with little or no work history, including people transitioning from welfare to work. Upon request, a local One-Stop Career Center or Department of Labor representative requests the McLaughlin Company in Washington, D.C. to issue to the employer a Fidelity Bond insurance policy covering the worker. This policy is underwritten through the Travelers Property Casualty Insurance Company.

National Contact:

Federal Bonding Program
The McLaughlin Company
9210 Corporate Boulevard, Suite 250
Rockville, MD 20850
P: 202.293.5566

State Contact:

Please refer to [Appendix 3-F](#).

Additional Resources:

U.S. Department of Labor, *Federal Bonding Program: Answers to Questions About Fidelity Bonding*
<http://www.bonds4jobs.com/assets/brochure.pdf>

U.S. Department of Labor, *Employment and Training Administration's Federal Bonding Training Video*
<http://www.bonds4jobs.com/assets/content/FBPTool.mov>

UNICOR BONDING PROGRAM

<http://www.unicor.gov>

Initiated in February, 2006 the UNICOR Bonding Program provides a \$5,000 fidelity bond for employed ex-federal prisoners who worked in Federal Prison Industries (UNICOR) for at least six months during their incarceration. For additional information, contact the national UNICOR bonding specialist directly.

National Contact:

Federal Bureau of Prisons
Federal Prison Industries (UNICOR)
320 First Street, NW
Washington, DC 20534
P: 202.305.3972

WORK OPPORTUNITY TAX CREDIT

<http://www.doleta.gov/business/incentives/opptax>

The Work Opportunity Tax Credit is a federal tax credit incentive, which Congress provides to private-sector businesses for hiring individuals from nine target groups who have consistently faced significant barriers to employment. The main objective of this program is to enable the targeted employees to

gradually move from economic dependency into self-sufficiency as they earn a steady income and become contributing taxpayers, while the participating employers are compensated by being able to reduce their federal income tax liability. The Work Opportunity Tax Credit joins other workforce programs that help incentivize workplace diversity and facilitate access to good jobs for all Americans.

National Contact:

U.S. Department of Labor
Employment and Training Administration
200 Constitution Avenue, NW
Washington, DC 20210
P: 202.693.2786

State Contact:

Please refer to [Appendix 3-G](#)

Additional Resources:

U.S. Department of Labor, *Work Opportunity Tax Credit Program Brochure*
http://doleta.gov/business/incentives/opptax/PDF/employers_wotc_program_brochure_5_24_12.pdf

MINIMUM WAGE LAWS

Minimum wage laws in the United States are complicated and have many exceptions and variations. There are both federal and state minimum wage laws, yet each state sets its own minimum wage level, which may be the same, higher or lower than the federal minimum wage. In general, where federal and state laws have different minimum wage rates, the higher standard applies.

FEDERAL & STATE MINIMUM WAGE

<http://www.wagehour.dol.gov>

The federal minimum wage provisions are contained in the Fair Labor Standards Act. The federal minimum wage is \$7.25 per hour effective July 24, 2009. Many states also have minimum wage laws. Some state laws provide greater employee protections; employers must comply with both. State minimum wage data is available online at <http://www.dol.gov/whd/minwage/america.htm>.

AL: NONE	AK: \$7.75	AZ: \$7.90	AR: \$6.25	CA: \$8.00	CO: \$8.00	CT: \$8.70	DE: \$7.25	DC: \$8.25	FL: \$7.93
GA: \$5.15	HI: \$7.25	ID: \$7.25	IL: \$8.25	IN: \$7.25	IA: \$7.25	KS: \$7.25	KY: \$7.25	LA: NONE	ME: \$7.50
MD: \$7.25	MA: \$8.00	MI: \$7.40	MN: \$6.15	MS: NONE	MO: \$7.50	MT: \$7.90	NE: \$7.25	NV: \$8.25	NH: \$7.25
NJ: \$8.25	NM: \$7.50	NY: \$8.00	NC: \$7.25	ND: \$7.25	OH: \$7.95	OK: \$7.25	OR: \$9.10	PA: \$7.25	PR: \$7.25
RI: \$8.00	SC: NONE	SD: \$7.25	TN: NONE	TX: \$7.25	UT: \$7.25	VT: \$8.73	VA: \$7.25	WA: \$9.32	WV: \$7.25
WI: \$7.25	WY: \$5.15								

National Contact:

U.S. Department of Labor
Wage and Hour Division
200 Constitution Avenue, NW
Washington, DC 20210
P: 866.487.9243

Additional Resources:

U.S. Department of Labor, *Federal Minimum Wage Laws Website*
<http://www.dol.gov/esa/whd/flsa/>

U.S. Department of Labor, *State Minimum Wage Laws Website*
<http://www.dol.gov/esa/minwage/america.htm>

CAREER RESOURCES FOR THE DISABLED

The following organizations provide information designed to help specific groups of people with overcoming disability challenges related to employability. Visit your local library or One-Stop Career Center for information on additional organizations associated with specific groups or needs.

AMERICAN COUNCIL OF THE BLIND

<http://www.acb.org>

The American Council of the Blind is a national membership organization established to promote the independence, dignity, and well-being of blind and visually impaired people in the United States. Through numerous programs and services, the American Council of the Blind enables blind people to live and work independently and to advocate for their rights.

National Contact:

American Council of the Blind
1155 15th Street, NW, Suite 1004
Washington, DC 20005
P: 202.467.5081

EQUAL EMPLOYMENT OPPORTUNITY COMMISSION

<http://www.eeoc.gov>

The Equal Employment Opportunity Commission enforces laws that make discrimination illegal in the workplace. The commission oversees all types of work situations including hiring, firing, promotions, harassment, training, wages, and benefits.

National Contact:

Equal Employment Opportunity Commission
131 M Street, NE
Washington, DC 20507
P: 202.663.4900

NATIONAL COUNCIL ON DISABILITY

<http://www.ncd.gov>

The National Council on Disability is an independent federal agency making recommendations to the President and Congress of the United States on policies affecting Americans with disabilities.

National Contact:

National Council on Disability
1331 F Street, NW, Suite 850
Washington, DC 20004
P: 202.272.2004

NATIONAL COUNCIL ON THE AGING

<http://www.ncoa.org>

The National Council on the Aging is a national voice for older adults – especially those who are vulnerable and disadvantaged – and the community organizations that serve them. The National Council on the Aging also provides resources and assistance to those individuals in need of referral.

National Contact:

National Council on the Aging
1901 L Street, NW, 4th Floor
Washington, DC 20036
P: 202.479.1200

NATIONAL FEDERATION OF THE BLIND

<http://www.nfb.org>

The National Federation of the Blind is a national organization that serves as an advocate for change and centralized repository and dissemination source of reference and referral information for the blind and those individuals and agencies assisting them.

National Contact:

National Federation of the Blind
1800 Johnson Street
Baltimore, MD 21230
P: 410.659.9314

NATIONAL ORGANIZATION ON DISABILITY

<http://www.nod.org>

The National Organization on Disability is a nonprofit organization dedicated to the advancement of resources and assistance for the disabled through legislative reform and information dissemination. The National Organization on Disability can provide assistance with obtaining information on employment opportunities, transportation, and other considerations for people with disabilities.

National Contact:

National Organization on Disability
910 Sixteenth Street, NW, Suite 600
Washington, DC 20006
P: 202.293.5960

U.S. DEPARTMENT OF JUSTICE | AMERICANS WITH DISABILITIES ACT INFORMATION LINE

<http://www.ada.gov>

The U.S. Department of Justice's Americans with Disabilities Act Information Line permits businesses, state and local governments, or others to call and ask questions about general or specific Americans with Disabilities Act requirements including questions about the Americans with Disabilities Act Standards for Accessible Design.

National Contact:

U.S. Department of Justice
Disability Rights Section
950 Pennsylvania Avenue, NW
Washington, DC 20530
P: 800.514.0301

U.S. DEPARTMENT OF LABOR | OFFICE OF DISABILITY EMPLOYMENT POLICY

<http://www.dol.gov/odep>

The U.S. Department of Labor's Office of Disability Employment Policy works to create policies to ensure that people with disabilities are fully integrated in the workforce.

National Contact:

U.S. Department of Labor
Office of Disability Employment Policy
200 Constitution Avenue, NW, Room S1303
Washington, DC 20004
P: 202.693.7880

STATE & FEDERAL EMPLOYMENT OPPORTUNITIES

Previously incarcerated individuals and those with criminal convictions receive no special consideration when applying for employment with state or federal governments. The application and selection

procedures for state jobs follow state guidelines, while federal jobs are governed by the rules and guidelines of the Office of Personnel Management.

OFFICE OF PERSONNEL MANAGEMENT

<http://www.opm.gov>

The Office of Personnel Management manages the civil service of the federal government, coordinates recruiting of new government employees, and manages their health insurance and retirement benefits programs.

National Contact:

Office of Personnel Management
1900 E Street, NW
Washington, DC 20415
P: 202.606.1800

Additional Resources:

Occupational Outlook Quarterly *How to Get a Job in the Federal Government*
<http://publications.usa.gov/USAPubs.php?PubID=1338>

EMPLOYMENT ELIGIBILITY CONSIDERATIONS

U.S. CITIZENSHIP AND IMMIGRATION SERVICES

<http://www.uscis.gov>

Citizens and noncitizens must be prepared to provide employers with documentation to verify identity and lawful employment authorization. U.S. Citizenship and Immigration Services of the U.S. Department of Homeland Security requires employers to complete Form I-9 to document verification of the identity and employment authorization of each new employee hired after November 6, 1986, to work in the United States.

National Contact:

U.S. Citizenship and Immigration Services
111 Massachusetts Avenue, NW
Washington, DC 20529
P: 800.375.5286

Additional Resources:

U.S. Citizenship and Immigration Services, *Employment Eligibility Verification - Form I-9 - English*
<http://www.uscis.gov/files/form/i-9.pdf>

U.S. Citizenship and Immigration Services, *Employment Eligibility Verification - Form I-9 - Spanish*
http://www.uscis.gov/files/form/i-9_spanish.pdf

COMPANIES WHO HIRE EX-OFFENDERS

Ex-offenders should assume that employers will hire them if they are a good match for their needs. Limiting a job search to employers that are perceived to hire ex-offenders can limit wages and job prospects. Ex-offenders should focus on finding employers who are a good match for their skills, experience, and career goals. Treating an employment search like a job and spending at least 8 hours a day at it are vital to any successful job search. A list of employers known to actively recruit and employ ex-offenders is available within [Appendix 3-H](#).

TEMPORARY EMPLOYMENT AGENCIES

Temporary employment agencies are a good way for anyone to quickly get employed and acquire work experience. With temporary employment agencies, individuals work for the agency which, in turn, places them on temporary assignments with their clients. While most companies primarily recruit

individuals for temporary or part-time positions, many of them also have temporary-to-permanent programs. With most agencies, individuals work three or four months with one employer in the hopes of being hired for a full-time position once their contract expires and all of the performance expectations have been met. Some of the most prominent agencies are Kelly Services, Labor Finders, and Manpower.

National Contact:

Kelly Services
999 West Big Beaver Road
Troy, MI 48084
P: 248.362.4444
I: <http://www.kellyservices.com>

National Contact:

Manpower Group
100 Manpower Place
Milwaukee, WI 53212
P: 414.961.1000
I: <http://www.manpower.com>

National Contact:

Labor Finders International, Inc.
11426 North Jog Road
Palm Beach Gardens, FL 33418
P: 561.627.6502
I: <http://www.laborfinders.com>

VOLUNTEER OPPORTUNITIES

Networkforgood.org, 1-800-Volunteer.org, and VolunteerMatch.org are internet-based services that connect volunteers with nonprofit and public sector organizations around the country. Volunteers enter a zip code or indicate the geographic area in which they would like to work, and the programs list organizations that could use their help.

CORPORATION FOR NATIONAL AND COMMUNITY SERVICE

<http://www.nationalservice.gov>

The Corporation for National and Community Service is a government organization geared towards matching jobseekers and volunteers with community service jobs. The Corporation for National and Community Service organizes and oversees AmeriCorps, SeniorCorps, Learn and Serve America, Martin Luther King, Jr. Day events and many other programs designed to expand community service and volunteerism within the United States and around the world.

National Contact:

Corporation for National and Community Service
1201 New York Avenue, NW
Washington, DC 20525
P: 202.606.5000

Additional Resources:

Prudential Insurance Company, *Catch the Spirit: A Student's Guide to Community Service*
<http://publications.usa.gov/USAPubs.php?PubID=5483>

CHAPTER 4 | ADVOCACY, JUSTICE & LEGAL RESOURCES

“It is not the strongest of the species that survives, nor the most intelligent, but rather the one most adaptable to change.”

~ Clarence Darrow

This section provides information for anyone interested in gaining a better understanding of their criminal history and how it will impact their life beyond incarceration. In addition, some agencies were selected for their ability to provide direct and/or indirect advocacy and assistance with navigating the criminal justice system and overcoming obstacles to successful community reintegration.

CRIMINAL RECORD REPOSITORIES

Federal and state law enforcement agencies maintain criminal record repositories of criminal arrests, arraignments and convictions within their specific jurisdictions. Criminal record repositories should be contacted to ensure the accuracy of the information contained within a record and to identify who is legally entitled to access such records.

FEDERAL CRIMINAL RECORD REPOSITORY

<http://www.fbi.gov/about-us/cjis/background-checks>

An F.B.I. Identification Record – often referred to as a criminal history or a “rap sheet” – is a listing of information taken from fingerprint submissions retained by the F.B.I. in connection with arrests and in some instances, federal employment, naturalization, or military service. The process of responding to an Identification Record request is generally known as a criminal background check.

If the fingerprints are related to an arrest, the Identification Record includes the name of the agency that submitted the fingerprints to the F.B.I., the date of the arrest, the arrest charge, and the disposition of the arrest, if known. All arrest data included in an Identification Record is obtained from fingerprint submissions, disposition reports, and other information submitted by agencies having criminal justice responsibilities.

Only the subject of an F.B.I. Identification Record can request a copy of their own record. Individuals typically make this request for personal review, to challenge the information on record, or to satisfy a requirement to live, work, or travel in a foreign country.

National Contact:

National Crime Information Center
1000 Custer Hollow Road
Clarksburg, WV 26306
P: 304.625.2000

Additional Resources:

U.S. Department of Justice, *Fingerprint Card – FD 258*
<http://www.fbi.gov/about-us/cjis/background-checks/standard-fingerprint-form-fd-258>

STATE CRIMINAL RECORD REPOSITORIES

State criminal record information is available by contacting the state criminal record repository for the state in which the event occurred. Individuals should contact the state agency regarding specific eligibility requirements before submitting a request for disclosure.

State Contact:

Please refer to [Appendix 4-A](#).

LEGAL ASSISTANCE & INFORMATION

If you need an attorney to advise or represent you, ask friends and family for recommendations. You can also contact the Lawyer Referral Service of your state bar association. Websites such as <http://www.abalawinfo.org> and <http://www.nolo.com> can help with answers to general legal questions.

If you cannot afford a lawyer, you may qualify for free legal help from a Legal Aid or Legal Service Corporation office. These offices generally offer legal assistance for such things as landlord-tenant relations, family matters, Social Security, welfare, and workers' compensation. If the Legal Aid office in your area does not handle your type of case, it may refer you to other local, state, or national organizations that can provide help.

Free assistance may also be available from a law school program where students, supervised by attorneys, handle a variety of legal matters. Some of these programs are open to all; others limit their service to specific groups, such as low-income persons. Contact a local law school for availability.

National Contact:

National Legal Aid and Defender Association
1140 Connecticut Avenue, NW, Suite 900
Washington, DC 20036
P: 202.452.0620
I: <http://www.nlada.org>

National Contact:

Legal Services Corporation
333 K Street, NW, 3rd Floor
Washington, DC 20007
P: 202.295.1500
I: <http://www.lsc.org>

AMERICAN BAR ASSOCIATION

<http://www.americanbar.org>

The American Bar Association is an association of lawyers. The American Bar Association accredits law schools, and provides the public with information about the law, courts and resource guides for legal issues. Upon request, the American Bar Association may provide written assistance and referral information for those individuals who do not have access to their website or other publicly accessible legal resources.

National Contact:

American Bar Association
321 North Clark Street
Chicago, IL 60654
P: 312.988.5000

State Contact:

Please refer to [Appendix 4-B](#).

Additional Resources:

American Bar Association, *State and Local Bar Associations*
http://www.americanbar.org/groups/bar_services/resources/state_local_bar_associations.html

LAWHELP.ORG

<http://www.lawhelp.org>

LawHelp.org was created for people living on low-incomes, and the legal organizations that serve them. This website provides referrals to local legal aid and public interest law offices, basic information about legal rights, self-help information, court information, and links to social service agencies. LawHelp.org

was built by Pro Bono Net, a nonprofit organization headquartered in New York, and by partnering legal aid organizations throughout the United States.

National Contact:

Pro Bono Net
 151 West 30th Street, 10th Floor
 New York, NY 10001
 P: 212.760.2554

COLLATERAL CONSEQUENCES

Defined as penalties imposed automatically or authorized but not automatically required to be imposed, collateral consequences are laws and regulations that serve as barriers to employment, housing, and other services that are essential to an individual’s stability in the community.

Additional Resources:

American Bar Association, *Internal Exile: Collateral Consequences of Conviction in Federal Laws and Regulations*
<http://www.abanet.org/cecs/internalexile.pdf>

Legal Action Center, *After Prison: Roadblocks to Reentry*
<http://www.lac.org/roadblocks-to-reentry/>

VOTER FELONY DISENFRANCHISEMENT

<http://www.sentencingproject.org>

There are millions of Americans prohibited from voting due to laws that disenfranchise individuals convicted of felony offenses. Felony disenfranchisement rates vary by state, as states institute a wide range of disenfranchisement policies. The 11 most extreme states restrict individuals voting rights even after they have served their prison sentence and are no longer on probation or parole. Only two states, Maine and Vermont, do not restrict the voting rights of individuals with felony convictions, including those in prison.

If you are interested in identifying what the official voting policy is within a particular state, please contact the voting authority for that state or see the table below for more information.

State Contact:

Please refer to [Appendix 4-C](#).

Table 2. Summary of Felony Disenfranchisement Restrictions in 2013				
No Restriction	Prison	Prison & Parole	Prison, Parole & Probation	Prison, Parole, Probation & Post-Sentence – Some or All
Maine Vermont	District of Columbia Hawaii Illinois Indiana Massachusetts Michigan Montana New Hampshire North Dakota Ohio Oregon Pennsylvania Rhode island Utah	California Colorado Connecticut New York	Alaska Arkansas Delaware Georgia Idaho Kansas Louisiana Maryland Minnesota Missouri New Jersey New Mexico North Carolina South Dakota Texas Washington West Virginia Wisconsin	Alabama Arizona Florida Iowa Kentucky Mississippi Nebraska Nevada Tennessee Virginia Wyoming

CRIMINAL JUSTICE AGENCIES & ADVOCACY GROUPS

The following agencies and organizations are dedicated to ensuring the humane and fair treatment of the incarcerated and the rehabilitation of the criminal justice system within their respective areas of service.

AMERICAN CIVIL LIBERTIES UNION | NATIONAL HEADQUARTERS

<http://www.aclu.org>

The American Civil Liberties Union handles state and federal conditions of confinement claims affecting large numbers of prisoners.

National Contact:

American Civil Liberties Union
125 Broad Street
New York, NY 10004
P: 212.549.2500

AMERICAN CIVIL LIBERTIES UNION | CAPITAL PUNISHMENT PROJECT

<http://www.aclu.org/capital>

The Capital Punishment Project of the American Civil Liberties Union works towards the abolishment of the death penalty.

National Contact:

American Civil Liberties Union
Capital Punishment Project
201 West Main Street, Suite 402
Durham, NC 27701
P: 919.682.5659

AMERICAN CIVIL LIBERTIES UNION | CRIMINAL LAW REFORM PROJECT

<http://www.aclu.org>

The Criminal Law Reform Project of the American Civil Liberties Union seeks an end to excessively harsh crime policies that result in mass incarceration and stand in the way of a just and equal society.

National Contact:

American Civil Liberties Union
Criminal Law Reform Project
125 Broad Street, 18th Floor
New York, NY 10004
P: 212.284.7340

AMERICAN CIVIL LIBERTIES UNION | LESBIAN, GAY, TRANSGENDER, AND AIDS PROJECT

<http://www.aclu.org/getequal>

The Lesbian, Gay, Transgender, and AIDS Project of the American Civil Liberties Union fights discrimination and moves public opinions of Lesbian, Gay, Bisexual, and Transgender rights through the courts, legislature and public education on a national level.

National Contact:

American Civil Liberties Union
Lesbian, Gay, Transgender, and AIDS Project
125 Broad Street, 18th Floor
New York, NY 10004
P: 212.549.2627

AMERICAN CIVIL LIBERTIES UNION | NATIONAL IMMIGRANTS RIGHTS PROJECT

<http://www.aclu.org>

The National Immigrants Rights Project of the American Civil Liberties Union works to defend the civil and constitutional rights of immigrants through a comprehensive program of impact litigation and public education.

National Contact:

American Civil Liberties Union
National Immigrants Rights Project
405 14th Street, Suite 300
Oakland, CA 94612
P: 510.625.2010

AMERICAN CIVIL LIBERTIES UNION | NATIONAL WOMEN'S RIGHTS PROJECT

<http://www.aclu.org/womensrights>

The National Women's Rights Project of the American Civil Liberties Union works to empower poor women, women of color, and immigrant women who have been victimized by gender bias and face pervasive barriers to equality through litigation, community outreach, advocacy and public education.

National Contact:

American Civil Liberties Union
National Women's Rights Project
125 Broad Street, 18th Floor
New York, NY 10004
P: 212.549.2665

AMERICAN CIVIL LIBERTIES UNION | NATIONAL TECHNOLOGY AND LIBERTY PROGRAM

<http://www.aclu.org/privacy>

The National Technology and Liberty Program of the American Civil Liberties Union fights to preserve the American tradition that governments not use technology to track individual citizens or violate privacy unless there is evidence of wrongdoing.

National Contact:

American Civil Liberties Union
National Technology and Liberty Program
915 15th Street, NW, 6th Floor
Washington, DC 20005
P: 202.715.0817

AMERICAN CIVIL LIBERTIES UNION | PROGRAM ON FREEDOM OF RELIGION AND BELIEF

<http://www.aclu.org/religion>

The Program on Freedom of Religion and Belief of the American Civil Liberties Union works to preserve freedom of speech and ensure that religious liberties are protected by keeping the government out of religious matters.

National Contact:

American Civil Liberties Union
Program on Freedom of Religion and Belief
915 15th Street, NW, 2nd Floor
Washington, DC 20005
P: 202.675.2330

AMERICAN CIVIL LIBERTIES UNION | REPRODUCTIVE FREEDOM PROJECT

<http://www.aclu.org>

The Reproductive Freedom Project of the American Civil Liberties Union advocates for pregnant women while incarcerated to ensure the receipt of needed reproductive health services.

National Contact:

American Civil Liberties Union
Reproductive Freedom Project
125 Broad Street, 18th Floor
New York, NY 10004
P: 212.549.2665

AMERICAN CIVIL LIBERTIES UNION | VOTING RIGHTS PROJECT

<http://www.votingrights.org>

The Voting Rights Project of the American Civil Liberties Union works to protect the gains in political participation won by minorities since passage of the 1965 Voting Rights Act, including felony disenfranchisement.

National Contact:

American Civil Liberties Union
Voting Rights Project
2600 Marquis One Tower
245 Peachtree Center Avenue, NE
Atlanta, GA 30303
P: 404.523.2721

BATTERED WOMEN'S JUSTICE PROJECT

<http://www.bwjp.org>

The Battered Women's Justice Project provides assistance to battered women charged with crimes and to their defense but does not provide direct legal assistance.

National Contact:

Battered Women's Justice Project
1801 South Nicollet Avenue, Suite 102
Minneapolis, MN 55403
P: 800.903.0111

CAMPAIGN FOR THE FAIR SENTENCING OF YOUTH

<http://www.fairsentencingofyouth.org>

Campaign for the Fair Sentencing of Youth is a national coalition and clearinghouse that coordinates, develops and supports efforts to implement just alternatives to the extreme sentencing of America's youth with an emphasis on abolishing life without parole sentences for all youth.

National Contact:

Campaign for the Fair Sentencing of Youth
1090 Vermont Avenue, NW, Suite 400
Washington, DC 20005
P: 202.289.4673

CITIZENS UNITED FOR REHABILITATION OF ERRANTS | FEDERAL PRISON CHAPTER

<http://www.fedcure.org>

A special interest chapter of the National Citizens United for Rehabilitation of Errants (C.U.R.E.) organization, FedCURE advocates on behalf of the federal inmate population. Realizing that successful advocacy can only occur when society has been enlightened about federal prison realities, FedCURE

seeks to create a paradigm where elected officials and American society have a clear understanding of the issues confronted by the federal inmate population.

National Contact:

Citizens United for Rehabilitation of Errants
Federal Prison Chapter
P.O. Box 15667
Plantation, FL 33318
P: 904.861.7659

CITIZENS UNITED FOR REHABILITATION OF ERRANTS | NATIONAL CHAPTER

<http://www.curenational.org>

Citizens United for Rehabilitation of Errants (C.U.R.E.) is a national organization with state and special interest chapters that advocate for rehabilitative opportunities for prisoners and less reliance on incarceration.

National Contact:

Citizens United for Rehabilitation of Errants
National Capitol Station
P.O. Box 2310
Washington, DC 20013
P: 202.789.2126

CRITICAL RESISTANCE | NATIONAL HEADQUARTERS

<http://www.criticalresistance.org>

Critical Resistance is a national nonprofit organization that works to end society's reliance on prisons, policing and other forms of social control as solutions to social problems. Critical Resistance challenges the prison industrial complex by organizing and building relationships with incarcerated men and women in an effort to effect change. Upon request, Critical Resistance will provide individuals access to multiple publications and toolkits.

National Contact:

Critical Resistance
1904 Franklin Street, Suite 504
Oakland, CA 94612
P: 510.444.0484

FAMILIES AGAINST MANDATORY MINIMUMS

<http://www.famm.org>

Families Against Mandatory Minimums publishes the FAMMGram three times a year, which includes information about injustices resulting from mandatory minimum sentencing laws with an emphasis on federal laws. Families Against Mandatory Minimums also serves as a national advocate against the use of mandatory minimum sentences within the judicial system.

National Contact:

Families Against Mandatory Minimums
1100 H Street, NW
Washington, DC 20005
P: 202.822.6700

GAY AND LESBIAN ADVOCATES AND DEFENDERS

<http://www.glad.org>

Gay and Lesbian Advocates and Defenders is a national nonprofit organization dedicated to impacting litigation on gay, lesbian, bisexual, transgender and HIV related civil rights and discrimination issues

within the United States. Gay and Lesbian Advocates and Defenders do not provide direct legal representation and maintains a strong presence in the New England area.

National Contact:

Gay and Lesbian Advocates and Defenders
30 Winter Street, Suite 800
Boston, MA 02108
P: 617.426.1350

INNOCENCE PROJECT

<http://www.innocenceproject.org>

The Innocence Project is a national nonprofit legal clinic that handles cases where post conviction DNA testing can yield conclusive proof of innocence. Potential clients of the Innocence Project go through an extensive screening process to determine whether or not DNA testing of evidence could support their claim of innocence.

National Contact:

Innocence Project
55 5th Avenue, 11th Floor
New York, NY 10003
P: 212.364.5340

JUST DETENTION INTERNATIONAL

<http://www.justdetention.org>

Just Detention International seeks to end sexual violence against detainees in the United States and around the world. Just Detention International provides counseling resources for imprisoned and released rape survivors upon request. *Note:* Incarcerated individuals may communicate with Just Detention International using legal mail by addressing their correspondence to: Ms. Cynthia Totten, Esq. at the below address.

National Contact:

Just Detention International
3325 Wilshire Boulevard, Suite 340
Los Angeles, CA 90010
P: 213.384.1400

JUSTICE AND MERCY

<http://www.justicemercy.org>

Justice and Mercy is a nonprofit, volunteer organization dedicated to decreasing the effects of crime in communities, increasing public safety, and restoring both crime victims and offenders. Justice and Mercy achieves these goals by educating and informing the public at large, advocating cost-effective and practical reforms within the criminal justice system and by supporting and encouraging wise public policy.

National Contact:

Justice and Mercy
P.O. Box 223
Shillington, PA 19607
P: 610.208.0406

LEGAL ACTION CENTER

<http://www.lac.org>

The Legal Action Center is a national nonprofit organization that provides free legal services to formerly incarcerated people, recovering alcoholics, and substance abusers. The Legal Action Center provides services such as counseling to clients on unfair and discriminatory hiring practices and other legal

problems for people with HIV infection and their families, past and current substance abusers, women and children. The Legal Action Center also serves as an advocate for change and reform in all aspects of the criminal justice system.

National Contact:

Legal Action Center
225 Varick Street
New York, NY 10014
P: 212.243.1313

NATIONAL ASSOCIATION FOR THE ADVANCEMENT OF COLORED PEOPLE | NATIONAL HEADQUARTERS

<http://www.naacp.org>

The National Association for the Advancement of Colored People is an African-American civil rights organization, formed in 1909. Its mission is “to ensure the political, educational, social, and economic equality of rights of all peoples and to eliminate racial hatred and racial discrimination”. Its name, retained in accordance with tradition, uses the once common term colored people.

The National Association for the Advancement of Colored People’s headquarters is in Baltimore, Maryland, with additional regional offices in California, Colorado, Georgia, Maryland, Michigan, New York, and Texas.

National Contact:

National Association for the Advancement of Colored People
4805 Mt. Hope Drive
Baltimore, MD 21215
P: 410.580.5777

NATIONAL ASSOCIATION FOR THE ADVANCEMENT OF COLORED PEOPLE | NATIONAL PRISON PROJECT

<http://www.naacp.org>

The National Prison Project of the National Association for the Advancement of Colored People works on ex-offender re-enfranchisement and racial disparities within the criminal justice system as well as providing the incarcerated with a vehicle of empowerment through the formation of institution based branches and chapters.

National Contact:

National Association for the Advancement of Colored People
National Prison Project
8 West 26th Street
Baltimore, MD 21218
P: 410.358.8900

NATIONAL GAY & LESBIAN TASKFORCE

<http://www.thetaskforce.org>

The National Gay & Lesbian Taskforce seeks to combat all sexual orientation-based discrimination through extensive education and lobbying efforts. The National Gay & Lesbian Taskforce maintains and administers an information referral clearinghouse of over 4,000 organizations nationwide that provide assistance and guidance to those in need.

National Contact:

National Gay & Lesbian Taskforce
1824 14th Street, NW
Washington, DC 20009
P: 202.332.6482

NATIONAL LAWYERS GUILD

<http://www.nlg.org>

The National Lawyers Guild is an association dedicated to the need for basic change in the structure of our political and economic system. The National Lawyers Guild provides self-help law kits free of charge to assist offenders in representing themselves and their own cases or in assisting others. The self-help kits are written in an easy to use language that tells individuals how to file civil complaints, how to deal with grievances, and most other legal matters encountered during the course of being incarcerated.

National Contact:

National Lawyers Guild
132 Nassau Street, Room 922
New York, NY 10038
P: 212.679.5100

THE FORTUNE SOCIETY

<http://www.fortunesociety.org>

The Fortune Society is a self-help organization for individuals with criminal records. Membership extends on a national level. The Fortune Society publishes Fortune News, a free publication for prisoners that deals with criminal justice issues.

National Contact:

The Fortune Society
29-76 Northern Boulevard
Long Island City, NY 11101
P: 212.691.7554

THE NATIONAL DEATH ROW ASSISTANCE NETWORK OF C.U.R.E.

<http://www.ndran.org>

The National Death Row Assistance Network of C.U.R.E. is an organization formed to help death row prisoners across the United States gain access to legal, financial, and community support and to assist individual efforts to act as self-advocates.

National Contact:

The National Death Row Assistance Network of C.U.R.E.
6 Tolman Road
Peaks Island, ME 04108
P: 888.255.6196

THE SENTENCING PROJECT

<http://www.sentencingproject.org>

The Sentencing Project is a national policy research and advocacy organization that works for a fair and effective criminal justice system by promoting sentencing reform and alternatives to incarceration. The Sentencing Project does not provide any direct services to currently or recently incarcerated individuals.

National Contact:

The Sentencing Project
1705 DeSales Street, NW, 8th Floor
Washington, DC 20036
P: 202.628.0871

U.S. DEPARTMENT OF JUSTICE | CIVIL RIGHTS DIVISION

<http://www.usdoj.gov/crt/split>

The U.S. Department of Justice, Civil Rights Division is charged with enforcing the Civil Rights of Institutionalized Persons Act, which authorizes the U.S. Attorney General to conduct investigations and initiate litigation relating to conditions of confinement in state or locally operated institutions. They are also responsible for the enforcement of Title III of the Civil Rights Act of 1964, the Religious Land Use and Institutionalized Persons Act, the Violent Crime Control and Law Enforcement Act of 1994, and the Safe Streets Act of 1968.

National Contact:

U.S. Department of Justice
Special Litigation Section, Civil Rights Division
950 Pennsylvania Avenue, NW
Washington, DC 20530
P: 202.514.6255

SEX OFFENDER REGISTRY & REFERRAL RESOURCES**STATE SEX OFFENDER REGISTRIES**

State sex offender registries maintain and coordinate the registration of individuals convicted of certain sexual offenses within their jurisdiction. They may also provide registered sex offenders with information regarding their legal obligations under applicable state law and assistance with understanding or addressing any issues related to offense classification. Each state maintains its own sex offender registry according to both state and federal law.

State Contact:

Please refer to [Appendix 4-D](#).

ASSOCIATION FOR THE TREATMENT OF SEXUAL ABUSERS

<http://www.atsa.com>

The Association for the Treatment of Sexual Abusers is a nonprofit organization that serves as a national advocacy, research and referral center for the prevention and treatment of sexual abuse. The Association for the Treatment of Sexual Abusers maintains an extensive referral database of treatment providers, agencies and organizations willing to assist interested individuals with the treatment of sexually abusive behaviors.

National Contact:

Association for the Treatment of Sexual Abusers
4900 Southwest Griffith Drive, Suite 274
Beaverton, OR 97005
P: 503.643.1023

THE SAFER SOCIETY FOUNDATION

<http://www.safersociety.org>

The Safer Society Foundation is a national research, advocacy, and referral center on the prevention and treatment of sexual abuse. Individuals may write to receive referral information for treatment providers within their local community.

National Contact:

The Safer Society Foundation
P.O. Box 340
Brandon, VT 05733
P: 802.247.3132

CHAPTER 5 | VETERAN RESOURCES & ASSISTANCE

“Ability is what you’re capable of doing. Motivation determines what you do. Attitude determines how well you do it.”

~ Lou Holtz

Veterans play a vital role in ensuring the strength of the United States by dedicating their lives to the safety and security of its citizens. Veterans and their dependents are entitled to a wide range of services and benefits based on their level and duration of service.

VETERANS SERVICES & BENEFITS

U.S. DEPARTMENT OF VETERANS AFFAIRS

<http://www.va.gov>

The U.S. Department of Veterans Affairs administers federal benefits for veterans and their families. Some programs include home loans, life insurance, financial assistance, job training, and health resources.

National Contact:

U.S. Department of Veterans Affairs
1722 I Street, NW
Washington, DC 20421
P: 800.827.1000

Additional Resources:

U.S. Department of Veterans Affairs, *Federal Benefits for Veterans, Dependents and Survivors*
<http://publications.usa.gov/USAPubs.php?PubID=1050>

U.S. DEPARTMENT OF VETERANS AFFAIRS | VETERANS BENEFITS ADMINISTRATION

<http://www.vba.va.gov/VBA>

The Veterans Benefits Administration within the U.S. Department of Veterans Affairs helps veterans receive benefits, such as educational and financial resources. For information regarding specific benefit eligibility, visit the Veterans Benefits Administration website at <http://www.ebenefits.va.gov>.

National Contact:

U.S. Department of Veterans Affairs
Veterans Benefits Administration
810 Vermont Avenue, NW
Washington, DC 20420
P: 800.827.1000

U.S. DEPARTMENT OF VETERANS AFFAIRS | VETERANS HEALTH ADMINISTRATION

<http://www.va.gov/health>

The Veterans Health Administration within the U.S. Department of Veterans Affairs serves the needs of America’s veterans by providing primary care, specialized care, and related medical and social support services. For information regarding specific benefit eligibility, visit the Veterans Health Administration eligibility website at <http://www.va.gov/healthbenefits.gov>.

National Contact:

U.S. Department of Veterans Affairs
Veterans Health Administration
810 Vermont Avenue, NW
Washington, DC 20420
P: 877.222.8387

Additional Resources:

U.S. Department of Veterans Affairs, *Veterans Health Benefits Guide*
<http://publications.usa.gov/USAPubs.php?PubID=861>

U.S. DEPARTMENT OF LABOR | VETERANS EMPLOYMENT AND TRAINING SERVICE

<http://www.dol.gov/vets>

The Veterans Employment and Training Service of the U.S. Department of Labor, provides resources to prepare and assist veterans obtain meaningful careers and maximize their employment opportunities.

National Contact:

U.S. Department of Labor
Veteran's Employment and Training Service
200 Constitution Avenue, NW, Room S1325
Washington, DC 20210
P: 866.487.2365

THE AMERICAN LEGION

<http://www.legion.org>

The American Legion is a nonprofit organization dedicated to assisting veterans in obtaining benefits, including health care and compensation, from the U.S. Department of Veterans Affairs. The American Legion also provides assistance with locating employment and educational opportunities throughout the United States.

National Contact:

The American Legion
1608 K Street, NW
Washington, DC 20006
P: 202.861.2700

INCARCERATED & HOMELESS VETERAN ASSISTANCE**HEALTH CARE FOR RE-ENTRY VETERANS**

<http://www.va.gov/homeless/index.asp>

The Health Care for Re-entry Veterans Program is designed to address the community reentry needs of incarcerated veterans.

The goals of the Health Care for Re-entry Veterans Program are to prevent homelessness, reduce the impact of medical, psychiatric, and substance abuse programs upon community re-adjustment, and decrease the likelihood of re-incarceration for those leaving prison. Health Care for Re-entry Veterans Programs services include:

- Outreach and pre-release assessment services for veterans in prison.
- Referrals and linkages to medical, psychiatric, and social services, including employment services upon release.
- Short term case management assistance upon release.

While the Veterans Health Administration may not provide medical services that are part of care to be provided by correctional institutions, the Veterans Health Administration may provide outreach and pre-release assessment.

Each Veterans Integrated Service Network has a Health Care for Re-entry Veterans Specialist who is the regional point-of-contact for incarcerated veteran services. Each state also has a Health Care for Re-entry Veterans Specialist who is the designated point-of-contact for incarcerated veteran services in the state.

A critical part of the Health Care for Re-entry Veterans Program is providing information to veterans while they are incarcerated so they may plan for reentry themselves. To support this, program administrators across the United States have developed state-specific resource guides which identify steps that veterans can take prior to their release.

National Contact:

U.S. Department of Veterans Affairs
Office of Public & Intergovernmental Affairs
Homeless Veterans Program
810 Vermont Avenue, NW
Washington, DC 20420
P: 202.461.7384

Additional Resources:

U.S. Department of Veterans Affairs, *Health Care for Re-entry Veterans Specialists*
<http://www.va.gov/homeless/reentry.asp>

U.S. Department of Veterans Affairs, *Health Care for Re-entry Veterans Guides*
http://www.va.gov/homeless/reentry_guides.asp

NATIONAL COALITION FOR HOMELESS VETERANS

<http://www.nchv.org>

The mission of the National Coalition for Homeless Veterans is to end homelessness among veterans by shaping public policy, promoting collaboration, and building the capacity of service providers.

The National Coalition for Homeless Veterans – a nonprofit organization governed by a 17-member board of directors – is the resource and technical assistance center for a national network of community-based service providers and local, state and federal agencies that provide emergency and supportive housing, food, health services, job training and placement assistance, legal aid and case management support for hundreds of thousands of homeless veterans each year.

The National Coalition for Homeless Veterans also serves as the primary liaison between the nation's care providers, Congress and the executive branch agencies charged with helping them succeed in their work. The National Coalition for Homeless Veteran's advocacy has strengthened and increased funding for virtually every federal homeless veterans assistance program in existence today.

For assistance with overcoming the challenges of homelessness or other related disabilities, contact the National Coalition for Homeless Veterans for direct assistance or referral to a service provider in your local area.

National Contact:

National Coalition for Homeless Veterans
333 ½ Pennsylvania Avenue, SE
Washington, DC 20003
P: 877.424.3838

Additional Resources:

National Coalition for Homeless Veterans, *Planning for Your Release: A Guide for Incarcerated Veterans*
[http://www.nchv.org/images/uploads/Planning%20for%20Yr%20Release%20Dec%202012\(1\).pdf](http://www.nchv.org/images/uploads/Planning%20for%20Yr%20Release%20Dec%202012(1).pdf)

VOCATIONAL REHABILITATION AND EMPLOYMENT | VETSUCCESS PROGRAM

<http://www.vetsuccess.gov>

The Vocational Rehabilitation and Employment VetSuccess Program assists veterans with service-connected disabilities to prepare for, find, and keep suitable jobs. Services that may be provided include: Comprehensive rehabilitation evaluation to determine abilities, skills and interests for employment; employment services; assistance finding and keeping a job; and on-the-job training,

apprenticeship, and non-paid work experience. For information about possible employment services, contact the National Call Center for Homeless Veterans at 877.424.3838.

National Contact:

U.S. Department of Veterans Affairs
VetSuccess Program
810 Vermont Avenue, NW
Washington, DC 20420
P: 877.424.3838

MILITARY SERVICE RECORDS

NATIONAL ARCHIVES AND RECORDS ADMINISTRATION

<http://www.nara.gov>

Service members who have been discharged from military service and certain other interested parties are entitled to request, obtain and review personnel files stored at the National Archives and Records Administration. Records contained at the National Archives and Records Administration are an excellent means of proving military service for government program eligibility and in many instances can be used as identification when proving identity.

National Contact:

National Personnel Records Center
Military Personnel Records
1 Archives Drive
St. Louis, MO 63138
P: 314.801.0800

Additional Resources:

National Personnel Records Center, *Request for Military Personnel Records - Standard Form 180*
<http://www.archives.gov/research/order/standard-form-180.pdf>

CHAPTER 6 | TRANSPORTATION RELATED RESOURCES

*“Good fortune is what happens
when opportunity meets with planning.”*
~ Thomas Edison

Reliable transportation is vital to any successful reintegration plan. Whether it’s a personal vehicle that you own, public transportation, or carpooling with friends and colleagues, transportation plays an integral role in everyone’s life. The resources within this section can assist with identifying and overcoming potential issues associated with obtaining a valid drivers license and provide extensive insight into what forms of public transportation may be available in a specific geographic area.

NATIONAL PROBLEM DRIVER STATUS CHECK

NATIONAL DRIVER REGISTER

<http://www.nhtsa.gov>

The National Driver Register was created to improve traffic and transportation safety by providing a nationwide database of problem drivers that assists state driver licensing agencies in identifying these individuals and assists employers in making hiring and certification decisions.

The National Driver Register is a computerized database of information about drivers who have had their licenses revoked or suspended, or who have been convicted of serious traffic violations such as driving while impaired by alcohol or drugs. State motor vehicle agencies provide the National Driver Register with the names of individuals who have lost their privilege to drive or who have been convicted of a serious traffic violation.

When an individual applies for a driver’s license, the state motor vehicle agency is obligated by law to check to see if the name is listed within the National Driver Register database. If an individual has been reported to the National Driver Register as a problem driver, their ability to obtain a driver’s license may be denied.

What kind of information does the National Driver Register contain?

The National Driver Register is populated with the following “pointer” information:

- First, last and middle name, alias names;
- Date of birth, license number, and social security number;
- Sex, height, eye color;
- The agency that added the pointer, also referred to as the state-of-record.

This information is supplied and maintained by individual states as a result of convictions and license withdrawals pertaining to highway safety violations. No driver history information is maintained within the National Driver Register. The Problem Driver Pointer System “points” a state-of-inquiry to the state-of-record when probable identification is made through the National Driver Register.

How do I find out if I am listed in the National Driver Register?

Individuals are entitled, under provisions of the Privacy Act, to request a file search to see if they have a record on the National Driver Register. As a private citizen, you must send a notarized letter or “privacy act request” to the National Driver Register indicating that you would like a file check. Requests should be sent to the address below and include the individuals full legal name, date of birth, state and driver

license number (if known), sex, height, weight, and eye color. In addition, a social security number is preferred but disclosure is optional. There is currently no fee for this service.

National Contact:

National Driver Register
1200 New Jersey Avenue, SE, Suite W55-123
Washington, DC 20590
P: 888.327.4236

PUBLIC TRANSPORTATION OPTIONS

AMERICAN PUBLIC TRANSPORTATION ASSOCIATION

<http://www.apta.com>

The American Public Transportation Association is a membership organization, representing rapid rail and motor bus systems and manufacturers, suppliers, consulting firms and citizens. Through their extensive website, individuals can access detailed information regarding available public transportation systems and options within a particular service area. Additional information about public transportation options within a specific area can be found by visiting the “United States Local and State Transit Links” section of their website at, <http://www.apta.com/resources/links/unitedstates/Pages/default.aspx>.

National Contact:

American Public Transportation Association
1666 K Street, NW, Suite 1100
Washington, DC 20006
P: 202.496.4800

CHAPTER 7 | INCARCERATED PARENTS & FAMILIES

*"It's never too late to be what
you might have been."*

~ George Eliot

Parenting is a life-transforming experience where personal responsibility takes priority over all other factors. Parenthood requires taking responsibility for loved ones and helping them to create an exciting and meaningful future. The resources listed within this section were chosen for their ability to provide individuals with the tools and resources necessary to ensure healthy and productive relationships. Time spent separated from loved ones should be utilized to strengthen and enhance the relationship.

PARENTING RESOURCES & ADVOCACY AGENCIES

There are many organizations and agencies that provide services to incarcerated parents, children of incarcerated parents and their caregivers. By utilizing the resources and assistance provided through the following agencies, individuals are encouraged to build or rebuild the parent-child bond and address any issues that would preclude future involvement in the lives of those involved.

AID TO INCARCERATED MOTHERS

<http://www.aim-ma.org>

Aid to Incarcerated Mothers is a national nonprofit organization that provides help to incarcerated mothers with keeping their families together, obtaining support services and counseling for children, and locating assistance with transitional needs to ensure a safe and successful community reintegration.

National Contact:

Aid to Incarcerated Mothers
32 Rutland Street, 4th Floor
Boston, MA 02118
P: 617.536.0058

BIG BROTHERS/BIG SISTERS OF AMERICA

<http://www.bbbsa.org>

Big Brothers/Big Sisters of America provides volunteer and professional services to assist children and youth in achieving their highest potential as they grow. There are over 700 Big Brother/Big Sisters agencies nationwide where more than 75,000 children are matched with adult volunteers annually. The agency also provides counseling, referral, and family support services to more than 100,000 families each year. Additionally, some programs focus on children with special needs including physical or learning disabilities, as well as those who are abused, neglected or have dropped out of school.

National Contact:

Big Brothers/Big Sisters of America
230 North 13th Street
Philadelphia, PA 19107
P: 215.567.7000

BOYS & GIRLS CLUBS OF AMERICA

<http://www.bgca.org>

Boys & Girls Clubs of America is a private, nonprofit organization providing developmental programs for disadvantaged young people. Boys & Girls Clubs of America coordinates a national network of centers throughout the United States that provide programs and services designed to enhance the lives of

disadvantaged young people and their families. Programs include after school activities, educational training and personal growth and development services for those most in need.

National Contact:

Boys & Girls Clubs of America
1275 Peachtree Street, NE
Atlanta, GA 30309
P: 404.487.5700

CENTER FOR CHILDREN OF INCARCERATED PARENTS

<http://www.e-ccip.org>

The Center for Children of Incarcerated Parent's mission is the prevention of intergenerational crime and incarceration. Their goals are met through the production of high quality documentation and the development of model services for children of criminal offenders and their families. The Center of Incarcerated Parents offers educational projects in three formats, 1) correspondence centers nationwide for incarcerated parents, 2) courses taught by trained staff regionally, and 3) training of instructors to teach approved curricula. Interested individuals are encouraged to write for a catalog of resources and materials available free of charge to incarcerated parents.

National Contact:

Center for Children of Incarcerated Parents
P.O. Box 41-286
Eagle Rock, CA 90041
P: 626.449.2470

CHILD WELFARE LEAGUE OF AMERICA

<http://www.cwla.org>

The Child Welfare League of America is a national nonprofit organization with over 800 affiliated public and private agencies that together serve more than 2 million children and families every year. The Child Welfare League of America and its agencies offer services for the many areas of child welfare including child protection, chemical dependency prevention and treatment, and housing and homelessness.

National Contact:

Child Welfare League of America
440 First Street, NW, 3rd Floor
Washington, DC 20001
P: 202.638.2952

FAMILY & CORRECTIONS NETWORK

<http://www.fcnetwork.org>

The Families & Corrections Network offers training, technical assistance, and information on children of prisoners, parenting programs, prison visitation, incarcerated parents, hospitality programs, maintaining communication, community reintegration, the impact of the criminal justice system on families and prison marriage. The Families & Corrections Network also publishes FCN Report, the only national publication devoted to families of prisoners.

National Contact:

Family & Corrections Network
32 Oak Grove Road
Palmyra, VA 22963
P: 434.589.3036

Additional Resources:

National Resource Center on Families of the Incarcerated, *National Programs*
<http://fcnetwork.org/resources/directory/national-programs>

National Resource Center on Families of the Incarcerated, *Programs in States AL thru MO*
<http://fcnetwork.org/resources/directory/states-1>

National Resource Center on Families of the Incarcerated, *Programs in States MT thru WY*
<http://fcnetwork.org/resources/directory/states-2>

NATIONAL FATHERHOOD INITIATIVE

<http://www.fatherhood.org>

The National Fatherhood Initiative's mission is to improve the well being of children by increasing the proportion of children growing up with involved, responsible and committed fathers. As part of the National Fatherhood Initiative's mission to disseminate educational materials to the public and to help men become better fathers, they have developed several informative resources that emphasize the importance of fathers in their children's life.

National Contact:

National Fatherhood Initiative
P.O. Box 126157
Harrisburg, PA 17112
P: 434.589.3036

NATIONAL INCARCERATED PARENTS AND FAMILIES NETWORK

<http://www.incarceratedparents.org>

The National Incarcerated Parents and Families Network is a national nonprofit, volunteer organization dedicated to decreasing the effects of crime on communities, increasing public safety, and ministering to and restoring both crime victims and offenders. The National Incarcerated Parents and Families Network achieves its goals by educating and informing the public at large, advocating cost-effective and practical reforms within the criminal justice system and by supporting and encouraging wise public policy.

National Contact:

National Incarcerated Parents and Families Network
P.O. Box 6745
Harrisburg, PA 6745
P: Not Provided

NATIONAL RUNAWAY SWITCHBOARD

<http://www.1800runaway.org>

The National Runaway Switchboard helps keep America's runaway and at-risk youth safe and off the streets. The organization serves as the federally designated national communication system for runaway and homeless youth. The National Runaway Switchboard is staffed by trained specialists who provide assistance and referral information to anyone without regard to age or circumstances. Assistance is available 24 hours a day by calling their hotline at 800.786.2929.

National Contact:

National Runaway Switchboard
3080 North Lincoln Avenue
Chicago, IL 60657
P: 773.880.9860

SESAMEWORKSHOP

<http://www.sesameworkshop.org>

Sesame Workshop is the nonprofit educational organization that revolutionized children's television programming with the landmark Sesame Street. The Workshop produces local Sesame Street programs, seen in over 150 countries, and other acclaimed shows to help bridge the literacy gap. Beyond television, the Workshop produces content for multiple media platforms on a wide range of issues including literacy,

health, and military deployment. Initiatives meet specific needs to help young children and families develop critical skills, acquire healthy habits, and build emotional strength to prepare for lifelong learning.

Additional Resources:

SesameWorkshop, *little Children BIG Challenges: Incarceration*
<http://www.sesamestreet.org/incarceration>

YMCA | YOUNG MEN'S CHRISTIAN ASSOCIATION

<http://www.ymca.org>

The YMCA is one of the nation's largest and most comprehensive nonprofit service organizations. YMCA provides health and fitness; social and personal development; sports and recreation; education and career development; and camps and conferences to children, young adults, the elderly, families, the disabled, refugees and foreign nationals, YMCA residents, and community residents, through a broad range of specific programs.

National Contact:

YMCA | Young Men's Christian Association
801 North Dearborn
Chicago, IL 60610
P: 312.932.1200

YWCA | YOUNG WOMEN'S CHRISTIAN ASSOCIATION

<http://www.ywca.org>

The YWCA is a nonprofit organization that represents more than 25 million women worldwide. YWCA is committed to empowering women to overcome racism and injustice. YWCA provides shelter to women and children who are homeless or have been victims of domestic violence. YWCA also offers employment training, GED and ESL courses, Welfare-to-Work programs, and career counseling workshops.

National Contact:

YWCA | Young Women's Christian Association
610 Lexington Avenue
New York, NY 10022
P: 212.755.4500

CHILD SUPPORT ASSISTANCE

OFFICE OF CHILD SUPPORT ENFORCEMENT

<https://www.acf.hhs.gov/programs/css/families>

The Child Support Enforcement Program is a federal, state, and local effort to locate parents, their employers and/or their assets; establish paternity if necessary; and establish and enforce child support orders. State and local Child Support Enforcement offices provide daily operation of the programs. The role of the federal government is to provide funding, issue policies, ensure that federal requirements are met, and interact with other federal agencies that help support the Child Support Enforcement Program.

National Contact:

Administration for Children and Families
Office of Child Support Enforcement
370 L'Enfant Promenade, SW
Washington, DC 20447
P: 202.401.9373

State Contact:

Please refer to [Appendix 7-A](#).

Additional Resources:

Office of Child Support Enforcement, *Child Support Enforcement Handbook*

<https://www.acf.hhs.gov/programs/css/resource/handbook-on-child-support-enforcement>

Office of Child Support Enforcement, *Frequently Asked Questions*

<https://www.acf.hhs.gov/programs/css/resource/frequently-asked-questions-for-families>

DOMESTIC VIOLENCE REDUCTION OPTIONS

HARM REDUCTION COALITION

<http://www.harmreduction.org>

The Harm Reduction Coalition is a national advocacy and capacity building organization dedicated to promoting the dignity of individuals impacted by drug use and other social stigmas. The Harm Reduction Coalition produces and disseminates a wide variety of brochures and manuals to educate and inform those most in need.

National Contact:

Harm Reduction Coalition
22 West 27th Street, 5th Floor
New York, NY 10001
P: 212.213.6376

NATIONAL COALITION AGAINST DOMESTIC VIOLENCE

<http://www.ncadv.org>

The National Coalition Against Domestic Violence is a nonprofit organization comprised of individuals concerned for the wellbeing of battered women and their families. This program supports and engages battered women of all racial, social, religious, economic groups, ages and lifestyles. The National Coalition Against Domestic Violence is opposed to the use of violence as a means of control over others and supports equality in relationships and the concept of helping women assert power over their lives.

National Contact:

National Coalition Against Domestic Violence
1 Broadway, Suite B210
Denver, CO 80203
P: 303.839.1852

Additional Resources:

U.S. Department of Health and Human Services, *Domestic Violence: Older Women Can be Victims Too*

<https://publications.usa.gov/USAPubs.php?PubID=635>

NATIONAL DOMESTIC VIOLENCE HOTLINE

<http://www.ndvh.org>

The National Domestic Violence Hotline is available in over 140 languages and operates 24 hours a day. For direct and confidential assistance call 800.799.7223 and speak to a trained specialist.

CHAPTER 8 | EDUCATIONAL PROGRAMS & RESOURCES

“To accomplish great things, we must not only act but also dream; not only plan but also believe.”

~ Anatole France

The pursuit and completion of an academic course of study such as a high school diploma, General Educational Development diploma or post-secondary degree are important tools in the process of successfully reentering society and today’s workforce. The information within this section was compiled for its ability to help individuals achieve their academic goals.

ACADEMIC PROGRAMS

Community colleges, four-year colleges, and universities provide individuals with the opportunity to pursue an academic course of study. Most academic programs don’t prepare students for a specific job or profession. Instead, they are designed to provide a wide variety of skills to assist with succeeding in whichever career is chosen after graduation.

COMMUNITY COLLEGES

A community college is a public education institution that offers a wide variety of services which may include Literacy/Adult Basic Education programs, vocational programs, and two-year degree programs. Community colleges do not offer four-year or advanced degrees although some universities use community college campuses as sites to offer their advanced courses.

To locate a community college in your area visit the American Association of Community Colleges’ website at <http://www.aacc.nche.edu> and select the heading entitled “Find Your Community College.”

FOUR-YEAR COLLEGES & UNIVERSITIES

Four-year colleges and universities include both public and private institutions where individuals can earn a Bachelor of Science or a Bachelor of Arts degree upon completion. To earn a Bachelor’s degree, individuals can begin their coursework at a community college and transfer to a four-year college or university, or apply directly once they earn a General Educational Development of high school diploma.

To locate a four-year college or university in your area, go to <http://www.collegeboard.com> and select the heading entitled “College Boards Free College Search Tool.”

ADVANCED DEGREES

Some professions require an advanced degree (Master’s degree or Ph.D.). Universities provide graduate programs for individuals interested in furthering their education beyond a Bachelor’s degree or in pursuing a career in a field that requires an advanced degree. The Princeton Review provides information on graduate programs across the United States through their website at, <http://www.princetonreview.com>.

Additional Resources:

U.S. Department of Education, *Back to School: A Guide to Continuing Your Education After Prison*
<http://www.edpubs.gov/document/ed005088p.pdf?ck=287>

U.S. Department of Education, *Taking Charge of Your Future: Get the Education and Training You Need*
<http://www.edpubs.gov/document/ed005354p.pdf?ck=450>

HIGH SCHOOL EQUIVALENCY PROGRAM

GENERAL EDUCATIONAL DEVELOPMENT

<http://www.gedtest.org>

The General Educational Development (GED) testing program was developed to give U.S. and Canadian citizens who have not graduated from high school the opportunity to demonstrate the level of achievement normally acquired through the completion of a traditional U.S./Canadian high school course of study. The five GED comprehensive examinations cover writing, social studies, science, interpreting literature and arts, and math. Emphasis is on intellectual ability such as evaluating, analyzing, drawing conclusions and the ability to understand and apply information and concepts. The tests are administered in all 50 states, U.S. territories, and the 10 Canadian provinces.

For additional information about General Educational Development, call 800.626.9433 to find the nearest official GED Testing Center or visit their website at <http://www.gedtest.org>.

National Contact:

American Council on Education
General Educational Development Testing Service
One DuPont Circle, NW, Suite 250
Washington, DC 20036
P: 800.626.9433

State Contact:

Please refer to [Appendix 8-A](#).

REHABILITATIVE EDUCATION & TRAINING

VOCATIONAL REHABILITATION

<http://www.ian.wva.edu/sbses/vocrehab.htm>

Vocational Rehabilitation, a state-supported division of services, assists individuals with disabilities who are pursuing meaningful careers. Vocational Rehabilitation assists those individuals to secure gainful employment commensurate with their abilities and capabilities through local job searches and awareness of self-employment and telecommuting opportunities. In addition, to Vocational Rehabilitation, some states have separate agencies serving individuals who are blind and visually impaired.

National Contact:

U.S. Department of Education
Rehabilitation Services Administration
400 Maryland Avenue, SW
Washington, DC 20202
P: 202.245.7468

State Contact:

Please refer to [Appendix 8-B](#).

KNOWLEDGE-BASED COLLEGE CREDIT OPTIONS

COLLEGE-LEVEL EXAMINATION PROGRAM

<http://www.collegeboard.com/student/testing/clep/about.htm>

The College-Level Examination Program serves high school students, enrolled college students, international students, and adults returning to college. It is designed to allow students to get college credit for knowledge learned outside the classroom. The heart of CLEP is a series of computer-based examinations rewarding students for what they know, whether they've learned it in school, on the job, through reading, by observation, or in the course of their life experiences.

There are five general examinations and 30 subject-specific examinations. The general examinations are in English composition, humanities, college mathematics, natural sciences, and social sciences. The tests are at the level of courses taken in the first 2 years of college. Subject examinations include composition and literature, foreign languages, history and social science, mathematics and science, and business. The general and subject examinations are multiple choice questions limited to 90 minutes. The subject examinations, requiring a higher degree of specialized knowledge and training, demonstrate the specific knowledge and skills a student may have gained through job experience, outside course work, or independent reading.

The College-Level Examination Program is the most widely accepted credit-by-examination program in the United States. Nearly two-thirds of accredited institutions of higher education give credit for satisfactory scores on the examinations. Colleges have found that students who complete such exams are motivated, intellectually curious, and independent learners – qualities colleges look for and value in their students.

National Contact:

College Level Examination Board
45 Columbus Avenue
New York, NY 10023
P: 212.713.8000

FEDERAL & STATE STUDENT FINANCIAL ASSISTANCE

FEDERAL STUDENT FINANCIAL AID

<http://www.studentaid.ed.gov>

Federal student aid comes from the federal government – specifically, the U.S. Department of Education. Federal student aid is financial assistance for eligible students to pay for education expenses at an eligible postsecondary school (e.g. college, vocational school, and graduate school).

Federal student aid covers such expenses as tuition and fees, room and board, books and supplies, and transportation. Aid can also be used to help pay for a computer and for dependent care.

There are three main categories of federal student aid:

- Grants – Unlike loans, grants are not repaid unless, for example, an individual is awarded funds incorrectly or they withdraw from school prior to the planned end of term or if they do not meet the terms of a stated agreement. Almost all federal grants are awarded to students with financial need.
- Work Study – The federal Work-Study Program provides jobs for students demonstrating financial need and emphasizes employment in civic education and work related to a specific course of study, whenever possible.
- Loans – Student loans, unlike grants and work-study, are borrowed money that must be repaid, with interest, just like an auto loan or home mortgage. Individuals cannot have these loans cancelled because they didn't like the education they received, didn't get a job in their specified field of study, or they're having financial difficulty.

What are the eligibility requirements for federal student aid?

To receive aid from the federal student aid program, you must meet certain criteria. The most basic eligibility requirements are that individuals must:

- Be a U.S. citizen or eligible non-citizen;
- Have earned a GED or high school diploma or passed an approved ability-to-benefit test;

- Have registered with Selective Service;
- Have no defaulted student loans;
- Be enrolled in a degree or certificate program that participates in the federal student aid program;
- Be making satisfactory academic progress.

Am I eligible for federal student aid while incarcerated?⁷

Individuals who are currently incarcerated have limited eligibility for federal student aid. An individual is considered to be incarcerated if he or she is serving a criminal sentence in a penitentiary, prison, jail, reformatory, work farm, or similar correctional institution, whether it is operated by the government or by a contractor. An individual is not considered to be incarcerated if he or she is in a halfway house or on home detention or is sentenced to serve only on weekends.

Those individuals incarcerated in institutions other than federal or state institutions are eligible for Federal Pell Grants, Federal Supplemental Educational Opportunity Grants, and Federal Work-Study but not for federal student loans.

It is important to note that, upon an individual's release, most eligibility limitations will be removed. In addition, an individual may be eligible to apply for aid in anticipation of being released so that their aid is processed in time for them to start school.

I was convicted of drug possession and/or sale – am I eligible for federal student aid?

A federal or state drug conviction can disqualify an individual for federal student aid funds. Convictions only count if they were for an offense that occurred during a period of enrollment for which the individual was receiving Title IV funds. Also, a conviction that was reversed, or removed from the individual's record does not count, nor does one received while a juvenile, unless the individual was tried as an adult.

The chart below illustrates the period of ineligibility for federal student aid funds, depending on whether the conviction was for sale or possession and whether the student had previous offenses. (A conviction for sale of drugs includes convictions for conspiring to sell drugs.)

	Possession Of Illegal Drugs	Sale Of Illegal Drugs
1 st Offense	1 Year From Date Of Conviction	2 Years From Date Of Conviction
2 nd Offense	2 Years From Date Of Conviction	Indefinite Period
3 ⁺ Offenses	Indefinite Period	

If an individual was convicted of both possession and selling illegal drugs, and the periods of ineligibility are different, the individual will be ineligible for the longer period.

Individuals regain eligibility the day after the period of ineligibility ends or when they successfully complete a qualified drug rehabilitation program or, effective beginning with the 2010-2011 award year, passes two unannounced drug tests given by such a program. Further drug convictions will make an individual ineligible again.

Individuals denied eligibility for an indefinite period can regain it after successfully completing a rehabilitation program, passing two unannounced drug tests from such a program, or if a conviction is reversed, set aside, or removed from the individual's record so that fewer than two convictions for sale or

⁷ Incarcerated Students: HEA Sec. 401(b)(8) and 484(b)(5) 34 CFR 600.2 and 668.32(c)(2)

⁸ Drug Convictions: HEA Sec. 848(r) 34 CFR 668.40

three convictions for possession remain on the record. In such cases, the nature and dates of the remaining convictions will determine when the individual regains eligibility.

For additional information regarding eligibility for federal student aid or to request printed information such as brochures, fact sheets or booklets about federal student aid and related topics, contact the Federal Student Aid Information Center for assistance.

National Contact:

Federal Student Aid Information Center
P.O. Box 84
Washington, DC 20044
P: 800.433.3243

Additional Resources:

U.S. Department of Education, *Funding Your Education: The Guide to Federal Student Aid*
<http://publications.usa.gov/USAPubs.php?PubID=2274>

U.S. Department of Education, *Federal Student Aid Grant Programs Fact Sheet*
<http://publications.usa.gov/USAPubs.php?PubID=224>

U.S. Department of Education, *Federal Student Aid Loan Programs Fact Sheet*
<http://publications.usa.gov/USAPubs.php?PubID=225>

U.S. Department of Education, *Federal Student Aid for Adult Students*
<http://publications.usa.gov/USAPubs.php?PubID=930>

U.S. Department of Education, *Federal Student Aid for Incarcerated Individuals*
<http://www.studentaid.ed.gov/students/attachments/siteresources/IncarcFAQ.pdf>

STATE FINANCIAL ASSISTANCE

Many states and local governments have student financial assistance options (scholarships, loans, and grants) that may be applied to reduce the overall financial burden to students within a specific community or geographic area. In addition, some institutions of higher education have direct financial assistance options designed to assist students and families. A list of state higher education agencies is located in [Appendix 8-C](#).

SELECTIVE SERVICE SYSTEM

<http://www.sss.gov>

Selective Service is the process by which the U.S. government administers involuntary military enrollment. Registration with the Selective Service is required for all males between the ages of 10 and 25.

Registration with the Selective Service is required to receive certain federal or state benefits, including federal student aid.

To register with Selective Service or verify prior registration, contact Selective Service directly to request a “Registration Form” or “Status Information Letter”.

National Contact:

Selective Service System, Registration Information Office
P.O. Box 94638
Palatino, IL 60094
P: 847.688.6888

SCHOLARSHIP, INTERNSHIP & FELLOWSHIP OPPORTUNITIES

There are many financial aid programs offered by charitable foundations and major corporations. Most of them provide scholarships, internships and fellowships to individuals based on their ethnic and social

backgrounds among other criteria. Most organizations focus on applicants who show academic promise and the greatest level of need. The following list is a brief sampling of the many organizations available. For more detailed information visit your local public library or <http://www.collegeboard.org>.

AMERICAN INDIAN COLLEGE FUND

<http://www.collegefund.org>

The American Indian College Fund awards approximately 5,000 scholarships annually to students at tribal colleges and universities. The American Indian College Fund requires that each applicant demonstrate financial need and high academic achievement. In addition, applicants must be Alaskan Native or American Indian.

National Contact:

American Indian College Fund
8333 Greenwood Boulevard
Denver, CO 80221
P: 303.426.8900

ASIAN & PACIFIC ISLANDER AMERICAN SCHOLARSHIP FUND

<http://www.apiasf.org>

The Asian and Pacific Islander American Scholarship Fund has awarded more than \$60 million to deserving students since 2003.

National Contact:

Asian and Pacific Islander American Scholarship Fund
2025 M Street, NW, Suite 610
Washington, DC 20036
P: 202.986.6892

GATES MILLENNIUM SCHOLARS PROGRAM

<http://www.gmsp.org>

Gates Millennium Scholars provides scholarships to African-American, American Indian/Alaskan-Native, Asia Pacific Islander-American, and Hispanic-American U.S. citizens and permanent residents enrolled full-time in a degree-granting college. Applicants must demonstrate financial need, high academic achievement, leadership and service orientation.

National Contact:

Gates Millennium Scholars
P.O. Box 10500
Fairfax, VA 22031
P: 877.690.4677

HISPANIC SCHOLARSHIP FUND

<http://www.hsf.net>

The Hispanic Scholarship Fund provides scholarships to Mexican American, Hispanic American, and Puerto Rican U.S. citizens and permanent residents enrolled full-time in a degree-granting college. In addition, applicants must demonstrate financial need and high academic achievement.

National Contact:

Hispanic Scholarship Fund
1411 West 190th Street, Suite 325
Gardena, CA 90248
P: 877.473.4636

UNITED NEGRO COLLEGE FUND

<http://www.uncf.org>

The United Negro College Fund awards 10,000 African American students from low and moderate income families each year with scholarships and internship programs so they can afford college tuition, books, and room and board. Applicants must demonstrate high academic achievement.

National Contact:

United Negro College Fund
1805 7th Street, NW
Washington, DC 20001
P: 800.331.2244

SPECIAL EDUCATION RESOURCES**U.S. DEPARTMENT OF EDUCATION | OFFICE OF SPECIAL EDUCATION & REHABILITATIVE SERVICES**

<http://www.ed.gov/about/offices/list/osers/osep/index>

The Office of Special Education and Rehabilitative Services of the U.S. Department of Education provides support to parents and individuals, school districts and states in three main areas: 1) special education, 2) vocational rehabilitation, and 3) research. For assistance with locating and obtaining a referral to special education or vocational rehabilitation service providers within a specific geographic area, contact the Office of Special Education and Rehabilitative Services for assistance or visit your local One-Stop Career Center.

National Contact:

U.S. Department of Education
Office of Special Education & Rehabilitative Services
400 Maryland Avenue, SW
Washington, DC 20202
P: 202.245.7468

NATIONAL ASSOCIATION OF PRIVATE SPECIAL EDUCATION CENTERS

<http://www.napsec.org>

The National Association of Private Special Education Centers is a nonprofit association whose mission is to represent private special education programs and affiliated state associations and to ensure access for individuals to appropriate private special education programs and services.

National Contact:

National Association of Private Special Education Centers
1522 K Street, NW, Suite 1032
Washington, DC 20005
P: 202.434.8225

REGIONAL, STATE & SPECIALIZED ACCREDITATION AGENCIES

The accreditation status of a college, university or other educational program provides an indication of its general quality and reputation. The following accrediting bodies are recognized by the U.S. Department of Education or the Council for Higher Education Accreditation. Individuals who are interested in participating in an educational course of study should first ascertain the accreditation status of the institution applying to by contacting one of the following agencies.

MIDDLE STATES COMMISSION ON HIGHER EDUCATION | REGIONAL

<http://www.msche.org>

The Middle States Commission of Higher Education of the Middle States Association of Colleges and Schools is the regional accrediting body for Delaware, the District of Columbia, Maryland, New Jersey, New York, Pennsylvania, Puerto Rico, and the U.S. Virgin Islands.

National Contact:

Middle States Association of Colleges and Schools
Middle States Commission on Higher Education
3624 Market Street, 2nd Floor Annex
Philadelphia, PA 19104
P: 267.284.5000

NEW YORK STATE BOARD OF REGENTS | STATE

<http://www.regents.nysed.gov>

The New York State Board of Regents of the New York State Education Department is the general accrediting body for the State of New York. This agency oversees registration of degree-granting programs or curricula offered by institutions of higher education and of credit-bearing certificate and diploma programs offered by degree-granting institutions of higher education.

National Contact:

New York State Board of Regents
New York State Education Department
89 Washington Avenue, Room 110EB
Albany, NY 12234
P: 518.474.5889

COMMISSION ON INSTITUTIONS OF HIGHER EDUCATION | REGIONAL

<http://www.neasc.org>

The Commission on Institutions of Higher Education of the New England Association of Schools and Colleges is the regional accrediting body for Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, and Vermont.

National Contact:

New England Association of Schools and Colleges
Commission on Institutions of Higher Education
209 Burlington Road
Bedford, MA 01730
P: 781.271.0022

COMMISSION ON TECHNICAL AND CAREER INSTITUTIONS | REGIONAL

<http://www.ctci.neasc.org>

The Commission on Technical and Career Institutions of the New England Association of Schools and Colleges is the regional accrediting body for Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, and Vermont. This agency covers colleges and institutions that offer programs leading to an associate degree but do not offer programs leading to a degree in liberal arts or general studies.

National Contact:

New England Association of Schools and Colleges
Commission on Technical and Career Institutions
209 Burlington Road, Suite 201
Bedford, MA 01730
P: 781.541.5416

THE HIGHER LEARNING COMMISSION | REGIONAL

<http://www.ncahigherlearningcommission.org>

The Higher Learning Commission of the North Central Association of Colleges and Schools is the regional accrediting body for Arizona, Arkansas, Colorado, Illinois, Indiana, Iowa, Kansas, Michigan, Minnesota, Missouri, Nebraska, New Mexico, North Dakota, Ohio, Oklahoma, South Dakota, West Virginia, Wisconsin, and Wyoming.

National Contact:

North Central Association of Colleges and Schools
The Higher Learning Commission
30 North LaSalle Street, Suite 2400
Chicago, IL 60602
P: 312.263.0456

NORTHWEST COMMISSION ON COLLEGES AND UNIVERSITIES | REGIONAL

<http://www.nwccu.org>

The Northwest Commission on Colleges and Universities is the regional accrediting body for Alaska, Idaho, Montana, Nevada, Oregon, Utah, and Washington.

National Contact:

Northwest Commission on Colleges and Universities
8060 165th Avenue, NE, Suite 100
Redmond, WA 98052
P: 425.558.4224

SOUTHERN ASSOCIATION OF COLLEGES AND SCHOOLS | REGIONAL

<http://www.sacscoc.org>

The Commission on Colleges of the Southern Association of Colleges and Schools is the regional accrediting body for Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, Tennessee, Texas, and Virginia.

National Contact:

Southern Association of Colleges and Schools
Commission on Colleges
1866 Southern Lane
Decatur, GA 30033
P: 404.679.4500

ACCREDITING COMMISSION FOR COMMUNITY AND JUNIOR COLLEGES | REGIONAL

<http://www.accjc.org>

The Accrediting Commission for Community and Junior Colleges of the Western Association of Schools and Colleges is the regional accrediting body for California, Hawaii, the U.S. Territories of Guam and American Samoa, the Commonwealth of the Northern Mariana Islands, the Republic of Palau, the Federated States of Micronesia, and the Republic of the Marshall Islands.

National Contact:

Western Association of Schools and Colleges
Accrediting Commission for Community and Junior Colleges
10 Commercial Boulevard, Suite 204
Novato, CA 94949
P: 415.506.0234

ACCREDITING COMMISSION FOR SENIOR COLLEGES AND UNIVERSITIES | REGIONAL

<http://www.wascweb.org>

The Accrediting Commission for Senior Colleges and Universities of the Western Association of Schools and Colleges is the regional accrediting body for California, Hawaii, the U.S. Territories of Guam and American Samoa, the Commonwealth of the Northern Mariana Islands, the Republic of Palau, the Federated States of Micronesia, and the Republic of the Marshall Islands.

National Contact:

Western Association of Schools and Colleges
Accrediting Commission for Senior Colleges and Universities
985 Atlantic Avenue, Suite 100
Alameda, CA 94501
P: 510.748.9001

DISTANCE EDUCATION AND TRAINING COUNCIL | SPECIALIZED

<http://www.detc.org>

The Distance Education and Training Council is a voluntary, non-governmental, educational organization that accredits distance education institutions.

National Contact:

Distance Education and Training Council
1601 18th Street, NW, Suite 2
Washington, DC 20009
P: 202.234.5100

CHAPTER 9 | GENERAL ASSISTANCE PROGRAMS

*"I have not failed. I've just found
10,000 ways that won't work."*

~ Thomas Edison

Federal and state assistance programs are generally designed to assist people who need a job, housing, public assistance, and other services. Each program has different standards for participation with low income being the most common requirement. There are no government assistance programs exclusively for ex-offenders.

GOVERNMENT ASSISTANCE RESOURCES

BENEFITS.GOV

<http://www.benefits.gov>

Benefits.gov was launched in an effort to provide citizens with easy, online access to government benefit and assistance programs.

The site's core function is the eligibility prescreening questionnaire or "Benefit Finder." Answers to the questionnaire are used to evaluate a visitor's situation and compare it with the eligibility criteria for more than 1,000 federally-funded benefit and assistance programs representing 17 partner agencies. Each program description provides citizens with the next steps to apply for any benefit program of interest.

Benefits.gov is unable to respond to specific scenarios or provide personalized advice. For additional government information, individuals are encouraged to call USA.gov's National Contact Center at 800.333.4636, Monday through Friday, 8:00 am to 8:00 pm (EST), to speak with an information specialist, or visit them online at <http://www.usa.gov>.

CATALOG OF FEDERAL DOMESTIC ASSISTANCE

<http://www.cfda.gov>

The Catalog of Federal Domestic Assistance is a government-wide compendium of federal programs, projects, services, and activities that provide assistance or benefits to the American public. It contains financial and non-financial programs administered by departments and agencies of the federal government.

As a basic reference source of federal programs, the primary purpose of the Catalog of Federal Domestic Assistance is to assist users in identifying programs that meet specific objectives of the potential applicant, and to obtain general information on federal assistance programs.

The U.S. Government Printing Office prints and sells copies of the Catalog of Federal Domestic Assistance to interested parties. For purchasing information, contact them at 866.512.1800. You may also use the U.S. Government Printing Office's online bookstore at <http://www.bookstore.gpo.gov>.

National Contact:

U.S. Government Printing Office
P.O. Box 979050
St. Louis, MO 63197
P: 202.512.1800

Additional Resources:

Government Services Administration, *Catalog of Federal Domestic Assistance*
http://www.cfda.gov/downloads/CFDA_2013.pdf

GOVERNMENT-FUNDED FINANCIAL ASSISTANCE

TEMPORARY ASSISTANCE FOR NEEDY FAMILIES

Administered and coordinated at the federal level by the U.S. Department of Health and Human Services, Temporary Assistance for Needy Families is a federal assistance program that provides financial assistance and services to low-income individuals and families with children under the age of 18 who meet specific program eligibility requirements.

Eligible individuals and families are provided with supportive services including assistance with work and training related expenses, transportation, and childcare when needed. Financial assistance is provided on a rotating basis for families with children until they are able to support themselves. Recipients of aid are required to pursue employment, training and/or education that will lead to employment, participate in volunteer community service, or provide child care services to other program participants.

The Diversion Program within Temporary Assistance for Needy Families is designed to eliminate barriers to employment such as providing financial and direct assistance with car repairs, work clothing, or tools in an effort to ensure employability.

Individuals who have been convicted of a drug offense after January 1, 1989 and those currently on parole or probation are not eligible for assistance under the Temporary Assistance for Needy Families program. In addition, a conviction of Welfare fraud automatically results in a life-time denial of assistance.

Individuals who believe they may be eligible for services through Temporary Assistance for Needy Families are encouraged to contact their local One-Stop Career Center for additional information and eligibility requirements.

National Contact:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Washington, DC 20201
P: 877.696.6775

EMERGENCY RELIEF

There have been many changes in the welfare system and the availability of welfare from the federal government is severely limited. Emergency Relief programs are cash and in-kind assistance programs financed and administered entirely by the state, county, or locality in which they operate. Emergency Relief programs are likely to serve disabled, elderly, and otherwise unemployable individuals and children or families with children. There are no national laws that require state governments to provide Emergency Relief or to establish uniform rules across the state if Emergency Relief is provided. Individuals who believe they may be eligible for Emergency Relief are encouraged to contact their local One-Stop Career Center for additional information and eligibility requirements.

HUMAN SERVICE INFORMATION & REFERRAL

2-1-1 | UNITED WAY

<http://www.211us.org>

2-1-1 is the national abbreviated dialing code for free access to health and human service information and referral. 2-1-1 is an easy-to-remember and universally recognizable number that makes a critical connection between individuals and families seeking services or volunteer opportunities and the appropriate community-based organizations and government agencies. 2-1-1 makes it possible for people to navigate the complex and ever-growing maze of human service agencies and programs.

Every hour of every day, hundreds of people need essential human services – they are looking for training, employment, food pantries, help for an aging parent, addiction prevention programs for their teenage children, affordable housing options, support groups and ways of becoming part of their community. 2-1-1 allows people to give help and to get help.

As of February 2013, 2-1-1 serves over 283 million Americans (90.6% of the entire population) covering all 50 states including Washington, DC and Puerto Rico (39 states plus Washington, DC and Puerto Rico enjoy 100% coverage).⁹ As of August 2012, more than 19 million Canadians – more than 56% of the population – have access to 2-1-1 services.

For additional information about the services offered by 2-1-1, please dial 211 from any telephone or visit them online at <http://www.211us.org>.

Additional Resources:

United Way | 2-1-1, *Nationwide Program Coverage & Status Website*
<http://www.211us.org/status.htm>

UNITED WAY OF AMERICA

<http://www.unitedway.org>

Through a network of volunteers and local charities, United Way organizations throughout America help meet the health and human care needs of millions of people. The United Way system includes over 1,900 community-based organizations. United Way volunteers raise funds that are used for human services ranging from disaster relief, emergency food and shelter, crisis intervention, and physical rehabilitation and youth development.

National Contact:

United Way of America
701 North Fairfax Street
Alexandria, VA 22314
P: 703.836.7112

SOCIAL SECURITY BENEFITS

U.S. SOCIAL SECURITY ADMINISTRATION

<http://www.socialsecurity.gov>

The U.S. Social Security Administration oversees a number of benefit programs, including retirement benefits, disability benefits, dependents benefits, and survivors benefits.

SOCIAL SECURITY DISABILITY BENEFITS

Social Security Disability benefits can be paid only to people who have recently worked and paid Social Security taxes, and who are unable to work because of a serious medical condition that is expected to last for at least a year or result in death. The fact that an individual is a recent parolee or is unemployed does not automatically qualify as a disability.

SUPPLEMENTAL SECURITY INCOME BENEFITS

Supplemental Security Income benefits can be paid to people who are 65 or older or blind or disabled and who have low income and limited resources. No Supplemental Security Income benefits are payable for any months that an individual resides in prison.

⁹ Coverage is defined as populations with landline telephone access to 2-1-1 dialing codes.

SOCIAL SECURITY RETIREMENT BENEFITS

Social Security Retirement benefits can be paid only to people who are 62 or older. Generally, an individual must have worked and paid taxes into Social Security for 10 years to be eligible.

TICKET TO WORK PROGRAM

The Ticket to Work Program is administered under the Ticket to Work and Work Incentive Improvement Act of 1999 and provides an opportunity for people who receive Social Security Disability benefits to work. It provides training and employment opportunities for disabled individuals while allowing them to continue to receive social security benefits. To learn more about programs and eligibility requirements, go to <http://www.tickettowork.com>.

Social Security and Supplemental Security Income benefits are not payable for the months that an individual is confined to a jail, prison, or certain other public institution for the commission of a crime. In addition, individuals are not automatically eligible for Social Security Disability or Social Security Income benefits when they are released.

National Contact:

U.S. Social Security Administration
Office of Public Inquiries
6401 Security Boulevard
Washington, DC 21235
P: 800.772.1213

Additional Resources:

U.S. Social Security Administration, A "Snapshot"
http://ssa.gov/pubs/EN-05_10006.pdf

U.S. Social Security Administration, *Understanding the Benefits*
<http://ssa.gov/pubs/EN-05-10024.pdf>

U.S. Social Security Administration, *What You Need to Know When You Get Supplemental Security Income*
<http://ssa.gov/pubs/EN-05-11011.pdf>

U.S. Social Security Administration, *Your Right to Question a Decision Made on Your SSI Claim*
<http://ssa.gov/pubs/EN-05-11008.pdf>

U.S. Social Security Administration, *What You Need to Know When You Get Social Security Disability Benefits*
<http://ssa.gov/pubs/EN-05-10153.pdf>

U.S. Social Security Administration, *A Special Examination is Needed for Your Disability Claim*
<http://ssa.gov/pubs/EN-05-10087.pdf>

U.S. Social Security Administration, *The Appeals Process*
<http://ssa.gov/pubs/EN-05-10041.pdf>

U.S. Social Security Administration, *How You Earn Credits*
<http://ssa.gov/pubs/EN-05-10072.pdf>

U.S. Social Security Administration, *How Work Affects Your Benefits*
<http://ssa.gov/pubs/EN-05-10069.pdf>

U.S. Social Security Administration, *Your Ticket to Work: What You Need to Know to Keep it Working for You*
<http://ssa.gov/pubs/EN-05-10062.pdf>

U.S. Social Security Administration, *What Prisoners Need To Know*
<http://ssa.gov/pubs/EN-05-10133.pdf>

U.S. Social Security Administration, *Entering the Community after Incarceration – How We Can Help*
<http://ssa.gov/pubs/EN-05-10504.pdf>

U.S. Social Security Administration, *How to Correct Your Social Security Earnings Statement*
<http://ssa.gov/pubs/EN-05-10081.pdf>

CHAPTER 10 | HOUSING ASSISTANCE PROGRAMS

*“Far and away the best prize that life offers is
the chance to work hard at work worth doing.”*

~ Theodore Roosevelt

Housing information may be obtained from the local Department of Housing for the community returning to upon release. For those individuals who do not have access to local information, contact any of the agencies listed below for assistance identifying appropriate housing options.

IMMEDIATE & SHORT TERM HOUSING

COMMUNITY ACTION PARTNERSHIP

<http://www.communityactionpartnership.org>

Community Action Agencies provide services to reduce the effects of poverty in many communities. Many provide energy assistance, winterization, housing, and emergency shelter services. These agencies are also a good source of information and referral for related services.

National Contact:

Community Action Partnership
1140 Connecticut Avenue, NW, Suite 1210
Washington, DC 20036
P: 202.265.7546

GOODWILL INDUSTRIES

<http://www.goodwill.org>

Goodwill Industries is a nonprofit organization with hundreds of locations nationwide that provide job training, housing assistance and shelter services to people who are trying to overcome physical, emotional and developmental disabilities, poverty and other challenges.

National Contact:

Goodwill Industries – National Headquarters
15810 Indianola Drive
Rockville, MD 20855
P: 800.644.3945

HOMELESS SHELTER DIRECTORY

<http://www.homelessshelterdirectory.org>

Homeless shelters are a form of temporary housing for homeless individuals and families. Homeless shelters sometimes provide other services, such as soup kitchens, and job skills training. The Homeless Shelter Directory is a web-based application with access to referral information nationwide.

SOBER HOUSING

<http://www.soberhouses.com>

Soberhouses.com is a quick and reliable source of information for referrals into treatment programs, detoxification centers, halfway houses, sober houses. The mission of Soberhouses.com is to provide a user friendly, free access site for professionals and individuals to locate much needed resources.

National Contact:

Soberhouses.com, Inc.
297 Northeast 6th Avenue
Delray Beach, FL 33483
P: 561.265.1564

THE SALVATION ARMY

<http://www.salvationarmyusa.org>

The Salvation Army through its many national locations provides shelter services and housing vouchers to individuals in need of assistance. They may also assist with meals and other essential needs. Adult Rehabilitation Centers, a service of the Salvation Army provide substance abuse treatment services within a structured therapeutic environment.

National Contact:

The Salvation Army - National Headquarters
615 Slaters Lane, P.O. Box 269
Alexandria, VA 22313
P: 800.728.7825

VOLUNTEERS OF AMERICA

<http://www.volunteersofamerica.org>

Volunteers of America is a nonprofit organization dedicated to helping those in need rebuild their lives and reach their full potential through providing emergency services and resources to ex-offenders and their families. Services include employment training, technical assistance, bus tokens, clothing, tools, food, and much more.

National Contact:

Volunteers of America
1660 Duke Street
Alexandria, VA 22314
P: 800.899.0089

PERMANENT & LONG TERM HOUSING

U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

<http://www.hud.gov>

The U.S. Department of Housing and Urban Development's public housing program was established to provide decent and safe rental housing for eligible low-income families, the elderly, and persons with disabilities. Public housing comes in all sizes and shapes, from scattered single family houses to high-rise apartments for elderly families. There are currently approximately 2.3 million households living in public housing units, managed by some 3,300 Housing Authorities. The U.S. Department of Housing and Urban Development administers federal aid to local housing agencies who manage the housing for low-income residents at rents they can afford. The U.S. Department of Housing and Urban Development furnishes technical and professional assistance in planning, developing and managing these developments but does not provide direct housing services.

Public housing is limited to low-income families and individuals. A housing agency determines program eligibility based on, 1) annual gross income; 2) whether you qualify as elderly, a person with a disability, or as a family; and 3) U.S. citizenship or immigration status. A criminal conviction does not automatically limit program eligibility.

HOUSING CHOICE VOUCHER PROGRAM

The Housing Choice Voucher program is the federal government's major program for assisting very low-income families, the elderly, and the disabled to afford decent, safe, and sanitary housing in the private market. Since housing assistance is provided on behalf of the family or individual, participants are able to find their own housing, including single-family homes, townhouses and apartments. The participant is free to choose any housing that meets the requirements of the program and is not limited to units located in subsidized housing projects.

Housing Choice Vouchers are administered locally by public housing agencies. The public housing agencies receive federal funds from the U.S. Department of Housing and Urban Development to administer the voucher program.

A housing subsidy is paid to the landlord directly by the public housing agencies on behalf of the participant. The participant then pays the difference between the actual rent charged by the landlord and the amount subsidized by the program. Under certain circumstances, if authorized by the public housing agencies, a participant may use its voucher to purchase a modest home.

The U.S. Department of Housing and Urban Development is an excellent source of housing information and should be used as a starting point for obtaining information on any type of housing. Whether you're looking for public housing options or are interested in purchasing your own home, the U.S. Department of Housing and Urban Development can help.

National Contact:

U.S. Department of Housing and Urban Development
415 7th Street, SW
Washington, DC 20410
P: 202.708.1112

State Contact:

Please refer to [Appendix 10-A](#).

Additional Resources:

U.S. Department of Housing and Urban Development, *HUD Home Buying Guide*
<http://publications.usa.gov/USAPUBS.php?PubID=5459>

U.S. Department of Housing and Urban Development, *A Guide for Making Housing Decisions*
<http://publications.usa.gov/USAPUBS.php?PubID=781>

U.S. Department of Housing and Urban Development, *Buying a Home: Settlement Costs and Information*
<http://publications.usa.gov/USAPUBS.php?PubID=1096>

U.S. Department of Housing and Urban Development, *How to Buy a Home with a Low Down Payment*
<http://publications.usa.gov/USAPUBS.php?PubID=5399>

U.S. Department of Housing and Urban Development, *Shopping for Your Home Loan*
<http://publications.usa.gov/USAPUBS.php?PubID=286>

U.S. DEPARTMENT OF AGRICULTURE | RURAL HOUSING SERVICE

<http://www.rurdev.usda.gov>

There are more than 2.5 million substandard housing units in rural America. Rural Housing Service programs help address this challenge by financing new or improved housing for over 65,000 low-to-moderate income families annually. Over 2 million families now own their homes as a result of Rural Housing Service homeownership programs.

The direct and indirect impact of housing development and rehabilitation reverberate through the nation. Residential construction and rehabilitation stimulate various manufacturing and trade industries and related professional services. Housing activities also benefit the larger economy as wages are earned and spent by those directly involved in housing development. Rural Housing Service has played a significant role in the National Partnership for Homeownership to help more women and minorities achieve their homeownership goals.

Rural Housing Service offers two types of homeownership loans – guaranteed and direct loans. The purpose is to provide financing – with no down payment and at favorable rates and terms – either through a direct loan with Rural Housing Service or with a loan from a private financial institution which is

guaranteed by Rural Housing Service. These loans are for the purchase, construction, rehabilitation, or relocation of a dwelling and related facilities for low or moderate income rural persons.

SELF-HELP HOUSING

Self-Help Housing Loans help groups of 6 to 10 low-income families build their own homes by providing materials and the skilled labor they cannot furnish themselves. The families must agree to work together until all homes are furnished.

RURAL RENTAL HOUSING LOANS

Apartment living is often an alternative for people who cannot afford the purchase price and maintenance costs of their own individual house. Rural Rental Housing loans are made to finance building construction and site development of multi-family living quarters for people with low, very low and modest incomes. Some units are reserved for people 62 years and older. Loans can be made in this program to construct housing that will be operated in cooperative form, but loan funds may not be used to finance individual units within a project.

HOME IMPROVEMENT LOANS & GRANT

Home Improvement and Repair Loans and Grants enable low-income rural homeowners to remove health and safety hazards from their homes and to make it accessible for people with disabilities. Grants are available for people 62 years and older who cannot afford to repay a loan.

The U.S. Department of Agriculture through its Rural Housing Service is one of the nation's leading funding sources for housing development in rural America.

National Contact:

U.S. Department of Agriculture
Rural Housing Service
1400 Independence Avenue, SW
Washington, DC 20250
P: 202.692.0090

State Contact:

Please refer to [Appendix 10-B](#).

HABITAT FOR HUMANITY INTERNATIONAL

<http://www.habitat.org>

The goal of Habitat for Humanity International is to build decent, adequate, and affordable homes in partnership with people in need. Through volunteer labor, management expertise, and tax-deductible donations of money and materials, Habitat for Humanity International builds and rehabilitates homes with the help of potential homeowners. Houses are sold at no profit to partner families, and no-interest mortgages are issued over a fixed period. Small monthly mortgage payments, including taxes and insurance, are repaid over 7 to 20 years and deposited into a revolving "Fund for Humanity" which supports the construction of more homes.

Habitat for Humanity International is not a "free" housing program. Each potential homeowner family is required to invest 500 hours of "sweat equity" actually working alongside Habitat for Humanity International volunteers to build their home, or another family's home. This reduces the cost of the home, increases the pride of ownership among family members, and fosters the development of positive relationships with other community members.

Interested individuals and families are encouraged to inquire with Habitat for Humanity International for referral to their local office.

National Contact:

Habitat for Humanity International
121 Habitat Street
Americus, GA 31709
P: 800.334.3308

HOUSING DISCRIMINATION RESOURCES

OFFICE OF FAIR HOUSING AND EQUAL OPPORTUNITY

<http://www.hud.gov/offices/fheo>

The U.S. Department of Housing and Urban Development's Office of Fair Housing and Equal Opportunity enforces federal laws and establishes policies that ensure all Americans have equal access to the housing of their choice. Individuals who believe they have been the victim of housing discrimination are encouraged to file a complaint with this office.

National Contact:

U.S. Department of Housing and Urban Development
Office of Fair Housing and Equal Opportunity
451 7th Street, SW, Room 5204
Washington, DC 20410
P: 202.708.4252

State Contact:

Please refer to [Appendix 10-C](#).

CHAPTER 11 | APPEARANCE, CLOTHING & HOUSEWARES

*"If you can dream it,
you can do it."*

~ Walt Disney

An individual's clothing, personal hygiene and overall appearance are often the first thing communicated to others and should be viewed as vital to successful community and social reintegration. The following organizations provide the tools and resources needed to ensure a strong, confident and professional first impression. Whether you're involved in a job search, need clothing for work or are simply trying to situate yourself in the community, the following agencies can provide assistance with all aspects of personal appearance and hygiene.

EMPLOYMENT & PROFESSIONAL CLOTHING

CAREERGEAR

<http://www.careergear.org>

Since 1999, CareerGear has helped thousands of disconnected and underserved job-seeking men become self-sufficient members of their communities. By providing interview counseling and business attire, CareerGear offers vital services to men of all ages and ethnic backgrounds, as well as recipients of public assistance, the disabled, recovering addicts, Iraqi War Veterans, former foster care children, recent immigrants, and the formerly incarcerated. CareerGear invests in men who have begun to turn their lives around. Each program participant will have completed a job-training program and scheduled a job interview prior to graduating the program.

CareerGear's philosophy is simple but powerful: Successful employment is a catalyst towards men emerging as fathers and leaders within their communities.

The CareerGear team of assistant managers works one-on-one with men to help them select an appropriate outfit for their upcoming job interview. Professional clothing provided includes a suit, dress shirt, tie, belt, shoes, and overcoat.

Each participant receives one suit for an interview; once he is employed or actively seeking employment he is encouraged to become a member of the Professional Development Series. In 2012, 1,610 men received a business suit and career counseling at CareerGear's national headquarters in New York City while CareerGear affiliates suited another 2,200.

National Contact:

CareerGear National
120 Broadway, 36th Floor
New York, NY 10271
P: 212.577.6190

DRESS FOR SUCCESS

<http://www.dressforsuccess.org>

Dress for Success clients come from a continually expanding and diverse group of nonprofit and government agencies including homeless shelters, immigration services, and job training programs, educational institutions and domestic violence shelters, among many other organizations. More than 3,000 organizations throughout the world send women to Dress for Success for professional apparel and career development services.

On their initial visit, clients receive a suit appropriate for the industry in which she is interviewing and, if available, accessories. After a woman finds a job she can return to Dress for Success for additional clothing that can be mixed and matched to make several outfits, providing her with the foundation for a professional wardrobe. Dress for Success serves clients by referral only, and women must have an interview before receiving clothing.

National Contact:

Dress for Success
32 East 31st Street, 7th Floor
New York, NY 10016
P: 212.532.1922

SECOND HAND CLOTHING OPTIONS

There are many organizations and business that sell inexpensive clothing, furniture and household items to individuals and families with limited budgets. The following organizations have locations in many communities throughout the United States.

GOODWILL INDUSTRIES | OUTLET STORES

<http://www.goodwill.org>

Goodwill Industries operates an extensive network of thrift stores located throughout the United States. These stores provide clothing, house wares and other essential items to individuals and families in need at low prices. Most stores are run by individuals who participate in the Goodwill Industries occupational training programs and emergency shelter programs and serve as volunteers. Shopping for clothing in locations closer to affluent areas tends to garner a better quality selection.

National Contact:

Goodwill Industries – Thrift Stores
15810 Indianola Drive
Rockville, MD 20855
P: 800.644.3945

SALVATION ARMY | NATIONAL FAMILY STORES

<http://www.salvationarmyusa.org>

The Salvation Army operates an extensive network of thrift stores located throughout the United States. These stores provide clothing, house wares and other essential items to individuals and families in need at low prices. Most stores are run by individuals who participate in the Salvation Army's occupational training program, emergency shelter program or their substance abuse treatment program. Shopping for clothing in locations closer to affluent areas tends to garner a better quality selection. All proceeds from purchases are used to fund the Salvation Army Adult Rehabilitation Centers.

National Contact:

The Salvation Army – Family Stores
615 Slaters Lane, P.O. Box 269
Alexandria, VA 22313
P: 800.728.7825

TATTOO & SKIN ART REMOVAL OPTIONS

Tattoos and other forms of skin art are often times perceived as negative attributes in today's workforce. No matter what your reasoning for obtaining such forms of personal expression, many employers feel their is a negative stigma surrounding them and may choose not to hire based on their presence.

If you are interested in obtaining information about the removal of tattoos or skin art, the following websites may provide assistance regarding free or low-cost removal options. Visit any of the following websites for program specific eligibility guidelines and procedures, <http://www.tattooremoval.org>, <http://www.beyondthestreets.org>, <http://www.tattooremoval.com>, <http://www.tat2begone.com>, <http://www.tattooremovalinstitute.org> and <http://www.cleanslatela.org>.

Additional Resources:

U.S. Department of Health and Human Services, *Inked and Regretful: Removing Tattoos*
<http://publications.usa.gov/USAPUBS.php?PubID=2148>

CHAPTER 12 | CONSUMER EDUCATION & AWARENESS

“There are some people who live in a dream world, and there are some who face reality; and then there are those who turn one into the other.”

~ Douglas H. Everett

Being released back into society after incarceration can be a stressful experience regardless of individual circumstances. The decisions made today about how to manage finances can effect ones ability to get credit, insurance, a place to live, and even a job. The resources listed in this section have the ability to help individuals understand and use a variety of consumer products and resources.

CONSUMER PROTECTION & EDUCATION PROGRAMS

CONSUMER PROTECTION OFFICES

<http://www.usa.gov/consumer>

Consumer Protection Offices offer a variety of important services. They mediate complaints, conduct investigations, license and regulate professionals, provide educational material, and advocate in the consumer interest.

Before sending a written complaint, call or write the office to confirm that it handles the type of complaint you have and determine whether complaint forms are provided. Many offices distribute consumer materials specifically geared to state and local issues. Ask whether any information is available regarding your problem.

For a listing of consumer protection offices in your area, please visit, <http://www.usa.gov/consumer> or request a free copy of the Consumer Action Handbook from the address below.

National Contact:

General Services Administration
Office of Citizen Services and Innovative Technologies
1800 F Street, NW, 2nd Floor
Washington, DC 20405
P: 202.501.1794

State Contact:

Please refer to [Appendix 12-A](#).

FEDERAL CITIZEN INFORMATION CENTER

<http://www.pueblo.gsa.gov>

For more than 40 years, the Federal Citizen Information Center has been a trusted one-stop source for answers to questions about consumer problems and government services. Consumers can get the information they need in four ways: by calling 888.878.3256, through printed publications and online through various social media channels and the Federal Citizen Information Center’s family of websites.

National Contact:

Federal Citizen Information Center
Pueblo, CO 81009
P: 800.878.3256

Additional Resources:

Federal Citizen Information Center, *Consumer Information Catalog*
<http://publications.usa.gov/USAPubs.php?PubID=9801>

Federal Citizen Information Center, *Consumer Action Handbook*
<http://publications.usa.gov/USAPubs.php?PubID=5131>

FEDERAL DEPOSIT INSURANCE CORPORATION

<http://www.fdic.gov>

The Federal Deposit Insurance Corporation is the independent deposit insurance agency created by Congress to maintain stability and public confidence in the nation's banking system. In its unique role as deposit insurer of banks and savings associations, and in cooperation with other federal and state regulatory agencies, the Federal Deposit Insurance Corporation seeks to promote the safety and soundness of insured depository institutions in the United States financial system by identifying, monitoring, and addressing risks to the deposit insurance funds. The Federal Deposit Insurance Corporation aims at promoting public understanding and sound public policies by providing financial and economic information and analysis. It seeks to minimize disruptive effects from the failure of banks and savings associations, and to ensure fairness in the sale of financial products and the provision of financial services.

National Contact:

Federal Deposit Insurance Corporation
Division of Depositor and Consumer Protection
1100 Walnut Street, Box 11
Kansas City, MO 64106
P: 877.275.3342

Additional Resources:

Federal Deposit Insurance Corporation, *Your Insured Deposit*
<http://publications.usa.gov/USAPubs.php?PubID=5833>

Federal Deposit Insurance Corporation, *FDIC Consumer News*
<http://www.fdic.gov/consumernews>

Federal Deposit Insurance Corporation, *FDIC Money Smart Financial Education Curriculum*
<http://www.fdic.gov/consumers/consumer/moneysmart/adult.html>

FEDERAL RESERVE SYSTEM

<http://www.federalreserve.gov>

The Federal Reserve System is the central bank of the United States. The system was established on December 23, 1913, originally to give the country an elastic currency, provide facilities for discounting commercial paper, and improve the supervision of banking. Since then, the system's responsibilities have been broadened. Over the years, stability and growth of the economy, a high level of employment, stability in the purchasing power of the dollar, and reasonable balance in transactions with other countries have come to be recognized as primary objectives of governmental economic policy.

The Federal Reserve System consists of the Board of Governors, the 12 District Reserve Banks and their branch offices, and the Federal Open Market Committee. Several advisory councils help the board meet its varied responsibilities.

The 12 District Reserve Banks and their branch offices serve as the decentralized portion of the system, carrying out day-to-day operations such as circulating currency and coin and providing fiscal agency functions and payment mechanism services. The 12 District Reserve Banks are located in Boston, New York, Philadelphia, Cleveland, Richmond, Atlanta, Chicago, St. Louis, Minneapolis, Kansas City, Dallas, and San Francisco.

National Contact:

Federal Reserve System – Consumer Help
P.O. Box 1200
Minneapolis, MN 55480
P: 888.851.1920

FEDERAL TRADE COMMISSION

<http://www.ftc.gov>

The Federal Trade Commission works for the consumer to prevent fraudulent, deceptive, and unfair business practices in the marketplace and to provide information to help consumers spot, stop, and avoid them. To file a complaint or to get free information on consumer issues, visit their website or call their toll-free number. The Federal Trade Commission records consumer complaints (Internet, telemarketing, identity theft, and other fraud-related complaints) into the Consumer Sentinel Network, a secure, online database and investigative tool available to hundreds of law enforcement agencies.

National Contact:

Federal Trade Commission
Bureau of Consumer Protection
600 Pennsylvania Avenue, NW
Washington, DC 20580
P: 877.382.4357

U.S. CONSUMER FINANCIAL PROTECTION BUREAU

<http://www.consumerfinance.gov>

The U.S. Consumer Financial Protection Bureau was established by Congress in 2012 as part of the Dodd-Frank Wall Street Reform and Consumer Protection Act. The core functions of the U.S. Consumer Financial Protection Bureau are to ensure that, 1) consumers get the information they need to make the financial decisions they believe are best for themselves and their families, 2) prices are clear up front, 3) that risks are visible, and 4) that nothing is buried in fine print. The U.S. Consumer Financial Protection Bureau believes that in a market that works, consumers should be able to make direct comparisons among products and no provider should be able to use unfair, deceptive, or abusive practices.

National Contact:

U.S. Consumer Financial Protection Bureau
1700 G Street, NW
Washington, DC 20552
P: 855.411.2372

Additional Resources:

U.S. Consumer Financial Protection Bureau, *Consumer Financial Protection Bureau Brochure*
<http://publications.usa.gov/USAPubs.php?PubID=6105>

NATIONAL DO NOT CALL REGISTRY

<http://www.donotcall.gov>

The National Do Not Call Registry allows consumers to permanently restrict telemarketing calls by registering their telephone number at <http://www.donotcall.gov> or by calling 888.382.1222. If consumers receive telemarketing calls after registering their telephone number with the National Do Not Call Registry, they can file a complaint using the same website and toll-free number.

Placing a telephone number on this national registry will stop most telemarketing calls, but not all of them. Calls that are still permitted include those from political organizations, charities, telephone surveyors, and some organizations with which consumers have an existing relationship.

National Contact:

National Do Not Call Registry
600 Pennsylvania Avenue, NW
Washington, DC 20580
P: 888.382.1222

BETTER BUSINESS BUREAUS

<http://www.bbb.org>

Better Business Bureaus are nonprofit organizations that encourage honest advertising and selling practices and are supported primarily by local businesses. Better Business Bureaus offer a variety of consumer services, including consumer education materials; business reports, particularly unanswered or unsettled complaints or other problems; mediation and arbitration services; and information about charities and other organizations that are seeking public donations. They also provide ratings of local companies to express the Better Business Bureau's confidence that the company operates in a trustworthy manner and demonstrates a willingness to resolve customer concerns.

BBBOnline (<http://www.bbb.org/online>) provides internet users an easy way to verify the legitimacy of online businesses. Companies carrying the BBBOnline seal have been checked out by the Better Business Bureau and agree to resolve customer concerns in a timely and professional manner.

The Council of Better Business Bureaus, the umbrella organization of the Better Business Bureaus, can assist with complaints about the truthfulness and accuracy of national advertising claims, including children's advertising; and provides reports on national soliciting charities.

National Contact:

Council of Better Business Bureaus, Inc.
4200 Wilson Boulevard, 8th Floor
Arlington, VA 22203
P: 703.276.0100

State Contact:

Please refer to [Appendix 12-B](#).

IDENTITY THEFT SOLUTIONS

FEDERAL TRADE COMMISSION | ID THEFT CLEARINGHOUSE

<http://www.ftc.gov/idtheft>

Each year millions of consumers have their identities stolen. In the course of a day, you may write a check at the grocery store, use your credit card to purchase tickets to a ball game or rent a car, change service providers for your cell phone, or apply for a credit card. These are all opportunities for identity theft.

According to the Federal Trade Commission, identity theft occurs when personal information is used, without an individual's permission, to commit fraud. The more you know about how to protect your identity by controlling your identifying information such as your Social Security number and what to do if a problem arises, the harder it is for identity thieves to make you a victim.

Identity theft is very serious and harms not only the victims, but also the companies (banks, credit unions, stores, medical services, etc.) that can't recover the money and ultimately, consumers assume the increased costs. Victims of identity theft spend months, sometimes years – and possibly thousands of dollars – cleaning up the damage the thieves have done to their good name and credit. Victims may lose job opportunities, be refused loans for education, housing, or cars, or even get arrested for crimes they did not commit.

What should you do if you are a victim of identify theft?

- Report incidents of identity theft to the Federal Trade Commission at <http://www.ftc.gov/idtheft> or contact the Federal Trade Commission's Identity Theft hotline at, 877.438.4338.
- File a report with the local police. Be sure to get a copy of the police report.
- Contact the fraud departments of the three major credit reporting agencies:

- Equifax – 800.525.6285, <http://www.equifax.com>
- Experian – 888.397.3742, <http://www.experian.com>
- TransUnion – 800.680.7289, <http://www.transunion.com>
- Report misuse of your Social Security number to the U.S. Social Security Administration.
- Close any accounts that have been tampered with or opened fraudulently.
- If you have previously been in contact with the Internal Revenue Service and have not achieved a resolution, contact the Internal Revenue Service’s Identity Theft Protection Unit at 800.908.4490.

National Contact:

Federal Trade Commission
 ID Theft Clearinghouse
 600 Pennsylvania Avenue, NW
 Washington, DC 20580
 P: 877.438.4338

Additional Resources:

Federal Trade Commission, *Identity Theft: What to Know, What to Do*
<http://publications.usa.gov/USAPubs.php?PubID=645>

Federal Trade Commission, *Taking Charge: What to Do If Your Identity Is Stolen*
<http://publications.usa.gov/USAPubs.php?PubID=3326>

CONSUMER REPORTING AGENCIES & CREDIT SCORES

CONSUMER CREDIT REPORTS

A consumer credit report contains information on where you work and live, how you pay your bills, and whether you’ve been sued or arrested, or have filed for bankruptcy. Consumer Reporting Agencies gather this information and sell it to creditors, employers, insurers, and others. The most common type of consumer reporting agency is the credit bureau. There are three major credit bureaus: Equifax: 800.685.1111 or <http://www.equifax.com>; Experian: 888.397.3742 or <http://www.experian.com>; and TransUnion: 800.888.4213 or <http://www.transunion.com>.

National Contact:

Equifax
 Office of Consumer Affairs
 P.O. Box 740241
 Atlanta, GA 30374
 P: 800.685.1111

National Contact:

TransUnion
 Consumer Solutions
 P.O. Box 2000
 Chester, PA 19022
 P: 800.888.4213

National Contact:

Experian
 National Consumer Assistance Center
 P.O. Box 2002
 Allen, TX 75013
 P: 888.397.3742

FREE ANNUAL CREDIT REPORT

<http://www.annualcreditreport.com>

The Fair Credit Reporting Act requires each of the three nationwide credit reporting companies – Equifax, Experian, and TransUnion – to provide consumers with a free copy of their consumer credit report, at their request, once every 12 months. The Fair Credit Reporting Act promotes the accuracy and privacy of information in the files of the nation’s consumer credit reporting companies. The Federal Trade Commission, the nation’s consumer protection agency, enforces the Fair Credit Reporting Act with respect to credit reporting companies.

Consumers may order their reports from each of the three nationwide credit reporting companies at the same time, or they can order their report from each of the company's one at a time. The law allows consumers to order one free copy of their report from each of the nationwide credit reporting companies every 12 months.

The three nationwide credit reporting companies have set up a central website, a toll-free telephone number, and a mailing address through which consumers can order their free annual report.

To order, visit <http://www.annualcreditreport.com>, call 877.322.8228, or complete the Annual Credit Report Request Form and mail it to the address below. Do not contact the three nationwide credit reporting companies individually as they are only providing free annual credit reports through this central processing center.

National Contact:

Annual Credit Report Request Service
P.O. Box 105281
Atlanta, GA 30348
P: 877.322.8228

Additional Resources:

Annual Credit Report Request Service, *Annual Credit Report Request Form*
<http://www.annualcreditreport.com/cra/requestformfinal.pdf>

Federal Trade Commission, *Your Access to Free Credit Reports*
<http://www.ftc.gov/bcp/edu/pubs/consumer/credit/cre34.pdf>

Federal Trade Commission, *Building a Better Credit Report*
<http://publications.usa.gov/USAPubs.php?PubID=3116>

Federal Trade Commission, *Disputing Errors on Credit Reports*
<http://publications.usa.gov/USAPubs.php?PubID=3241>

CONSUMER CREDIT SCORES

<http://www.myFICO.com>

The information in a credit report is used to calculate an individual's FICO score, a number generally between 300 and 850. The acronym stands for Fair, Isaac and Company. The higher a score, the less risk an individual poses to creditors. A high score, for example, makes it easier to obtain a loan, rent an apartment, or obtain a lower and more competitive insurance rate. Individual FICO scores are available from <http://www.myFICO.com> for a fee.

Free Annual Credit Reports do not contain a credit score, although individuals can purchase a copy of their credit score when they request their Free Annual Credit Report through <http://www.annualcreditreport.com>.

To build a better credit score individuals should consider the following, you don't rebuild a credit score; you rebuild a credit history. When trying to rebuild a credit history time's the single most important factor. There is no "quick fix" for a bad credit score, so individuals should be suspicious of deals offering a fast and easy solution to this problem.

National Contact:

Fair Isaac Corporation
2665 Long Lake Road, Building C
Saint Paul, MN 55113
P: 612.758.5200

Additional Resources:

Federal Citizen Information Service, *Your Credit Score*
<http://publications.usa.gov/USAPubs.php?PubID=3379>

CONSUMER CREDIT COUNSELING SERVICES

Counseling services are available to help consumer's budget money and pay bills. Credit unions, extension offices, military family service centers, and religious organizations are among those that may offer free or low-cost credit counseling.

Local nonprofit agencies that provide educational programs on money management and help in developing debt payment plans operate under the name Consumer Credit Counseling Service. Make certain that the agency is accredited by the Council on Accreditation or the International Organization for Standards or registered with the Association of Independent Consumer Credit Counseling Agencies. The counselor should also be certified by the National Foundation for Credit Counseling, an organization that supports a national network of credit counselors.

Typically, a counseling service will negotiate lower payments with a creditor on behalf of their client and then make the payments using money provided by the client each month. The cost of setting up this debt-management plan is paid by the creditor, not the consumer.

If you would like to find an agency in your area, contact the National Foundation for Credit Counselors or the Association of Independent Consumer Credit Counseling Agencies for an affiliated financial counseling agency in your area.

National Contact:

National Foundation for Credit Counselors
200 M Street, NW, Suite 505
Washington, DC 20036
P: 800.388.2227

National Contact:

Association of Independent Consumer Credit Counseling Agencies
11350 Random Hills Road, Suite 800
Fairfax, VA 22030
P: 866.703.8787

Additional Resources:

Federal Trade Commission, *Choosing a Credit Counselor*
<http://publications.usa.gov/USAPubs.php?PubID=3314>

PRIVATE & NONPROFIT CONSUMER ADVOCACY AGENCIES

CONSUMER ACTION

<http://www.consumer-action.org>

An education and advocacy organization specializing in credit, finance, and telecommunications issues, Consumer Action offers a multi-lingual consumer complaint hotline and consumer education materials in as many as eight languages.

National Contact:

Consumer Action
221 Main Street, Suite 480
San Francisco, CA 94105
P: 415.777.9635

CONSUMER FEDERATION OF AMERICA

<http://www.consumerfed.org>

The Consumer Federation of America is a consumer advocacy and education organization that represents consumer interests on issues such as telephone service, insurance and financial services, product safety,

indoor air pollution, health care, product liability, and utility rates. It develops and distributes studies of various consumer issues, as well as printed consumer guides and educational materials to interested individuals upon request or through their robust website.

National Contact:

Consumer Federation of America
1620 I Street, NW, Suite 200
Washington, DC 20006
P: 202.387.6121

FINANCIAL INDUSTRY REGULATORY AUTHORITY

<http://www.finra.org>

The Financial Industry Regulatory Authority is the largest non-governmental regulator for all securities firms doing business in the United States. Created in July 2007 through the consolidation of the National Association of Securities Dealers and the member regulation, enforcement, and arbitration functions of the New York Stock Exchange, the Financial Industry Regulatory Authority is dedicated to investor protection and market integrity through effective and efficient regulation and complementary compliance and technology-based services. The Financial Industry Regulatory Authority produces and disseminates a wide variety of consumer education materials.

National Contact:

Financial Industry Regulatory Authority
1736 K Street, NW
Washington, DC 20006
P: 301.590.6500

JUMP\$TART COALITION FOR PERSONAL FINANCIAL LITERACY

<http://www.jumpstart.org>

Jump\$tart is a national coalition of organizations dedicated to improving the financial literacy of pre-kindergarten through college-age youth and underserved populations by providing advocacy, research standards, and educational resources. Jump\$tart strives to prepare youth for life-long successful financial decision-making.

National Contact:

Jump\$tart Coalition
919 18th Street, NW, Suite 300
Washington, DC 20006
P: 202.466.8604

CREDIT CARD RATING SERVICE

CARDTRAK

<http://www.creditcard.com>

CardTrak publishes an extensive list of banks and credit unions offering credit cards with low finance charges, low or no annual fees, and full grace periods. Individuals interested in obtaining a copy of this valuable resource should contact CardTrak directly for current pricing and availability.

National Contact:

CardTrak Research Services
P.O. Box 1700
Frederick, MD 21702
P: 800.344.7714

TAXPAYER EDUCATION & ASSISTANCE

INTERNAL REVENUE SERVICE

<http://www.irs.gov>

The mission of the Internal Revenue Service is to provide America's taxpayers top quality service by helping them understand and meet their tax responsibilities while applying the tax law with integrity and fairness to all. Personal and business tax related issues may be addressed by contacting them directly.

National Contact:

Internal Revenue Service
1111 Constitution Avenue, NW
Washington, DC 20224
P: 800.829.1040

TAXPAYER ADVOCATE SERVICE

<http://www.taxpayeradvocate.irs.gov>

The Taxpayer Advocate Service was created to ensure that every taxpayer is treated fairly, and that they know and understand their rights. The Taxpayer Advocate Service offers free help to guide taxpayers through the often confusing process of resolving their tax problems. If a taxpayer is having tax problems and has not been able to resolve them on their own, the Taxpayer Advocate Service will help. Trained advocates will ensure that the best interests of any taxpayer are represented to the Internal Revenue Service.

National Contact:

Taxpayer Advocate Service
National Taxpayer Advocate
1111 Constitution Avenue, NW, Room 3031-TA
Washington, DC 20224
P: 877.777.4778

State Contact:

Please refer to [Appendix 12-C](#).

LOW INCOME TAXPAYER CLINICS

<http://www.irs.gov>

Low Income Taxpayer Clinics represent low income taxpayers before the Internal Revenue Service and assist taxpayers in audits, appeals and collection disputes. Low Income Taxpayer Clinics also help taxpayers respond to Internal Revenue Service notices and correct account problems.

Low income taxpayers who need assistance in resolving tax disputes with the Internal Revenue Service that can not afford representation may qualify for help from a Low Income Taxpayer Clinic that provides free and low cost assistance. Using poverty guidelines published annually by the U.S. Department of Health and Human Services, each clinic decides independently who meets the income eligibility guidelines and other criteria before agreeing to represent an individual. Eligible taxpayers must generally have incomes that do not exceed 250 percent of the poverty guidelines. The poverty guidelines can be found online at <http://aspe.hhs.gov/poverty/index.shtml>.

If you are interested in obtaining more information about Low Income Taxpayer Clinics or would like to locate a clinic in your local community, go to <http://www.irs.gov/uac/Contact-a-Low-Income-Taxpayer-Clinic> for the most recent information.

AUTOMOBILE, HEALTH, HOMEOWNERS & LIFE INSURANCE EDUCATION

INSURANCE INFORMATION INSTITUTE

<http://www.iii.org>

The Insurance Information Institute is a nonprofit, communications organization supported by the property/casualty insurance industry that works to improve public understanding of insurance. The Insurance Information Institute creates and disseminates a wide variety of resource materials to consumers about insurance related issues.

National Contact:

Insurance Information Institute
110 William Street
New York, NY 10038
P: 212.346.5500

CHAPTER 13 | ADDICTION, HEALTH & NUTRITION

*“Patience and perseverance have a magical effect before
which difficulties disappear and obstacles vanish.”*

~ John Quincy Adams

Taking care of your personal health and wellness plays an important role in community reintegration. Making healthier and more educated choices about ones personal wellbeing can substantially improve how someone feels, reduce the risk of many diseases and ensure a long, active and fulfilled lifestyle.

HEALTH & WELLNESS RESOURCES

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES

<http://www.hhs.gov>

The U.S. Department of Health and Human Services is the United States government’s principal agency for protecting the health of all Americans and providing essential human services, especially for those who are least able to help themselves.

The U.S. Department of Health and Human Services represents almost a quarter of all federal outlays, and it administers more grant dollars than all other federal agencies combined. The U.S. Department of Health and Human Service’s Medicare program is the nation’s largest health insurer, handling more than 1 billion claims per year. Medicare and Medicaid together provide health care insurance for one in four Americans.

The U.S. Department of Health and Human Services works closely with state and local governments, and many agency funded services are provided at the local level by state or county agencies, or through private sector grantees. The Department’s programs are administered by 11 operating divisions, including eight agencies in the U.S. Public Health Service and three human services agencies. The U.S. Department of Health and Human Services includes more then 300 programs, covering a wide spectrum of activities. In addition to the services they deliver, the U.S. Department of Health and Human Services programs provide equitable treatment of beneficiaries nationwide, and they enable the collection of national health and other data.

National Contact:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Washington, DC 20201
P: 877.696.6775

State Contact:

Please refer to [Appendix 13-A](#).

FOOD & NUTRITION ASSISTANCE PROGRAMS

U.S. DEPARTMENT OF AGRICULTURE | FOOD AND NUTRITION SERVICE

<http://www.fns.usda.gov>

The Food and Nutrition Service, formerly known as the Food and Consumer Service, administers the nutrition assistance programs of the U.S. Department of Agriculture. The mission of the Food and Nutrition Service is to provide children and needy families with better access to food and a healthier diet through its food assistance programs and comprehensive nutrition education efforts.

The Food and Nutrition Service has elevated nutrition and nutrition education to a top priority in all its programs. In addition to providing access to nutritious food, the Food and Nutrition Service also works to empower program participants with knowledge of the link between diet and health.

The agency was established August 8, 1969, but many of the food programs originated long before the Food and Nutrition Service existed as a separate agency. The Supplemental Nutrition Assistance Program (formerly the Food Stamp Program), now the cornerstone of the U.S. Department of Agriculture's nutrition assistance, began in its modern form in 1961, but it had its origins in the Food Stamp Plan to help the needy in the 1930's. The National School Lunch Program also has its roots in Depression-era efforts to help low-income children. The Needy Family Program, which has evolved into the Food Distribution Program on Indian Reservations, was the primary means of food assistance during the Great Depression.

The Food and Nutrition Service works in partnership with the States in all programs. States determine most administrative details regarding distribution of food benefits and eligibility of participants and the Food and Nutrition Service provides funding to cover most of the States' administrative costs.

Congress appropriated \$82.7 billion for Food and Nutrition Service programs in Fiscal Year 2012. By comparison, Food and Nutrition Services programs cost \$1.6 billion in 1970, the first full year of the agency's operation.

National Contact:

U.S. Department of Agriculture
Food and Nutrition Information Service
3101 Park Center Drive
Alexandria, VA 22302
P: 703.305.2064

Additional Resources:

Food and Nutrition Information Center, *Nutrition Assistance Resource Guide*
<http://www.nal.usda.gov/fnic/pubs/bibs/gen/nutritionassistance.pdf>

Food and Nutrition Information Center, *Nutrition Assistance Resource Guide Supplement*
<http://www.nal.usda.gov/fnic/pubs/bibs/gen/nutritionassistance-supplement.pdf>

Food and Nutrition Information Center, *How to Get Food Help Brochure*
<http://publications.usa.gov/USAPubs.php?PubID=549>

CHOOSEMYPLATE

<http://www.choosemyplate.gov>

MyPlate was developed as an effort to promote healthy eating to consumers. The MyPlate icon is easy to understand and it helps to promote messages based on the 2010 Dietary Guidelines for Americans. The new MyPlate icon builds on a familiar image – a plate – and is accompanied by messages to encourage consumers to make healthy choices.

ChooseMyPlate.gov is the consumer access point to the U.S. Department of Agriculture's guidance on food and nutrition and is updated and managed by the Center for Policy and Promotion.

National Contact:

National Agriculture Research Library
10301 Baltimore Avenue, Room 105
Beltsville, MD 20705
P: 301.504.5414

Additional Resources:

ChooseMyPlate.gov, *Let's Eat for the Health of It*
<http://publications.usa.gov/USAPubs.php?PubID=1350>

ChooseMyPlate.gov, *Focus on Fruits*
<http://publications.usa.gov/USAPubs.php?PubID=649>

ChooseMyPlate.gov, *Got Your Dairy Today?*
<http://publications.usa.gov/USAPubs.php?PubID=653>

ChooseMyPlate.gov, *Make Half Your Grains Whole*
<http://publications.usa.gov/USAPubs.php?PubID=651>

ChooseMyPlate.gov, *Sample Menus for a 2000 Calorie Food Pattern*
<http://publications.usa.gov/USAPubs.php?PubID=648>

FEEDING AMERICA

<http://www.feedingamerica.org>

Feeding America is a charitable hunger relief organization that feeds approximately 37 million people annually through a network of more than 200 food banks and 61,000 local charitable agencies including food pantries, soup kitchens, emergency shelters, after-school programs, Kids Cafes, Community Kitchens, and Backpack Programs.

National Contact:

Feeding America
35 East Wacker Drive, Suite 2000
Chicago, IL 60601
P: 800.771.2303

Additional Resources:

Feeding America, *Food Bank Locator*
<http://feedingamerica.org/foodbank-results.aspx>

MEALS ON WHEELS ASSOCIATION OF AMERICA

<http://www.mowaa.org>

Meals on Wheels Association of America is an association with programs throughout the United States that provide nutritious meals and other nutrition services to men and women who are elderly, homebound, disabled, frail, or at risk.

National Contact:

Meals on Wheels Association of America
203 South Union Street
Alexandria, VA 22314
P: 703.548.5558

Additional Resources:

Meals on Wheels Association of America, *"Find a Meal" Program Locator*
<http://www.momaa.org/page.aspx?pid=253>

THE CENTER FOR NUTRITION POLICY AND PROMOTION

<http://www.cnpp.usda.gov>

The Center for Nutrition Policy and Promotion, an organization of the U.S. Department of Agriculture, was established in 1994 to improve the nutrition and well-being of Americans. Towards this goal, the Center for Nutrition Policy and Promotion focuses its efforts on two primary objectives:

1. Advance and promote dietary guidance for all Americans, and
2. Conduct applied research and analysis in nutrition and consumer economics.

The Center for Nutrition Policy and Promotion's core projects to support its objectives is:

- Dietary Guidelines for Americans
- U.S.D.A. Food Guidance System (MyPlate, MyPyramid, Food Guide Pyramid)

- Expenditures on Children by Families

For additional information on the Center for Nutrition Policy and Promotion and its projects, visit <http://www.cnpp.usda.gov> or contact them directly.

National Contact:

U.S. Department of Agriculture
Center for Nutrition Policy and Promotion
3101 Park Center Drive, 10th Floor
Alexandria, VA 22302
P: 703.305.7600

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM

<http://www.fns.usda.gov/snap>

The Supplemental Nutrition Assistance Program is the largest nutrition assistance program administered by the U.S. Department of Agriculture. The goal of the program is “to alleviate hunger and malnutrition by increasing food purchasing power of all eligible households who apply for participation” as stated in the Food Stamp Act of 1977, as amended (P.L. 108-269). The program provides monthly benefits to eligible low-income families which can be used to purchase food. As of October 1, 2008, SNAP is the new name for the Federal Food Stamp Program. It stands for the Supplemental Nutrition Assistance Program.

The amount of benefits a household gets is called an allotment. The net monthly income of the household multiplied by .3, and the result is subtracted from the maximum allotment for the household size to find the household’s allotment. This is because Supplemental Nutrition Assistance Program households are expected to spend about 30 percent of their resources on food. The maximum monthly allotment for a single individual is \$200.

To apply for benefits, or for information about the Supplemental Nutrition Assistance Program in your community, call the National Supplemental Nutrition Assistance Program hotline at 800.221.5689 or contact you local One-Stop Career Center for additional information.

Additional Resources:

Food and Nutrition Information Center, *Food Stamp Pre-Screening Tool*
<http://www.foodstamps-step1.usda.gov>

Food and Nutrition Information Center, *Supplemental Nutrition Assistance Program Brochure*
<http://publications.usa.gov/USAPubs.php?PubID=551>

HEALTH INFORMATION, CENTERS AND CLEARINGHOUSES

CDC NATIONAL PREVENTION INFORMATION NETWORK

<http://www.cdcnpin.org>

The Centers for Disease Control and Prevention’s National Prevention Information Network is the United States reference, referral and distribution service for information on HIV/AIDS, sexually transmitted diseases, and tuberculosis. The National Prevention Information Network produces and disseminates materials and information on HIV/AIDS, sexually transmitted diseases and tuberculosis to organizations and people working in those disease fields in international, national, state and local settings.

National Contact:

CDC National Prevention Information Network
P.O. Box 6003
Rockville, MD 20849
P: 800.458.5231

CENTER FOR HEALTH JUSTICE

<http://www.centerforhealthjustice.org>

Formerly Correct Help, Center for Health Justice provides information related to HIV in prison. Individuals are encouraged to contact them if they do not receive proper medical assistance or are denied access to programs as a result of HIV status.

National Contact:

Center for Health Justice
900 Avila Street, Suite 102
Los Angeles, CA 90012
P: 213.229.0979

CLEARINGHOUSE ON DISABILITY INFORMATION

<http://www.ed.gov/about/offices/list/osers>

The Clearinghouse on Disability Information provides assistance to people with disabilities, or anyone requesting information, by doing research and providing documents in response to inquiries. Information provided includes areas of federal funding for disability-related programs. The Clearinghouse on Disability Information staff is trained to refer requests to other sources of disability-related information, if necessary. Information provided may be useful to individuals with disabilities, their families, schools and universities; teacher's and/or school administrators, and organizations that have persons with disabilities as clients.

National Contact:

U.S. Department of Education
Office of Special Education and Rehabilitative Services
550 12th Street, SW, Room 5133
Washington, DC 20202
P: 202.245.7307

NATIONAL ALLIANCE FOR THE MENTALLY ILL

<http://www.nami.org>

The National Alliance for the Mentally Ill provides a wide range of services to individuals and families living with mental illness including support groups and special interest networks; up-to-date, scientific information through publications; a toll-free helpline; annual Mental Illness Awareness Week campaigns; advocacy for services; and support for research.

National Contact:

National Alliance for the Mentally Ill
2107 Wilson Boulevard, Suite 300
Arlington, VA 22201
P: 703.524.7600

Additional Resources:

U.S. Department of Health and Human Services, *Mental Health Medications*
<http://publications.usa.gov/USAPubs.php?PubID=696>

NATIONAL CENTER FOR COMPLIMENTARY AND ALTERNATIVE MEDICINE

<http://www.nccam.nih.gov>

The National Center for Complimentary and Alternative Medicine Information Clearinghouse operates a toll-free telephone service through which information specialists search National Center for Complimentary and Alternative Medicine databases for scientific information on complimentary and alternative medicine therapies or conditions and can answer inquiries in English and Spanish. The Fax-on-Demand service, with fact sheets and other information, is also available through the toll-free number.

National Center for Complimentary and Alternative Medicine services and materials are provided at no cost. The clearinghouse does not provide medical referrals, medical advice, or recommendations for specific complimentary and alternative medicine therapies

National Contact:

National Center for Complimentary and Alternative Medicine
P.O. Box 7923
Gaithersburg, MD 20898
P: 888.644.6226

NATIONAL CRIMINAL JUSTICE REFERENCE CENTER

<http://www.ncjrs.gov>

The National Criminal Justice Reference Service was established in 1972 as a centralized information services for criminal justice practitioners and researchers. The National Criminal Justice Reference Service provides reference services; distributes publications of the U.S. Department of Justice, Office of Justice Programs; acquires publications for its collection; and provides other services, such as document loan and information dissemination, via the internet. A computerized database includes abstracts of all materials in The National Criminal Justice Reference Service collection. (The database is available on CD-ROM and on DIALOG.) Health issues covered by The National Criminal Justice Reference Service includes violence prevention; mental health illness and crime; victimization; human development and criminal behavior; family violence and child abuse; health care fraud; substance abuse and treatment; and correctional health care, including AIDS and tuberculosis.

National Contact:

National Criminal Justice Reference Service
P.O. Box 6000
Rockville, MD 20849
P: 800.851.3420

NATIONAL HEALTH INFORMATION CENTER

<http://www.health.gov/nhic>

The National Health Information Center helps the public and health professionals locate health information through identification of health information resources, an information and referral system, and publications. The National Health Information Center uses a database containing descriptions of health-related organizations to refer inquiries to the most appropriate resources. The National Health Information Center does not diagnose medical conditions or give medical advice. The National Health Information Center prepares publications and directories on health promotion and disease prevention topics.

National Contact:

National Health Information Center
P.O. Box 1133
Washington, DC 20013
P: 800.336.4797

Additional Resources:

U.S. Department of Health and Human Services, *Men: Stay Healthy and Any Age*
<http://publications.usa.gov/USAPubs.php?PubID=623>

U.S. Department of Health and Human Services, *The Healthy Woman: A Complete Guide for all Ages*
<http://publications.usa.gov/USAPubs.php?PubID=1346>

NATIONAL INSTITUTE ON DRUG ABUSE VIRTUAL INFORMATION CENTER

<http://www.nida.nih.gov>

The National Institute on Drug Abuse Virtual Information Center responds to inquiries sent by the public, medical and health professionals, educators, researchers, people in the substance abuse field, and the media. Information is provided on the common drugs of abuse and a variety of topics related to drug abuse and addiction. The National Institute on Drug Abuse Research Dissemination Center distributes publications for the National Institute on Drug Abuse. To order free print copies of publications, call the National Institute on Drug Abuse Virtual Information Center at 877.643.2644, send them a fax at 240.645.0227, or e-mail them at drugpubs@nida.nih.gov.

National Contact:

National Institute of Drug Abuse
Office of Science Policy and Promotion
6001 Executive Boulevard, Room 5213
Bethesda, MD 20892
P: 301.443.1124

NATIONAL INSTITUTE OF MENTAL HEALTH

<http://www.nimh.nih.gov>

The National Institute of Mental Health makes available a variety of brochures on mental disorders free of charge by contacting them directly. Their pamphlets offer the latest information about symptoms, diagnoses, and treatment of various mental illnesses. Easy-to-read materials on topics such as bipolar disorder, depression, post-traumatic stress disorder, schizophrenia and psychiatric medications are available.

National Contact:

National Institute of Mental Health
Office of Information and Publications
6001 Executive Boulevard, Room 8184, MSC 9663
Bethesda, MD 20892
P: 866.615.6464

Additional Resources:

U.S. Department of Health and Human Services, *Depression*
<http://publications.usa.gov/USAPubs.php?PubID=442>

U.S. Department of Health and Human Services, *Depression in Women*
<http://publications.usa.gov/USAPubs.php?PubID=708>

SAMHSA'S HEALTH INFORMATION NETWORK

<http://www.samhsa.gov/shin>

The Substance Abuse and Mental Health Services Administration's Health Information Network is central to SAMHSA's mission to disseminate information and products to promote the adoption of effective prevention, intervention, and treatment policies, programs, and practices; provide access to scientific research on substance abuse and mental health issues; and serve as a first point of contact for individuals seeking information on the prevention and treatment of mental and substance use disorders.

National Contact:

SAMHSAs Health Information Network
P.O. Box 2345
Rockville, MD 20847
P: 877.726.4727

SAMHSA's HOMELESSNESS RESOURCE CENTER

<http://www.homeless.samhsa.gov>

The Substance Abuse and Mental Health Services Administration's Homelessness Resource Center, seeks to improve the daily lives of people affected by homelessness and who have mental health, substance use problems and trauma histories. The Homelessness Resource Center does this through training and technical assistance, online learning opportunities, and publications for homeless service providers. The Homelessness Resource Center also maintains an extensive knowledge database of studies, papers, and reports related to homelessness.

National Contact:

SAMHSA's Homelessness Resource Center
Center for Social Innovation
200 Reservoir Street, Suite 202
Needham, MA 02494
P: 617.467.6014

HEALTH INSURANCE ASSISTANCE & COVERAGE

For information about government supported medical assistance and insurance coverage, individuals are encouraged to contact the U.S. Department of Health and Human Services. The U.S. Department of Health and Human Services is the primary funding source for all government medical assistance programs and is the administrator for the 2010 Affordable Care Act, and both Medicare and Medicaid at the federal level. For more detailed information, visit <http://www.cms.gov>.

2010 AFFORDABLE CARE ACT

<http://www.healthcare.gov>

The 2010 Affordable Care Act puts in place comprehensive health insurance reforms that will roll out over several years. Most provisions will take effect by early 2014; a timeline is available at <http://www.healthcare.gov/law/timeline>. The law is intended to lower health care costs, provide more health care choices, and enhance the quality of health care for all Americans. Major provisions effecting consumers include:

- Coverage for seniors who hit the Medicare Prescription Drug "donut hole," including a rebate for those who reach the gap in drug coverage.
- Expanded coverage for young adults, allowing them to stay on their parents' plan until they are 26 years old.
- Providing access to insurance for uninsured Americans with pre-existing conditions.
- Expanded preventative care (e.g. wellness visits and mammograms) to Medicare and Medicaid participants.
- Medical coverage to children not eligible for care under Medicaid.
- In 2013, consumers can set aside up to \$2,500 in a flexible spending account for medical expenses that aren't covered by insurance.

The Affordable Care Act also requires states to establish online "Health Insurance Marketplaces" to facilitate the comparison of available insurance options and ultimately subscriber enrollment in the program of their choice.

The following levels of coverage are designed to enable individuals to select the most comprehensive and financially appropriate option for their circumstances:

- Bronze – 60% insurance coverage with 40% responsibility of the subscriber
- Silver – 70% insurance coverage with 30% responsibility of the subscriber

- Gold – 80% insurance coverage with 20% responsibility of the subscriber
- Platinum – 90% insurance coverage with 10% responsibility of the subscriber

Individual subscribers may qualify for a health insurance premium subsidy based on income and household size to reduce the out-of-pocket expenses associated with coverage.

For additional information about the Affordable Care Act and how it can best serve you and your health insurance coverage needs, contact the national toll-free enrollment hotline at 800.318.2596 or visit their website at <http://www.healthcare.gov>.

National Contact:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Washington, DC 20201
P: 877.696.6775

Additional Resources:

U.S. Department of Health and Human Services, *About the Health Insurance Marketplace*
<http://publications.usa.gov/USAPubs.php?PubID=971>

U.S. Department of Health and Human Services, *Get Ready to Enroll in the Marketplace*
<http://publications.usa.gov/USAPubs.php?PubID=973>

U.S. Department of Health and Human Services, *The Affordable Care Act and Women*
<http://publications.usa.gov/USAPubs.php?PubID=661>

MEDICAID

<http://www.medicaid.gov>

Medicaid is available only to certain low-income individuals and families who fit into an eligibility group that is recognized by federal and state law. Medicaid does not pay money to eligible participants; it sends payments directly to a specified health care provider. Depending on state rules, participants may also be asked to pay a small part (co-pay) of the cost for some medical services. Medicaid is a state administered program and each state sets its own program guidelines regarding eligibility and level of service. Medicaid is administered federally by the Centers for Medicare and Medicaid Services, a division of the U.S. Department of Health and Human Services.

National Contact:

Centers for Medicare and Medicaid Services
Office of External Affairs
7500 Security Boulevard
Baltimore, MD 21244
P: 877.267.2323

MEDICARE

<http://www.medicare.gov>

Medicare is a government sponsored health care program for people 65 years of age or older, some younger people with disabilities, and those with permanent kidney failure. Medicare is administered federally by the Centers for Medicare and Medicaid Services, a division of the U.S. Department of Health and Human Services.

National Contact:

Centers for Medicare and Medicaid Services
Office of External Affairs
7500 Security Boulevard
Baltimore, MD 21244
P: 800.633.4227

Additional Resources:

U.S. Department of Health and Human Services, *Welcome to Medicare*
<http://publications.usa.gov/USAPubs.php?PubID=573>

U.S. Department of Health and Human Services, *A Quick Look at Medicare*
<http://publications.usa.gov/USAPubs.php?PubID=577>

U.S. Department of Health and Human Services, *Medicare & You 2014*
<http://publications.usa.gov/USAPubs.php?PubID=2257>

U.S. Department of Health and Human Services, *Medicare Basics: A Guide for Families and Friends with Medicare*
<http://publications.usa.gov/USAPubs.php?PubID=6039>

U.S. Department of Health and Human Services, *Enrolling in Medicare Part A & Part B*
<http://publications.usa.gov/USAPubs.php?PubID=2120>

U.S. Department of Health and Human Services, *MyMedicare.gov – Free and Secure Online Account Access*
<http://www.mymedicare.gov>

THE MEDICARE RIGHTS CENTER

<http://www.medicarerights.org>

The Medicare Rights Center works to ensure access to affordable health care for older adults and people with disabilities through counseling, advocacy, and educational programs. It works with clients nationwide through a telephone hotline, internet services, a large volunteer network and community programs. The Medicare Rights Center also produces and disseminates a wide variety of consumer education materials to those looking for accurate and reliable information.

National Contact:

The Medicare Rights Center
520 8th Avenue, North Wing, 3rd Floor
New York, NY 10018
P: 800.333.4114

ONLINE HEALTH INFORMATION

There are many online resources available to help those looking for health information make educated and informed health care decisions. Individuals should be wary of websites sponsored by companies that are trying to sell a particular treatment or product. It's better to contact reputable associations or visit sites run by government agencies and recognized organizations such as the Centers for Disease Control and Prevention (<http://www.cdc.gov>), Food and Drug Administration (<http://www.fda.gov/consumer>), National Cancer Institute (<http://www.cancer.gov>), National Institute on Aging (<http://www.nia.nih.gov>), National Women's Health Information Center (<http://www.womenshealth.gov>), the Mayo Clinic (<http://www.mayoclinic.com>) or the American Medical Association (<http://www.ama.org>). This information should compliment, not replace, what is received from a doctor or other medical professional. MedlinePlus and HealthFinder.gov are sites that are generally recognized as reliable and definitive information sources.

MEDLINEPLUS

<http://www.medlineplus.gov>

Look up a condition or disease at MedlinePlus, and you'll find a page organized to make it easy to find the information you're looking for. Sponsored by the National Library of Medicine – part of the National Institute of Health – the website draws from the National Library of Medicine, National Institute of Health, other government agencies, and health-related organizations. Other MedlinePlus features include a drug and supplement look-up, an illustrated medical encyclopedia, and current health news headlines and links.

HEALTHFINDER.GOV

<http://www.healthfinder.gov>

A one-stop-shop for finding reliable health information online, HealthFinder.gov draws on more than 1,600 government and nonprofit organizations to point you to current information. The site – a product of the Office of Disease Prevention and Health Promotion in the U.S. Department of Health and Human Services – also offers consumer health guides, recent health news by topic, and a directory of health-related organizations.

Additional Resources:

U.S. Department of Health and Human Services, *Who Cares: Sources of Information About Health Care Services*
<http://publications.usa.gov/USAPubs.php?PubID=271>

FREE OR LOW-COST CLINICS

As a result of the 2010 Affordable Care Act, consumers have many options when choosing a health care provider regardless of their income or social standing. However, there are still many free or low cost clinics that focus on the needs of underserved populations throughout the United States. Finding a free or low-cost clinic is as easy as visiting <http://www.findhealthcenter.hrsa.gov> and entering the zip code for the area in which you would like service.

ADDICTION RESOURCES**ALCOHOLICS ANONYMOUS**

<http://www.aa.org>

Alcoholics Anonymous is a fellowship of men and women who share their experiences, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The primary purpose of Alcoholics Anonymous membership is to stay sober and help other alcoholics to achieve sobriety. Alcoholics Anonymous produces and disseminates a wide variety of informational brochures and literature to help individuals understand and overcome alcoholism. Informational resources are available in printed format for those individuals who are unable to actively participate in meetings by contacting Alcoholics Anonymous, Inc. directly.

National Contact:

Alcoholics Anonymous, Inc.
Grand Central Station
P.O. Box 459
New York, NY 10163
P: 212.870.3400

AL-ANON & AL-ATEEN

<http://www.al-anon.org>

Since its founding in 1951, Al-Anon Family Groups has pursued its mission to help family and friends recover from the effects of someone else's drinking. The mission of Al-Anon Family Groups is advanced through the creation and dissemination of educational books and pamphlets to assist individuals to understand and overcome the challenges of addiction and through community-based meetings designed to help in the healing process by bringing individuals with similar issues and circumstances together to discuss and share their experiences.

National Contact:

Al-Anon Family Group, Inc.
1600 Corporate Landing Parkway
Virginia Beach, VA 23454
P: 757.563.1600

NARCOTICS ANONYMOUS

<http://www.na.org>

The Narcotics Anonymous program started as a small movement within the United States, which has grown into one of the world's oldest and largest organizations of its type. Narcotics Anonymous offers recovery to addicts around the world by focusing on the disease of addiction rather than any particular drug. Narcotics Anonymous meetings are a place to share recovery with other addicts.

National Contact:

Narcotics Anonymous, Inc.
P.O. Box 9999
Van Nuys, CA 91409
P: 818.773.9999

NATIONAL ASSOCIATION FOR SHOPLIFTING PREVENTION

<http://www.shopliftingprevention.org>

The National Association for Shoplifting Prevention is the nationwide leader in shoplifting prevention efforts. The National Association for Shoplifting Prevention's unparalleled shoplifter research and ongoing collaboration with community stakeholders – from crime prevention, to law enforcement, to retailers, to criminal and juvenile justice – has been the basis for all its organizational activities and the foundation for its programs and services.

National Contact:

National Association for Shoplifting Prevention
225 Broadhollow Road, Suite 400E
Melville, NY 11747
P: 631.923.2737

SEX ADDICTS ANONYMOUS

<http://www.sexaa.org>

Sex Addicts Anonymous is a national nonprofit organization committed to the treatment of individuals who have an addiction to sex. Sex Addicts Anonymous coordinates meetings in local communities to encourage open and honest discussion of related issues among its members.

National Contact:

Sex Addicts Anonymous
P.O. Box 70949
Houston, TX 77270
P: 800.477.8191

CHAPTER 14 | BUSINESS & ENTREPRENEURIAL RESOURCES

“An inner quality that many entrepreneurs say helps them survive is optimism.”

~ Jean Chatzky

There is no way to eliminate all the risks associated with starting a small business, but it is possible to improve one's chances of success with good planning, preparation and insight. The resources listed in this section are a good starting point for any entrepreneur and will provide assistance and guidance in all aspects of forming, starting and expanding a small business. Individuals reentering society after a term of incarceration should be wary about starting a small business as 56% of new businesses fail within 4 years of operation.¹⁰

WRITING A BUSINESS PLAN

Entrepreneurs should think about what type of business they want to start and after deciding on a particular business, the next step should be to develop a business plan. A business plan should be thought of as a roadmap with milestones for the business. A business plan usually begins as a pre-assessment tool to determine profitability and market share, and then expands into an in-business assessment tool to determine success, obtain financing and determine repayment ability, among other factors.

Creating a comprehensive business plan can be a long process, and should be taken seriously as it is often times your first impression on a potential investor or collaborator. In general, a good business plan contains:

- Introduction
- Marketing
- Financial Management
- Operations
- Concluding Statement

A business plan is a flexible document that should change as businesses grow and adapt to reflect the changing business environment.

Additional Resources:

MasterCard International, *The Plan: A Step-By-Step Business Plan Workbook*
<http://www.mastercard.com/us/business/en/pdf/plan.pdf>

U.S. Small Business Administration, *How to Write a Business Plan*
<http://publications.usa.gov/USAPubs.php?PubID=173>

U.S. Small Business Administration, *Marketing for Small Business: An Overview*
<http://publications.usa.gov/USAPubs.php?PubID=175>

U.S. Small Business Administration, *Planning and Goal Setting for Small Business*
<http://publications.usa.gov/USAPubs.php?PubID=176>

FORMS OF BUSINESS

The most common forms of business are the sole proprietorship, partnership, and corporation. When beginning a business, entrepreneurs must decide which form of business to use. Legal and tax considerations enter heavily into these decisions.

¹⁰ Rob Hurtt, “Thinking Big For Your Small Business,” *St. Louis Business Journal*, May 9, 2008

SOLE PROPRIETORSHIP

A sole proprietorship is an unincorporated business that is owned by one individual. It is the simplest form of business organization to start and maintain. The business has no existence apart from the owner. Its liabilities are personally tied to the owner. The owner undertakes the risks of the business for all assets owned, whether or not used in the business. Income and expenses of the business are included on the owners' personal tax return.

PARTNERSHIP

A partnership is the relationship existing between two or more persons who join to carry on a trade or business. Each person contributes money, property, labor, or skill, and expects to share in the profits and losses of the business.

A partnership must file an annual information return to report income, deductions, gains, losses, etc., from its operations, but it does not pay income tax. Instead, it "passes through" any profits or losses to its partners. Each partner includes his or her share of the partnership's items on his or her tax return.

CORPORATION

In forming a corporation, prospective shareholders exchange money, property, or both, for the corporation's capital stock. A corporation generally takes the same deductions as a sole proprietorship to figure its taxable income. A corporation can also take special deductions.

The profit of a corporation is taxed to the corporation when earned, and then taxed to the shareholders when distributed as dividends. However, shareholders cannot deduct any loss of the corporation.

S CORPORATION

An eligible domestic corporation can avoid double taxation (once to the corporation and again to the shareholders) by electing to be treated as an S corporation. Generally, an S corporation is exempt from federal income tax other than tax on certain capital gains and passive income. On their tax returns, the S corporation's shareholders include their share of the corporation's separately stated items of income, deduction, loss, and credit, and their share of nonseparately stated income or loss.

LIMITED LIABILITY COMPANY

A limited liability company is an entity formed under state law by filing articles of organization as a limited liability company. None of the members filing articles of organization are personally liable for its debts. A limited liability company may be classified for federal income tax purposes as a partnership, a corporation, or an entity disregarded as an entity separate from its owner by applying Internal Revenue Service regulations.

ARTICLES OF INCORPORATION

The process of forming a corporation varies somewhat from state to state. The articles of incorporation are usually filed with the secretary of state's office in the state in which the company incorporates. The articles contain:

- The corporation's name.
- The names of the people who incorporated it.
- Its purpose.

- Its duration (usually perpetual).
- The number of shares that can be issued, their voting rights, and any other rights the shareholders have.
- The corporation's minimum capital
- The address of the corporation's office.
- The name and address of the person responsible for the corporation's legal service.
- The names and addresses of the first directors.

In addition to the articles of incorporation, a corporation has bylaws. Bylaws describe how the firm is to be operated from both a legal and managerial perspective. The bylaws include:

- How, when, and where shareholders' and directors' meetings are held.
- Directors' authority.
- Duties and responsibilities of officers, and the length of their appointment.

Additional Resources:

U.S. Small Business Administration, *Record Keeping in a Small Business*
<http://publications.usa.gov/USAPubs.php?PubID=178>

BUSINESS IDENTIFICATION NUMBERS

Business owners must have a taxpayer identification number so the Internal Revenue Service can process relevant business tax returns. The two most common kinds of taxpayer identification numbers are the social security number and the employer identification number.

- A social security number is issued to individuals by the Social Security Administration.
- An employer identification number is issued to individuals (sole proprietors), partnerships, corporations, and other entities by the Internal Revenue Service.

Business owners must include their taxpayer identification number on all returns and other documents sent to the Internal Revenue Service. A taxpayer identification number may also be required by other persons who use it in the preparation of returns or other documents being sent to the Internal Revenue Service.

EMPLOYER IDENTIFICATION NUMBER

<http://www.irs.gov/businesses/small/article/0,,id-102767,00.html>

Employer Identification Numbers are used to identify the tax accounts of employers, certain sole proprietors, corporations, partnerships, estates, trusts, and other entities.

Business owners who don't already have an Employer Identification Number should get one if they:

1. Have employees,
2. Have a qualified retirement plan,
3. Operate their business as a corporation or partnership, or
4. File returns for:
 - a. Employment taxes, or
 - b. Excise taxes.

Applying for an Employer Identification Number can be done quickly and efficiently using the Internal Revenue Service's online application at <http://www.irs.gov/businesses/small>. Applications are also accepted over the telephone by calling 800.829.4933 between the hours of 7:00 am and 10:00 pm in the applicant's local time zone.

GENERAL BUSINESS DEVELOPMENT & FUNDING RESOURCES

U.S. SMALL BUSINESS ADMINISTRATION

<http://www.sba.gov>

Every year, the U.S. Small Business Administration and its nationwide network of resource partners help millions of potential and existing small business owners start, grow and succeed.

If you're just starting, the U.S. Small Business Administration and its resources can help you with loans and business management skills. If you're already in business, you can use the U.S. Small Business Administration's resources to help manage and expand your business, obtain government contracts, recover from disaster, find foreign markets, and make your voice heard in the federal government.

The U.S. Small Business Administration restricts the loan eligibility of firms where a principle, owner, officer, director, key employee or principle of an affiliated business are incarcerated, on parole or probation, or have been indicted for a felony or a crime of moral turpitude. However, this does not preclude ineligible individuals or businesses from receiving training or counseling through U.S. Small Business Administration sponsored or supported programs.

National Contact:

U.S. Small Business Administration
409 3rd Street, SW, Suite 7600
Washington, DC 20416
P: 800.827.5722

State Contact:

Please refer to [Appendix 14-A](#).

Additional Resources:

U.S. Small Business Administration, *SBA Small Business Advantage Brochure*
<http://publications.usa.gov/USAPubs.php?PubID=179>

U.S. SMALL BUSINESS ADMINISTRATION'S RESOURCE PARTNERS

<http://www.sba.gov/sba-direct>

In addition to district offices which serve every state and territory, the U.S. Small Business Administration works with a variety of local resource partners to meet the needs of small businesses everywhere. These professionals can help with writing a formal business plan, locating sources of financial assistance, managing and expanding a business, finding opportunities to sell goods or services to the government, and recovering from disaster.

SERVICE CORPS OF RETIRED EXECUTIVES

<http://www.score.org>

Service Corps of Retired Executives is a national network of nearly 14,000 entrepreneurs, business leaders and executives who volunteer as mentors to America's small businesses. The Service Corps of Retired Executives has helped more than 8.5 million entrepreneurs nationwide by leveraging decades of expertise from seasoned business professionals to help entrepreneurs start businesses, grow companies and create jobs in local communities.

With more than 370 offices throughout the country, Service Corps of Retired Executives matches entrepreneurs with a mentor whose personality, experience, and skills are a good fit for your business needs. Whether you are a start-up business or growing company, Service Corps of Retired Executives mentors can offer free and confidential advice. As members of your community, Service Corps of Retired Executives mentors understand local business licensing rules, economic conditions and lending standards.

Service Corps of Retired Executives also offers local small business workshops at modest fees on popular topics such as increasing sales, managing cash flow and marketing your business.

You can count on Service Corps of Retired Executives as a trusted resource to offer in-depth mentoring, sound advice and guidance, and tools and resources that can help you succeed as a business owner. For 24/7 access to advice and online webinars on topics such as starting, growing, marketing and e-commerce for small business, visit Service Corps of Retired Executives online at <http://www.score.org> or call them at 800.624.0245.

National Contact:

Service Corps of Retired Executives
1175 Herndon Parkway, Suite 900
Herndon, VA 20170
P: 800.624.0245

SMALL BUSINESS DEVELOPMENT CENTERS

<http://www.sba.gov/sbdc>

The Small Business Development Center program has been vital to the U.S. Small Business Administration's entrepreneurial outreach for more than 30 years. It had become one of the largest professional small business management and technical assistance networks in the nation. With nearly 900 locations across the country, Small Business Development Center's offer free one-on-one expert business advice and low-cost training by qualified small business professionals to existing and future entrepreneurs.

The Small Business Development Center program includes special focus areas such as, green business technology, disaster recovery and preparedness, import and export assistance, veteran's assistance, electronic commerce, technology transfer and regulatory compliance.

Through federal grants, Small Business Development Center's in every state and territory provide the foundation for the economic growth of small businesses. These small businesses, in turn, advance local and regional economic development through the generation of business revenues, job creation and job retention. This return on investment is demonstrated by fiscal 2013 outcomes, where Small Business Development Center's:

- Assisted more than 13,000 entrepreneurs to start new businesses – an estimated 37 new business starts per day.
- Provided counseling services to over 107,000 emerging entrepreneurs and nearly 102,000 existing businesses.
- Provided training services to approximately 380,000 clients.

The efficacy of the Small Business Development Center program has been validated by a nationwide impact study. Of the clients surveyed, more than 80 percent reported that the business assistance they received from the Small Business Development Center counselor was worthwhile. Similarly, more than 50 percent reported that Small Business Development Center guidance was beneficial in making the decision to start a business. More than 40 percent of long-term clients, those receiving 5 hours or more of counseling, reported an increase in sales and 38 percent reported an increase in profit margins. For information regarding Small Business Development Center programs visit <http://www.sba.gov/sbdc>.

National Contact:

U.S. Small Business Administration
Small Business Development Centers
409 3rd Street, SW, Suite 7600
Washington, DC 20416
P: 800.827.5722

ONLINE TOOLS & TRAINING

U.S. SMALL BUSINESS ADMINISTRATION'S ONLINE TOOLS & TRAINING

<http://www.sba.gov/training>

The Small Business Administration's Small Business Training Network is a virtual campus complete with free online courses, workshops, podcasts, learning tools and business-readiness assessments.

Key features of the Small Business Training Network include:

- Training is available anytime and anywhere – all you need is a computer with internet access.
- More than 30 free online courses and workshops available.
- Templates and samples to get your business planning underway.
- Online, interactive assessment tools are featured and used to direct clients to appropriate training.

Course topics include a financial primer keyed around the U.S. Small Business Administration's loan-guarantee programs, a course on exporting, and courses for Veterans and women seeking federal contracting opportunities, as well as an online library of podcasts, business publications, templates and articles.

SMALL BUSINESS RESOURCE MAGAZINE

<http://www.smallbusiness3.com/magazine>

The Small Business Resource Magazine is the most complete guide to starting and expanding a business. Entrepreneurs can find information on local regulations, government loans, training and assistance, and business advocacy.

Additional Resources:

U.S. Small Business Administration, *National Resource Magazine – English*
<http://www.smallbusiness3.com/pdf/english/national.pdf>

U.S. Small Business Administration, *National Resource Magazine – Spanish*
<http://www.smallbusiness3.com/pdf/spanish/nationalspanish.pdf>

GRANTS FOR SMALL BUSINESSES

The U.S. Small Business Administration does not provide grants for starting and expanding a business. Government grants are funded by tax dollars and, therefore, require very stringent compliance and reporting measures to ensure the money is well spent. As you can imagine, grants are not given away indiscriminately.

Grants from the federal government are authorized and appropriated through bills by Congress and signed by the President. The grant authority varies widely among agencies. The U.S. Small Business Administration has authority to make grants to nonprofit and educational organizations in many of its counseling and training programs, but does not have the authority to make grants to small businesses. The announcements for the counseling and training grants will appear on <http://www.grants.gov>. If Congress authorizes Specific Initiative Grants, organizations receiving such grants will receive individual notification.

Some business grants are available through state and local programs, nonprofit organizations and other groups. For example, some states provide grants for expanding child care centers; creating energy efficient technology; and developing marketing campaigns for tourism. These grants are not necessarily free money, and usually require the recipient to match funds or combine the grant with other forms of

financing such as loans. The amount of the grant money available varies with each business and each grantor.

If you are not one of these specialized businesses, both federal and state government agencies provide financial assistance programs that help small business owners obtain loans and venture capital financing from commercial lenders.

ESSENTIAL
REENTRY
RESOURCEBOOK

APPENDIX

**RESOURCES & ASSISTANCE
FOR OFFENDERS, FAMILIES & COMMUNITIES**

APPENDIX 1 -A: LOCAL REENTRY SERVICE DIRECTORY WEBSITES

A compilation of the National Reentry Resource Center, the following websites provide access to local reentry service directories developed by government and nonprofit agencies to assist in the community reintegration process.

Note: The Council of State Governments' Justice Center which provides day-to-day oversight of the National Reentry Resource Center recently archived various sections of the National Reentry Resource Center website. As such some resources, including the "Reentry Service Directories" area from which the below links were obtained may not be updated on a regular basis. Please use the below links as a starting point for identifying the availability of reentry service directories within a particular state. If a link or reference is invalid or directs you to a "general" landing page, please make note of the specific document title and search for it online using any standard internet search engine (e.g. Google, MSN, Yahoo, etc.) for updated information and availability.

ALABAMA

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/alabama>

ALASKA

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/alaska>

ARIZONA

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/arizona>

ARKANSAS

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/arkansas>

CALIFORNIA

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/california>

COLORADO

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/colorado>

CONNECTICUT

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/connecticut>

DELAWARE

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/delaware>

DISTRICT OF COLUMBIA

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/district-of-columbia>

FLORIDA

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/florida>

GEORGIA

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/georgia>

HAWAII

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/hawaii>

IDAHO

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/idaho>

ILLINOIS

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/illinois>

INDIANA

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/indiana>

IOWA

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/iowa>

KANSAS

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/kansas>

KENTUCKY

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/kentucky>

LOUISIANA

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/louisiana>

MAINE

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/maine>

MARYLAND

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/maryland>

MASSACHUSETTS

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/massachusetts>

MICHIGAN

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/michigan>

MINNESOTA

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/minnesota>

MISSISSIPPI

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/mississippi>

MISSOURI

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/missouri>

MONTANA

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/montana>

NEBRASKA

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/nebraska>

NEVADA

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/nevada>

NEW HAMPSHIRE

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/new-hampshire>

NEW JERSEY

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/new-jersey>

NEW MEXICO

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/new-mexico>

NEW YORK

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/new-york>

NORTH CAROLINA

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/north-carolina>

NORTH DAKOTA

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/north-dakota>

OHIO

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/ohio>

OKLAHOMA

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/oklahoma>

OREGON

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/oregon>

PENNSYLVANIA

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/pennsylvania>

PUERTO RICO

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/puerto-rico>

RHODE ISLAND

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/rhode-island>

SOUTH CAROLINA

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/south-carolina>

SOUTH DAKOTA

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/south-dakota>

TENNESSEE

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/tennessee>

TEXAS

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/texas>

UTAH

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/utah>

VERMONT

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/vermont>

VIRGINIA

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/virginia>

WASHINGTON

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/washington>

WEST VIRGINIA

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/west-virginia>

WISCONSIN

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/wisconsin>

WYOMING

<http://web.archive.org/web/20130215031342/http://www.nationalreentryresourcecenter.org/states/wyoming>

APPENDIX 1-B: LOCAL REENTRY SERVICE PROVIDERS

There are many local agencies that provide services to assist ex-offenders, families and communities with navigating the challenges of community reintegration. Services offered vary by agency and the availability of funding resources. If an agency does not provide the specific services or assistance you're looking for, request a referral to another agency that may be better equipped to meet your specific needs.

ALABAMA

ACLU of Alabama
<http://www.acluAlabama.org>

Local chapters of the American Civil Liberties Union provide advocacy and legal assistance on a limited basis to concerned individuals and groups impacted by the criminal justice system - emphasis on prison conditions and civil liberties. Contact directly for specific areas of service.

Local Contact:
 ACLU of Alabama
 207 Montgomery Street, Suite 910
 Montgomery, AL 36104
 P: 334.262.0304

Aid to Inmate Mothers
<http://www.inmatemoms.org>

Aid to Inmate Mothers provides transitional programs for mothers who are between 18 and 24 months of their release date. They also offer educational programs for women prisoners, release planning, and follow-up case management for one year after release.

Local Contact:
 Aid to Inmate Mothers
 P.O. Box 986
 Montgomery, AL 36101
 P: 334.262.2245

Citizens United for Rehabilitation of Errants
<http://www.curenational.org>

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:
 Citizens United for Rehabilitation of Errants
 P.O. Box 190504
 Birmingham, AL 35219
 P: 205.481.3781

Equal Justice Initiative
<http://www.eji.org>

The Equal Justice Initiative represents death-row prisoners in direct appeals to the appellate courts in Alabama and in post-conviction challenges in state and federal courts.

Local Contact:
 Equal Justice Initiative
 122 Commerce Street
 Montgomery, AL 36104
 P: 334.269.1803

Re-Entry Ministries, Inc.

Re-Entry Ministries, Inc. is a nonprofit organization that offers a variety of post-release services to previously incarcerated individuals in Alabama. Programs include support groups for people with criminal records and families of currently and previously incarcerated men and women, church services, job readiness and placement assistance, and Alcoholics Anonymous meeting.

Local Contact:
 Re-Entry Ministries, Inc.
 P.O. Box 100461
 Birmingham, AL 35219
 P: 205.320.2101

Renascence, Inc.

Renascence, Inc. assists in the transition of non-violent, male ex-offenders from prison to steady employment and responsible living. Renascence, Inc. provides housing, appropriate monitoring, interpersonal and life skills programs, recovery support groups, as well as access to employment, health, and educational services and opportunities.

Local Contact:
 Renascence, Inc.
 215 Clayton Street
 Montgomery, AL 36104
 P: 334.832.1402

The Ordinary People Society
<http://www.wearetops.org>

The Ordinary People Society is a faith-based nonprofit organization that offers hope, without regard to race, sex, creed, color or social status, to individuals and their families who suffer the effects of drug addiction, incarceration, homelessness, unemployment, hunger and illness, through comprehensive faith-based programs that provide a continuum of unconditional acceptance and care.

Local Contact:
 The Ordinary People Society
 403 West Powell Street
 Dothan, AL 36303
 P: 334.671.2882

ALASKA

ACLU of Alaska
<http://www.akclu.org>

Local chapters of the American Civil Liberties Union provide advocacy and legal assistance on a limited basis to concerned individuals and groups impacted by the criminal justice system - emphasis on prison conditions and civil liberties. Contact directly for specific areas of service.

Local Contact:
 ACLU of Alaska
 1057 West Firewood Lane, Suite 111
 Anchorage, AK 99503
 P: 907.276.2258

Citizens United for Rehabilitation of Errants
<http://www.alaskacure.org>

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:
 Citizens United for Rehabilitation of Errants
 P.O. Box 84
 Willow, AK 99688
 P: 907.841.1686

New Life Development, Inc.
<http://www.newlifedevelopmentinc.com>

New Life Development, Inc. is an agency committed to helping ex-offenders live lives of purpose and passion. It provides transitional supportive housing programs for men, women, and women with children who have had involvement with the criminal justice system; homeless prevention services; chemical dependency education; and employment services that include on-the-job training, resume preparation, interviewing skills, and collaboration with partnering employment specialists and job developers to assist program participants.

Local Contact:
 New Life Development, Inc.
 1231 Gambell Street, Suite 200
 Anchorage, AK 99501
 P: 907.868.8090

ARIZONA

ACLU of Arizona
<http://www.acluaz.org>

Local chapters of the American Civil Liberties Union provide advocacy and legal assistance on a limited basis to concerned individuals and groups impacted by the criminal justice system - emphasis on prison conditions and civil liberties. Contact directly for specific areas of service.

Local Contact:
 ACLU of Arizona
 P.O. Box 17148
 Phoenix, AZ 85011
 P: 602.650.1854

American Friends Service Committee
<http://www.afsc.org>

American Friends Service Committee serves as a resource for prisoners, ex-offenders, and their families to find information and resources to address their questions and needs, and a place to get involved in bringing their voices to the seats of power in Arizona

Local Contact:
 American Friends Service Committee
 103 North Park Avenue, Suite 111
 Tucson, AZ 85719
 P: 520.623.9141

Citizens United for Rehabilitation of Errants
<http://www.middlegroundprisonreform.org>

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:
 Citizens United for Rehabilitation of Errants
 Affiliate
 139 East Encanto Drive
 Tempe, AZ 85281
 P: 480.966.8116

JobPath, Inc.
<http://www.jobpath.net>

JobPath, Inc. is an employment training program run by a community-based non-profit that specializes in assisting individuals with criminal records. Referrals for program participation come from recruitment in the community, churches, schools, neighborhood centers and by "word of mouth". Soft skills, including resume preparation, interviewing techniques and job readiness are offered. Using labor market trends, individuals are directed to appropriate training programs at the local community college.

Local Contact:
 JobPath, Inc.
 924 North Aluernon Way
 Tucson, AZ 85711
 P: 520.324.0402

Middle Ground Prison Reform, Inc.
<http://www.middlegroundprisonreform.org>

Middle Ground Prison Reform, Inc. offers counseling, education, employment readiness training programs, and referrals to social service agencies upon request.

Local Contact:
 Middle Ground Prison Reform, Inc.
 139 East Encanto Drive
 Tempe, AZ 85281
 P: 480.966.8116

Tetra Services of Phoenix
<http://www.thebeacongroup.org>

Tetra Services of Phoenix is a private, non-profit rehabilitation agency that is part of the Tucson-based Beacon Group dedicated to providing vocational rehabilitation services to individuals with disabilities in the Phoenix area. Services include job development, job coaching, and training that promotes self-sufficiency and independence. Their Community Re-Integration Services program is designed for anyone with a disability who has a criminal background history that has proven to be a barrier to employment. Entry into the program is through a 2-day employment skills building workshop that is designed specifically for ex-offenders. Job development and placement services are provided after successful completion of the workshop.

Local Contact:
 Tetra Services of Phoenix
 ReIntegration Services
 2222 North 24th Street
 Phoenix, AZ 85008
 P: 602.685.9703

Women Living Free

Women Living Free is an educational and support program that assists women with criminal records returning to the community by working in collaboration with community agencies. Services offered include job interview techniques, resume writing, and job search and placement services.

Local Contact:
 Women Living Free
 9220 West Coolidge Street
 Phoenix, AZ 85037
 P: 623.206.2823

ARKANSAS

ACLU of Arkansas
<http://www.acluarkansas.org>

Local chapters of the American Civil Liberties Union provide advocacy and legal assistance on a limited basis to concerned individuals and groups impacted by the criminal justice system - emphasis on prison conditions and civil liberties. Contact directly for specific areas of service.

Local Contact:
 ACLU of Arkansas
 904 West Second Street, Suite 1
 Little Rock, AR 72201
 P: 501.374.2660

Arkansas Enterprise Group
<http://www.southerngoodfaithfund.org>

Arkansas Enterprise Group is a nonprofit organization funded by the Southern Good Faith Fund. The Arkansas Enterprise Group offers job training and placement upon completion of their daily curriculum which includes extensive training in education, job readiness skills, personal development, and work experience.

Local Contact:
 Arkansas Enterprise Group
 2304 West 29th Avenue
 Pine Bluff, AR 71603
 P: 870.535.6233

Arkansas Voices for Children Left Behind
<http://www.arkansasvoices.com>

Arkansas Voices for Children Left Behind is an advocacy group providing assistance and advocacy to families and children affected by the criminal justice system.

Local Contact:
 Arkansas Voices for Children Left Behind
 2715 Marshfield Court
 Wrightsville, AR 72206
 P: 501.897.0809

Center for Youth and Family Prison Project

The Center for Youth and Family Prison Project serves individuals during and after incarceration, their children and the children's caretakers. Services offered include mental health and substance abuse counseling, family crisis intervention, literacy programs, housing assistance, and employment services.

Local Contact:
 Center for Youth and Family Prison Project
 5905 Forest Place, Suite 202
 Little Rock, AR 72207
 P: 501.660.6886

Citizens United for Rehabilitation of Errants
<http://www.curenational.org>

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:
 Citizens United for Rehabilitation of Errants
 P.O. Box 56001
 Little Rock, AR 72215
 P: 501.223.2620

Ramoth, Inc.
www.ramothinc.com

Ramoth, Inc. is a staffing agency that helps former offenders coming out of prison to find gainful employment.

Local Contact:
 Ramoth, Inc.
 P.O. Box 4934
 Little Rock, AR 72214
 P: 501.615.1090

CALIFORNIA

Abram Friedman Occupational Center

The Abram Friedman Occupational Center is a vocational training program offering training in more than 23 different vocations. Program applicants must be 18 years of age or older and functionally literate.

Local Contact:
 Abram Friedman Occupational Center
 1646 South Olive Street
 Los Angeles, CA 90015
 P: 213.745.2013

Academic Achievement Center | Educational Opportunity Program
<http://www.csus.edu/eop>

A system wide program of California State University, the Educational Opportunity Program provides admission, counseling services, academic advising, financial assistance, and retention services to students with low-incomes. Participants must be residents of California.

Local Contact:
 Academic Achievement Center | Educational Opportunity Program
 6000 J Street, Lassen Hall 2205
 Sacramento, CA 95819
 P: 916.278.6183

ACLU of San Diego and Imperial Counties
<http://www.aclusandiego.org>

Local chapters of the American Civil Liberties Union provide advocacy and legal assistance on a limited basis to concerned individuals and groups impacted by the criminal justice system - emphasis on prison conditions and civil liberties. Contact directly for specific areas of service.

Local Contact:
 ACLU of San Diego and Imperial Counties
 P.O. Box 87131
 San Diego, CA 92138
 P: 619.232.2121

Allied Fellowship Services

Allied Fellowship Services provides employment services to previously incarcerated individuals including employment workshops, health education, and drug counseling. Allied Fellowship Services also operates a residential home for men that can accommodate 30 residents.

Local Contact:

Allied Fellowship Services
1524 29th Avenue
Oakland, CA 94601
P: 510.535.1236

Arriba Juntos

www.arribajuntos.org

Arriba Juntos, a community-based organization, has been operating for over 37 years, serving a diverse population in San Francisco. In addition to an employment program for individuals with criminal histories, it offers youth programming and ESL classes to over 2,000 clients each year. Arriba Juntos has direct placement for clients who have job skills. Training is available in computer technology, including Microsoft Office Suite, and certified nurse assistance with the ability to obtain California Licensing. In addition, they work in collaboration with the San Francisco Municipal Railway (MUNI) to offer a driver training course through which clients may obtain their Commercial Driving License and consideration for employment with MUNI as bus drivers. Additional training programs include life skills, job interview technique, resume writing, and daily survival skills components. Arriba Juntos has a subsidized on-the-job training program that is used as an incentive to employers to hire individuals with criminal records.

Local Contact:

Arriba Juntos
1850 Mission Street
San Francisco, CA 94103
P: 415.487.3240

Beil T'Shuvah | House of Return

<http://www.beittshuvahia.org>

Beil T'Shuvah operates House of Return, a residential reentry facility for Jewish men and woman who have been recently released from a term of incarceration. Services offered for House of Return residents include drug counseling, education, and employment services.

Local Contact:

Beil T'Shuvah | House of Return
8831 Venice Boulevard
Los Angeles, CA 90034
P: 310.204.5200

Berkeley Oakland Support Services

<http://www.self-sufficiency.org>

The Berkeley Oakland Support Services (BOSS) program offers pre-release and parole planning assistance to incarcerated and recently released individuals.

Local Contact:

Berkeley Oakland Support Services
P.O. Box 1996
Berkeley, CA 94701
P: 510.649.1930

Bethesda Family Ministries International

<http://www.bethesdafamily.org>

Bethesda Family Ministries International is a ministry that ministers to currently and previously incarcerated individuals and their families in the Sacramento area.

Local Contact:

Bethesda Family Ministries International
3882 Stillman Park Circle, Suite 19A
Sacramento, CA 95824
P: 877.492.0115

California Food Policy Advocates

<http://www.cfpa.net>

California Food Policy Advocates provide pre-release and parole planning services in the San Francisco Bay Area. Also provides information on welfare, social security, food stamps, and agencies that provide emergency aid.

Local Contact:

California Food Policy Advocates
116 New Montgomery Street, Suite 633
San Francisco, CA 94105
P: 415.777.4422

Casa Libre | Freedom House

<http://www.casa-libre.org>

The Freedom House of Casa Libre offers a transitional living program for homeless youth under the age of 18.

Local Contact:

Casa Libre | Freedom House
845 South Lake Street
Los Angeles, CA 90057
P: 213.637.5614

Center for Children of Incarcerated Parents

<http://www.e-ccip.org>

The Center for Children of Incarcerated Parents mission is the prevention of intergenerational crime and prevention. Its goals are met through the production of high quality documentation on the development of model services for children of criminal offenders and their families. The Center for Children of Incarcerated Parents provides research and resources information in four pivotal areas: education, family reunification, therapeutic services and information.

Local Contact:

Center for Children of Incarcerated Parents
P.O. Box 41-286
Eagle Rock, CA 90041
P: 626.449.2470

Centerforce | Division of Health Services

<http://www.centerforce.org>

In addition to coordinating HIV prevention programs in several California State Prisons, Centerforce provides case management, literacy, family support services, health education, parenting policy, research, training, consultation, and educational development services to currently and previously incarcerated individuals.

Local Contact:

Centerforce | Division of Health Services
2955 Kerner Boulevard, 2nd Floor
San Rafael, CA 94901
P: 415.458.9980

Central City Hospitality House

<http://www.hospitalityhouse.org>

Central City Hospitality House is a nonprofit organization that offers an emergency shelter, drop-in center, mail and message service, job referrals and placement, free clothing and counseling to those in need.

Local Contact:

Central City Hospitality House
290 Turk Street
San Francisco, CA 94102
P: 415.749.2119

Community Connection Resource Center

The Community Connection Resource Center offers comprehensive services for recently released offenders. These services include drug counseling, sober living houses, vocational training assistance, job development and placement, social services assistance, one-on-one counseling. It provides referrals for housing, as well as transitional housing for six months. It also has a youth program available. It is necessary to call for an interview/appointment. Community Connection Resource has centers located throughout the state where 3,000 to 3,500 recently released offenders are serviced annually.

Local Contact:

Community Connection Resource Center
4080 Centre Street, Suite 104
San Diego, CA 92103
P: 619.294.3900

Community Construction Training Center

The Community Construction Training Center works with low-income individuals and the formerly incarcerated to provide job development and vocational training services.

Local Contact:

Community Construction Training Center
250 West 85th Street
Los Angeles, CA 90003
P: 323.753.6211

Community Information Center

Community Information Center provides a public information and referral service to the community of Sacramento. Through their referral service, individuals may receive referrals to more than 1,400 community programs and services in the local area.

Local Contact:

Community Information Center
P.O. Box 1834
Sacramento, CA 95812
P: 800.510.2020

CRASH | Community Resources and Self-Help

<http://www.crashinc.org>

This organization offers daily out-patient treatment services and long-term residential programs. Services provided include individual and group counseling, vocational and educational services, socialism skills, recovery planning, and release preparation.

Local Contact:

CRASH | Community Resources and Self-Help
Information and Intake
927 24th Street
San Diego, CA 92102
P: 619.233.8054

Delancey Street Foundation

Delancey Street Foundation is based on the principle of self motivation. Through multiple locations around the United States, they provide a reintegration program that offers counseling and training in moving and trucking, para-transit services, a restaurant and catering services, a print and copy shop, retail and wholesale sales, advertising specialty sales, and an automotive service center.

Local Contact:

Delancey Street Foundation
400 North Vermont Avenue
Los Angeles, CA 90004
P: 323.644.4122

Delancey Street Foundation

<http://www.eisenhowerfoundation.org>

Delancey Street Foundation is based on the principle of self motivation. Success in the program is based on "pulling yourself up the bootstraps." Program capacity is 450 persons at the San Francisco facility. A two-year commitment is required of all participants; however participants may stay longer in the program if needed. Walk-ins are accepted for interviews; offenders may be interviewed while incarcerated. To be placed on a waiting list, individuals must write a letter requesting an interview. Recently released offenders must be able to transfer their parole/probation supervision to San Francisco. Residents learn not only academic and vocational skills, but also the interpersonal, social survival skills, along with the attitudes, values, sense of responsibility, and self-reliance necessary to live in the mainstream of society drug-free, successful and legitimately. Delancey Street owns and operates several commercial businesses staffed by its residents. Individuals receive training in different vocational, business skills as well as managerial skills in the different aspects of business, and skills in owning and operating a business.

Local Contact:

Delancey Street Foundation
600 Embarcadero
San Francisco, CA 94107
P: 415.957.9800

East Los Angeles Skills Center

<http://www.elasc.adultinstruction.org>

The East Los Angeles Skills Center offers a unique program for pre-release individuals, incorporating both academic study and employment training.

Local Contact:

East Los Angeles Skills Center
3921 Selig Place
Los Angeles, CA 90031
P: 323.227.0018

Friends Outside

<http://www.friendsoutside.org>

Friends Outside provides various social services to state and county prisoners and their families in California and Nevada.

Local Contact:

Friends Outside
620 North Aurora Street
Stockton, CA 95202
P: 209.955.0701

Haight Ashbury Free Medical Clinic

<http://www.hafci.org>

The Haight Ashbury Free Medical Clinic provides free healthcare to those in need, including substance abuse programs, HIV treatment, and care for the homeless.

Local Contact:

Haight Ashbury Free Medical Clinic
558 Clayton Street
San Francisco, CA 94117
P: 415.487.5632

JobTrain

<http://www.jobtrainworks.org>

JobTrain is a non-profit vocational training school that provides low or no-cost entry level training. As a One-Stop Career Center, it services walk-in clients in collaboration with other agencies. At its location are offices of the Department of Social Services, a local community college board and a local adult school. It also provides youth services in the form of after-school programs for drop-outs or potential drop-outs. Training classes run from six weeks to six months. Training is available in construction trades, hazardous material removal, culinary arts, clerical, certified nurse assistant, desktop publishing and A+ Certification (computer technician), including the Oracle system.

Local Contact:

JobTrain
1200 O'Brien Drive
Menlo Park, CA 94025
P: 650.330.6429

Loaves and Fishes of Sacramento

<http://www.sacramentoloavesandfishes.org>

Loaves and Fishes of Sacramento provides free noon meals, daytime hospitality shelter, health clinic, AIDS hospice, legal services, housing resources, emergency school for homeless children, and overnight shelter for women and children.

Local Contact:

Loaves and Fishes of Sacramento
1321 North C Street
Sacramento, CA 95814
P: 916.446.0874

Los Angeles Free Clinic
<http://www.lafreeclinic.org>

The Los Angeles Free Clinic offers medical, dental, legal, and counseling services to those in need.

Local Contact:
 Los Angeles Free Clinic
 8405 Beverly Boulevard
 Los Angeles, CA 90048
 P: 323.653.1990

Los Angeles Mission

The Los Angeles Mission provides emergency housing for 4 nights (every 10 days), two meals, free clothing, shower and shoes to those in need.

Local Contact:
 Los Angeles Mission
 303 East 5th Street
 Los Angeles, CA 90013
 P: 213.629.1227

Metropolitan Skills Center

The Metropolitan Skills Center offers vocational training, English as a second Language classes, high school diploma and GED classes to individuals in need.

Local Contact:
 Metropolitan Skills Center
 2801 West 6th Street
 Los Angeles, CA 90057
 P: 213.386.7269

Mexican American Opportunity Foundation
<http://www.maof.org>

The Mexican American Opportunity Foundation provides training and subsequent job placement, counseling, emergency shelter, legal assistance, food, clothing, and medical care, at a number of California locations.

Local Contact:
 Mexican American Opportunity Foundation
 401 North Garfield Avenue
 Montebello, CA 90640
 P: 323.890.9600

Mothers Reclaiming Our Children

Mothers Reclaiming Our Children is a nonprofit organization working to create a nationwide program to provide support to families, attend court hearings and trials, and work with attorneys. Provides advocacy work for prisoners and their families.

Local Contact:
 Mothers Reclaiming Our Children
 4167 Normandies Avenue
 Los Angeles, CA 90037
 P: Not Provided

Northern California Service League
<http://www.norcalserviceleague.org>

The Northern California Service League offers pre-release services on the county level. A 40-hour core program I life skills is given. The Northern California Service League also provides social services to assist families of offenders during their loved one's incarceration, substance abuse counseling, GED tutoring, parenting skills, and counseling on domestic violence issues. In addition, they provide a 30-day shelter program and help with obtaining public assistance.

Local Contact:
 Northern California Service League
 Post Release Services
 28 Boardman Place
 San Francisco, CA 94103
 P: 415.863.2323

Northern California Service League
<http://www.norcalserviceleague.org>

The Northern California Service League offers pre-release services on the county level. A 40-hour core program I life skills is given. The Northern California Service League also provides social services to assist families of offenders during their loved one's incarceration, substance abuse counseling, GED tutoring, parenting skills, and counseling on domestic violence issues. In addition, they provide a 30-day shelter program and help with obtaining public assistance.

Local Contact:
 Northern California Service League
 San Francisco Hall of Justice, Room 116
 850 Bryant Street
 San Francisco, CA 94103
 P: 415.552.9250

Northern California Service League
<http://www.norcalserviceleague.org>

The Northern California Service League offers pre-release services on the county level. A 40-hour core program I life skills is given. The Northern California Service League also provides social services to assist families of offenders during their loved one's incarceration, substance abuse counseling, GED tutoring, parenting skills, and counseling on domestic violence issues. In addition, they provide a 30-day shelter program and help with obtaining public assistance.

Local Contact:
 Northern California Service League
 598 North First Street, Suite 202
 San Jose, CA 95112
 P: 408.297.9601

Playa Vista Job Opportunities and Business Service
<http://www.pvjjobs.org>

Playa Vista is a construction development, non-profit organization located in Los Angeles. The company allots 10% of all jobs at the construction site to at-risk people, including individuals with criminal histories. Assessment of math and reading skills is done, as well as assistance with job resumes and job placement. Clients must be referred from a One-Stop Career Center or a community-based organization. From information received through the assessment and job skills, an employment profile is developed and entered into the Playa Vista database. Both union and non-union contractors work on the development site. Clients are eligible to become members of the different trade unions where applicable.

Local Contact:

Playa Vista Job Opportunities and Business Service
 4112 South Main Street
 Los Angeles, CA 90037
 P: 323.432.3955

Prison Law Office

<http://www.prisonlaw.com>

The Prison Law Office provides direct legal assistance for the range of problems encountered by California prisoners, excluding challenges to criminal convictions. The Prison Law Office dedicated most of its resources on conditions of confinement.

Local Contact:

Prison Law Office
 General Delivery
 San Quentin, CA 94964
 P: 415.457.9144

Private Industry Council of San Francisco

<http://www.oaklandpic.org>

Private Industry Council of San Francisco is a non-profit organization that provides employment, training and research services to employers and job seekers in San Francisco. The Private Industry Council of San Francisco is a public and private collaboration for workforce development. This program contracts with over 60 community-based organizations to provide training and employment services. Private Industry Council of San Francisco also has a program that serves recently release offenders among other populations. It provides GED preparation, basic literacy assistance, job development, job counseling and on-the-job training.

Local Contact:

Private Industry Council of San Francisco
 1650 Mission Street, Suite 300
 San Francisco, CA 94103
 P: 415.431.8700

Project Rebound

<http://www.sfsu.edu/-rebound>

Project Rebound is a special admissions program for formerly incarcerated individuals wanting to enter San Francisco State University. Project rebound offers special guidelines concerning admissions and academic tutoring to new students.

Local Contact:

Project Rebound
 Associated Students, Inc.
 1650 Holloway Avenue, T-138
 San Francisco, CA 94132
 P: 415.405.0954

Proteus, Inc.

<http://www.proteusinc.org>

Proteus, Inc. participates in a statewide Jobs Plus program to assist individuals in securing employment in Fresno, Tulare, Kings, and Kern Counties and provide employment counseling, job skills, and job placement services.

Local Contact:

Proteus, Inc.
 1830 North Dinuba Boulevard
 Visalia, CA 93291
 P: 559.733.5423

Rubicon Programs, Inc.

<http://www.rubiconprograms.org>

Rubicon Programs serves a diverse population that includes low income, disabled, non-custodial fathers and the homeless. Its programs offer a myriad of services ranging from basic pre-employment skills, job search assistance, life skills, on-the-job paid training and experience at Rubicon Program headquarters to job retention support services. Approximately 2,500 clients undergo the intake process each year.

Local Contact:

Rubicon Programs, Inc.
 2500 Bissell Avenue
 Richmond, CA 94804
 P: 510.235.1516

San Francisco Works

<http://www.sfworks.org>

San Francisco Works offers life skills training, case management services, and job training and placement to those individuals in need of employment.

Local Contact:

San Francisco Works
 235 Montgomery Street, 12th Floor
 San Francisco, CA 94104
 P: 415.217.5193

Second Chance | STRIVE

<http://www.secondchanceprogram.org>

Second Chance serves individuals with a criminal history, long-term unemployment and/or underemployment, or homeless people. Using the STRIVE model; Second Chance encompasses a three-week job readiness program. In addition to assistance with resume writing, clothing and interview techniques, soft skills such as eye contact and hand shaking are taught. Upon completion of the three-week program, graduates of the program attend a job fair. STRIVE program graduates have a 95% employment rate.

Local Contact:

Second Chance | STRIVE
6145 Imperial Avenue
San Diego, CA 92114
P: 619.234.8888

Seventh Step Foundation | East Bay Chapter

The Seventh Step Foundation is a nonprofit organization that facilitates a re-entry program called Freedom House. Freedom House provides parolees with housing, meals, clothing and employment services.

Local Contact:

Seventh Step Foundation | East Bay Chapter
475 Medford Avenue
Hayward, CA 94541
P: 510.278.8031

South Bay Regional Center

The South Bay Regional Center of Episcopal Community Services, offers a 3 and 6 month program for individuals referred by the court or probation for misdemeanor, non-violent, or low-violence drug charges. AIDS education classes are also required for those referred for convictions on possession of narcotics and prostitution.

Local Contact:

South Bay Regional Center
3954 Murphy Canyon Road, Suite D-202
San Diego, CA 92123
P: 888.505.8031

The Insight Prison Project

<http://www.insightprisonproject.org>

The Insight Prison Project provides communication training in nonviolence within correctional facilities; expanding to include post-release training as well.

Local Contact:

The Insight Prison Project
805 Fourth Street, Suite 3
San Rafael, CA 94901
P: 415.459.9800

The WorkPlace CA

<http://www.theworkplaceca.com>

The WorkPlace CA is a private-for-profit company that specializes in serving the parolee population. It has six offices in the San Fernando Valley, Orange County, and Los Angeles County. The agency has a contract with the California Department of Corrections. Job specialists assist clients with developing resumes, completing job applications, and acquiring interview skills prior to developing job opportunities. Job specialists enroll clients in vocational training and coordinate efforts with One-Stop Centers. Clients must call to schedule and appointment; walk-in appointments are not accepted.

Local Contact:

The WorkPlace CA
3407 West 6th Street, Suite 705
Los Angeles, CA 90020
P: 213.386.1994

Time for Change Foundation

<http://www.timeforchangefoundation.org>

Since 2002, Time for Change Foundation's main objective has been to help homeless women with children achieve self-sufficiency by using a strength-based approach to address their individual needs. Through its programs and services they provide their clients with every opportunity to develop the skills necessary to become independent, community leaders and positive role models for their children and others. Direct services offered include emergency shelter, transitional housing, comprehensive case management, nutrition, wellness and smoking cessation education, independent living skills, leadership development, family reunification, fitness education, money management and certified substance abuse counselor programs.

Local Contact:

Time for Change Foundation
P.O. Box 5753
San Bernardino, CA 92412
P: 909.886.2994

Welcome Home Ministries

<http://www.welcomehomeint.org>

Welcome Home Ministries is a nationally recognized program that provides holistic faith-based, peer-driven supportive services for women in transition from incarceration into the community including helping participants to regain citizenship, return to school, acquire jobs and, most importantly, be reunited with their children.

Local Contact:

Welcome Home Ministries
1701 Mission Avenue, Trailer A
Oceanside, CA 92054
P: 760.439.1136

Youth Opportunities for San Francisco

Youth Opportunity for San Francisco is a new program offering employment and development services to youths, ages 14-21 years, who are transitioning out of the California Juvenile Justice system's youth ranches and guidance centers.

Local Contact:
Youth Opportunities for San Francisco
1850 Mission Street
San Francisco, CA 94103
P: 415.487.3912

COLORADO

Center for Spirituality at Work
<http://www.cfsaw.org>

The Center for Spirituality at Work provides mentoring and life skills services to incarcerated and formerly incarcerated women.

Local Contact:
Center for Spirituality at Work
P.O. Box 102168
Denver, CO 80250
P: Not Provided

Citizens United for Rehabilitation of Errants
<http://www.coloradocure.org>

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:
Citizens United for Rehabilitation of Errants
3470 South Poplar Street, #406
Denver, CO 80224
P: 303.758.3390

Colorado Criminal Justice Reform Coalition
<http://www.ccjrc.org>

The Colorado Criminal Justice Reform Coalition is a network of organizations, faith communities, and individuals working to reverse the trend of mass incarceration in Colorado. The Colorado Criminal Justice Reform Coalition also coordinates and provides a reentry guide for returning offenders and their families. Also provides specific referral information upon request.

Local Contact:
Colorado Criminal Justice Reform Coalition
1212 Mariposa Street, #6
Denver, CO 80204
P: 303.825.0122

Colorado Prison Association | Volunteers of America

The Colorado Prison Association, a service of Volunteers of America, provides referral information for emergency financial assistance to recently released individuals.

Local Contact:
Colorado Prison Association | Volunteers of America
2660 Larimer Street
Denver, CO 80205
P: 303.297.0408

The Empowerment Program
<http://www.empowermentprogram.org>

The Empowerment Program offers transportation, case management, housing, employment, health and education services to recently released female offenders who are returning to the Denver area.

Local Contact:
The Empowerment Program
1600 York Street
Denver, CO 80206
P: 303.320.1989

Turnabout, Inc.
<http://www.turnaboutprogram.org>

Turnabout, Inc. is a non-profit employment, career and education service agency that provides access to a fully-stocked computer lab, daily job leads, transportation assistance, subsidized work skills training, and job search assistance to former offenders in the Metro Denver area.

Local Contact:
Turnabout, Inc.
1630 East 14th Avenue
Denver, CO 80218
P: 303.813.0005

CONNECTICUT

Career Resources, Inc.
<http://www.careerresources.org>

Career Resources is a non-profit workforce development organization that has achieved recognition for preparing youth and adults in Southwestern Connecticut to gain employment and progress in their careers. It also publishes a local directory of workforce development organizations in the Bridgeport area that provide employment services to people with criminal records.

Local Contact:
Career Resources, Inc.
350 Fairfield Avenue
Bridgeport, CT 06604
P: 203.333.5129

Community Partners in Action

<http://www.cpa-ct.org>

Community Partners in Action is a nonprofit organization that provides a variety of post-release services to formerly incarcerated individuals within Connecticut.

Local Contact:

Community Partners in Action
110 Bartholomew Avenue, Suite 3010
Hartford, CT 06106
P: 860.566.2030

Community Renewal Team, Inc.

Community Renewal Team, Inc. offers a broad selection of services for individually recently released from a term of incarceration.

Local Contact:

Community Renewal Team, Inc.
555 Windsor Street
Hartford, CT 06120
P: 860.560.5471

Families in Crisis, Inc. | New Haven

Families in Crisis, Inc. provides counseling and support services to individual offenders and their families. They also provide crisis intervention, case management, court management, transportation, childcare and other support services to those in need.

Local Contact:

Families in Crisis, Inc. | New Haven
48 Howe Street
New Haven, CT 06511
P: 203.498.7790

Families in Crisis, Inc. | Waterbury

Families in Crisis, Inc. provides counseling and support services to individual offenders and their families. They also provide crisis intervention, case management, court management, transportation, childcare and other support services to those in need.

Local Contact:

Families in Crisis, Inc. | Waterbury
232 North Elm Street
Waterbury, CT 06702
P: 203.573.8656

Family Re-Entry of Connecticut

Family Re-Entry of Connecticut provides counseling and therapy services, parental education, information, referrals, mentoring and gifts for children across a variety of sites.

Local Contact:

Family Re-Entry of Connecticut
9 Mott Avenue, Suite 104
Norwalk, CT 06850
P: 203.838.0496

People Empowering People

People Empowering People, a service of the University of Connecticut, provides life skills and leadership training, mentoring, and support to families and friends of offenders.

Local Contact:

People Empowering People
UConn Cooperative Extension Service
UConn Box 70
Haddam, CT 06438
P: Not Provided

Perception Programs, Inc.

Perception Programs serves substance abusers, offenders, and people living with HIV in Connecticut. Programs include residential work release and treatment programs for men and women, short term substance abuse treatment for male offenders in transition, outpatient substance abuse treatment, and residential treatment and education programs that act as alternatives to incarceration for adults and adolescents. Program fees may apply.

Local Contact:

Perception Programs, Inc.
54 North Street, Box 407
Willimantic, CT 06226
P: 860.450.7122

STRIVE | New Haven

<http://www.strivenewhaven.com>

The STRIVE program provides job training and job retention skills, and assists program participants in their job search.

Local Contact:

STRIVE | New Haven
904 Howard Avenue, 2nd Floor
New Haven, CT 06511
P: 203.777.1720

STRIVE | South Arsenal Neighborhood Development

<http://www.sandcorporation.com>

The STRIVE program provides job training and job retention skills, and assists program participants in their job search.

Local Contact:

STRIVE | South Arsenal Neighborhood Development
1500 Main Street
Hartford, CT 06120
P: 860.278.8460

DELAWARE**Citizens United for Rehabilitation of Errants**

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:

Citizens United for Rehabilitation of Errants
P.O. Box 542
New Castle, DE 19720
P: Not Provided

Delaware Center for Justice

<http://www.dcjustice.org>

The Delaware Center for Justice's Community Reentry Services program implements a Prison-to-Work initiative that provides case management support and other crucial services that foster successful reentry. Services include housing assistance, job search assistance, identification acquisition, educational/vocational placement, life skills and social support, as well as post-employment follow-up.

Local Contact:

Delaware Center for Justice
100 West 10th Street, Suite 905
Wilmington, DE 19801
P: Not Provided

The Way Home, Inc.

<http://www.thewayhomeprogram.org>

The Way Home, Inc. provides participants with critical supplies and assists them with securing safe and stable housing. Case management services include job search assistance, transportation to probation and other necessary appointments, support groups, mentoring and referrals to various social services. The Way Home, Inc. currently manages one transitional home for male ex-offenders in Millsboro, Delaware.

Local Contact:

The Way Home, Inc.
P.O. Box 1103
Georgetown, DE 19947
P: 302.856.9870

DISTRICT OF COLUMBIA**Access Housing, Inc.**

<http://www.accesshousinginc.org>

Access Housing, Inc. is a nonprofit community-based organization committed and dedicated to the principle that everyone, regardless of income or socio-economic status, has a right to decent, safe and affordable housing. The mission is achieved through high-quality, supportive services and property management. Access Housing, Inc. offers many programs designed to afford all eligible individuals with access to housing resources in the Washington, DC area.

Local Contact:

Access Housing, Inc.
8280-840 Chesapeake Street, SE
Washington, DC 20032
P: 202.561.8387

Altar of ED Ministries

Altar of ED Ministries provides recently released offenders and their families with transitional services.

Local Contact:

Altar of ED Ministries
2800 Ontario Road, NW, Suite 506
Washington, DC 20009
P: 202.232.0866

Center for Neighborhood Enterprise

<http://www.cneonline.org>

The Center for Neighborhood Enterprise's mission is to empower neighborhood leaders to promote solutions that reduce crime and violence, restore families, revitalize low-income communities, and create economic enterprise.

Local Contact:

Center for Neighborhood Enterprise
1625 K Street, NW, Suite 1200
Washington, DC 20006
P: 202.518.6500

Citizens United for Rehabilitation of Errants

<http://www.curenational.org>

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:

Citizens United for Rehabilitation of Errants
P.O. Box 84724
Washington, DC 20002
P: Not Provided

DC Central Kitchen
<http://www.dccentralkitchen.org>

Through culinary job training, meal distribution, and supporting local food systems, DC Central Kitchen provides life skills, employment skills, and personal development to its consumers by building long-term solutions to the interconnected problems of poverty, hunger, and homelessness.

Local Contact:
 DC Central Kitchen
 425 2nd Street, NW
 Washington, DC 20001
 P: 202.234.0707

GSA Building Futures
<http://www.dclabor.org>

The GSA Building Futures project seeks to prepare and provide qualified candidates for entry-level work and apprenticeships in the construction industry. The six-week pre-apprenticeship training program is complimented by a vigorous screening process, case management, and job placement support and follow-up.

Local Contact:
 GSA Building Futures
 888 16th Street, NW, Suite 520
 Washington, DC 20006
 P: 202.974.8157

Jobs Partnership of Greater Washington

The Jobs Partnership of Greater Washington is a nonprofit ministry that provides pre-employment training, mentoring, and support classes for the chronically unemployed and underemployed.

Local Contact:
 Jobs Partnership of Greater Washington
 633 Park Road, NW
 Washington, DC 20010
 P: 202.726.7400

Jubilee Housing
<http://www.jubileehousing.org>

Jubilee Housing is a faith-based nonprofit organization founded in 1973 to provide affordable housing and supportive services to economically disadvantaged residents of Washington, DC.

Local Contact:
 Jubilee Housing
 1640 Columbia Road, NW, 2nd Floor
 Washington, DC 20009
 P: 202.299.1240

Jubilee Jobs
<http://www.jubileejobs.org>

Jubilee Jobs provides job training, job placement, resume writing workshops, and career planning assistance to those most in need.

Local Contact:
 Jubilee Jobs
 2712 Ontario Road, NW
 Washington, DC 20009
 P: 202.667.8970

Marshall Heights Community Development Organization

The Marshall Heights Community Development Organization provides career assessment, pre-employment skills training, job placement and monitoring and both individual and peer group counseling to those in need.

Local Contact:
 Marshall Heights Community Development Organization
 3939 Benning Road, NE
 Washington, DC 20019
 P: 202.396.1200

Office of Returning Citizen Affairs
<http://www.orca.dc.gov/oeoa/site/default.asp>

The Office of Returning Citizen Affairs provides useful information for the empowerment of previously incarcerated persons in order to create a productive and supportive environment where persons may thrive, prosper and contribute to the social, political and economic development of self, family, and community.

Local Contact:
 Office of Returning Citizen Affairs
 2100 Martin Luther King Jr. Avenue, SE, Suite 301
 Washington, DC 20020
 P: 202.715.7670

Our Place, DC
<http://www.ourplacedc.org>

Our Place DC provides post-release services to the recently released. Services include a support center offering employment and housing resources, a safe and nurturing environment, and referrals to other support services necessary to obtain and retain employment.

Local Contact:
 Our Place, DC
 801 Pennsylvania Avenue, SE, Suite 460
 Washington, DC 20003
 P: 202.548.2400

Project Empowerment

Project Empowerment provides supportive services, adult basic education, job counseling, employability, life skills and limited vocational training, and job search assistance to District of Columbia residents living in areas with high unemployment and/or poverty levels. Project Empowerment seeks to help alleviate widespread joblessness among hard-to-serve populations with multiple employment barriers and successfully move them into the workforce.

Local Contact:

Project Empowerment
4058 Minnesota Avenue, NE
Washington, DC 20099
P: 202.698.5599

SOME's Center for Employment Training

<http://www.some.org>

The Mission of SOME's (So Others Might Eat) Center for Employment Training is to empower people out of poverty and into living wage careers through marketable skills training, human development, basic education and job development.

Local Contact:

SOME's Center for Employment Training
2815 O Street, SE
Washington, DC 20020
P: 202.583.4655

STRIVE | DC

The STRIVE program provides job training and job retention skills, and assists program participants in their job search.

Local Contact:

STRIVE | DC
715 I Street, NE
Washington, DC 20002
P: 202.484.1264

FLORIDA

Citizens United for Rehabilitation of Errants

<http://www.flcure.org>

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:

Citizens United for Rehabilitation of Errants
P.O. Box 40934
Jacksonville, FL 32203
P: 904.861.7659

Free Inside Ministries

<http://www.freeinside.org>

Free Inside Ministries collaborates with Christian and community-oriented organizations to evangelize, disciple, and assist in the complete recovery of individuals impacted by substance abuse and incarceration.

Local Contact:

Free Inside Ministries
11225 U.S. Highway 19 North
Clearwater, FL 33764
P: 727.467.4333

House of Hope

<http://www.hohinfo.org>

The House of Hope, a faith-based organization, offers shelter and job placement services to recently released people with criminal records. Substance abuse, anger management and spiritual counseling are also available. Participants apply through the correctional facility chaplains' department six months before their anticipated release date. Program capacity is five residents. House of Hope staff utilizes One-Stop Career Centers and program contacts to obtain employment for its participants. Residency time ranges from three to six months.

Local Contact:

House of Hope
P.O. Box 12113
Gainesville, FL 32604
P: 352.376.3964

Operation New Hope Community Development Corporation

Operation New Hope Community Development Corporation rebuilds low-income communities by offering training and employment to neighborhood residents, 60% of whom are people with criminal records. Operation New Hope works with area churches to provide building/construction skills as well as mentors for each participant. Participation in the program ranges from three months to one year, after which time graduates may be placed in private construction industry jobs. Operation New Hope evaluates applicants before release for incarceration and works closely with the Florida Department of Corrections.

Local Contact:

Operation New Hope Community Development Corporation
Community Development Corporation
1321 North Main Street
Jacksonville, FL 32206
P: 904.354.4673

Pinellas Ex-Offender Re-Entry Coalition
<http://www.exoffender.org>

The Pinellas Ex-Offender Re-Entry Coalition is a coalition of more than 40 churches, agencies and organizations working to promote services to individuals with criminal records and their families. The Pinellas Ex-Offender Re-Entry Coalition utilizes existing agencies within the public and private sectors to provide services such as temporary housing, clothing, food, resume writing expertise, job interview techniques and employment services.

Local Contact:
 Pinellas Ex-Offender Re-Entry Coalition
 P.O. Box 15936
 St. Petersburg, FL 33733
 P: 727.538.4191

Tampa Crossroads, Inc.
<http://www.tampacrossroads.com>

Tampa Crossroads offers comprehensive residential and non-residential services to non-violent offenders and individuals with criminal histories. Defendants may be court mandated to Crossroads as an alternative to incarceration. Services include residential housing, case management, individual, group and family therapy, employability skills training, substance abuse therapy, and educational and transitional housing assistance.

Local Contact:
 Tampa Crossroads, Inc.
 5120 North Nebraska Avenue
 Tampa, FL 33603
 P: 812.238.8557

Time for Freedom, Inc.
<http://www.thefreedomhouse.org>

Time for Freedom, Inc. offers transitional housing and support for recently released men and women with criminal histories. Time for Freedom mandates attendance at four programs, Alcoholics Anonymous, Narcotics Anonymous, cognitive thinking, bible study and life skills. All residents are expected to work, with limited job referrals available. Future plans include expansion of cottages industries to generate operational funds as well as teaching vocational skills. Graphic arts and printing is operational at present.

Local Contact:
 Time for Freedom, Inc.
 2006 NE 8th Road
 Ocala, FL 34470
 P: 352.351.1280

Urban League of Broward County

The Urban League of Broward County offers an employment skill-building program to assist low-income hard-to-employ individuals, including those with criminal histories, overcome obstacles to obtaining and maintaining a job. Included in the program are training workshops, job coaching and assistance with childcare and transportation needs. Families can also receive assistance in becoming homeowners.

Local Contact:
 Urban League of Broward County
 11 NW 36th Avenue
 Fort Lauderdale, FL 33311
 P: 954.584.0777

GEORGIA

Citizens United for Rehabilitation of Errants

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:
 Citizens United for Rehabilitation of Errants
 2173 Waterway Lane
 Snellville, GA 30078
 P: 678.252.8256

Crison Ministries with Women

Crison Ministries with Women, a nonprofit organization, provides transitional housing, counseling, job training and support services to those most in need.

Local Contact:
 Crison Ministries with Women
 465 Boulevard, SE, Suite 205
 Atlanta, GA 30312
 P: 404.622.4314

Epiphany Ministry
<http://www.epiphanyministry.org>

Epiphany Ministry provides small group and one-on-one follow up in juvenile prisons and promotes the involvement of volunteers in on-going juvenile prison ministry. They also offer juveniles an opportunity to change their lives and value systems through a three-day short course in Christianity.

Local Contact:
 Epiphany Ministry
 P.O. Box 192
 Danville, GA 31017
 P: 478.962.0794

Friends of Prison Families

The Friends of Prison Families program works in three areas. They help families maintain contact with their family members who are incarcerated by arranging monthly visits, phone calls, etc. The second area is an educational program. Inmates are enrolled in a program where workshops that address issues such as drug abuse, psychological problems, social aspects of returning to family/society, are given. The third area is a pre-release planning program in which family members are enlisted to help develop job and housing packages for release planning.

Local Contact:
Friends of Prison Families
1020 DeKalb Avenue, NE, Suite 18
Atlanta, GA 30306
P: 404.523.7110

Georgia Justice Project

<http://www.gjp.org>

The Georgia Justice Project combines legal aid and social services. Staff attorneys and social workers develop long-term relationships with clients who must make a commitment to rehabilitation before being accepted as clients. The Georgia Justice Project remains committed to clients during incarceration via visits and advocacy work for release on parole supervision. Individuals with criminal records receive assistance transitioning from prison to society and may be employed in the landscaping business owned and operated by The Georgia Justice Project. Drug testing is a component of The Georgia Justice Project program and, if necessary, clients are assisted in obtaining drug treatment.

Local Contact:
Georgia Justice Project
438 Edgewood Avenue
Atlanta, GA 30312
P: 404.827.0027

Goodwill Industries

Goodwill Industries offers a program for people with disabilities who have barriers to employment, including those with criminal records. Goodwill offers vocational evaluation and a psychometric assessment, as well as vocational training. It also offers workshops in social adjustment, including independent living and utilizing community resources. The complete evaluation takes two or three weeks and costs \$720.00, which must be paid by the participant, Goodwill suggests that interested people try to find a sponsor to pay the cost of the evaluation.

Local Contact:
Goodwill Industries
P.O. Box 15007
Savannah, GA 31416
P: 912.354.6611

Goodwill Industries of North Georgia

<http://www.ging.org>

Goodwill of North Georgia, a non-profit corporation, provides job training and employment services to people who are having trouble finding work, want to change careers, or start their own business. With the agency's support, Goodwill participants overcome employment hurdles caused by physical, emotional and developmental disabilities, limited job skills, poverty and other challenges.

Local Contact:
Goodwill Industries of North Georgia
235 Peachtree Street
North Tower, Suite 2300
Atlanta, GA 30303
P: 404.728.8600

National Association of Previous Prisoners, Inc.

The National Association of Previous Prisoners, Inc. functions as a clearinghouse of information and support group provider for individuals with criminal histories. The National Association of Previous Prisoners collaborates with community and faith-based organizations to make referrals and obtain services for individuals with criminal histories in the transition from incarceration to living in society.

Local Contact:
National Association of Previous Prisoners, Inc.
P.O. Box 82
Stone Mountain, GA 30086
P: Not Provided

Project Welcome Home

Project Welcome Home provides women and youth with assistance such as literacy motivation, agency referrals, housing assistance, and mentoring to those in need.

Local Contact:
Project Welcome Home
P.O. Box 61660
Savannah, GA 31420
P: 914.351.1661

The Offender Probationer Parolee State Training Employment Program

The Offender Probationer Parolee State Training Employment Program (TOPSTEP) is a collaborative effort between the Georgia Departments of Labor and Corrections and the Georgia Board of Pardons and Paroles. All agencies work together to help people with criminal records find employment in Georgia. The Department of Corrections provides academic and vocational instruction, on-the-job training, counseling and substance abuse treatment. Sixty days before an inmate is scheduled to be released, he or she attends a pre-release readiness program. All inmates attend this transitional program except for those inmates who are releasing from prison with no supervision and/or follow-up. Those who will be released to parole supervision or probation, regardless of the crime of conviction or time served, are enrolled in the transitional program. All three agencies are involved in this program, but each agency administers its own portion of the program.

Local Contact:

The Offender Probationer Parolee State Training Employment Program
Georgia Department of Labor
148 Andrew Young International Boulevard, NE
Suite 426
Atlanta, GA 30303
P: 404.232.3540

The Open Door Community

<http://www.opendoorcommunity.org>

The Open Door Community is a nonprofit organization that serves meals, provides shower and change of clothing services as well as access to a free medical clinic.

Local Contact:

The Open Door Community
910 Ponce de Leon Avenue, NE
Atlanta, GA 30306
P: 404.974.9652

HAWAII

Central Oahu Youth Services Association, Inc.

The Central Oahu Youth Services Association, Inc. provides services to youth ages 12-17 through an Emergency Shelter Program and Wilderness Oceans Experience Program. Services include individual group skill-building, social recreation, tutoring, and parent support groups for both programs. Those served include runaways, abused, neglected, homeless, and youth at-risk and those already on probation for minor violations.

Local Contact:

Central Oahu Youth Services Association, Inc.
66-528 Haleiwa Road
Haleiwa, HI 96712
P: 808.637.9344

Community Assistance Center | John Howard Association

<http://www.cachawaii.org>

The Community Assistance Center, a project of the John Howard Association, provides counseling and related services for individuals involved in the criminal justice system, individuals with criminal records, delinquents, at-risk youth, and adjudicated youthful offenders and their families; half-way houses for female offenders; transitional residence for adjudicated youth; anger management programs for juvenile offenders; and public education on corrections, crime prevention and alternatives to incarceration.

Local Contact:

Community Assistance Center | John Howard Association
200 North Vineyard Boulevard, Suite 330
Honolulu, HI 96817
P: 808.537.2917

Goodwill Industries of Hawaii, Inc.

<http://www.higoodwill.org>

Goodwill Industries of Hawaii, Inc. provides occupational skills training, job placement, and support services to people with various barriers to employment.

Local Contact:

Goodwill Industries of Hawaii, Inc.
2610 Kilihau Street
Honolulu, HI 96819
P: 808.836.0313

Network Enterprises, Inc.

<http://www.networkenterprises.org>

Network Enterprises, Inc. is a nonprofit organization established in 1985 to provide vocational rehabilitation, job training and placement and support services to persons in Hawaii with physical, social, economic and/or intellectual and cognitive challenges. Network Enterprises, Inc's mission is to assist clients in building and enhancing self-esteem and self-confidence and to motivate them to obtain and maintain successful, competitive employment.

Local Contact:

Network Enterprises, Inc.
680 Iwilei Road, Suite 695
Honolulu, HI 96817
P: 808.521.7774

YWCA of Oahu
<http://www.ywca.org>

Y.W.C.A. of Oahu provides programs in the areas of social development, job readiness and skills training, aquatics, wellness, childcare, youth services, arts and ceramics, camp and conference activities, and transitional housing.

Local Contact:
 YWCA of Oahu
 1040 Richards Street
 Honolulu, HI 96813
 P: 808.538.7061

IDAHO

ILLINOIS

Association House of Chicago
<http://www.associationhouse.org>

Association House of Chicago's Community Center integrates the basic needs of its participants such as, employment, career-oriented adult education and sector training programs into a Career Center where all participants have access to the resources they need to stabilize their lives, improve their skills, create individualized career plans and find employment linked to training.

Local Contact:
 Association House of Chicago
 Community Center
 116 North Kedzie Avenue
 Chicago, IL 60651
 P: 773.772.7170

Career Advancement Network, Inc.
<http://www.canchicago.org>

Career Advancement Network's "Career Passport" is a therapeutic model of job training for at-risk populations that allows instructors or counselors to combine proven business tools with work related counseling and psycho-education.

Local Contact:
 Career Advancement Network, Inc.
 20 East Jackson, Suite 1000
 Chicago, IL 60604
 P: 312.356.9159

Chicago Jobs Council
<http://www.cjc.net>

The Chicago Jobs Council is an organization of over 100 community-based organizations, civic groups, businesses and individuals. The Chicago Jobs Council works with its members to ensure access to employment and career advancement opportunities for people in poverty. The Chicago Jobs Council pursues its goals through advocacy, applied research, public education and capacity-building initiatives focused on influencing the development or reform of public policies and programs.

Local Contact:
 Chicago Jobs Council
 29 East Madison Street, Suite 1700
 Chicago, IL 60602
 P: 312.252.0460

Chicago Legal Advocates for Incarcerated Mothers

Chicago Legal Advocates for Incarcerated Mothers provides legal and educational services to strengthen the bond between imprisoned mothers and their children.

Local Contact:
 Chicago Legal Advocates for Incarcerated Mothers
 70 East Lake Street
 Chicago, IL 60601
 P: 312.675.0912

Citizens United for Rehabilitation of Errants

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:
 Citizens United for Rehabilitation of Errants
 1911 South Clark, Unit D
 Chicago, IL 60616
 P: 312.600.7455

Community Assistance Programs

<http://www.capsinc.org>

Community Assistance Programs (CAPs) is a not-for-profit employment agency that provides employment training and job placement services. Services include: interviewing techniques to help with a job interview; transportation assistance and other allowable work-related expenses for those who qualify; paid work for on-the-job training; caseworker assistance; and methods to help participants get and keep a job.

Local Contact:

Community Assistance Programs
11715 South Halsted Street
Chicago, IL 60628
P: 773.468.1993

Heartland Alliance for Human Needs and Human Rights

<http://www.heartlandalliance.org>

The Transitional Jobs – Re-Entry program places participants in subsidized employment for 20-30 hours per week at the minimum wage over a 3 to 6 month period. The program combines skill building and meaningful work experience with supportive services to successfully transition participants with felony convictions into the workforce. The program includes job readiness training to assist in resume preparation, interviewing skills, job leads, and a core curriculum to review job expectations.

Local Contact:

Heartland Alliance for Human Needs and Human Rights
1525 East Hyde Park Boulevard
Chicago, IL 60615
P: 773.624.6148

Howard Area Community Center

<http://www.howardarea.org>

The Howard Area Community Center sponsors an education and employment program dedicated to helping adults acquire the academic, employability, and life skills they need to achieve meaningful employment and economic self-sufficiency. The program offers adult education classes and operates an Employment Resource Center that assists people with their employment needs.

Local Contact:

Howard Area Community Center
7648 North Paulina Street
Chicago, IL 60626
P: 773.262.6622

Inspiration Corporation

<http://www.inspirationcorp.org>

Inspiration Corporation's employment project offers career services, employment preparation training, tuition subsidies, employer outreach, and job placement and retention services throughout Chicago.

Local Contact:

Inspiration Corporation
4554 North Broadway, Suite 207
Chicago, IL 60640
P: 773.878.0981

North Lawndale Employment Network

<http://www.nlen.org>

The North Lawndale Employment Network Resource Center provides participants with tools and information that allow them to conduct a comprehensive employment search using internet access, fax and photocopy machines, and voicemail boxes. The North Lawndale Employment Network also participates in the transitional jobs program.

Local Contact:

North Lawndale Employment Network
Resource Center
3726 West Flournoy
Chicago, IL 60624
P: 773.638.1825

Phalanx Family Services

<http://www.phalanxgrpservices.org>

Phalanx helps people with criminal records developing marketable skills through on-the-job work experience, vocational training, and work and life readiness classes. They provide exclusive job development, placement, and retention services to help secure and maintain employment. They also encourage GED, ABE and/or Literacy Education as important keys to employability and success.

Local Contact:

Phalanx Family Services
4628 West Washington
Chicago, IL 60644
P: 773.261.5100

Prison Action Committee | Community Re-Entry Project
<http://www.members.tripod.com/thefreedomtrain>

Prison Action Committee/Community Re-Entry Program is dedicated to assisting returned offenders in making successful transitions back into family and community life. The Community Re-Entry Program will create training and job opportunities for returning offenders, based upon their knowledge and skills. The program structure of the Community Re-Entry Program consists of four components: Mental health Development; GED/Vocational Training; Job Creation/Business Ventures; and Low-Income Housing Development.

Local Contact:

Prison Action Committee | Community Re-Entry Project
 661 East 79th Street
 Chicago, IL 60619
 P: 773.874.7390

Rita's Ministry

<http://www.ritasministry.org>

Rita's Ministry is a nonprofit organization dedicated to restoring offenders to society by providing transitional assistance to individuals and their families.

Local Contact:

Rita's Ministry
 P.O. Box 248
 Aurora, IL 60507
 P: 630.966.0252

Safer Foundation

<http://www.saferfoundation.org>

The Safer Foundation is a non-profit community-based organization that works with incarcerated offenders, parolees and individuals with criminal histories to ensure their successful rehabilitation and return to the community. The Safer Foundation offers peer-centered teaching that focuses on education, job training, social skills, and job placement support. It also offers specialized case management and post placement support for a full year following job placement.

Local Contact:

Safer Foundation
 Educational Services
 609 West Adams
 Chicago, IL 60661
 P: 312.575.3271

STRIVE Chicago Employment Services, Inc. – North

STRIVE provides the following programs: 1) Job Readiness Training Program, a free four-week training that prepares individuals to enter the workforce and build stable work histories; 2) Job Training and Economic Development Health Care Industry, in which participants receive paid on-the-job training, certificate of completion, state certification and employee benefits (this program is not available to people with felony convictions and current drug use); 3) Fathers at Work Initiative, designed to assist non-custodial fathers with placement assistance, post-

placement services, support services, and career advancement services; 4) Food Placement, a free four-week training program with Eures Dining Services located at Roosevelt University, during which clients receive experience in Food Service, and receive a certificate of completion for each component successfully completed; 5) Hospitality Academy, a free high quality employment training to career oriented individuals who are seeking employment within the hospitality industry; 6) Women Focus Groups; and 7) a Walgreens Training Program, a partnership between STRIVE and Walgreens drug stores to provide on-site customer service/retail training.

Local Contact:

STRIVE Chicago Employment Services, Inc. – North
 1927 West Howard Street
 Chicago, IL 60626
 P: 312.465.5900

STRIVE Chicago Employment Services, Inc. – South

STRIVE provides the following programs: 1) Job Readiness Training Program, a free four-week training that prepares individuals to enter the workforce and build stable work histories; 2) Job Training and Economic Development Health Care Industry, in which participants receive paid on-the-job training, certificate of completion, state certification and employee benefits (this program is not available to people with felony convictions and current drug use); 3) Fathers at Work Initiative, designed to assist non-custodial fathers with placement assistance, post-placement services, support services, and career advancement services; 4) Food Placement, a free four-week training program with Eures Dining Services located at Roosevelt University, during which clients receive experience in Food Service, and receive a certificate of completion for each component successfully completed; 5) Hospitality Academy, a free high quality employment training to career oriented individuals who are seeking employment within the hospitality industry; 6) Women Focus Groups; and 7) a Walgreens Training Program, a partnership between STRIVE and Walgreens drug stores to provide on-site customer service/retail training.

Local Contact:

STRIVE Chicago Employment Services, Inc. – South
 4910 South King Drive
 Chicago, IL 60615
 P: 312.624.9700

STRIVE Chicago Employment Services, Inc. – West

STRIVE provides the following programs: 1) Job Readiness Training Program, a free four-week training that prepares individuals to enter the workforce and build stable work histories; 2) Job Training and Economic Development Health Care Industry, in which participants receive paid on-the-job training, certificate of completion, state certification and employee benefits (this program is not available to people with felony convictions and current drug use); 3) Fathers at Work Initiative, designed to assist non-custodial fathers with placement assistance, post-placement services, support services, and career advancement services; 4) Food Placement, a free four-week training program with Eurest Dining Services located at Roosevelt University, during which clients receive experience in Food Service, and receive a certificate of completion for each component successfully completed; 5) Hospitality Academy, a free high quality employment training to career oriented individuals who are seeking employment within the hospitality industry; 6) Women Focus Groups; and 7) a Walgreens Training Program, a partnership between STRIVE and Walgreens drug stores to provide on-site customer service/retail training.

Local Contact:

STRIVE Chicago Employment Services, Inc. – West
1116 North Kedzie Avenue
Chicago, IL 60651
P: 312.645.7300

St. Leonard's Ministries

<http://www.slministries.org>

St. Leonard's Ministries developed the Michael Barlow Center to provide education, training, and job placement services for formerly incarcerated men and women.

Local Contact:

St. Leonard's Ministries
Michael Barlow Center
2120 West Warren Boulevard
Chicago, IL 60612
P: 312.738.1414

The Cara Program

<http://www.thecaraprogram.org>

The Cara Program has evolved as not only a best-in-class job training and placement provider for individuals affected by homelessness and poverty, but also a vehicle for true life transformation.

Local Contact:

The Cara Program
237 South Desplaines
Chicago, IL 60661
P: 312.798.3300

Westside Health Authority

Westside Health Authority's Community Reentry and Employment Services Program helps the formerly incarcerated residents of Chicago successfully reintegrate back into their community by offering a family-like environment that provides assistance with the supportive service, training and employment. Services include job placement, readiness training, and voicemail boxes.

Local Contact:

Westside Health Authority
5814-16 West Division Street
Chicago, IL 60651
P: 773.786.0226

Women's Self-Employment Project

<http://www.wsep.net>

The Women's Self-Employment Project provides entrepreneurial training to low-income women on how to start their own business.

Local Contact:

Women's Self-Employment Project
South LaSalle Street, Suite 1850
Chicago, IL 60603
P: 312.606.8255

INDIANA

Blue Jacket, Inc.

<http://www.bluejacketinc.org>

Blue Jacket, Inc. was launched in 2005 to: 1) fill the gap between the pre-employment training provided by Allen County Community Corrections and actual employment; 2) provide services to people with criminal records not active in the adult justice system; and 3) provide real transitional job opportunities. It provides vocational training and employment placement services and works to meet other reentry needs of formerly incarcerated individuals.

Local Contact:

Blue Jacket, Inc.
3702 South Clinton Street
Fort Wayne, IN 46806
P: 260.744.1900

Citizens United for Rehabilitation of Errants

<http://www.incure.org>

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:

Citizens United for Rehabilitation of Errants
P.O. Box 61
Camby, IN 46113
P: 317.831.0765

Community Action Program | Public Action in Correctional Effort

The Community Action Program is a collaborative effort of Public Action in Correctional Effort and Offender Aid Restoration. The Community Action Program works within neighborhoods to identify resources for individuals with criminal records. Their goal is to coordinate efforts and maximize resources for community and faith-based organizations, as well as to identify businesses that are willing to employ individuals with criminal records. In addition to direct job placement, the Community Action Program assists clients in obtaining clothing, enrolling in training programs, obtaining housing and securing transportation.

Local Contact:

Community Action Program | Public Action in Correctional Effort
Offender Aid Restoration
3214 Hovey Street
Indianapolis, IN 46218
P: 317.283.5979

Companions on the Journey

<http://www.in.gov/idoc/>

Companions on the Journey are an interfaith network providing practical, spiritual and emotional support to individuals returning to St. Joseph County, Indiana from incarceration. Volunteer faith teams are matched with a prisoner from four to six months before release to develop an action plan for release. Volunteers are required to make a one or two year commitments to assist recently released prisoners reenter society.

Local Contact:

Companions on the Journey
Central United Methodist Church
1920 South Michigan Street
South Bend, IN 46613
P: 574.289.9130

Dismas House of Michiana

<http://www.dismas.org>

Dismas House of Michiana provides transitional housing and support services to recently release men and women. Services provided include room and board, transportation, job referrals, life skills, counseling and drug/alcohol counseling referrals. All residents pay program fees and are expected to gain employment within two weeks of arrival at Dismas House.

Local Contact:

Dismas House of Michiana
P.O. Box 4571
South Bend, IN 46634
P: 574.233.8522

Next Step Programs | The Adult Center for Education

<http://www.doe.in.gov/adulted/welcome.html>

Next Step Programs is a division of the Fletcher Place Ministry. The first program, Survival Skills, is a ten-week series of seminars that teach basic day-to-day life skills. Upon graduation from Survival Skills, computer training, writing workshops and job placement assistance are available. Each series of seminars can accommodate a total of 15 participants.

Local Contact:

Next Step Programs | The Adult Center for Education
Fletcher Place Ministry
1831 East Prospect Avenue
Indianapolis, IN 46203
P: 317.916.1427

Offender Aid and Restoration of Indianapolis

Offender Aid and Restoration assists those individuals who have been recently released from a term of incarceration by providing substance abuse therapy information and referral to needed services and placement in job training programs.

Local Contact:

Offender Aid and Restoration of Indianapolis
1426 West 29th Street, Suite 101
Indianapolis, IN 46208
P: 317.612.6804

Prison Ministries of Indiana

Prison Ministries of Indiana provides assistance to recently released inmates in the form of information and referral to needed services, placement in job training programs, as well as providing assistance in obtaining housing, food and clothing.

Local Contact:

Prison Ministries of Indiana
1205 East New York Street
Indianapolis, IN 46202
P: 317.964.1622

Public Action in Correctional Effort

Public Action in Correctional Effort serves as counselors to offenders seeking assistance with employment, housing, food, clothing, and personal problems. Job search and retention services are taught and referrals are maintained for client use.

Local Contact:

Public Action in Correctional Effort
1426 West 29th Street, Suite 204
Indianapolis, IN 46208
P: 317.612.6800

Public Advocates in Community Re-Entry
<http://www.paceindy.org>

The Community Action Program is a collaborative effort of Public Action in Correctional Efforts and Offender Aid Restoration. The Community Action Program works within neighborhoods to identify resources for individuals with criminal records. Their goal is to coordinate efforts and maximize resources for community and faith-based organizations, as well as to identify businesses that are willing to employ individuals with criminal records. In addition, to direct job placement, the Community Action Program assists clients in obtaining clothing, enrolling in training programs, obtaining housing and securing transportation.

Local Contact:

Public Advocates in Community Re-Entry
 2855 North Keystone Avenue, Suite 110
 Indianapolis, IN 46218
 P: 317.612.6800

Salvation Army Adult Rehabilitation Center

The Salvation Army Adult Rehabilitation Center provides counseling and work therapy as part of a residential rehabilitation program for offenders, alcoholics, and drug abusers. Services are provided to adult males at least 21 years and older.

Local Contact:

Salvation Army Adult Rehabilitation Center
 711 Washington Street
 Indianapolis, IN 46202
 P: 317.638.6585

IOWA

Citizens United for Rehabilitation of Errants

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:

Citizens United for Rehabilitation of Errants
 P.O. Box 41005
 Des Moines, IA 50311
 P: 515.277.6296

Microenterprise Training for Women in Corrections
<http://www.ised.org/economicdevelopment.asp>

Microenterprise Training for Women in Corrections, part of the Institute for Social and Economic Development, provides entrepreneurial training to women in prison. The program focuses on helping women utilize their talents and skills upon release from incarceration in starting small businesses, obtain quality jobs and build financial assets.

Local Contact:

Microenterprise Training for Women in Corrections
 Institute for Social and Economic Development
 910 23rd Avenue
 Coralville, IA 52241
 P: 319.338.2331

Safer Foundation – Iowa

<http://www.saferfoundation.org>

The safer Foundation whose headquarters are in Chicago, Illinois operates a program in Davenport, Iowa. An individualized approach to each client is utilized assisting with employment services, substance abuse treatment when necessary, education, case management and/or other support services, as needed. Contacts outside the organization are made when necessary. A job counselor is assigned to each client for at least one year post-job placement.

Local Contact:

Safer Foundation – Iowa
 Davenport Iowa Adult Program
 131 West 3rd Street
 Davenport, IA 52801
 P: 563.322.7974

KANSAS

Citizens United for Rehabilitation of Errants

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:

Citizens United for Rehabilitation of Errants
 2137 North Battin
 Wichita, KS 67208
 P: 316.618.8652

Forever Crowned Outreach Ministries
<http://www.forevercrowned.org>

Forever Crowned Outreach Ministries, a faith-based organization, offers job search assistance, job mediation, job readiness training, resume assistance and basic computer skills, as well as mentoring, counseling and life skills training to individuals with criminal histories.

Local Contact:
 Forever Crowned Outreach Ministries
 2046 East 9th Street, North
 Wichita, KS 67214
 P: 316.267.1244

Legal Services of Kansas
<http://www.kansaslegalservices.org>

Kansas Legal Services, in addition to legal assistance, provides employment and life-skills training to low-income Kansans to help them acquire and maintain employment in seven locations across Kansas. The following programs are offered: 1) individual case management; 2) job success, life skills and job readiness programs are offered; 3) WORKs (to help farmers and ranchers transition to non-farm employment); 4) custom computer training (individual or group classes); and 5) office training and assessment program.

Local Contact:
 Legal Services of Kansas
 712 South Kansas Avenue, Suite 200
 Topeka, KS 66603
 P: 785.233.7252

KENTUCKY

Citizens United for Rehabilitation of Errants

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:
 Citizens United for Rehabilitation of Errants
 P.O. Box 221481
 Louisville, KY 40252
 P: Not Provided

LOUISIANA

Catholic Charities of the Archdiocese of New Orleans

Catholic Charities Archdiocese of New Orleans assists clients in developing employment skills to seek and retain jobs.

Local Contact:
 Catholic Charities of the Archdiocese of New Orleans
 Goodwill Industries Rehabilitation Center, Inc.
 800 West 70th Street, Suite 1200
 Shreveport, LA 71106
 P: 318.869.2575

Citizens United for Rehabilitation of Errants
<http://www.curelouisiana.org>

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:
 Citizens United for Rehabilitation of Errants
 P.O. Box 181
 Baton Rouge, LA 70821
 P: 225.270.5245

Communities Industrialization Center, Inc.

Communities Industrialization Center provides job training and placement to the unemployed and underemployed into unsubsidized job sin the New Orleans area.

Local Contact:
 Communities Industrialization Center, Inc.
 2701 Piety Street
 New Orleans, LA 70126
 P: 504.949.4421

Enhanced Job Skills Program

The Enhanced Job Skills Program, operated by the Lafayette Parish Correctional Center, assists individuals who are incarcerated for drug-related charges in preparing for employment upon release. The four-phase program begins with assessment and career selection, progressing to computer-based skills program that teaches basic skills for over 200 types of career categories. Phase III involves job search and interview techniques. Phase IV begins two months prior to release with assistance in job placement. The agency maintains contact with participants for six months following release.

Local Contact:
 Enhanced Job Skills Program
 Lafayette Parish Correctional Center
 P.O. Box 3508
 Lafayette, LA 70502
 P: 337.236.5494

Goodwill Industries – Lafayette
<http://www.lagoodwill.com>

Goodwill Industries provides training, skill development and work opportunities for people with disabilities and other barriers to employment.

Local Contact:
 Goodwill Industries – Lafayette
 Goodwill Industries Acadiana, Inc.
 5720 Cameron Street
 Lafayette, LA 70596
 P: 337.261.5811

Goodwill Industries – New Orleans

<http://www.lagoodwill.com>

Goodwill Industries provides training, skill development and work opportunities for people with disabilities and other barriers to employment.

Local Contact:

Goodwill Industries – New Orleans
Goodwill Industries of Southeastern Louisiana, Inc.
1000 South Jefferson Davis Parkway
New Orleans, LA 70185
P: 504.482.4173

Goodwill Industries – Shreveport

<http://www.volunteermatch.org/orgs/org21350.html>

Goodwill Industries provides training, skill development and work opportunities for people with disabilities and other barriers to employment.

Local Contact:

Goodwill Industries – Shreveport
Goodwill Industries Rehabilitation Center, Inc.
800 West 70th Street, Suite 1200
Shreveport, LA 71106
P: 318.869.2575

Project Return

Project Return offers the following services to individuals with criminal records: case management, including referrals to appropriate agencies as needed; addiction education and relapse prevention; remediation through college preparation education courses; basic computer skills; life skills, including family and parental relationship and post-prison issues; and employment planning. Employment planning involves resume preparation and job search assistance.

Local Contact:

Project Return
2703 General de Gaulle Drive
New Orleans, LA 70114
P: 504.988.1000

Total Community Action, Inc.

<http://www.tca-nola.org>

Total Community Action is a community-based organization that offers a variety of services including childhood development, job counseling and guidance, transportation for the elderly and disabled, youth work experience, and other services that address the needs of the disadvantaged. There are currently seven centers in operation.

Local Contact:

Total Community Action, Inc.
1420 South Jefferson Davis Parkway
New Orleans, LA 70125
P: 504.827.2200

MAINE**Citizens United for Rehabilitation of Errants**

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:

Citizens United for Rehabilitation of Errants
23 Washington Street
Sanford, ME 04073
P: Not Provided

Cumberland County Jail Pre-Release Program

<http://www.cumberlandso.org>

Cumberland County Jail has a work release/pre-release program for those individuals serving probation violations or time for felony convictions in the county jail. The jail offers a food service/culinary arts program, as well as a GED program. To be eligible for work release, participants must have a GED, no history of disciplinary reports, minimum-security level classification, and be in the last third of their sentence. There is also a ten-week life skills and employability seminar class that all participants are enrolled in prior to their release on work release. Dealing with one's criminal history is also part of the seminar. Assistance is given in job placement.

Local Contact:

Cumberland County Jail Pre-Release Program
50 County Way
Portland, ME 04102
P: 207.774.5939

Set Free in Maine

Set Free in Maine is a 10-year-old faith-based organization. Employment and life skills training are offered to former offenders upon release. Set Free in Maine has a working woodshop that employs former prisoners. Income generated from the sale of furniture is the funding mechanism for the program. Referrals to the program are made by religious organizations that operate within the prison system. Individual mentoring begins three to six months prior to release. Inmates are matched with a mentor in the area where the inmate is going to return. Set Free in Maine tries to meet individual needs such as housing and offering anger management groups.

Local Contact:

Set Free in Maine
Rural Route 1, 674 Riverside Road
Augusta, ME 04330
P: 207.622.4709

MARYLAND

American Correctional Association
<http://www.aca.org>

The American Correctional Association is a national membership organization dedicated to the safe and secure operation of correctional facilities. The American Correctional Association is comprised primarily of law enforcement and correctional personal.

Local Contact:
 American Correctional Association
 4380 Forbes Boulevard
 Lanham, MD 20706
 P: 301.918.1800

Citizens United for Rehabilitation of Errants
<http://www.marylandcure.webs.com>

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:
 Citizens United for Rehabilitation of Errants
 P.O. Box 23
 Simpsonville, MD 21150
 P: 206.202.4872

Job Opportunities Taskforce
<http://www.jotf.org>

Job Opportunities Taskforce is a non-profit organization that advocates on a state level for re-entry workforce policies specific to the Baltimore area. Job Opportunities Taskforce is a network of workforce development providers, human services organizations, advocacy groups, and funders in the Baltimore region. It does not provide direct services.

Local Contact:
 Job Opportunities Taskforce
 2 East Read Street, 6th Floor
 Baltimore, MD 21202
 P: 410.234.8046

National Women's Prison Project, Inc.
<http://www.nwpp-inc.com>

The National Woman's Prison Project is a re-entry program that begins at the pre-release level and continues through re-entry to the community. Services offered include support and motivational groups, assistance with job training and housing, a clothing closet for job apparel, and mentoring services. The National Women's Prison Project collaborates with other programs in the Baltimore area to offer wrap-around services to meet individual needs as they arise.

Local Contact:
 National Women's Prison Project, Inc.
 1701 Madison Avenue, Suite 505
 Baltimore, MD 21217
 P: 410.233.3385

Supporting Ex-Offenders in Employment Training and Transitional Services
<http://www.goodwillches.org>

Supporting Ex-Offenders in Employment Training and Transitional Services is a program of Goodwill Industries of the Chesapeake, Inc. to serve formerly incarcerated individuals. One of two major components, seven weeks of job readiness training, takes place at the Metropolitan Transition Center located in Baltimore, and with the coordination of the prison's administration, social work staff and transition coordinators. Baltimore City Community College provides pre-GED and GED instructors. The second component takes place at Goodwill's Career Center located in Baltimore and involves final job preparation and placement. The community component serves men and women who are on parole supervision or probation regardless of previous program involvement. Individuals who did not participate in the first component are required to participate in five to seven weeks of employment preparation.

Local Contact:
 Supporting Ex-Offenders in Employment Training and Transitional Services
 Goodwill Industries of the Chesapeake, Inc.
 222 East Redwood Street
 Baltimore, MD 21202
 P: 410.837.1800

MASSACHUSETTS

Aid to Incarcerated Mothers

Aid to Incarcerated Mothers provides services to incarcerated mothers and their children, as well as women who have had trouble with the law in the past and are trying to improve their lives upon reentering the community.

Local Contact:
 Aid to Incarcerated Mothers
 434 Massachusetts Avenue, Suite 503
 Boston, MA 02118
 P: 617.536.0058

American Friends Service Committee | Criminal Justice Program

<http://www.afsc.org>

The American Friends Service Committee Criminal Justice Program provides individuals with referrals for available legal help and assistance to prisoner organizations and community organizations working on prison related issues.

Local Contact:

American Friends Service Committee | Criminal Justice Program

2161 Massachusetts Avenue

Cambridge, MA 02140

P: 617.661.6130

Citizens United for Rehabilitation of Errants

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:

Citizens United for Rehabilitation of Errants

670 Washington Street

Dorchester, MA 02124

P: 617.697.4149

Community Resources for Justice

<http://www.crjustice.org>

Community Resources for Justice offers programs including education, counseling, assistance with employment and housing, and substance abuse treatment.

Local Contact:

Community Resources for Justice

355 Boylston Street

Boston, MA 02116

P: 617.482.0520

Dismas House

<http://www.dismashouse.org>

Dismas House is a supportive community providing transitional housing and other support services to people with criminal histories. Staff and community programs assist residents to develop and achieve employment, educational and housing goals.

Employment is a priority goal for all residents with a criminal history. There is a \$75.00 fee per week. For people with criminal histories who arrive from prison the fee is waived for two weeks. Failure to pay the required program fees constitutes grounds for dismissal from the house.

Local Contact:

Dismas House

P.O. Box 30125

Worcester, MA 01603

P: 508.799.9389

First Incorporated

First Incorporated is a nonprofit organization that provides services for men who have been released from incarceration and have substance abuse and/or mental health concerns. The program is geared towards behavior modification through counseling and building structured living situations.

Local Contact:

First Incorporated

167 Centre Street

Roxbury, MA 02119

P: 617.427.1588

First Incorporated

First Incorporated is a nonprofit organization that provides services for men who have been released from incarceration and have substance abuse and/or mental health concerns. The program is geared towards behavior modification through counseling and building structured living situations.

Local Contact:

First Incorporated

37 Intercalle Street

Roxbury, MA 02119

P: 617.445.2291

IMPACT | The Friends of Shattuck Shelter

<http://www.shattuckshelter.org>

IMPACT Employment Services, a project of The Friends of the Shattuck Shelter, is Greater Boston's largest employment services for individuals and families facing homelessness, including individuals with criminal histories. IMPACT counselors work with clients both before and after they are released to provide individual employment counseling and job search planning, referrals and assistance to help find and enroll in educational and job-skills training programs and much more. Based in downtown Boston, IMPACT's professional staff of employment counselors, job developers and educational and training specialists speaks a variety of languages and represent diverse cultural and economic backgrounds.

Local Contact:

IMPACT | The Friends of Shattuck Shelter

105 Chauncy Street

Boston, MA 02111

P: 617.542.3388

MASS Community Resource Center | Boston

Community Resource Centers are state-funded multi-service centers for offenders and ex-offenders. Services include work readiness classes, sex offender referral and support, thinking for a change classes, reintegration counseling groups, transitional intervention, transitional housing, and housing research assistance.

Local Contact:

MASS Community Resource Center | Boston
110 Arlington Street
Boston, MA 02116
P: 617.423.0750

MASS Community Resource Center | Fall River

Community Resource Centers are state-funded multi-service centers for offenders and ex-offenders. Services include work readiness classes, sex offender referral and support, thinking for a change classes, reintegration counseling groups, transitional intervention, transitional housing, and housing research assistance.

Local Contact:

MASS Community Resource Center | Fall River
186 South Main Street
Fall River, MA 02721
P: 508.676.3729

MASS Community Resource Center | Lowell

Community Resource Centers are state-funded multi-service centers for offenders and ex-offenders. Services include work readiness classes, sex offender referral and support, thinking for a change classes, reintegration counseling groups, transitional intervention, transitional housing, and housing research assistance.

Local Contact:

MASS Community Resource Center | Lowell
45 Merrimack Street, Suite 500
Lowell, MA 01852
P: 978.458.4286

MASS Community Resource Center | Springfield

Community Resource Centers are state-funded multi-service centers for offenders and ex-offenders. Services include work readiness classes, sex offender referral and support, thinking for a change classes, reintegration counseling groups, transitional intervention, transitional housing, and housing research assistance.

Local Contact:

MASS Community Resource Center | Springfield
136 Williams Street
Springfield, MA 01105
P: 413.737.9544

MASS Community Resource Center | Worcester

Community Resource Centers are state-funded multi-service centers for offenders and ex-offenders. Services include work readiness classes, sex offender referral and support, thinking for a change classes, reintegration counseling groups, transitional intervention, transitional housing, and housing research assistance.

Local Contact:

MASS Community Resource Center | Worcester
324 Grove Street
Worcester, MA 01605
P: 508.831.0050

SPAN, Inc.

SPAN, Inc. is a reintegration counseling program for individuals with criminal histories who are being released from or are post-release from a state or county correctional facility. Assistance is offered in the areas of housing, employment and health. Job development and placement services are available on a limited basis, as well as employment skills such as resume writing and soft skills development.

Local Contact:

SPAN, Inc.
110 Arlington Street
Boston, MA 02116
P: 617.423.0750

Spectrum Health Systems

Spectrum Health Systems operates five major programs in behavioral health, correctional treatment services, adolescent services, women's services and prevention services.

Local Contact:

Spectrum Health Systems
10 Mechanic Street, Suite 302
Worcester, MA 01608
P: 508.792.5400

The Neil J. Houston House

The Neil J. Houston House is a residential pre-release substance abuse treatment program. This program offers incarcerated pregnant women an alternative to incarceration, pre and post-natal medical services and early intervention services to their infants.

Local Contact:

The Neil J. Houston House
9 Notre Dame Street
Roxbury, MA 02119
P: 617.445.3066

The Salvation Army Harbor Light Center

Harbor Lights Center, a service of Salvation Army, provides both short-term and longer residential substance abuse treatment programs for individuals in transition from prison to community. Programs include daily meals, one-on-one counseling, structured classes on behavior and life-decisions, referrals and assistance making community contacts.

Local Contact:

The Salvation Army Harbor Light Center
83 Brookline Street
Boston, MA 02118
P: 617.536.7469

TIP Health and Education Services

This program helps HIV positive offenders make the transition back into the community by providing advocacy, counseling, crisis intervention and transportation services. They also provide information and referrals in the areas of medical care, housing and benefits, etc. to those in need of additional assistance.

Local Contact:

TIP Health and Education Services
60 Merrimack Street
Haverhill, MA 01830
P: Not Provided

MICHIGAN

Citizens United for Rehabilitation of Errants

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:

Citizens United for Rehabilitation of Errants
P.O. Box 2736
Kalamazoo, MI 49003
P: 269.383.0028

Goodwill Industries of Greater Detroit

<http://www.goodwilldetroit.org>

Goodwill Industries of Greater Detroit provides services to individuals who are serving probation or have been recently released from a county or state correctional facility for a non-violent offense. Services include job readiness training, paid transitional work experience, basic academic and remedial training to improve math or reading skills and job placement. Employment follow-up/retention services are also provided.

Local Contact:

Goodwill Industries of Greater Detroit
Employment Development Services
3111 Grand River Avenue
Detroit, MI 48208
P: 313.964.3900

MCM Ministries

<http://www.newcreationsmin.net>

MCM Ministries is dedicated to the spiritual needs of incarcerated men and women and at risk youth.

Local Contact:

MCM Ministries
1260 28th, SE
Grand Rapids, MI 49508
P: 616.475.5787

Project Transition | Matrix Human Services

Project Transition is part of Matrix Human Services, a multi-service social service agency. It is a residential treatment program that is mandated by the court or parole. An individual with a criminal history may stay from 90 to 180 days. There is a mandatory 12-week outpatient component as well. Participants receive various forms of counseling ranging from substance abuse, mental illness, domestic violence, and anger management. Workshops are presented on resume writing, dressing for work and how to find and retain employment. There is no job placement available.

Local Contact:

Project Transition | Matrix Human Services
16260 Dexter
Detroit, MI 48221
P: 313.862.3400

Transition of Prisoners, Inc.

<http://www.topinc.net>

Transition of Prisoners, Inc. is a program that accepts people with criminal histories who have been released from incarceration 30 days or less. Transition of Prisoners, Inc. utilizes the services of area churches, community agencies and social service agencies to offer assistance to its clients. After attending four weekly group sessions a client is matched with an area church as a mentor. A case manager develops a transition plan with the client to meet their individual needs. The assigned mentor assists the client in completing the transition plan. Referrals for basic essentials, food, clothing, shelter, and help to arrange for job training and/or job development is provided. Workshops on developing cognitive skills and conflict resolution are conducted in-house.

Local Contact:

Transition of Prisoners, Inc.
P.O. Box 02938
Detroit, MI 48244
P: 313.875.3883

Volunteers in Prevention, Probation, and Prison, Inc.

Volunteers in Prevention, Probation, and Prison, Inc., helps with effective transition back into the community for ex-offenders through a series of programs and services.

Local Contact:

Volunteers in Prevention, Probation, and Prison, Inc.
163 Madison Avenue
Detroit, MI 48226
P: 313.964.1110

Women Arise – PROVE Project

PROVE (Post-Release Opportunities for Vocational Education) was created by a community-based program with funds from a federal lawsuit brought by women prisoners in Michigan. The participants, formerly incarcerated women, receive educational/vocational assessment, assistance in meeting educational and/or vocational goals and obtaining employment. PROVE provides monthly peer meetings, counseling, parenting classes, tutoring, grade monitoring, educational advice and application assistance.

Local Contact:

Women Arise – PROVE Project
13100 Averhill
Detroit, MI 48215
P: 313.331.1800

MINNESOTA

AMICUS, Inc.

<http://www.amicus.org>

AMICUS, Inc. is a Minnesota non-profit organization that offers a variety of programs designed to assist recently released individuals with criminal records in building new lives, both before and after release. Its Reconnect project provides re-entry services that help inmates prepare for release and gives recently released individuals much needed resources in their search for jobs, housing, clothing, family services, and more. Clients must call for an appointment.

Local Contact:

AMICUS, Inc.
15 South 5th Street, Suite 1100
Minneapolis, MN 55402
P: 612.348.8570

Families & Offender United Project

<http://www.crimeandjustice.org>

Families & Offender United Project is a demonstration project of the Council of Crime and Justice. Phase one is a Reunification Class which is completed within three months of a participant's release on parole supervision. Phase two is post-release paid job training and support service. Phase two lasts for up to three months and consists mainly of janitorial/maintenance work. Workshops offered include life skills training, cognitive skills, job readiness, basic computer training, educational assessment and guidance, and community parenting classes. Community mentoring is available as is help in obtaining housing. Residents are referred to outside sources for substance abuse counseling. Enrollment is limited at this time to men without a history of sex abuse convictions.

Local Contact:

Families & Offender United Project
Council of Crime and Justice
822 South 3rd Street, Suite 100
Minneapolis, MN 55415
P: 612.348.7874

Grace Prison Ministry

Grace Prison Ministry provides mentors to inmates and helps recently released individuals with criminal histories establish aftercare and support by re-establishing them in their communities with jobs, housing and other essential needs.

Local Contact:

Grace Prison Ministry
AMICUS, Inc.
15 South 5th Street, Suite 1100
Minneapolis, MN 55402
P: 612.348.8570

Minneapolis American Indian Center

<http://www.maicnet.org>

Minneapolis American Indian Center serves the needs of American Indian people in Minnesota by promoting self-sufficiency through education, employment assistance, and life-skills training. It has been designated an Indian and Native American Employment and Training site to provide employment and training services to the unemployed, under-employed and economically disadvantaged American Indian population residing in 71 county designated areas.

Local Contact:

Minneapolis American Indian Center
1530 East Franklin Avenue
Minneapolis, MN 55404
P: 612.879.1700

Project for Pride in Living, Inc.
<http://www.ppl-inc.org>

Project for Pride in Living, Inc. is a non-profit organization assisting low and moderate income people to become self-sufficient by addressing their job, affordable housing and neighborhood needs. Project for Pride in Living, Inc. provides work-readiness programs, paid training, and job placement.

Local Contact:

Project for Pride in Living, Inc.
 2516 Chicago Avenue
 Minneapolis, MN 55404
 P: 612.874.8511

Project Re-Entry
<http://www.gmcc.org>

Project re-entry is a program sponsored by the Greater Minneapolis Council of Churches. Its mission is to recruit and assist congregations in developing housing, employment programs, mentoring and support groups for newly released prisoners in Hennepin County, Minnesota.

Local Contact:

Project Re-Entry
 Greater Minneapolis Council of Churches
 1001 East Lake Street
 Minneapolis, MN 55407
 P: 612.721.8687

Wilder Foundation
<http://www.wilder.org>

The Wilder Foundation offers two programs to assist individuals with criminal records. The Community Transition Center provides a community-based Job Club which helps participants overcome barriers to employment. Participants receive assistance with Adult Basic Education and GED preparation and a range of job readiness and placement services. In partnership with Ramsey County Community Corrections, the Community Transition Center also offers a community-based cognitive skills program which helps participants examine their lifestyles and the impact they have on the community.

Local Contact:

Wilder Foundation
 919 Lafond Avenue
 St, Paul, MN 55104
 P: 651.917.6225

MISSISSIPPI

Citizens United for Rehabilitation of Errants
<http://www.mississippicare.org>

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:

Citizens United for Rehabilitation of Errants
 P.O. Box 97175
 Pearl, MS 39288
 P: 601.914.5658

Goodwill Industries of South Mississippi, Inc.
<http://www.goodwillsms.org>

Goodwill Industries provide training, skill development and work opportunities for people with disabilities and other barriers to employment.

Local Contact:

Goodwill Industries of South Mississippi, Inc.
 2407 31st Street
 Gulfport, MS 39501
 P: 228.863.2323

Goodwill Industries of South Mississippi, Inc.
<http://www.goodwillsms.org>

Goodwill Industries provide training, skill development and work opportunities for people with disabilities and other barriers to employment.

Local Contact:

Goodwill Industries of South Mississippi, Inc.
 104 East State Street
 Ridgeland, MS 39157
 P: 601.853.8110

MISSOURI

Association of Gospel Rescue Missions

The Association of Gospel Rescue Missions provides residential programs in some cities within Missouri.

Local Contact:

Association of Gospel Rescue Missions
 1045 Swift Street
 North Kansas City, MO 64116
 P: 816.471.8020

Bishop Sullivan Center

Bishop Sullivan Center is a social service agency serving low-income and no-income individuals in Kansas City, Missouri. Bishop Sullivan Center does not have programs designed uniquely for clients with criminal records, but rather, serves all low-income individuals. The Bishop Sullivan Center provides emergency assistance such as food, clothing, rent, utility, and medication assistance. In addition, they provide social and economic advocacy, tutoring for youth, and free legal advice. These services are free and not referral is required.

Local Contact:
Bishop Sullivan Center
6435 Truman Road
Kansas City, MO 64126
P: 816.231.0984

Center for Women in Transition

<http://www.cwitstl.org>

The Center for Women in Transition is a mentoring program. Women with criminal histories are matched with a volunteer mentor for at least a year and receive assistance in identifying and locating community resources. The Center for Women in Transition also provides referrals for employment assistance and counseling.

Local Contact:
Center for Women in Transition
7529 South Broadway
St. Louis, MO 63111
P: 314.771.5207

Citizens United for Rehabilitation of Errants

<http://www.mocure.org>

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:
Citizens United for Rehabilitation of Errants
P.O. Box 1245
Cape Girardeau, MO 63702
P: 877.525.2873

Connections to Success

<http://www.connectionstosuccess.org>

Connections to Success acts as an intermediary, training and fostering collaborative efforts among area service providers and faith-based organizations in Kansas City to provide services through a holistic model that emphasizes faith-based mentoring. Connections to Success partners with faith-based organizations, employers, and others interested parties to reduce recidivism rates.

Local Contact:
Connections to Success
109 Archibault
Kansas City, MO 64111
P: 816.561.5115

Employment Connection

<http://www.employmentstl.org>

The Employment Connection serves people with criminal histories, substance abusers, welfare recipients and others with barriers to employment. Services offered include a two-day employment-readiness training, one-on-one job placement and information on career development. Employment Connection also educates employers on the benefits and methods of employing persons with criminal histories. Clients are referred to Employment Connection from probation and/or parole officers and other agencies.

Local Contact:
Employment Connection
400 Laclede Avenue
St. Louis, MO 63108
P: 314.652.0360

Jail Ministry Outreach

Jail Ministry Outreach provides restorative justice through community services. This program was built around love, resource awareness for a positive reentry, and individual and group support sessions.

Local Contact:
Jail Ministry Outreach
8631 Delmar, Suite 306
St. Louis, MO 63124
P: 314.754.2821

Our Savior Lutheran Prison Ministry Service Group

Our Savior Lutheran Prison Ministry Service Group networks with other agencies to provide jobs, clothing, food and housing for recently released offenders.

Local Contact:
Our Savior Lutheran Prison Ministry Service Group
1500 San Simeon Way
Fenton, MO 63026
P: 636.343.2192

Project COPE
<http://www.projcope.org>

Project COPE (Congregation-Offender Partnership Enterprise) provides selected ex-offenders with community re-entry support by partnering them for one year with faith-based volunteer teams. Through close personal relationships, these partnerships offer assistance in basic needs, job search, housing, health-care, counseling, substance abuse treatment and prevention, and financial counseling. Transitional housing is available for ex-offenders with no other housing options.

Local Contact:
 Project COPE
 3529 Marcus Avenue
 St. Louis, MO 63115
 P: 314.389.4804

NEBRASKA

CEGA Services | Offender Referral

CEGA Services offers pre-release referrals for housing, employment, and substance abuse treatment programs through the Offender Referral service.

Local Contact:
 CEGA Services | Offender Referral
 P.O. Box 81826
 Lincoln, NE 68501
 P: 402.464.0602

Central Nebraska Goodwill Industries, Inc.
<http://www.goodwill.org>

Goodwill Industries, Inc. prepares people for jobs and matches them with local employers. Services range from personal evaluation and office skills training to career counseling, childcare and transportation. Because each local community has different needs, programs and services vary from location to location.

Local Contact:
 Central Nebraska Goodwill Industries, Inc.
 1804 South Eddy Street
 Grand Island, NE 68802
 P: 308.384.7896

Goodwill Industries, Inc. Serving Eastern Nebraska & Southwest
<http://www.goodwillomaha.com>

Goodwill Industries, Inc. prepares people for jobs and matches them with local employers. Services range from personal evaluation and office skills training to career counseling, childcare and transportation. Because each local community has different needs, programs and services vary from location to location.

Local Contact:
 Goodwill Industries, Inc. Serving Eastern Nebraska & Southwest
 1111 South 41st Street
 Omaha, NE 68105
 P: 402.341.4609

Goodwill Industries, Inc. Serving Southeast Nebraska, Inc.
<http://www.lincolngoodwill.org>

Goodwill Industries, Inc. prepares people for jobs and matches them with local employers. Services range from personal evaluation and office skills training to career counseling, childcare and transportation. Because each local community has different needs, programs and services vary from location to location.

Local Contact:
 Goodwill Industries, Inc. Serving Southeast Nebraska, Inc.
 2100 Judson Street
 Lincoln, NE 68521
 P: 402.438.2022

Omaha Con-nections
<http://www.omahacon-nections.com>

Omaha Con-nections offers instruction in job readiness skills, survival skills and services for Veterans who have criminal histories. They offer written/visual materials for use with pre-release populations. In addition, job development services are available. Referrals came from direct service providers as well as direct contact from prison visits. Staff is also available for training criminal justice programs on how to prepare individuals for community reintegration.

Local Contact:
 Omaha Con-nections
 4140 North 42nd Street
 Omaha, NE 68111
 P: 402.451.1100

NEVADA

Citizens United for Rehabilitation of Errants

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:
 Citizens United for Rehabilitation of Errants
 540 East St. Louis Avenue
 Las Vegas, NV 89104
 P: 702.347.1731

EVOLVE

EVOLVE (Educational and Vocational Opportunities Leading to Valuable Experience) offers motivational counseling, case management, vocational education and job placement to individuals with criminal histories. Services available include resume preparation, interview techniques and mentorship.

Local Contact:
 EVOLVE
 1971 Stella Lake Drive
 Las Vegas, NV 89106
 P: 702.638.6371

Las Vegas Reentry Program

The Las Vegas Reentry Program assists participating inmates in Nevada correctional facilities who are three to six months from release through referrals from criminal justice agencies, including the District Attorney, police, probation and parole, and walk-ins. Participants are provided with a psychological assessment, a life skills program, transitional assistance, and a variety of other services including employment service referrals to other agencies.

Local Contact:

Las Vegas Reentry Program
930 West Owens Avenue
Las Vegas, NV 89106
P: Not Provided

Nevada AIDS Foundation

The Nevada AIDS Foundation attempts to find housing for prisoners upon release and maintains a food bank to assist HIV positive formerly incarcerated individuals.

Local Contact:

Nevada AIDS Foundation
900 West 1st, Suite 200
Reno, NV 89503
P: 775.348.9888

Ridge House, Inc.

Ridge House offers a three-month residential substance abuse treatment program and an outpatient program that solely serves individuals with criminal histories and parolees recently released from prison. The residential program includes a six-week career-counseling program taught by an expert. The course involves an assessment process to help participants determine their strengths, role-playing to help raise self-confidence, classes on computers, resume writing, life skills training, and guidance on appropriate dress. Most program participants are referred to the program by caseworkers in the facilities or by parole officers. The program also offers applications in the facilities and does other outreach. At present, Ridge House, Inc. operates facilities in seven locations, four in northern Nevada and three in the south.

Local Contact:

Ridge House, Inc.
275 Hill Street, Suite 281
Reno, NV 89501
P: 775.322.8941

Transitional Living Communities

Transitional Living Communities has a variety of locations that assist clients with substance abuse problems, including one location, V2, which serves as a halfway house for individuals on parole, probation, and minimum supervision. Transitional Living Communities provides a 90-day substance abuse program that participants, other than those at V2, are free to leave at any time. Participants are provided with inexpensive, transitional housing (negotiable at \$90.00 a month and no cost up-front). Transitional Living Communities also offers job-seeking assistance.

Local Contact:

Transitional Living Communities
210 North 10th Street
Las Vegas, NV 89101
P: 702.387.3131

NEW HAMPSHIRE

Transformations Program
<http://www.laconia.tec.nh.us>

The Transformations Program is offered by the New Hampshire Community Technical College and has a mission to assist recently released offenders with obtaining employment by providing life skills, employment skills, and job placement services.

Local Contact:

Transformations Program
New Hampshire Community Technical College
379 Belmont Road
Laconia, NH 03246
P: 603.524.3207

NEW JERSEY

American Friends Service Committee | Criminal Justice Program
<http://www.afsc.org>

The American Friends Service Committee Criminal Justice Program provides individuals with referrals for available legal help and assistance to prisoner organizations and community organizations working on prison related issues.

Local Contact:

American Friends Service Committee | Criminal Justice Program
89 Market Street, 6th Floor
Newark, NJ 07102
P: 973.643.2205

Citizens United for Rehabilitation of Errants

<http://www.gardenstatecure.org>

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:

Citizens United for Rehabilitation of Errants
P.O. Box 1215
Willow Grove, PA 19090
P: 215.892.8796

Offender Aid and Restoration of Essex County

Offender Aid and Restoration of Essex County assists people with criminal records re-enter the community. In addition to helping clients acquire current forms of identification, Offender Aid and Restoration provide job development and placement services. Other services include transportation support and referrals for substance abuse treatment.

Local Contact:

Offender Aid and Restoration of Essex County
164 Clinton Avenue, Suite 170
Irvington, NJ 07111
P: 973.373.0100

The New Jersey Association on Correction

The New Jersey Association on Correction runs a number of criminal justice-focused residential facilities and resource centers. It also runs a number of residential facilities and community programs, some of which are focused on helping women and children, while others are intended to assist people with HIV and AIDS. These programs are located throughout the state.

Local Contact:

The New Jersey Association on Correction
986 South Broad Street
Trenton, NJ 08611
P: 609.396.8900

NEW MEXICO

Citizens United for Rehabilitation of Errants

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:

Citizens United for Rehabilitation of Errants
P.O. Box 543
Deming, NM 88031
P: 575.546.9003

Coalition for Prisoner's Rights

The Coalition for Prisoner's Rights is a nonprofit organization that provides referral services to offenders and their families.

Local Contact:

Coalition for Prisoner's Rights
Prison Project of Santa Fe
P.O. Box 1911
Santa Fe, NM 87504
P: 505.982.9520

Delancey Street Foundation

Delancey Street Foundation is based on the principle of self motivation. Through multiple locations around the United States, they provide a reintegration program that offers counseling and training in moving and trucking, para-transit services, a restaurant and catering services, a print and copy shop, retail and wholesale sales, advertising specialty sales, and an automotive service center.

Local Contact:

Delancey Street Foundation
P.O. Box 1240
San Juan Pueblo, NM 87566
P: 505.852.4291

Dismas House

<http://www.dismashousenewmexico.org>

Dismas House offers transitional housing for recently released offenders, both male and female. A total of twenty one residents, fifteen male and six female, may be accommodated at any given time. Dismas House has no direct services but provides an environment that is emotionally supportive and encouraging to recently released offenders. Residents are encouraged to find employment and/or training as soon as possible. The cost, \$400.00 per month, self-pay or otherwise contracted by the Department of Corrections (includes room and board).

Local Contact:

Dismas House
4514 Central South East
Albuquerque, NM 87107
P: 505.343.0746

Learn, Earn and Develop Success

Learn, Earn and Develop Success, a project of Families and Youth, Inc., works with adjudicated youth 16 to 21 years of age to provide job training and work experience. Referrals are received from the Probation Department and juvenile centers. The program consists of 180 hours paid work experience leading to permanent job placement, as well as assistance in setting educational and/or technical training goals.

Local Contact:

Learn, Earn and Develop Success
Families and Youth, Inc.
1320 South Solano, Box 1868
Las Cruces, NM 88001
P: 505.556.1627

Project IMPACT

<http://www.pbjfamilyservices.org>

Project IMPACT, a service of PBJ Family Services, Inc., offers a variety of services to reconnect incarcerated parents with their children and ease former prisoner's transition back into daily family life.

Local Contact:

Project IMPACT
1101 Lopez Road, SW
Albuquerque, NM 87105
P: 505.877.7060

Wings Ministry

<http://www.wingsministry.org>

Wings Ministry is a nonprofit organization designed for family members of incarcerated individuals. Their goal is to connect spouses, caregivers, and children of offenders with the nurturing and supporting relationships of Christian people in local churches.

Local Contact:

Wings Ministry
2270 D Wyoming Boulevard, NE, #130
Albuquerque, NM 87112
P: 505.291.6412

NEW YORK

AIDS in Prison Project | Osborne Association

<http://www.osborneny.org>

AIDS in Prison Project of the Osborne Association assists pre-release HIV positive men and women that intend to parole to New York with discharge planning.

Local Contact:

AIDS in Prison Project | Osborne Association
809 Westchester Avenue
Bronx, NY 10455
P: 718.378.7022

America Works, Inc. | Criminal Justice Program

<http://www.americaworks.com>

America Works, a for-profit job placement agency, assists hard-to-serve clients obtain employment in the private sector. In addition to addressing issues such as criminal records as a barrier to employment, America Works utilizes a supportive model including: job readiness; job placement; supportive and/or unsubsidized work experience; case management; job retention services or at least 6 months in unsubsidized jobs; supportive services; and advancement services.

Local Contact:

America Works, Inc. | Criminal Justice Program
575 8th Avenue, 14th Floor
New York, NY 10018
P: 212.244.5627

Catholic Charities of New York

<http://www.catholiccharitiesny.org>

Catholic Charities of New York offers a comprehensive series of programs to provide clothing, bail funds, referrals and many other services to those in need.

Local Contact:

Catholic Charities of New York
1011 First Avenue
New York, NY 10022
P: 888.744.7900

Center for Employment Opportunities

<http://www.ceoworks.org>

The Center for Employment Opportunities provides rigorous pre-employment training, short-term work crew experience, and long-term job development services to prepare clients with criminal records entering permanent employment. Services are provided to people with non-violent criminal histories who have completed New York State's Shock Incarceration program or who are on work release, parole, or probation.

Local Contact:

Center for Employment Opportunities
32 Broadway
New York, NY 10001
P: 212.422.4430

Citizens United for Rehabilitation of Errants

<http://www.bestweb.net/~cureny>

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:

Citizens United for Rehabilitation of Errants
207 Riverside
Scotia, NY 12302
P: Not Provided

ComALERT

<http://www.brooklynda.org/ca/comalert.htm>

ComALERT is a project of the Office of the District Attorney of Kings County. ComALERT acts in several capacities. One is a service broker, referring clients to various community partners for services such as employment/job development, vocational training; second it monitors the progress of clients in the program; third it acts in a mediation role between probation and social service agencies. It actively works in the community to enhance relationships between the community and the criminal justice system.

Local Contact:

ComALERT
Office of the District Attorney, Kings County
350 Jay Street
Brooklyn, NY 11201
P: 718.250.2665

Delancey Street Foundation

Delancey Street Foundation is based on the principle of self motivation. Through multiple locations around the United States, they provide a reintegration program that offers counseling and training in moving and trucking, para-transit services, a restaurant and catering services, a print and copy shop, retail and wholesale sales, advertising specialty sales, and an automotive service center.

Local Contact:

Delancey Street Foundation
100 Turk Hill Road
Brewster, NY 10609
P: 845.278.6181

Developing Justice Project | Fifth Avenue Committee

<http://www.fifthave.org>

Developing Justice Project is a project of the Fifth Avenue Committee, a community-based non-profit organization that promotes social and economic justice in South Brooklyn, New York. In addition to promoting criminal justice reform, the Developing Justice Project offers walk-in support to individuals with criminal histories. Transitional supportive services in the areas of housing, permanent employment, education and skill development are available through individual case management services.

Local Contact:

Developing Justice Project | Fifth Avenue Committee
141 Fifth Avenue
Brooklyn, NY 11217
P: 718.237.2017

Exodus Transitional Community

<http://www.etcny.org>

Exodus Transitional Community directly serves recently released people with criminal records and makes referrals for programs not offered in-house. Services offered include career counseling, employment workshops including interview techniques; resume writing, job referrals, housing referrals, mental health counseling, substance abuse treatment referrals and Alternatives to Violence workshops.

Local Contact:

Exodus Transitional Community
161 East 104th Street, 4th Floor
New York, NY 10029
P: 917.492.0990

Exponents, Inc.

<http://www.exponents.org>

Exponents, Inc. offers a long-term case management program for HIV positive individuals who are in transition back into communities after a term of incarceration.

Local Contact:

Exponents, Inc.
Case Management Connection
151 West 26th Street, 3rd Floor
New York, NY 10001
P: 212.243.3434

Fast Forward

Fast Forward is designed especially for persons releasing from correctional institutions in the New York City area. Fast Forward offers vocational and education assessment programs, counseling, job placement, and individual counseling to those in need.

Local Contact:

Fast Forward
500 8th Avenue, Suite 1207
New York, NY 10018
P: 212.714.0600

Good Help Brooklyn

<http://www.ibrooklyn.com/site/chamberdirect/goodhelp>

The Brooklyn Chamber of Commerce is a business-driven employment service designed to help Brooklyn businesses and unemployed residents in Brooklyn. The organization works with employers to find job openings, screen potential employees, check references, and follow up with placements.

Local Contact:

Good Help Brooklyn
Brooklyn Chamber of Commerce
25 Elm Place, Suite 200
Brooklyn, NY 11201
P: 718.875.1000

Harlem Restoration Project, Inc.

Harlem Restoration Project, Inc. is a nonprofit organization that coordinates numerous building renovation projects within their area of service. Preference is given to ex-offenders when openings are available within any of its building renovation projects. All level of applicants are hired, from laborers to administrators. On occasion, housing is available to ex-offenders and their families.

Local Contact:

Harlem Restoration Project, Inc.
461 West 124th
New York, NY 10027
P: 212.622.8186

Judicial Process Commission

The Judicial Process Commission offers a mentoring program for individuals with criminal records in Monroe County, New York. Working with county inmates prior to release, Judicial Process Commission addresses concerns about re-entering society and offers job readiness training, including resume writing, interview techniques, a Job Club and assistance in networking to find employment.

Local Contact:

Judicial Process Commission
121 North Fitzhugh Street
Rochester, NY 14614
P: 585.325.7727

Making Career Connections

Making Career Connections is a supportive employment program for low or no-income persons, including individuals with criminal histories, who face barriers to employment. Services include barrier assessment and removal, job readiness training, job placement assistance and post-employment follow-up. Referrals are provided to external agencies to help provide stability for clients.

Local Contact:

Making Career Connections
278 Clinton Avenue
Albany, NY 12210
P: 518.432.0499

New York Public Library

<http://www.nypl.org>

The New York Public Library, Correctional Library Services publishes Connections, a directory of organizations in New York City that assist people with criminal records with various services. The guide also includes a guide of necessary information for assisting individuals with criminal records find employment. The guide is regularly updated and can be ordered from the New York Public Library. A copy of Connections is available to anyone releasing to the New York City area upon written request. Non-New York State residents are asked to send \$15.00 per copy to defray mailing costs.

Local Contact:

New York Public Library
Correctional Services Librarian
455 Fifth Avenue
New York, NY 10016
P: 212.340.0971

Osborne Association

<http://www.osborneny.org>

The Osborne Association assists individuals with criminal records, defendants, people on probation or parole, prisoners and their families by offering a range of educational, vocational, support and health services, including defender-based advocacy, day reporting drug treatment and walk-in harm reduction services, acupuncture on demand for detoxification, and intensive AIDS/HIV case management. Also available are primary health care referrals, regular support groups, weekly AA and NA meetings, a Brooklyn-based youth entrepreneurship program, and an AIDS in Prison Hotline for prisoners. The Employment and Training Division of the Osborne Association provides comprehensive vocational services including assessment, testing, career and educational counseling, job-readiness workshops, job training and post-employment support in adjusting to the demands of the workplace and staying employed. Clients are encouraged to return for referrals for additional services or better jobs after working successfully at their first placement.

Local Contact:

Osborne Association
Employment and Training Division
36-31 38th Street
Long Island City, NY 11101
P: 718.707.2600

Palladia, Inc.
<http://www.projectreturn.org>

Palladia, Inc. helps parolees with employment readiness, job placement, individual and family counseling, as well as recreational and community service activities.

Local Contact:
 Palladia, Inc.
 2006 Madison Avenue
 New York, NY 10035
 P: 212.979.8600

Project Green Hope | Services for Women

Project Green Hope oversees residences for women which offer personal counseling, individual and group therapy, vocational workshops, assistance in vocational placement, substance abuse support groups, parenting information and advocacy in areas such as foster care.

Local Contact:
 Project Green Hope | Services for Women
 448 East 119th Street
 New York, NY 10035
 P: 212.369.5100

Providence House | Transitional Housing Program
<http://www.providencehouse.org>

Providence House is a community-based residential program for women who are on New York State parole and who cannot return to their place of residence after they are released from custody. Providence House has locations in Brooklyn and Queens that are staffed by a core community of volunteers and paid personnel.

Local Contact:
 Providence House | Transitional Housing Program
 703 Lexington Avenue
 Brooklyn, NY 11221
 P: 718.455.0197

Reality House

Reality House provides group therapy and counseling services to recently released individuals with a history of drug addiction and HIV primary care.

Local Contact:
 Reality House
 637 West 125th Street
 New York, NY 10027
 P: 212.666.8000

Rogers House

Rogers House provides offender reintegration services such as mentoring, and assistance with housing and employment.

Local Contact:
 Rogers House
 934 Culver Road
 Rochester, NY 14609
 P: 716.482.2694

St. Patrick Friary

St. Patrick Friary provides group counseling at many New York State Correctional Facilities and post-release assistance with housing, educational attainment, transportation, job training and placement.

Local Contact:
 St. Patrick Friary
 102 Seymore Street
 Buffalo, NY 14210
 P: 716.856.6131

Stand Up! Harlem

Stand Up! Harlem has emergency overnight accommodations, transitional housing for HIV positive individuals, case management, and health and holistic services for those in need. Stand Up! Harlem also coordinates a support group for ex-offenders.

Local Contact:
 Stand Up! Harlem
 145 West 130th Street
 New York, NY 10027
 P: 212.926.4072

STRIVE

<http://www.strivenewyork.org>

The core program at STRIVE consists of an intensive three-week attitude adjustment workshop. Emphasis is placed on the development of “soft skills” (e.g., work ethic, verbal and non-verbal communication techniques, appropriate attire for the workplace, and the spirit of cooperation and team-work, etc.). Participants in STRIVE must undergo a lengthy intake procedure that includes a personal interview before they are admitted. Although there are very few restrictions on who may apply for the program, many factors are taken into consideration before an individual is selected. Once participants have completed their training, STRIVE’s job developers endeavor to match employers with the individuals in the graduate pool. Although placement opportunities are sought for graduates that that offer benefits, skill development, and room for career advancement wherever possible, the main focus is to provide graduates with the beginning of a stable work history that can be built upon. Once an individual is placed, STRIVE offers follow-up services for two years. Lastly, STRIVE’s On-Site Social Services Program (OSSP) provides a comprehensive social service program that offers case management, short-term counseling, crisis intervention, advocacy, information and referrals.

Local Contact:
 STRIVE
 240 East 123rd Street, 3rd Floor
 New York, NY 10035
 P: 212.360.1100

The Fortune Society
<http://www.fortunesociety.org>

The Fortune Society is a self-help organization for individuals with criminal records. Membership extends on a national level. The Fortune Society offers counseling, referrals to vocational training, job placement, tutoring in preparation for the High School Equivalency Diploma, Basic Adult Literacy, English as a Second Language, and substance abuse treatment. It also offers a wide variety of alternatives to incarceration services for jail-bound defendants. The Fortune Society provides discharge planning, case management and support groups for individuals with HIV/AIDS.

Local Contact:
 The Fortune Society
 29-76 Northern Boulevard
 Long Island City, NY 11101
 P: 212.691.7554

The Verite Program

The Verite Program offers an ex-offender support group and groups surrounding the issues of substance abuse, relapse and recovery, HIV/AIDS, men's sexuality, stress and anger management. Provides limited mental health therapy as needed.

Local Contact:
 The Verite Program
 810 Classon Avenue
 Brooklyn, NY 11238
 P: 718.230.5100

Urban Pathways, Inc.
<http://www.urbanpathways.org>

Urban Pathways provides shelter and support services to homeless men and women in New York. In addition to providing housing programs and services to chemically addicted homeless individuals, Urban Pathways offers the ESTEEM (Employment Skills, Training, Education, Employment, Motivation) program. Services of ESTEEM include vocational and educational opportunities (e.g. counseling, job placement, and GED preparation and testing). The vocational program includes job training, coaching, and development in the areas of administration, messenger services, food service, etc.

Local Contact:
 Urban Pathways, Inc.
 575 8th Avenue, 9th Floor
 New York, NY 10018
 P: 212.736.7385

Wildcat Service Corporation
<http://www.wildcatnyc.org>

Wildcat Service Corporation provides counseling and work programs for the hard-core unemployed, especially ex-addicts, individuals with criminal records, welfare mothers, and out of-school youth. The three major work categories are clerical, construction, and maintenance. Jobs last up to 12 months. Clients must be referred by a correctional program or legal service provider.

Local Contact:
 Wildcat Service Corporation
 17 Battery Place
 New York, NY 10004
 P: 212.209.6000

WomenCare, Inc.

WomenCare, Inc. provides mentoring services for women making the transition from prison back to the community. WomenCare, Inc. provides access to resource and referrals in many areas such as, housing, employment, and parenting issues.

Local Contact:
 WomenCare, Inc.
 105 Chambers Street, 2nd Floor
 New York, NY 10007
 P: 212.463.9500

Women's Prisons Association
<http://www.wpaonline.org>

The Women's Prison Association works with women in county, state, and federal institutions throughout New York to provide a variety of services to help women transition back into the community.

Local Contact:
 Women's Prisons Association
 110 Second Avenue
 New York, NY 10027
 P: 212.674.1163

NORTH CAROLINA

Citizens United for Rehabilitation of Errants

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:
 Citizens United for Rehabilitation of Errants
 P.O. Box 49572
 Charlotte, NC 28277
 P: 252.722.3414

Delancey Street Foundation

Delancey Street Foundation is based on the principle of self motivation. Through multiple locations around the United States, they provide a reintegration program that offers counseling and training in moving and trucking, para-transit services, a restaurant and catering services, a print and copy shop, retail and wholesale sales, advertising specialty sales, and an automotive service center.

Local Contact:

Delancey Street Foundation
811 North Elm Street
Greensboro, NC 27401
P: 336.379.8477

Energy Committed to Offenders

<http://www.ecocharlotte.org>

Energy Committed to Offenders is a community-based organization that begins working with offenders, located in either county or state facilities, during their incarceration. Presentations on employment topics are given prior to release. Energy Committed to Offenders assists recently released offenders as well. It offers transportation for job searches and provides transportation to and from new jobs. Energy Committed to Offenders also provides housing and clothing referrals for those recently released prisoners. Energy Committed to Offenders maintains a 20-bed live-in transitional center where recently released female prisoners are encouraged to reconnect with their children and participate in parenting classes.

Local Contact:

Energy Committed to Offenders
P.O. Box 33533
Charlotte, NC 28233
P: 704.374.0762

Urban Ministries Center

<http://www.urbanministrycenter.org>

Urban Ministries Center is an intercept organization that offers food, laundry facilities, referrals, and employment counseling to those in need.

Local Contact:

Urban Ministries Center
945 North College Street
Charlotte, NC 28206
P: 704.347.0278

NORTH DAKOTA

OHIO

AGAP Community Reentry Program

The Community Reentry Program is an outgrowth of the AGAP prison ministries program. Both programs are part of Christians in the Hood, a faith-based organization. Transition planning begins during incarceration focusing on developing life plans and identifying goals and issues that will be faced upon release. When an individual is released from prison, a needs assessment is done to determine the appropriate level of assistance required. Linkages are made with community agencies to further individual goals. Employment resources, accountability group counseling and educational services are all provided.

Local Contact:

AGAP Community Reentry Program
1378 Loretta Avenue
Columbus, OH 43211
P: 614.477.4931

Akron Urban League | Transitions Program

<http://www.akronul.org>

The Akron Urban League's Transition Program assists individuals with non-violent misdemeanors and felony convictions. The program offers job placement assistance and three weeks of job readiness training, including workshops in preparing a resume and increasing interviewing skills.

Local Contact:

Akron Urban League | Transitions Program
250 East Market Street
Akron, OH 44308
P: 330.434.3101

Citizens United for Rehabilitation of Errants

<http://www.cure-ohio.org>

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:

Citizens United for Rehabilitation of Errants
P.O. Box 14808
Columbus, OH 43214
P: 877.826.8504

Community Connections

<http://www.communityconnectionohio.com>

Community Connections focuses on helping recently released inmates prepare for and find employment. Case managers begin by ascertaining and addressing basic needs, including transportation, housing, and identification, which might create barriers in allowing participants to find or maintain employment. They then carry out an in-house employment assessment which is used both to identify training needs and as a marketing tool to help market participants to employers by providing them with a full source of information.

Local Contact:

Community Connections
993 East Main Street
Columbus, OH 43205
P: 614.252.0660

Community Linkage

Community Linkage's main focus is on assisting anyone returning to the Hamilton area in finding employment, while simultaneously providing social services to try to meet the clients other needs, including shelter, food, transportation, identification, and other barriers that might prevent the individual from finding or keeping employment. The program also offers employment readiness and life skills classes.

Local Contact:

Community Linkage
116 South 2nd Street
Hamilton, OH 48011
P: 513.785.7546

Community Reentry

Community Reentry oversees 16 programs, each targeted towards assisting different populations in preparing for and finding employment following release from incarceration. Services include job placement and readiness and case management. Clients are also referred to assistance with emergency housing, job training, and substance abuse problems.

Local Contact:

Community Reentry
1468 West 25th Street
Cleveland, OH 44113
P: 216.696.2717

Community Shelter Board

<http://www.csb.org>

Community Shelter Board is an organization that offers an internet-equipped emergency shelter, telephone access, employment leads, job training resources, and other community services to those in need.

Local Contact:

Community Shelter Board
115 West Main Street
Columbus, OH 43215
P: 614.221.9195

Goodwill Industries of Cleveland, Inc.

<http://www.goodwill-cleveland.org>

Goodwill Industries of Cleveland, Inc. has a Post-Release Service Center which offers individualized services to help clients overcome personal barriers to employment, including assistance with substance abuse, anger management, financial management, job seeking, clothing, housing, and food. Each client undergoes an initial evaluation upon intake to identify individual needs. Goodwill Industries of Cleveland, Inc. has a database of employers with whom it has long relationships, who know that all clients have criminal records and who let the organization know when they have possible openings. Staff then alerts their clients to the opening, select a group to send over for interviews, and send a member of staff as support. Goodwill Industries of Cleveland, Inc. asks that clients remain a minimum of 30 days in placement, so that they can get familiar with a job and the requirements of the working environment. Additionally, clients are followed for a year after placement in case any problems arise, and the organization has an open-door policy for former clients. Individuals with three failed placements are reevaluated and the process begins again.

Local Contact:

Goodwill Industries of Cleveland, Inc.
2295 East 55th Street
Cleveland, OH 44103
P: 216.431.8300

Opening Doors of Ohio, Inc.

<http://www.openingmoredoors.org>

Opening Doors of Ohio, Inc. is an inter-faith ministry that provides services to ex-offenders and their families.

Local Contact:

Opening Doors of Ohio, Inc.
1689 Haridin Lane
Powell, OH 43065
P: 614.543.0417

Providing Real Opportunities for Ex-Offenders to Succeed

Providing Real Opportunities for Ex-Offenders to Succeed (PROES) is a project of the Cleveland One-Stop Career Center. The program focuses on immediate employment augmented with support services. Providing Real Opportunities for Ex-Offenders to Succeed works in conjunction with the Employment Solutions Program of Alternatives Agency Inc., a halfway house for formerly incarcerated individuals. The intensive two-week program includes life skills training, communication skills, and job readiness preparation.

Local Contact:

Providing Real Opportunities for Ex-Offenders to Succeed
Employment Connection
1020 Bolivar Road
Cleveland, OH 44115
P: 216.664.4673

Solid Opportunities for Advancement and Retention <http://www.gcul.org>

Solid Opportunity for Advancement and Retention (SOAR), a project of the Greater Cincinnati Urban League, provides a combination of short-term education and training services with job placement assistance for African-American and Appalachian males and females. This six-week pre-employment training provides job readiness skills for people who may have employment barriers due to lack of work experience, lack of education/training, or criminal backgrounds. Solid Opportunity for Advancement and Retention accepts walk-in applicants.

Local Contact:

Solid Opportunities for Advancement and Retention
Greater Cincinnati Urban League
3458 Reading Road
Cincinnati, OH 45229
P: 513.281.9955

The Missing Link

Missing Link provides links between troubled youth and ex-offenders and life changing programs including Christian residential programs.

Local Contact:

The Missing Link
P.O. Box 40031
Cleveland, OH 44140
P: 440.282.1683

Towards Employment

<http://www.towardsemployment.org>

Towards Employment supports individuals in making the transition into the workplace. In addition to supportive services, the agency offers job readiness and life skills workshops, GED preparation, and computer skills instruction. Job placement and job retention support is offered to participants. Towards Employment has offered its services to low-income individuals and recently assumed management and delivery of the "Ex-offenders and Legal Services" programs formerly offered by Cleveland Works.

Local Contact:

Towards Employment
1224 Huron Road, 2nd Floor
Cleveland, OH 44115
P: 216.696.5750

Women's Re-Entry Network

The Women's Re-Entry Network is a program within Community Reentry that focuses entirely on women with criminal records. Services include assessment, intensive case management, individual and group counseling, and parenting classes. The Women's Re-Entry Network also offers information and referrals for housing, employment and other needs. It has offices in the county jail and local women's prison offering support groups and case management. The Women's Re-Entry Network acts as a bridge to services on the outside for women who are being released.

Local Contact:

Women's Re-Entry Network
1468 West 25th Street
Cleveland, OH 44113
P: 216.696.7535

OKLAHOMA

Big Five Community Services

<http://www.bigfive.org>

Big Five Community Services has job training opportunities to fit the needs of most workers while providing many other services. Their workforce development programs offer on-the-job training, work experience or classroom training. In addition, Big Five helps clients overcome other barriers to employment while they are pursuing a new job or training opportunities.

Local Contact:

Big Five Community Services
1502 North 1st Street, P.O. Box 1577
Durant, OK 74703
P: 580.924.5331

Case Recovery Ministry

Case Recovery Ministry provides services for ex-offenders and their families.

Local Contact:

Case Recovery Ministry
New Starts Prison Ministry
P.O. Box 19352
Oklahoma City, OK 73144
P: 405.420.3192

Citizens United for Rehabilitation of Errants

<http://www.okcure.org>

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:

Citizens United for Rehabilitation of Errants
P.O. Box 9741
Tulsa, OK 74157
P: 918.744.9857

Community Action Project of Tulsa County

<http://www.freetaxes.net>

Community Action Project of Tulsa County is designed to assist those with modest incomes to obtain basic necessities, including a home, food, quality education, childcare, school supplies, health care and economic security for the future. Currently, Community Action Project of Tulsa County offers programs that provide support in housing, employment, education, childcare, tax preparation assistance, social services, emergency aid, medical services, and advocacy.

Local Contact:

Community Action Project of Tulsa County
717 South Houston, Suite 200
Tulsa, OK 74127
P: 918.382.3200

Criminal Justice and Mercy Ministry

Criminal Justice and Mercy Ministry provides services to ex-offenders and their families.

Local Contact:

Criminal Justice and Mercy Ministry
Oklahoma Methodist Conference
1501 Northwest 24th Street
Oklahoma City, OK 73106
P: 405.530.2015

Exodus House of Oklahoma City

Exodus House is a program administered by the United Methodist Church that provides transitional housing for recently released individuals and their children. Services offered include on-site substance abuse treatment, referrals for mental health counseling, and anger management counseling, and computer instruction. Job referrals are made, although no formal job development is available. Individuals with a history of sexual offenses or a tendency towards violence are not eligible for residency within Exodus House.

Local Contact:

Exodus House of Oklahoma City
433 Northwest 26th Street
Oklahoma City, OK 73103
P: 405.525.2300

Exodus House of Tulsa

Exodus House provides transitional housing for recently released individuals with criminal records as well as their children. It is administered by the United Methodist Church. Services provided include on-site substance abuse treatment, referrals for mental hygiene counseling, anger management group counseling and computer instruction. Job referrals are made, although no formal job development is available. People with a history of sexual offenses or a tendency towards violence are not accepted for residency at exodus House. Participants are picked up from a correctional facility by facility personnel. Average length of stay is six months; rent is not charged, however after employment is obtained the utility bill becomes the responsibility of the resident.

Local Contact:

Exodus House of Tulsa
2624 East Newton Street
Tulsa, OK 74110
P: 918.382.0905

Female Offenders Committed to Ultimate Success

Female Offenders Committed to Ultimate Success (FOCUS) is a pilot project of Resonance Women's Center that has been operational for over two years. Participants must be convicted only of a non-violent crime and have received a community sentence. During the first four weeks of the program, clients are housed at the local correctional facility, for the second four weeks, clients return home or go to transitional housing while suitable permanent housing is found. For the remaining 18 weeks clients attend daily programming including group and individuals counseling, case management, substance abuse treatment, and job skills training consisting of career readiness and job development. Clients are monitored and assessed by the court, parole/probation officers and social workers.

Local Contact:

Female Offenders Committed to Ultimate Success
Resonance Women's Center
1608 South Elwood Avenue
Tulsa, OK 74119
P: 918.587.3888

OREGON

ARCHES Project

<http://www.committed.to/arches>

The ARCHES Project is located on the campus of the Marion County jail. It functions as a central social service center for recently released individuals with criminal records who have no housing plan. On-site services include mental health counseling and substance abuse treatment. A tenant rent assistance program helps find and pay for permanent housing for up to two years. A One-Stop job service center at the project offers employment specialist counseling, intake and assessment services, pre-employment workshops as well as employment referrals.

Local Contact:

ARCHES Project
3950 Aumsville Highway, SE
Salem, OR 97301
P: 503.566.6927

Better People

<http://www.betterpeople.org>

Better People is an employment and counseling program solely dedicated to helping individuals with criminal histories find, keep and excel in good paying jobs with fair, decent employers. Better People is the first program in the country to combine job placement and retention services with a therapeutic approach called Moral Recognition Therapy. Better People costs only \$25.00.

Local Contact:

Better People
4310 Northeast Martin Luther King Jr. Boulevard
Portland, OR 97211
P: 503.281.2663

Citizens United for Rehabilitation of Errants

<http://www.oregoncure.org>

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:

Citizens United for Rehabilitation of Errants
1631 Northeast Broadway, #460
Portland, OR 97232
P: 503.977.9979

Steps to Success East

<http://www.steps-2-success.org>

Steps to Success East is a program designed to provide comprehensive educational, social, and employment services to enable job seekers to gain the skills and qualifications necessary to obtain permanent jobs or to transition into a new career. This program is a collaborative partnership between Mt. Hood and Portland Community Colleges, Oregon Adult and Family Services, Oregon Employment Department, Work Systems, Inc., Human Solutions, numerous employers in the Portland Metro Workforce, and state and local community action organizations. Steps to Success East is a "One-Stop" affiliate for East Multnomah County.

Local Contact:

Steps to Success East
1415 Southeast 122nd Avenue
Portland, OR 97233
P: 503.256.0432

PENNSYLVANIA

Baker Industries, Inc.

<http://www.bakerindustries.org>

Baker Industries employs hard to place individuals including those serving parole sentences. Baker Industries performs outsourcing services. The agency serves as a transitional step towards unsubsidized employment by emphasizing soft skills like being on time for work, good attendance, and productive interactions with co-workers and supervisors.

Local Contact:

Baker Industries, Inc.
184 Pennsylvania Avenue
Malvern, PA 19355
P: 610.296.9795

Bebashi | Care Outreach
<http://www.bebashi.org/>

Bebashi is a nonprofit organization that offers referrals, counseling, and HIV testing for people recently released from a term of incarceration.

Local Contact:

Bebashi | Care Outreach
 1217 Spring Garden Street, 1st Floor
 Philadelphia, PA 19123
 P: 215.769.3561

Career & Workforce Development Center East
<http://www.ymcaofpittsburgh.org>

The Career & Workforce Development Center East of the YMCA of Greater Pittsburgh provides services to unemployed and underemployed residents of the East End and surrounding areas of Allegheny County, specializing in helping people with criminal records. In collaboration with the State Board of Parole and Probation, Career & Workforce Development Center East hosts the annual Get Back to Work Help Fair, a two-day program of workshops and a service provider and employer fair. Career & Workforce Development Center East also provides a three-day Basic Foundation Skills Work-Ready Training. The Board of Probation and Parole provides recently released individuals weekly ASCRA meetings at various YMCA locations. The Career & Workforce Development Center East also hosts a weekly employment group, providing assistance with resume writing, job search and interview techniques, and basic computer skills.

Local Contact:

Career & Workforce Development Center East
 YMCA of Greater Pittsburgh – Homewood Branch
 7140 Bennett Street
 Pittsburgh, PA 15208
 P: 412.241.2811

Carnegie Library of Pittsburgh
<http://www.carnegielibrary.org/locations/jcec>

The Carnegie Library provides generalized employment preparation and job-finding services, but does not provide any specialized services for individuals with criminal records. Among the services provided is assistance with resume preparation, GED and other educational assistance, guidance in selecting a college, providing test booklets for test preparation, descriptions of the various types of jobs available, assistance with setting up e-mail accounts, and classes on internet and computer program usage.

Local Contact:

Carnegie Library of Pittsburgh
 Job & Career Education Center
 4400 Forbes Avenue
 Pittsburgh, PA 15213
 P: 412.622.3133

Christian Recovery Aftercare Ministry
<http://www.craminc.org>

Christian Recovery Aftercare Ministry is a faith-based organization that provides direct aftercare services to individuals recently released from a term of incarceration and those individuals who face barriers to successful community reintegration.

Local Contact:

Christian Recovery Aftercare Ministry
 509 Division Street
 Harrisburg, PA 17110
 P: 717.234.3664

Citizens United for Rehabilitation of Errants
<http://www.pacure.org>

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:

Citizens United for Rehabilitation of Errants
 P.O. Box 8601
 Philadelphia, PA 19101
 P: 215.820.7001

Firm Foundation of Pennsylvania
<http://www.firmfoundation.org>

The Firm Foundation of Pennsylvania, a faith-based organization, offers a variety of services to adult men and women with drug/alcohol addiction histories and those who have had contact with the criminal justice system. General reentry services include mentoring, case management and career/job development. In addition, transitional housing for men and fatherhood enrichment services are also available.

Local Contact:

Firm Foundation of Pennsylvania
 28 North 19th Street
 Harrisburg, PA 17103
 P: 717.233.6133

Goodwill Industries of Pittsburgh, Inc.
<http://www.goodwillpitt.org>

Goodwill Industries of Pittsburgh runs a Team Pennsylvania CareerLink site, which provides computer skills and job search services to the public. Any further services require that the individual be recommended to the organization and that the recommending party provide payment. However, these services are provided to all types of people, including those with criminal records and other significant barriers to employment including developmental and other disabilities. These further services begin with a one to four-day assessment, depending on needs, in which the individual is evaluated for skill level, job interests and other necessary information. Participants are then given job training, educational assistance, computer-based training, drier training, on-the-job paid work training and placement in the community. Goodwill Industries of Pittsburgh also offers different workshops focused on employment and provides referrals for any other requirements. Goodwill Industries of Pittsburgh offers 18 months of follow-up services, including intervention at job sites and other support services.

Local Contact:

Goodwill Industries of Pittsburgh, Inc.
2600 East Carson Street
Pittsburgh, PA 15203
P: 412.390.2327

Higher Ground Foundation

The Higher Ground Foundation is a nonprofit ministry that focuses on helping prisoners, ex-offenders, and others experience a life-changing transformation through seminars and workshops.

Local Contact:

Higher Ground Foundation
P.O. Box 1602
Altoona, PA 16603
P: 814.742.7500

Jewish Employment and Vocational Service
<http://www.jevs.org>

The Jewish Employment and Vocational Service is a nonprofit social service agency that focuses on enhancing the employability and self-sufficiency of clients through a broad range of education, training, health and rehabilitation programs. The Jewish Employment and Vocational Service's Prison Program provides vocational training and vocational assessment services to the inmates of the Philadelphia prison system by offering hands-on skills training to increase employability once individuals return to society. Inmates may participate in a wide range of vocational classes, including: welding; building maintenance; horticulture; word processing; desktop publishing; and environmental maintenance. In addition, the "World of Work" program emphasizes the steps involved in seeking and retaining employment, including completing job applications, writing resumes, preparing for job interviews, coping with pressure of the workplace and achieving a positive work ethic. The Jewish Employment and Vocational Service works in conjunction with the Pennsylvania Prison Society to provide re-entry and other services to the prison population, as well as the growing Adopt-a-Program where public/private sector partnerships are established to help prisoners secure employment or appropriate programs upon their re-entry to the community.

Local Contact:

Jewish Employment and Vocational Service
Philadelphia Industrial Correctional Center
8301 State Road
Philadelphia, PA 19136
P: 215.685.7114

Jubilee Ministries
<http://www.jub.org>

Jubilee Ministries strives to demonstrate the love of God to the economically disadvantaged by helping to meet their physical, emotional, and material needs regardless of race, color, creed, age, or gender.

Local Contact:

Jubilee Ministries
235 South 12th Street
Lebanon, PA 17042
P: 717.274.7528

Justice and Mercy<http://www.justicemercy.org>

Justice and Mercy is a nonprofit, volunteer organization dedicated to decreasing the effects of crime in communities, increasing public safety, and ministering to and restoring both crime victims and offenders. Justice and Mercy achieves these goals by educating and informing the public at large, advocating cost-effective and practical reforms within the criminal justice system and by supporting and encouraging wise public policy.

Local Contact:

Justice and Mercy
P.O. Box 223
Shillington, PA 19607
P: 610.208.0406

Methodist Union of Social Agencies<http://www.musa.org>

Methodist Union of Social Agencies runs a program for single parents that provides job readiness, life skills, job search, job placement, and job retention assistance and other follow-up services to clients from Homestead, the Steel Valley, and Pittsburgh (95% of whom are people with criminal records) through a Welfare-to-Work grant from the county and the Pennsylvania Department of Labor and Industry. Clients begin by undergoing a full one-on-one assessment to determine their needs. There is also a six-month follow-up period following successful job placement, in which full services, including any vocational training, continue to be available.

Local Contact:

Methodist Union of Social Agencies
131 East 9th Avenue
Homestead, PA 15120
P: 412.461.1800

Pennsylvania Prison Society<http://www.prisonersociety.org>

The Pennsylvania Prison Society offers re-entry services to recently released people with criminal records and to those transitioning from welfare to work who also have a criminal record. Life skills workshops, job development and employment services are available. The Pennsylvania Prison Society also offers inmate family services, elder prisoner services, restorative justice programs, advocacy efforts and community outreach and education.

Local Contact:

Pennsylvania Prison Society
2000 Spring Garden Street
Philadelphia, PA 19130
P: 215.564.4775

Philadelphia Workforce Development Corporation<http://www.owdc.org>

With more than 20 years' experience, Philadelphia Workforce Development Corporation is the region's premier workforce development agency, serving more than 10,000 job seekers every year. Whether you're looking for your first job, or a new career, Philadelphia Workforce Development Corporation, in partnership with the Pennsylvania CareerLink system and Department of Public Welfare has the ability to deliver a comprehensive set of services to make you the right person for the job. Philadelphia Workforce Development Corporation offers the Fresh New Start program, which is designed for Pennsylvania CareerLink members with criminal backgrounds who face challenges in obtaining employment.

Local Contact:

Philadelphia Workforce Development Corporation
1617 John F. Kennedy Boulevard, 13th Floor
Philadelphia, PA 19103
P: 215.557.2625

Philadelphia Youth Network

The Philadelphia Youth Network runs Youth Opportunity centers for out-of-school youth under the age of 21 living in the Empowerment Zone. The centers offer services to youth with criminal records and work with the juvenile justice system. However, there are no specialized services directed towards this population, and there are no focused efforts to gather specific information on clients with criminal records. The centers provide a number of services including re-engagement, job readiness, education services, and referrals to other needed services. Clients receive follow-up services two years following job placement.

Local Contact:

Philadelphia Youth Network
John F. Kennedy Center, Room 681
734 Schuylkill Avenue
Philadelphia, PA 19146
P: 215.875.3823

Program for Female Offenders<http://www.stophiv.com/details.asp?id=2074>

The Program for Female Offenders is a free program that provides a variety of services to adult women who either have a drug or alcohol abuse problem or who have had some contact with the criminal justice system. The services provided by the organization include drug education and prevention programs, screening, case management (i.e. life skills programs), financial assistance, employment assistance, GED courses, counseling, nutrition and other services.

Local Contact:

Program for Female Offenders
1515 Derry Street
Harrisburg, PA 17104
P: 717.238.9950

Ramsey Education and Development Institute

Ramsey Education and Development Institute provides a number of educational and job-preparation services to any Pennsylvania resident over the age of 18 (approximately 25% of clients served have criminal records). The services provided include GED classes at a variety of levels, basic and advanced computer skills classes, assistance in preparing job applications and a Welfare-to-Work program for unemployed and underemployed mothers. The Ramsey Education and Development Institute also have a network of referrals to address clients; other needs.

Local Contact:

Ramsey Education and Development Institute
17 West Airy
Norristown, PA 19401
P: 610.279.0301

Reading-Berks Emergency Shelter

<http://www.rbes.org>

Reading-Berks Emergency Shelter provides a number of services, including around-the-clock childcare services; job-readiness and placement through the Reading-Berks Emergency Shelter Job Quest; primary health care services through the Reading Health Dispensary; shelter services that include case management, goal-planning, life skills instruction and aftercare services as well as a safe place to sleep, eat and shower for families and individuals; and transitional and permanent housing programs for families and individuals.

Local Contact:

Reading-Berks Emergency Shelter
430 North 2nd Street
Reading, PA 19601
P: 610.374.4696

Southwestern Pennsylvania Reentry Project

A coalition of nonprofit organizations formed in 2001 - 2002, the Southwestern Pennsylvania Reentry Project aims to provide a whole range of services, including job readiness preparation, as well as trying to organize a smooth transition from incarceration back into the community, by making people coming out aware of the resources available to them. The Southwestern Pennsylvania Reentry Project has begun forming relationships with local correctional institutions. Members of the Southwestern Pennsylvania Reentry Project plan to offer a matrix of services to anyone in the local area with a criminal record, including housing opportunities, drug and alcohol treatment, mental health services, transportation, childcare, family support, etc. People coming out of prison or jail can come to any member organization and will be referred to other agencies that can provide needed services not provided by that organization.

Local Contact:

Southwestern Pennsylvania Reentry Project
Mon Valley Initiative
303 East 8th Avenue
Homestead, PA 15120
P: 412.464.4000

STRIVE Philadelphia | Metropolitan Career Center
<http://www.strivecentral.com/sites/national/mcc.htm>

Metropolitan Career Center is a private, nonprofit accredited school that serves under-skilled and economically disadvantaged Philadelphia youth and adults, enabling them to find and keep jobs. The Metropolitan Career Center offers five roads to employment, ranging from STRIVE, a four-week quick “attachment to the workforce” program, to a 60-week training course in computer hardware and software support that confers an Associate Degree in Specialized Technology Training and is provided free of charge to qualified students. The Metropolitan Career Center, STRIVE is an intensive four-week program. The program stresses the development of interpersonal skills, team building, and employment readiness. Through structured classes and group interaction, students develop job application skills, including resume writing, interviewing, and telephone usage. Students also receive individual counseling to help them address personal and family issues or other barriers. Referrals to outside agencies for assistance with housing, childcare, and other needs are made as necessary. Formal collaborations have been developed with Children’s Aid Society of Pennsylvania and the Tenant Action Group to facilitate students’ easy access to these supplemental services. Additionally, STRIVE staff maintain an active job bank and refer students to appropriate interviews. After students graduate from STRIVE, they can take advantage of these services and participate in Job Club activities until they are employed. In addition, Metropolitan Career Center instituted a pilot program in 2002, an enhancement to STRIVE called Employment Plus in which STRIVE graduates receive more intensive follow-up and support services for 12-months after graduation to encourage and support long-term job retention and skill upgrading. These services focus on helping participants to overcome problems in the workplace and in their personal lives that could lead to their termination or resignation. Lastly, GED and computer classes offered on Saturdays are geared towards helping graduates gain advancement in the workplace.

Local Contact:
 STRIVE Philadelphia | Metropolitan Career Center
 162 West Chelton Avenue
 Philadelphia, PA 19144
 P: 215.843.6615

PUERTO RICO

RHODE ISLAND

CrossRd.s

The CrossRd.s program assists ex-offenders in job development, including case management, counseling, respite services and information and referral, along with other programs.

Local Contact:
 CrossRd.s
 160 Broad Street
 Providence, RI 02903
 P: 401.521.2255

Family Resource Community Action

Family Resource Center Action provides services that include classroom training, as well as opportunities to practice job skills in a professional environment. Additional benefits include intensive case management and job placement assistance for those who complete the program. For individuals who meet certain income requirements, there is no cost; services are available to others at various fees. Programs include: Making It Work which helps low-income clients prepare for employment and find a job; it then provides case management for six months following placement employment. Career Connections is designed to help individuals receive public assistance to become self-sufficient. Participants have four weeks of job readiness training, volunteer work experience, and then six months of case management following job placement. The Summer Youth Employment Training Program helps participants 14 to 21 years old develop job and interpersonal skills, and encourages completion of high school. Family Resource Community Action also provides referral to GED, literacy and other programs or services.

Local Contact:
 Family Resource Community Action
 245 Main Street
 Woonsocket, RI 02895
 P: 401.766.0900

Family Resource Community Action

Family Resource Center Action provides services that include classroom training, as well as opportunities to practice job skills in a professional environment. Additional benefits include intensive case management and job placement assistance for those who complete the program. For individuals who meet certain income requirements, there is no cost; services are available to others at various fees. Programs include: Making It Work which helps low-income clients prepare for employment and find a job; it then provides case management for six months following placement employment. Career Connections is designed to help individuals receive public assistance to become self-sufficient. Participants have four weeks of job readiness training, volunteer work experience, and then six months of case management following job placement. The Summer Youth Employment Training Program helps participants 14 to 21 years old develop job and interpersonal skills, and encourages completion of high school. Family Resource Community Action also provides referral to GED, literacy and other programs or services.

Local Contact:

Family Resource Community Action
800 Clinton Street
Woonsocket, RI 02895
P: 401.765.5797

RI Network Center of Pawtucket

RI Network Centers provide educational training, and employment assistance to ex-offenders throughout Rhode Island.

Local Contact:

RI Network Center of Pawtucket
175 Main Street
Pawtucket, RI 02860
P: 401.721.1800

RI Network Center of Providence

RI Network Centers provide educational training, and employment assistance to ex-offenders throughout Rhode Island.

Local Contact:

RI Network Center of Providence
1 Reservoir Avenue
Providence, RI 02907
P: 401.462.8900

RI Network Center of West Warwick

RI Network Centers provide educational training, and employment assistance to ex-offenders throughout Rhode Island.

Local Contact:

RI Network Center of West Warwick
1330 Main Street
West Warwick, RI 02893
P: 401.828.8382

RI Network Center of Woonsocket

RI Network Centers provide educational training, and employment assistance to ex-offenders throughout Rhode Island.

Local Contact:

RI Network Center of Woonsocket
219 Pond Street
Woonsocket, RI 02895
P: 401.235.1201

Travelers Aid Society of Rhode Island

The Travelers Aid Society of Rhode Island assists ex-offenders in job development. Originally and on-site program at the Rhode Island Adult Correctional Institute called Making it Work, the program continues to help prisoners make the transition from prison to community life, specifically through employment services.

Local Contact:

Travelers Aid Society of Rhode Island
Justice Services Program
177 Union Street
Providence, RI 02903
P: 401.521.2255

Women in Transition, Inc.

The Women in Transition program is a resource for women who are beginning to transition back into community life. Women in Transition provides case management, counseling, life skills training, parenting classes, job development and housing assistance to those in need.

Local Contact:

Women in Transition, Inc.
P.O. Box 20135
Cranston, RI 02920
P: 401.462.1767

SOUTH CAROLINA

Alston Wilkes Society

<http://www.alstonwilkessociety.org>

The Alston Wilkes Society is a nonprofit organization that offers a variety of post-release services to formerly incarcerated individuals. They operate two co-ed facilities that house inmates from the Federal Bureau of Prisons. These facilities are located in Columbia and Greenville, South Carolina.

Local Contact:

Alston Wilkes Society
3519 Medical Drive
Columbia, SC 29203
P: 803.799.2490

Citizens United for Rehabilitation of Errants

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:

Citizens United for Rehabilitation of Errants
P.O. Box 421
Green Pond, SC 29446
P: Not Provided

SOUTH DAKOTA

Citizens United for Rehabilitation of Errants

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:

Citizens United for Rehabilitation of Errants
804 Nunda Place
Sioux Falls, SD 57107
P: 605.334.5472

South Dakota Prisoner Support Group

The South Dakota Prisoner Support Group was formed to support people on the inside, ex-offenders, family, and friends, and to draw attention to racist injustices, medical neglect, and illegal conditions inside South Dakota prisons and jails.

Local Contact:

South Dakota Prisoner Support Group
P.O. Box 3285
Rapid City, SD 57709
P: 605.399.7830

TENNESSEE

Breakaway Outreach

<http://www.breakawayoutreach.com>

Breakaway Outreach is a faith-based organization dedicated to helping kids Break-away from a troubled past by communicating the life-changing message of Jesus Christ so that every juvenile offender, and young person at-risk of delinquency, has the opportunity to hear and respond to that message.

Local Contact:

Breakaway Outreach
P.O. Box 3452
Cleveland, TN 37320
P: 423.559.9649

Chattanooga Endeavors

<http://www.chattanoogaendeavors.com>

Chattanooga Endeavors assists recently released individuals through a number of services, including preparation for employment. Assistance includes assessment, re-socialization, soft skills training, skill acquisition, extensive case management, group sessions and positive reinforcement. Computerized software is used to increase job skills and for educational purposes.

Local Contact:

Chattanooga Endeavors
P.O. Box 3351
Chattanooga, TN 37404
P: 423.266.1888

Citizens United for Rehabilitation of Errants

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:

Citizens United for Rehabilitation of Errants
3850 Dunbar Drive
Nashville, TN 37207
P: Not Provided

Dismas House of Nashville

<http://www.dismas.org>

Dismas House is a supportive community shared by recently released offenders, college students, and local volunteers. Typical length of stay is four to six months. Residents are expected to find employment and leave the community with a stable income, sense of self-worth and hope for a sober and productive future.

Local Contact:

Dismas House of Nashville
1513 16th Avenue
Nashville, TN 37212
P: 615.297.9287

Dismas House of Cooksville

<http://www.dismas.org>

Dismas House is a supportive community shared by recently released offenders, college students, and local volunteers. Typical length of stay is four to six months. Residents are expected to find employment and leave the community with a stable income, sense of self-worth and hope for a sober and productive future.

Local Contact:

Dismas House of Cooksville
1226 Byrne Avenue
Cooksville, TN 38502
P: 931.520.8448

Dismas House of Knoxville

Dismas House is a supportive community shared by recently released inmates, college students, and local volunteers. Typical length of stay is four to six months. Residents are expected to find employment and leave the community with a stable income, sense of self-worth and hope for a sober and productive future.

Local Contact:

Dismas House of Knoxville
1316 Forest Avenue
Knoxville, TN 37923
P: 931.520.8448

Dismas House of Memphis

<http://www.dismas.org>

Dismas House is a supportive community shared by recently released offenders, college students, and local volunteers. Typical length of stay is four to six months. Residents are expected to find employment and leave the community with a stable income, sense of self-worth and hope for a sober and productive future.

Local Contact:

Dismas House of Memphis
320 East Street
Memphis, TN 37212
P: 901.526.3701

Free-Enterprise Program

<http://www.tricor.org>

The Free-Enterprise program was established in 1994 for skilled workers who have served their sentences and can no longer work for TRICOR Industries. The program utilizes the Work Opportunity Tax Credit program and information about the federal Bonding Program as incentives to for-profit businesses to hire individuals with criminal records. Job placement coordinators cover the entire state. Workers must meet the following eligibility criteria: complete at least one year of successful training in a TRICOR program within three years of release; be within six weeks of release if the sentence does not involve parole; be approved by the Board of Probation and Parole and the employment requirement is the only factor that prevents release; have a high school diploma or GED; completed a TRICOR Life Skills program prior to release; completed a TRICOR Date Sheet and Resume indicating skills acquired and the number of years in training; and, agree to communicate with TRICOR staff regarding employment status after release for a period not to exceed three years.

Local Contact:

Free-Enterprise Program
TRICOR Industries
240 Great Circle Road, Suite 310
Nashville, TN 37228
P: 615.741.5705

Karat Place

Karat Place provides transitional housing for homeless women and women who have recently been released from incarceration. Karat Place can house up to 12 women and their children (no boys over the age of 12 years old are permitted to live in the units). Rent is free until employment is secured and then the rate is 30% of the resident's earned wages. Women may stay up to two years. There is limited job development and placement assistance, though Karat House staff work with local companies that are willing to hire individuals with criminal histories.

Local Contact:

Karat Place
829 North Parkway
Memphis, TN 38105
P: 901.525.4055

Project Return, Inc.

<http://www.projectreturninc.org>

Project Return provides a number of programs that assist individuals with criminal histories. The Jobs & Futures Program is available to any adult who has been incarcerated or is currently incarcerated and is planning for release by providing: life skills and job readiness training; employment placement services; direct aid (bus passes, emergency food boxes, etc.); and information and referral to support services, as well as on-going follow-up and job counseling. Pre-Release Activities/Job Readiness Program is an intensive four-week program that prepares inmates for a productive job search. The curriculum includes instruction in the application process, want ads, networking, interviewing skills, attitude and job retention. Survival Skills aims to empower clients to effectively manage their family and employment responsibilities. During the 10 three-hour workshops, participants have the opportunity to learn and practice essential skills including money management, problem solving, family development, goal setting and conflict resolution.

Local Contact:

Project Return, Inc.
1200 Division Street, Suite 200
Nashville, TN 37203
P: 615.327.9654

Second Chance | YO! Memphis

<http://www.yomemphis.org>

The Second Chance program is a private/public partnership between the city of Memphis and local businesses designed to connect people with criminal histories looking for work with employers who are willing to hire them. To graduate from the program an applicant must keep a job for six months to a year, maintain a good work record and remain drug free. This program is open to those people who have only on felony conviction and is run under the umbrella of YO! Memphis, a youth workforce development program.

Local Contact:

Second Chance | YO! Memphis
444 North Main Street
Memphis, TN 38103
P: 901.545.0343

TEXAS**Association of X-Offenders, Inc.**

<http://www.xoffenders.org>

The Association of X-Offenders, Inc. provides self-help support groups, information, referrals, mentoring, and religious ministry.

Local Contact:

Association of X-Offenders, Inc.
219 East William Joel Bryan Parkway, P.O. Box 3785
Bryan, TX 77805
P: 979.775.9200

Bridging the Gap Ministries

<http://www.bridgingthegap.com>

Bridging the Gap Ministries is a nonprofit organization that provides multiple services to the previously incarcerated and their families.

Local Contact:

Bridging the Gap Ministries
P.O. Box 131747
Tyler, TX 75713
P: 903.539.6797

Citizens United for Rehabilitation of Errants

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:

Citizens United for Rehabilitation of Errants
P.O. Box 372
Burlleson, TX 76097
P: Not Provided

Crime Prevention Institute

The Crime Prevention Institute provides post-release services including supportive resources, job placement services, employment monitoring and incentives, follow-up and information and referral services.

Local Contact:

Crime Prevention Institute
Targeted Project Re-Enterprise
8401 Shoal Creek Boulevard
Austin, TX 78763
P: 512.502.9704

Diocese of Beaumont Criminal Justice Ministry

<http://www.dioceseofbmt.org>

The Diocese of Beaumont offers an extensive selection of programs and services to recently released ex-offenders and their families through their Criminal Justice Ministry.

Local Contact:

Diocese of Beaumont Criminal Justice Ministry
P.O. Box 3948
Beaumont, TX 77704
P: 409.838.0451

Encompassing Reentry Ministries and Outreach

<http://www.prisonministry.net>

The Encompassing Reentry Ministry and Outreach program provides services to previously incarcerated individuals and their families.

Local Contact:

Encompassing Reentry Ministries and Outreach
P.O. Box 851587
Mesquite, TX 75185
P: Not Provided

Exodus Ministries, Inc.

<http://www.exodusministry.4t.com>

Exodus Ministries, Inc. provides aftercare and transitional services to people with criminal records by providing a place to live, employment training and placement, life skills and transportation.

Local Contact:

Exodus Ministries, Inc.
4630 Munger Avenue, #10
Dallas, TX 75204
P: 214.827.3772

Goodwill Industries of Dallas

<http://www.goodwilldallas.org>

Goodwill Industries provides training, skill development and work opportunities for people with disabilities and other barriers to employment.

Local Contact:

Goodwill Industries of Dallas
2800 North Hampton Road
Dallas, TX 75112
P: 214.638.2800

Goodwill Industries of Houston
<http://www.goodwillhouston.org>

Goodwill Industries of Houston offers assistance to individuals with criminal records who are referred to them by the Texas Rehabilitation Commission or Texas Workforce Commission. Instruction in soft skills, such as resume writing, interview techniques, and workplace responsibilities is given. Basic computer skills as well as basic accounting and finance techniques are taught. Job training for employment at Jiffy Lube is also available.

Local Contact:

Goodwill Industries of Houston
 2030 Westheimer
 Houston, TX 77098
 P: 713.699.6311

Goodwill Industries of Southeast Texas and Southwest Louisiana
<http://www.goodwillbmt.org>

Goodwill Industries provides training, skill development and work opportunities for people with disabilities and other barriers to employment.

Local Contact:

Goodwill Industries of Southeast Texas and Southwest Louisiana
 460 Wall Street
 Beaumont, TX 77701
 P: 409.838.9911

HoustonWorks USA
<http://www.houstonworks.com>

HoustonWorks USA is the largest operator of workforce centers in the Houston and greater Harris County region. These centers provide local access to job search and programs for adults 18 years and older. Three youth centers have been established within the Fifth Ward, Third Ward, and East End communities to address the unique job search concerns of youth between the ages of 14 and 25. Training is available in career fields such as healthcare, business, computers and education.

Local Contact:

HoustonWorks USA
 600 Jefferson, Suite 900
 Houston, TX 77002
 P: 713.654.1919

MASS | (Mothers [Fathers]) for the Advancement of Social Systems, Inc.

<http://www.massjab.org>

Mothers [Fathers] for the Advancement of Social Systems, Inc. is a nonprofit organization that provides support services for individuals released from Texas State Prison. Services include, but are not limited to, assisting individuals in securing housing, employment, counseling, and any necessary support that eases reentry transition. In addition, Mothers [Fathers] for the Advancement of Social Systems, Inc. provides help with freeing innocent individuals who have been imprisoned.

Local Contact:

MASS | (Mothers [Fathers]) for the Advancement of Social Systems, Inc.
 3737 Atlanta Street
 Dallas, TX 75215
 P: 214.421.0303

Mercy Heart
<http://www.mercyheart.org>

Mercy heart is a faith-based organization that assists families and children of the confined through and beyond the transition of incarceration towards mental, emotional, material and spiritual well-being.

Local Contact:

Mercy Heart
 4805 Northeast Loop 820
 Fort Worth, TX 76137
 P: 817.514.0290

Morning Star Jail & Prison Ministry
<http://www.morningstar-baptist.org>

The Morning Star Jail & Prison Ministry is a service of Morning Star Baptist Church dedicated to providing services for previously incarcerated individuals and their families.

Local Contact:

Morning Star Jail & Prison Ministry
 2251 El Paso
 Grand Prairie, TX 75051
 P: Not Provided

Saints of Christ Prison Ministry

The Saints of Christ Ministry is faith-based program that offers services to recently released offenders and their families.

Local Contact:

Saints of Christ Prison Ministry
 P.O. Box 111275
 Houston, TX 77293
 P: 281.449.2703

Welcome Home House

Welcome Home House is a recovery program for parolees that includes a structured drug free environment.

Local Contact:

Welcome Home House
921 North Peak Street
Dallas, TX 75204
P: 214.887.5204

UTAH

Behind the Wire Prisoner Information Network

Behind the Wire Prisoner Information Network is a resource organization for individuals incarcerated in Utah and their families.

Local Contact:

Behind the Wire Prisoner Information Network
235 West 100 South
Salt Lake City, UT 84101
P: 801.335.0234

VERMONT

Citizens United for Rehabilitation of Errants

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:

Citizens United for Rehabilitation of Errants
P.O. Box 484
Montpelier, VT 05601
P: 802.371.9932

Vermont Catholic Charities

<http://www.vermontcatholic.org>

Vermont Catholic Charities provides a wide variety of programs and services to previously incarcerated men and women including employment and transitional housing assistance.

Local Contact:

Vermont Catholic Charities
351 North Avenue
Burlington, VT 05401
P: 802.658.6110

Vermont Works for Women

<http://www.vtworksforwomen.org>

In addition to their Modular Home Program, Vermont Works for Women offers a Transitional Jobs program for women who are transitioning out of incarceration or off of public assistance. The transitional jobs program is a 10-week "soft skills" job readiness course, combined with short-term (3 months) job placement with area employers.

Local Contact:

Vermont Works for Women
Transitional Jobs Program
51 Park Street
Essex Junction, VT 05401
P: 802.655.8900

Vermont Works for Women

<http://www.vtworksforwomen.org>

Vermont Works for Women works to address the needs of women in Vermont to earn a livable wage and to succeed despite numerous personal, educational and economic barriers to employment. Vermont Works for Women currently offers and Modular Home project in the Northwest State Correctional Facility, in which female inmates build a modular home from start to finish, thereby learning carpentry, wiring, and plumbing. Once completed, the home is sold as low-income housing.

Local Contact:

Vermont Works for Women
Vocational Training for Incarcerated Women
51 Park Street
Essex Junction, VT 05401
P: 802.655.8900

VIRGINIA

Caregivers Choice

<http://www.mentoring.org>

Caregivers Choice is an innovative project that connects children of incarcerated parents to quality mentoring programs.

Local Contact:

Caregivers Choice
1600 Duke Street, Suite 300
Alexandria, VA 22314
P: 703.224.2200

Citizens United for Rehabilitation of Errants
<http://www.vacure.org>

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:
 Citizens United for Rehabilitation of Errants
 P.O. Box 2310
 Vienna, VA 22183
 P: 703.272.3624

Offender Aid and Restoration of Arlington

Offender Aid and Restoration provides direct referrals, employment and vocational guidance, skills training, job placement, and counseling services to previously incarcerated individuals and the disadvantaged .

Local Contact:
 Offender Aid and Restoration of Arlington
 1400 Uhle Street, Suite 704
 Arlington, VA 22201
 P: 703.228.7030

Offender Aid and Restoration of Charlottesville & Albemarle

Offender Aid and Restoration provides direct referrals, employment and vocational guidance, skills training, job placement, and counseling services to previously incarcerated individuals and the disadvantaged .

Local Contact:
 Offender Aid and Restoration of Charlottesville & Albemarle
 750 Harris Street, Suite 207
 Charlottesville, VA 22903
 P: 434.296.2441

Offender Aid and Restoration of Richmond
<http://www.oarric.org>

Offender Aid and Restoration provides direct referrals, employment and vocational guidance, skills training, job placement, and counseling services to previously incarcerated individuals and the disadvantaged .

Local Contact:
 Offender Aid and Restoration of Richmond
 1 North 3rd Street, Suite 200
 Richmond, VA 23219
 P: 804.643.2746

Richmond Community Action Program, Inc.
<http://www.rcapva.org>

The Richmond Community Action Program provides post-release services including life skills training, consumer education, social skills and family relationship workshops, and emergency assistance in locating counseling, housing, employment, clothing, and transportation.

Local Contact:
 Richmond Community Action Program, Inc.
 1021 Oliver Hill Way
 Richmond, VA 23219
 P: 804.788.0050

TAP Virginia CARES (Community Action Program)

<http://www.tapintohope.org>

The TAP Virginia CARES (Community Action Re-entry System) program facilitates the return of people with criminal records to their communities and society. They provide basic needs assessment and support services, including employment counseling, assistance with job leads, transportation, resume and application assistance, peer support groups, civil rights restoration assistance, and referrals to appropriate agencies to people with criminal records and their families.

Local Contact:
 TAP Virginia CARES (Community Action Program)
 141 Campbell Avenue, SW, TAP Room 147
 Roanoke, VA 24016
 P: 540.342.9344

WASHINGTON

Central Area Motivation Program Reentry Services
<http://www.campseattle.org>

The Reentry Services Program of the Central Area Motivational Program offers ex-offenders programs designed to transition clients back into the workforce.

Local Contact:
 Central Area Motivation Program Reentry Services
 722 18th Avenue
 Seattle, WA 98122
 P: 206.812.4940

Citizens United for Rehabilitation of Errants

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:
 Citizens United for Rehabilitation of Errants
 P.O. Box 515
 Longview, WA 98632
 P: Not Provided

Compass Center

<http://www.compasscenter.org>

The Compass Center is a Lutheran organization comprised of four shelters for those in immediate need, a transitional center for women, and transitional housing. Services provided include, mail services, the Compass center Bank, hygiene center, and chaplaincy.

Local Contact:

Compass Center
77 South Washington Street
Seattle, WA 98104
P: 206.357.3100

Crossways Ministries

<http://www.crosswaysministries.com>

Crossways Ministries, a faith-based organization, provides a two year interactive program in 11 facilities promoting responsible living to achieve freedom. Services provided include housing placement, employment, counseling/mentoring and fellowship. Crossways Ministries collaborates with other agencies to better serve individuals with criminal histories.

Local Contact:

Crossways Ministries
P.O. Box 1954
Auburn, WA 98071
P: Not Provided

Downtown Emergency Service Center

The Downtown Emergency Shelter gives priority to women, men over 60, mentally ill, physically or developmentally disabled and chemically dependent people in need of shelter services.

Local Contact:

Downtown Emergency Service Center
517 Third Avenue
Seattle, WA 98104
P: 206.464.1570

Goodwill Industries Inland Northwest

<http://www.giin.org>

Goodwill Industries Inland Northwest offers employment resources to individuals with criminal histories who have been released from custody within the previous year. Services include resume writing, counseling in how to address one's conviction history, interview skills and job development. Goodwill Industries relies on employer incentives, including the Federal Bonding Program and the Work Opportunity Tax Credit. Clients are followed for a one-year period, including re-employment, if necessary, as well as upgrading job levels.

Local Contact:

Goodwill Industries Inland Northwest
130 East 3rd Avenue
Spokane, WA 99202
P: 509.444.4319

Interaction Transition Program

Interactive Transition assists ex-offenders who are serious about making a successful transition from life in prison to life in the community. Interactive Transition operates a low-cost housing facility with transitioning support services.

Local Contact:

Interaction Transition Program
935 16th Avenue
Seattle, WA 98122
P: 206.324.3932

M-2 Job Therapy

M-2 Job Therapy provides a wide range of employment services for ex-offenders, including job referrals and resume assistance.

Local Contact:

M-2 Job Therapy
205 Avenue C
Snohomish, WA 96291
P: 877.625.6214

People for People

<http://www.pfp.org>

People for People is a nonprofit organization committed to serving people throughout Washington with employment and training needs.

Local Contact:

People for People
401 East Mt. View
Ellensburg, WA 98926
P: 509.925.5311

Pioneer Human Services

<http://www.pioneerhumanserv.com>

The mission of Pioneer Human Services is to create opportunities for clients to realize personal, economic, and social development through participating in an integrated array of training, employment, housing, and rehabilitation services. Clients include alcoholics and other chemically dependent persons, prisoners, work release participants and persons on probation and under jurisdiction of the courts.

Local Contact:

Pioneer Human Services
7440 West Marginal Way South
Seattle, WA 98108
P: 206.768.1990

Salvation Army Northwest Divisional Headquarters
<http://www.nwarmy.org>

The Salvation Army Northwest Divisional Headquarters oversees a wide range of service programs including support services for offenders and their families, coordinates shelter beds for ex-offenders and much more.

Local Contact:

Salvation Army Northwest Divisional Headquarters
 P.O. Box 9219
 Seattle, WA 98109
 P: 206.587.0503

Salvation Army William Booth Center

The Salvation Army William Booth Center provides dormitory shelter space for Department of Corrections male inmates and a limited number of sex offenders.

Local Contact:

Salvation Army William Booth Center
 811 Maynard Avenue South
 Seattle, WA 98134
 P: 206.287.0125

Seattle Goodwill | STRIVE Seattle
<http://www.seattlegoodwill.org>

Seattle Goodwill offers three programs: the Adult Basic Education Program, the Employment and Training Program, and STRIVE. The Adult Basic Education Program offers people aged 16 and over the opportunity to participate in classes to improve basic skills in subjects such as reading, writing, math, and computers. Adult Basic Education also offers basic life skills, English for speakers of other languages, citizenship, and GED preparation courses, as well as specialized programs such as the External Diploma Program, the Workplace Education Program and SoundWaves. Each course is free and open to anyone who wants to participate. The Employment and Training Program is designed especially for individuals with barriers to employment such as a lack of education and work experience or limited English speaking ability. The Employment and Training Program combines classroom instruction with hands on job site experience, career planning, and job placement. STRIVE is a privately funded, nonprofit employment training and placement program. STRIVE provides training and placement services for participants and ongoing support to employers and employees. STRIVE provides intensive training that focuses largely on developing and reinforcing the workplace behaviors, attitudes and skills that are necessary to get and keep a good job.

Local Contact:

Seattle Goodwill | STRIVE Seattle
 1400 South Lane Street
 Seattle, WA 98144
 P: 206.860.5767

WEST VIRGINIA

Citizens United for Rehabilitation of Errants

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:

Citizens United for Rehabilitation of Errants
 P.O. Box 421
 Linn, WV 26384
 P: Not Provided

WISCONSIN

Citizens United for Rehabilitation of Errants

CURE, Citizens United for Rehabilitation of Errants is a national nonprofit prison advocacy organization with state and special interest chapters throughout the United States. Local and special interest chapters provide assistance to ex-offenders on a limited basis within their respective service areas.

Local Contact:

Citizens United for Rehabilitation of Errants
 P.O. Box 183
 Greendale, WI 53129
 P: 414.409.7028

Madison Urban Ministries

<http://www.emum.org>

Madison Urban Ministries, an interfaith organization, has a restorative justice project that supports people with criminal histories in their attempts to reenter society. Four to five volunteers form a "circle of support" to assist program participants with problems that arise upon their release from incarceration. Areas addressed are housing, transportation, employment referrals, counseling, substance/alcohol treatment, family reunification, and child support issues. People with criminal histories may be core members of the support circles and also form a speakers' bureau to address community groups.

Local Contact:

Madison Urban Ministries
 2300 South Park Street, Suite 5
 Madison, WI 53713
 P: 608.256.0906

Milwaukee Transitional Jobs Reentry Project

The Milwaukee Transitional Jobs Project is a demonstration project funded by the Joyce Foundation to study the effectiveness of Transitional Jobs as a bridge to permanent employment for ex-offenders reentering the community after a period of incarceration. The goal of the Milwaukee Transitional Jobs Reentry Project is to provide qualified employees to Milwaukee area businesses while reducing the rate of recidivism among Wisconsin's ex-offender population creating a successful match between businesses and job seekers.

Local Contact:

Milwaukee Transitional Jobs Reentry Project
2821 North 4th Street, Suite 211
Milwaukee, WI 53212
P: 414.267.6020

WYOMING

Community Action of Laramie County
<http://www.calc.net>

Community Action of Laramie County provides workshops that address self-sufficiency issues including: self-image and performance; conflict and stress management; assertiveness training; career choices; and budgeting. It also provides housing assistance.

Local Contact:

Community Action of Laramie County
1620 Central Avenue, Suite 300
Cheyenne, WY 82001
P: 307.635.9291

Human Services Commission of Natrona County
<http://www.hscnc.org>

Human Services Commission of Natrona County provides outreach, advocacy, emergency services, self-sufficiency services, employment and training, housing, and volunteer services.

Local Contact:

Human Services Commission of Natrona County
800 Werner Court, Suite 201
Casper, WY 82601
P: 307.232.0124

APPENDIX 2-A: STATE DRIVER LICENSE & IDENTIFICATION CARD OFFICES

The Department of Motor Vehicles provides information and assistance with the issuance, renewal, and suspension of state-issued driver licenses and identification cards. The Department of Motor Vehicles may also oversee vehicle title, registration and insurance matters.

ALABAMA

Alabama Department of Public Safety
Driver License Division
P.O. Box 1471
Montgomery, AL 36102
P: 334.242.4400
I: <http://dps.alabama.gov>

ALASKA

Alaska Department of Administration
Division of Motor Vehicles
1300 West Benson Boulevard, Suite 200
Anchorage, AK 99503
P: 907.269.5551
I: <http://doa.alaska.gov/dmv>

ARIZONA

Arizona Department of Transportation
Motor Vehicle Division
P.O. Box 2100, Mail Drop 504M
Phoenix, AZ 85001
P: 602.712.8152
I: <http://www.azdot.gov/mvd/index.asp>

ARKANSAS

Arkansas Office of Driver Services
P.O. Box 1272, Room 1130
Little Rock, AR 72203
P: 501.682.7207
I: <http://www.dfa.arkansas.gov>

CALIFORNIA

California Department of Motor Vehicles
Information Services Branch
P.O. Box 944247, MS G199
Sacramento, CA 94244
P: 916.657.8098
I: <http://www.dmv.ca.gov>

COLORADO

Colorado Division of Motor Vehicles
Driver Control Section
181 Pierce Street, Room 150
Lakewood, CO 80214
P: 303.205.5613
I: <http://www.colorado.gov/revenue/dmv>

CONNECTICUT

Connecticut Department of Motor Vehicles
Driver Services Division
60 State Street
Wethersfield, CT 03161
P: 860.263.5720
I: <http://www.ct.gov/dmv>

DELAWARE

Delaware Division of Motor Vehicles
Driver's License Unit
P.O. Box 698
Dover, DE 19903
P: 302.744.2506
I: <http://www.dmv.de.gov>

DISTRICT OF COLUMBIA

District of Columbia Department of Motor Vehicles
95 M Street, SW
Washington, DC 20024
P: 202.737.4404
I: <http://dmv.dc.gov>

FLORIDA

Department of Highway Safety and Motor Vehicles
Division of Motorist Services
P.O. Box 5775
Tallahassee, FL 32314
P: 850.617.2000
I: <http://www.flhsmv.gov>

GEORGIA

Georgia Department of Driver Services
Licensing and Records Division
P.O. Box 80447
Conyers, GA 30013
P: 678.413.8400
I: <http://www.dds.ga.gov>

HAWAII

Hawaii Department of Transportation
Motor Vehicle Safety Office
601 Kamokila Boulevard, 511
Kapolei, HI 96707
P: 808.692.7650
I: <http://www.hawaii.gov/dot/highways/>

IDAHO

Idaho Transportation Department
Driver Services
P.O. Box 34
Boise, ID 83731
P: 208.334.4443
I: <http://www.itd.idaho.gov/dmv>

ILLINOIS

Illinois Driver Services Department
2701 South Dirksen Parkway
Springfield, IL 62723
P: 217.782.6212
I: <http://www.cyberdriveillinois.com>

INDIANA

Indiana Bureau of Motor Vehicles
Indiana Government Center North
100 North Senate Avenue, Room N412
Indianapolis, IN 46204
P: 888.692.6841
I: <http://www.mybmv.com>

IOWA

Iowa Department of Transportation
Office of Driver Services
P.O. Box 9204
Des Moines, IA 50306
P: 515.237.3253
I: <http://www.iowadot.gov/mvd/index.htm>

KANSAS

Kansas Department of Revenue
Division of Vehicles, Driver Control Bureau
P.O. Box 12021
Topeka, KS 66612
P: 785.296.3601
I: <http://ksrevenue.org/vehicle.html>

KENTUCKY

Kentucky Division of Driver Licensing
Transportation Office Building
200 Mero Street
Frankfort, KY 40622
P: 502.564.6800
I: <http://transportation.ky.gov>

LOUISIANA

Louisiana Department of Public Safety
Office of Motor Vehicles
P.O. Box 64886
Baton Rouge, LA 70896
P: 225.925.6388
I: <http://www.expresslane.org>

MAINE

Maine Bureau of Motor Vehicles
Driver License Services
29 State House Station
Augusta, ME 04333
P: 207.624.9000
I: <http://www.maine.gov/sos/bmv>

MARYLAND

Maryland Motor Vehicle Administration
6601 Ritchie Highway
Glen Burnie, MD 21062
P: 410.768.7274
I: <http://www.mva.maryland.gov>

MASSACHUSETTS

Massachusetts Registry of Motor Vehicles
P.O. Box 55889
Boston, MA 02205
P: 857.368.9460
I: <http://www.massrmv.com>

MICHIGAN

Michigan Department of State
Driver and Vehicle Records Division
7064 Crouner Drive
Lansing, MI 48918
P: 888.767.6424
I: <http://www.michigan.gov/sos>

MINNESOTA

Minnesota Department of Public Safety
Driver and Vehicle Services
445 Minnesota Street
St. Paul, MN 55101
P: 651.296.6911
I: <https://dps.mn.gov>

MISSISSIPPI

State Department of Public Safety
Driver Services Bureau
P.O. Box 958
Jackson, MS 39205
P: 601.987.1287
I: <http://www.dps.state.ms.us>

MISSOURI

Missouri Department of Revenue
Motor Vehicle and Driver Licensing Division
P.O. Box 629
Jefferson City, MO 65105
P: 573.526.1827
I: <http://dor.mo.gov>

MONTANA

Department of Justice
Motor Vehicle Division
P.O. Box 201430
Helena, MT 59620
P: 406.444.3292
I: <https://doj.mt.gov/driving>

NEBRASKA

Nebraska Department of Motor Vehicles
301 Centennial Mall South
Lincoln, NE 68509
P: 402.471.3861
I: <http://www.dmv.ne.gov>

NEVADA

Nevada Department of Motor vehicles
555 Wright Way
Carson City, NV 89711
P: 775.684.4549
I: <http://www.dmvnv.com>

NEW HAMPSHIRE

New Hampshire Department of Safety
Division of Motor Vehicles
23 Hazen Drive
Concord, NH 03305
P: 603.227.4050
I: <http://www.nh.gov/safety/divisions/dmv>

NEW JERSEY

New Jersey Motor Vehicle Commission
225 East State Street
P.O. Box 174
Trenton, NJ 08666
P: 609.292.6500
I: <http://www.state.nj.us/mvc>

NEW MEXICO

New Mexico Motor Vehicle Division
P.O. Box 1028
Santa Fe, NM 87504
P: 505.827.2296
I: <http://www.mvd.newmexico.gov>

NEW YORK

New York Department of Motor Vehicles
6 Empire State Plaza
Albany, NY 12228
P: 518.486.9786
I: <http://www.dmv.ny.gov>

NORTH CAROLINA

North Carolina Department of Transportation
Division of Motor Vehicles
3101 Mail Service Center
Raleigh, NC 27699
P: 919.715.7000
I: <http://www.ncdot.gov/dmv>

NORTH DAKOTA

North Dakota Department of Transportation
Driver's Licensing Division
608 East Boulevard Avenue
Bismarck, ND 58505
P: 701.328.4353
I: <http://www.dot.nd.gov/public/licensing.htm>

OHIO

Ohio Bureau of Motor Vehicles
P.O. Box 16520
Columbus, OH 43216
P: 614.752.7600
I: <http://www.bmv.ohio.gov>

OKLAHOMA

State Department of Public Safety
3600 North Martin Luther King Boulevard
Oklahoma City, OK 73111
P: 405.425.2001
I: <http://www.dps.state.ok.us>

OREGON

Oregon Department of Motor Vehicles
1905 Lana Avenue, NE
Salem, OR 97314
P: 503.945.5000
I: <http://www.oregon.gov/odot/dmv>

PENNSYLVANIA

Pennsylvania Department of Transportation
Bureau of Driver Licensing
Riverfront Office Center, 4th Floor
1101 South Front Street
Harrisburg, PA 17104
P: 717.391.6190
I: <http://www.dmv.state.pa.us>

PUERTO RICO

Puerto Rico Department of Transportation
Driver Services Division
P.O. Box 41243
San Juan, PR 00940
P: 787.722.2929
I: <http://www.dtop.gov/pr/servicios/index.asp>

RHODE ISLAND

Rhode Island Division of Motor Vehicles
Operator Control
600 New London Avenue
Cranston, RI 02920
P: 401.462.4368
I: <http://www.dmv.ri.gov>

SOUTH CAROLINA

South Carolina Department of Motor Vehicles
P.O. Box 1498
Blythewood, SC 29016
P: 803.896.5599
I: <http://www.scdmvonline.com>

SOUTH DAKOTA

State Department of Public Safety
Driver Licensing Program
118 West Capitol
Pierre, SD 57501
P: 605.773.6883
I: <http://dps.sd.gov/licensing/default.aspx>

TENNESSEE

Tennessee Department of Safety
Driver Services Division
P.O. Box 945
Nashville, TN 37202
P: 615.253.5221
I: <http://www.tn.gov/safety/dlmain.shtml>

TEXAS

Texas Department of Public Safety
Driver License Division
P.O. Box 4087
Austin, TX 78773
P: 512.424.2600
I: <http://www.dps.texas.gov>

UTAH

Utah Department of Public Safety
Driver License Division
P.O. Box 144501
Salt Lake City, UT 84114
P: 801.965.4437
I: <http://publicsafety.utah.gov/dld/>

VERMONT

Vermont Department of Motor Vehicles
120 State Street
Montpelier, VT 05603
P: 802.828.2011
I: <http://dmv.vermont.gov>

VIRGINIA

Virginia Department of Motor Vehicles
P.O. Box 27412
Richmond, VA 23269
P: 804.367.6602
I: <http://www.dmvnow.com>

WASHINGTON

Washington Department of Licensing
P.O. Box 9030
Olympia, WA 98507
P: 360.902.3850
I: <http://www.dol.wa.gov>

WEST VIRGINIA

West Virginia Department of Transportation
Division of Motor Vehicles
5707 MacCorkle Avenue, SE
P.O. Box 17300
Charleston, WV 25317
P: 304.926.3871
I: <http://www.transportation.wv.gov/dmv>

WISCONSIN

Wisconsin Division of Motor Vehicles
Bureau of Driver Services
P.O. Box 7983
Madison, WI 53707
P: 608.266.9890
I: <http://www.dot.wisconsin.gov/drivers/>

WYOMING

Wyoming Department of Transportation
Motor Vehicle Services
5300 Bishop Boulevard
Cheyenne, WY 82009
P: 307.777.4800
I: <http://www.dot.state.wy.us/wydot>

APPENDIX 2-B: STATE VITAL RECORD OFFICES

The Office of Vital Records maintains and issues certified copies of birth, death, marriage and divorce records within a particular jurisdiction and makes them available to authorized individuals pursuant to statutory guideline es.

ALABAMA

Alabama Center for Health Statistics
Alabama Department of Public Health
P.O. Box 5625
Montgomery, AL 36103
P: 334.206.5418
I: <http://www.cdc.gov/nchs/w2w/alabama.htm>

ALASKA

Alaska Bureau of Vital Statistics
Department of Health and Social Services
5441 Commercial Boulevard
Juneau, AK 99801
P: 907.465.3391
I: <http://www.cdc.gov/nchs/w2w/alaska.htm>

ARIZONA

Arizona Department of Health Services
Office of Vital Records
P.O. Box 3887
Phoenix, AZ 85030
P: 602.364.1300
I: <http://www.cdc.gov/nchs/w2w/arizona.htm>

ARKANSAS

Arkansas Department of Health
Vital Records Section
4815 West Markham Street, Slot 44
Little Rock, AR 72205
P: 501.661.2336
I: <http://www.cdc.gov/nchs/w2w/arkansas.htm>

CALIFORNIA

California Department of Public Health
Office of Vital Records
P.O. Box 997410, Mail Stop: 5103
Sacramento, CA 95855
P: 916.445.2684
I: <http://www.cdc.gov/nchs/w2w/california.htm>

COLORADO

Colorado Department of Public Health
Vital Records Section
4300 Cherry Creek Drive, South, HSVRD-VS-A1
Denver, CO 80246
P: 303.692.2200
I: <http://www.cdc.gov/nchs/w2w/colorado.htm>

CONNECTICUT

Connecticut Department of Public Health
Vital Records Section
410 Capitol Avenue, Mail Stop: 11
Hartford, CT 06134
P: 860.509.7897
I: <http://www.cdc.gov/nchs/w2w/connecticut.htm>

DELAWARE

Delaware Division of Public Health
Office of Vital Statistics
417 Federal Street
Dover, DE 19901
P: 302.744.4549
I: <http://www.cdc.gov/nchs/w2w/delaware.htm>

DISTRICT OF COLUMBIA

District of Columbia Department of Health
Vital Records Division
899 North Capitol Street, NE, 1st Floor
Washington, DC 20002
P: 202.671.5000
I: <http://www.cdc.gov/nchs/w2w/dc.htm>

FLORIDA

Florida Department of Health
Bureau of Vital Statistics
1217 P.O. Box 210
Jacksonville, FL 32231
P: 904.359.6900
I: <http://www.cdc.gov/nchs/w2w/florida.htm>

GEORGIA

Georgia Department of Public Health
Vital Records
2600 Skyland Drive, NE
Atlanta, GA 30319
P: 404.679.4702
I: <http://www.cdc.gov/nchs/w2w/georgia.htm>

HAWAII

Hawaii Department of Health
Office of Health Status Monitoring
P.O. Box 3378
Honolulu, HI 96801
P: 808.586.4533
I: <http://www.cdc.gov/nchs/w2w/hawaii.htm>

IDAHO

Idaho Bureau of Vital Records and Health Statistics
Vital Records Unit
P.O. Box 83720
Boise, ID 83720
P: 208.334.5988
I: <http://www.cdc.gov/nchs/w2w/idaho.htm>

ILLINOIS

Illinois Department of Public Health
Division of Vital Records
925 East Ridgely Avenue
Springfield, IL 62702
P: 217.782.6553
I: <http://www.cdc.gov/nchs/w2w/illinois.htm>

INDIANA

Indiana State Department of Health
Vital Records
P.O. Box 7125
Indianapolis, IN 46206
P: 317.233.2700
I: <http://www.cdc.gov/nchs/w2w/indiana.htm>

IOWA

Iowa Department of Public Health
Bureau of Vital Records
321 East 12th Street, 1st Floor
Des Moines, IA 50319
P: 515.281.4944
I: <http://www.cdc.gov/nchs/w2w/iowa.htm>

KANSAS

Kansas Office of Vital Statistics
Curtis State Office Building
1000 SW Jackson Street, Suite 120
Topeka, KS 66612
P: 785.296.1400
I: <http://www.cdc.gov/nchs/w2w/kansas.htm>

KENTUCKY

Kentucky Department of Public Safety
Office of Vital Statistics
275 East Main Street, IE-A
Frankfort, KY 40621
P: 502.564.4212
I: <http://www.cdc.gov/nchs/w2w/kentucky.htm>

LOUISIANA

Louisiana Office of Public Health
Vital Records Registry
P.O. Box 60630
New Orleans, LA 70160
P: 504.219.4500
I: <http://www.cdc.gov/nchs/w2w/louisiana.htm>

MAINE

Maine Department of Health & Human Services
Vital Records Office
244 Water Street, 11 State House Station
Augusta, ME 04333
P: 207.287.3181
I: <http://www.cdc.gov/nchs/w2w/maine.htm>

MARYLAND

Maryland Department of Health and Mental Hygiene
Division of Vital Records
6550 Reisterstown Road, P.O. Box 68760
Baltimore, MD 21215
P: 410.764.3038
I: <http://www.cdc.gov/nchs/w2w/maryland.htm>

MASSACHUSETTS

Massachusetts Registry of Vital records and Statistics
150 Mount Vernon Street, 1st Floor
Dorchester, MA 02125
P: 617.740.2600
I: <http://www.cdc.gov/nchs/w2w/massachusetts.htm>

MICHIGAN

State of Michigan
Vital Records Request
P.O. Box 30721
Lansing, MI 48909
P: 517.335.8656
I: <http://www.cdc.gov/nchs/w2w/michigan.htm>

MINNESOTA

Minnesota Department of Health
Central Cashiering – Vital Records
P.O. Box 64499
St. Paul, MN 55164
P: 651.201.5970
I: <http://www.cdc.gov/nchs/w2w/minnesota.htm>

MISSISSIPPI

State Department of Health
Mississippi Vital records
P.O. Box 1700
Jackson, MS 39215
P: 601.576.7981
I: <http://www.cdc.gov/nchs/w2w/mississippi.htm>

MISSOURI

Missouri Department of Health and Senior Services
Bureau of Vital Records
930 Wildwood, P.O. Box 570
Jefferson City, MO 65102
P: 573.751.6387
I: <http://www.cdc.gov/nchs/w2w/missouri.htm>

MONTANA

Department of Public Health and Human Services
111 North Sanders, Room 209
P.O. Box 4210
Helena, MT 59604
P: 406.444.2685
I: <http://www.cdc.gov/nchs/w2w/montana.htm>

NEBRASKA

Nebraska Vital Records Office
1033 O Street, Suite 130
Lincoln, NE 68509
P: 402.471.2871
I: <http://www.cdc.gov/nchs/w2w/nebrasks.htm>

NEVADA

Nevada Office of Vital Records
4150 Technology Way, Suite 104
Carson City, NV 89706
P: 775.684.4242
I: <http://www.cdc.gov/nchs/w2w/nevada.htm>

NEW HAMPSHIRE

Division of Vital Records Administration
Archives Building
71 South Fruit Street
Concord, NH 03301
P: 603.271.4654
I: http://www.cdc.gov/nchs/w2w/new_hampshire.htm

NEW JERSEY

New Jersey Department of Health and Senior Services
Bureau of Vital Statistics
P.O. Box 370
Trenton, NJ 08625
P: 866.469.8726
I: http://www.cdc.gov/nchs/w2w/new_jersey.htm

NEW MEXICO

New Mexico Vital records
P.O. Box 25767
Santa Fe, NM 87125
P: 866.543.0051
I: http://www.cdc.gov/nchs/w2w/new_mexico.htm

NEW YORK (EXCEPT NEW YORK CITY)

New York State Vital Records Section
Certification Unit
800 North Pearl Street, 2nd Floor
Menands, NY 12204
P: 518.474.3075
I: http://www.cdc.gov/nchs/w2w/new_york.htm

NEW YORK CITY (ALL BOROUGHS)

New York City Health Department
Office of Vital Records
125 Worth Street, CN4, Room 133
New York, NY 10013
P: 212.639.9675
I: http://www.cdc.gov/nchs/w2w/new_york_city.htm

NORTH CAROLINA

North Carolina Vital Records
1903 Mail Service Center
Raleigh, NC 27699
P: 919.733.3000
I: http://www.cdc.gov/nchs/w2w/north_carolina.htm

NORTH DAKOTA

North Dakota Department of Health
Division of Vital Records
600 East Boulevard Avenue, Department 301
Bismarck, ND 58505
P: 701.328.2360
I: http://www.cdc.gov/nchs/w2w/north_dakota.htm

OHIO

Ohio Department of Health
Vital Statistics
P.O. Box 15089
Columbus, OH 43215
P: 614.466.2531
I: <http://www.cdc.gov/nchs/w2w/ohio.htm>

OKLAHOMA

State Department of Health
Vital records Service
1000 Northeast 10th Street
Oklahoma City, OK 73117
P: 405.271.4040
I: <http://www.cdc.gov/nchs/w2w/oklahoma.htm>

OREGON

Oregon Health Administration - Vital Records
P.O. Box 14050
Portland, OR 97293
P: 971.673.1190
I: <http://www.cdc.gov/nchs/w2w/oregon.htm>

PENNSYLVANIA

Pennsylvania Division of Vital Records
101 South Mercer Street, Room 401
P.O. Box 1528
New Castle, PA 16103
P: 724.656.3100
I: <http://www.cdc.gov/nchs/w2w/pennsylvania.htm>

PUERTO RICO

Puerto Rico Department of Health
Demographic Registry
P.O. Box 11584
Fernandez Juncos Station
San Juan, PR 00910
P: 787.767.9120
I: http://www.cdc.gov/nchs/w2w/puerto_rico.htm

RHODE ISLAND

Rhode Island Department of Health
Office of Vital Records
3 Capitol Hill, Room 101
Providence, RI 02908
P: 401.222.2811
I: http://www.cdc.gov/nchs/w2w/rhode_island.htm

SOUTH CAROLINA

South Carolina Office of Vital Records
2600 Bull Street
Columbia, SC 29201
P: 803.898.3630
I: http://www.cdc.gov/nchs/w2w/south_carolina.htm

SOUTH DAKOTA

State Department of Health
Vital Records
207 East Missouri Avenue, Suite 1-A
Pierre, SD 57501
P: 605.773.4961
I: http://www.cdc.gov/nchs/w2w/south_dakota.htm

TENNESSEE

Tennessee Vital Records
Central Services Building
421 5th Avenue, North
Nashville, TN 37243
P: 615.741.1763
I: <http://www.cdc.gov/nchs/w2w/tennessee.htm>

TEXAS

Department of State Health Services
Texas Vital Records
P.O. Box 12040
Austin, TX 78711
P: 512.776.7111
I: <http://www.cdc.gov/nchs/w2w/texas.htm>

UTAH

Utah Department of Health
Office of Vital Records and Statistics
288 North 1460 West
P.O. Box 141012
Salt Lake City, UT 84114
P: 801.538.6105
I: <http://www.cdc.gov/nchs/w2w/utah.htm>

VERMONT

Vermont Department of Health
Vital Records Section
108 Cherry Street, P.O. Box 70
Burlington, VT 05402
P: 802.863.7275
I: <http://www.cdc.gov/nchs/w2w/vermont.htm>

VIRGINIA

State Health Department
Division of Vital Records
P.O. Box 1000
Richmond, VA 23218
P: 804.662.6200
I: <http://www.cdc.gov/nchs/w2w/virginia.htm>

WASHINGTON

Washington Department of Health
Center for Health Statistics
P.O. Box 47814
Olympia, WA 98504
P: 360.236.4300
I: <http://www.cdc.gov/nchs/w2w/washington.htm>

WEST VIRGINIA

Vital Records Office
350 Capitol Street, Room 165
Charleston, WV 25301
P: 304.558.2931
I: http://www.cdc.gov/nchs/w2w/west_virginia.htm

WISCONSIN

State of Wisconsin
Vital Records Office
One West Wilson Street, P.O. Box 309
Madison, WI 53701
P: 608.266.1373
I: <http://www.cdc.gov/nchs/w2w/wisconsin.htm>

WYOMING

Wyoming Vital Statistics Services
Hathaway Building
Cheyenne, WY 82002
P: 307.777.7591
I: <http://www.cdc.gov/nchs/w2w/wyoming.htm>

APPENDIX 3-A: STATE DEPARTMENT OF LABOR OFFICES

The State Department of Labor provides direct oversight of employment, training and career exploration delivery systems for individuals entering and reentering the workforce within a specific jurisdiction.

ALABAMA

Alabama Department of Labor
649 Monroe Street
Montgomery, AL 36131
P: 334.242.8055
I: <http://www.labor.alabama.gov>

ALASKA

Alaska Department of Labor and Workforce
Development
P.O. Box 11149
Juneau, AK 99811
P: 907.465.2700
I: <http://www.labor.state.ak.us>

ARIZONA

Industrial Commission of Arizona
800 West Washington Street
Phoenix, AZ 85001
P: 602.542.4411
I: <http://www.ica.state.az.us>

ARKANSAS

Arkansas Department of Labor
10421 West Markham
Little Rock, AR 72205
P: 501.682.4500
I: <http://www.labor.ar.gov>

CALIFORNIA

California Department of Industrial Relations
1515 Clay Street, 17th Floor
Oakland, CA 94612
P: 510.286.3800
I: <http://www.labor.ca.gov>

COLORADO

Colorado Department of Labor and Employment
633 17th Street, Suite 201
Denver, CO 80202
P: 303.318.8000
I: <http://www.coworkforce.com>

CONNECTICUT

Connecticut Department of Labor
200 Folly Brook Boulevard
Wethersfield, CT 06109
P: 860.263.6000
I: <http://www.ct.gov/dol>

DELAWARE

Delaware Department of Labor
4425 North Market Street, 4th Floor
Wilmington, DE 19802
P: 302.761.8200
I: <http://www.delawareworks.com>

DISTRICT OF COLUMBIA

District of Columbia Department of Employment
Services
4058 Minnesota Avenue, NE
Washington, DC 20019
P: 202.671.1900
I: <http://www.does.dc.gov>

FLORIDA

Florida Department of Business and Professional
Relations
The Caldwell Building
107 East Madison Street, Suite 100
Tallahassee, FL 32399
P: 800.342.3450
I: <http://www.floridajobs.org>

GEORGIA

Georgia Department of Labor
Sussex Place, Room 600
148 Andrew Young International Boulevard, NE
Atlanta, GA 30303
P: 404.232.7300
I: <http://www.dol.state.ga.us>

HAWAII

Hawaii Department of Labor and Industrial Relations
830 Punchbowl Street, Room 321
Honolulu, HI 96813
P: 808.586.8844
I: <http://www.hawaii.gov/labor>

IDAHO

Idaho Department of Labor
317 West Main Street
Boise, ID 83735
P: 208.332.3579
I: <http://www.labor.idaho.gov>

ILLINOIS

Illinois Department of Labor
160 North LaSalle Street, 13th Floor, Suite C-1300
Chicago, IL 60601
P: 312.793.2800
I: <http://www.state.il.us/agency/idol>

INDIANA

Indiana Department of Labor
Indiana Government Center South
402 West Washington Street, Room W-195
Indianapolis, IN 46204
P: 317.232.2655
I: <http://www.in.gov/labor>

IOWA

Iowa Labor Services Division
1000 East Grand Avenue
Des Moines, IA 50319
P: 515.281.5387
I: <http://www.iowaworkforce.org/labor>

KANSAS

Kansas Department of Labor
401 Southwest Topeka Boulevard
Topeka, KS 66603
P: 785.296.5000
I: <http://www.dol.ks.gov>

KENTUCKY

Kentucky Labor Cabinet
1047 US Highway 127 South, Suite 4
Frankfort, KY 40601
P: 502.564.3070
I: <http://www.labor.ky.gov>

LOUISIANA

Louisiana Workforce Commission
P.O. Box 94094
Baton Rouge, LA 70804
P: 225.342.3111
I: <http://www.ldol.state.la.us>

MAINE

Maine Department of Labor
54 State House Station Drive
P.O. Box 259
Augusta, ME 04332
P: 207.623.7900
I: <http://www.state.me.us/labor>

MARYLAND

Maryland Department of Labor, Licensing and Regulation
500 North Calvert Street, Suite 401
Baltimore, MD 21202
P: 410.230.6020
I: <http://www.dllr.state.md.us>

MASSACHUSETTS

Massachusetts Office of Labor and Workforce Development
One Ashburton Place, Room 2112
Boston, MA 02108
P: 617.626.7122
I: <http://www.mass.gov/eolwd>

MICHIGAN

Department of Licensing and Regulatory Affairs
611 West Ottawa
Lansing, MI 48909
P: 517.373.1820
I: <http://www.michigan.gov/lara>

MINNESOTA

Minnesota Department of Labor and Industry
443 Lafayette Road, North
St. Paul, MN 55155
P: 651.284.5010
I: <http://www.doli.state.mn.us>

MISSISSIPPI

Mississippi Department of Employment Security
1235 Echelon Parkway
P.O. Box 1699
Jackson, MS 39215
P: 601.321.6000
I: <http://www.mdes.ms.gov>

MISSOURI

Missouri Labor and Industrial Relations Commission
3315 West Truman Boulevard
P.O. Box 504
Jefferson City, MO 65102
P: 573.751.3215
I: <http://www.labor.mo.gov>

MONTANA

Montana Department of Labor and Industry
P.O. Box 1728
Helena, MT 59624
P: 406.444.9091
I: <http://www.dli.mt.gov>

NEBRASKA

Nebraska Department of Labor
550 South 16th Street
P.O. Box 94600
Lincoln, NE 68508
P: 402.471.9000
I: <http://www.dol.nebraska.gov>

NEVADA

Nevada Department of Business and Industry
555 East Washington Avenue, Suite 4100
Las Vegas, NV 89101
P: 702.486.2650
I: <http://www.laborcommissioner.com>

NEW HAMPSHIRE

New Hampshire Department of Labor
State Office Park South
95 Pleasant Street
Concord, NH 03301
P: 603.271.3176
I: <http://www.labor.state.nh.us>

NEW JERSEY

Department of Labor and Workforce Development
1 John Fitch Plaza, 13th Floor, Suite D
P.O. Box 110
Trenton, NJ 08625
P: 609.659.9045
I: <http://www.lwd.dol.state.nj.us/labor>

NEW MEXICO

New Mexico Department of Workforce Solutions
401 Broadway, NE
P.O. Box 1928
Albuquerque, NM 87102
P: 505.841.8405
I: <http://www.dws.state.nm.us>

NEW YORK

New York Department of Labor
State Office Building, #2
W.A. Harriman Campus
Albany, NY 12240
P: 518.457.2741
I: <http://www.labor.ny.gov>

NORTH CAROLINA

North Carolina Department of Labor
4 West Edenton Street
Raleigh, NC 27699
P: 919.807.2796
I: <http://www.nclabor.com>

NORTH DAKOTA

North Dakota Department of Labor
State Capitol Building
600 East Boulevard Avenue, Department 406
Bismarck, ND 58505
P: 701.328.2660
I: <http://www.nd.gov/labor>

OHIO

Ohio Department of Commerce
77 South High Street, 22nd Floor
Columbus, OH 43215
P: 614.64.2239
I: <http://www.com.state.oh.us>

OKLAHOMA

Oklahoma Department of Labor
3017 North Stiles Avenue, Suite 100
Oklahoma City, OK 73105
P: 405.521.6100
I: <http://www.ok.gov/odol>

OREGON

Oregon Bureau of Labor and Industries
800 Northeast Oregon Street, #1045
Portland, OR 97232
P: 971.673.0761
I: <http://www.oregon.gov/boli>

PENNSYLVANIA

Pennsylvania Department of Labor and Industry
1700 Labor and Industry Building
7th and Forester Streets
Harrisburg, PA 17120
P: 717.787.5279
I: <http://www.dli.state.pa.us>

PUERTO RICO

Puerto Rico Department of Labor and Human Resources
Edificio Prudencio Rivera Martinez
505 Muniz Rivera Avenue
G.P.O. Box 308
Hato Rey, PR 00918
P: 787.754.2120
I: <http://www.dtrh.gobierno.pr>

RHODE ISLAND

Rhode Island Department of Labor and Training
1511 Pontiac Avenue
Cranston, RI 02920
P: 401.462.8000
I: <http://www.dlt.state.ri.us>

SOUTH CAROLINA

South Carolina Department of Labor, Licensing and Regulations
P.O. Box 11329
Columbia, SC 29211
P: 803.896.4300
I: <http://www.llr.state.sc.us>

SOUTH DAKOTA

South Dakota Department of Labor and Regulation
700 Governors Drive
Pierre, SD 57501
P: 605.773.3101
I: <http://www.dlr.sd.gov>

TENNESSEE

Tennessee Department of Labor and Workforce Development
220 French Landing Drive
Nashville, TN 37243
P: 615.741.6642
I: <http://www.state.tn.us/labor-wfd>

TEXAS

Texas Workforce Commission
101 East 15th Street
Austin, TX 78778
P: 512.463.2829
I: <http://www.twc.state.tx.us>

UTAH

Utah Labor Commission
160 East 300 South, Suite 300
Salt Lake City, UT 84111
P: 801.530.6800
I: <http://www.laborcommission.utah.gov>

VERMONT

Vermont Department of Labor
5 Green Mountain Drive
P.O. Box 488
Montpelier, VT 05601
P: 802.828.4022
I: <http://www.labor.vermont.gov>

VIRGINIA

Virginia Department of Labor and Industry
Main Street Centre
600 East Main Street, Suite 207
Richmond, VA 23219
P: 804.371.2327
I: <http://www.doli.virginia.gov>

WASHINGTON

Washington Department of Labor and Industries
P.O. Box 44000
Olympia, WA 98504
P: 360.902.5800
I: <http://www.lni.wa.gov>

WEST VIRGINIA

West Virginia Division of Labor
State Capitol Complex, 749-B, Building 6
1900 Kanawha Boulevard
Charleston, WV 25305
P: 304.558.7890
I: <http://www.wvlabor.com>

WISCONSIN

Wisconsin Department of Workforce Development
201 East Washington Avenue, A-400
P.O. Box 7946
Madison, WI 53707
P: 608.266.3131
I: <http://www.dwd.wisconsin.gov>

WYOMING

Wyoming Department of Workforce Services
1510 East Pershing Boulevard
Cheyenne, WY 82002
P: 307.777.8728
I: <http://www.wyomingworkforce.org>

APPENDIX 3-B: STATE & REGIONAL OFFICES OF APPRENTICESHIP

The U.S. Department of Labor's Department of Apprenticeship & Training provides oversight of state apprenticeship and training programs. Apprenticeship programs are a combination of on-the-job training and related instruction in which workers learn the practical and theoretical aspects of a highly skilled occupation.

ALABAMA

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
Medical Forum Building
950 22nd Street North, Room 648
Birmingham, AL 35203
P: 205.731.1308
E: dixon.rowland@dol.gov

ALASKA

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
605 West 4th Avenue, Room G-30
Anchorage, AK 99501
P: 907.271.5035
E: hakala.john@dol.gov

ARIZONA

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
600 South Las Vegas Boulevard, Suite 520
Las Vegas, NV 89101
P: 702.388.6771
E: henry.colleen@dol.gov

ARKANSAS

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
700 West Capitol Street, Room 3507
Little Rock, AR 72201
P: 501.324.5415
E: light.dudley@dol.gov

CALIFORNIA

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
801 I Street, Room 202
Sacramento, CA 95814
P: 916.414.2389
E: davis.richard@dol.gov

COLORADO

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
U.S. Custom House
721 19th Street, Room 465
Denver, CO 80202
P: 303.844.6362
E: noon.charles@dol.gov

CONNECTICUT

The U.S. Department of Labor, Employment and Training Administration, Office of Apprenticeship does not maintain a state office within this jurisdiction. Please refer to regional listing at end of section.

DELAWARE

The U.S. Department of Labor, Employment and Training Administration, Office of Apprenticeship does not maintain a state office within this jurisdiction. Please refer to regional listing at end of section.

DISTRICT OF COLUMBIA

The U.S. Department of Labor, Employment and Training Administration, Office of Apprenticeship does not maintain a state office within this jurisdiction. Please refer to regional listing at end of section.

FLORIDA

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
400 West Bay Street, Suite 934
Jacksonville, FL 32202
P: 904.359.9252
E: carlton.nora@dol.gov

GEORGIA

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
61 Forsyth Street, SW, Room 6T80
Atlanta, GA 30303
P: 404.302.5897
E: Not Provided

HAWAII

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
300 Ala Moana Boulevard, Room 5-117
Honolulu, HI 96850
P: 808.541.2519
E: valles.alfred@dol.gov

IDAHO

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
1387 South Vinnell Way, 110
Boise, ID 83706
P: 208.321.2972
E: kober.william@dol.gov

ILLINOIS

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
230 South Dearborn Street, Room 656
Chicago, IL 60604
P: 312.596.5508
E: wyatt.david@dol.gov

INDIANA

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
Federal Building & U.S. Courthouse
46 East Ohio Street, Room 511
Indianapolis, IN 46204
P: 317.226.7001
E: delgado.john@dol.gov

IOWA

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
210 Walnut Street, Room 715
Des Moines, IA 50309
P: 515.284.4690
E: sisson.greer@dol.gov

KANSAS

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
444 Southeast Quincy Street, Room 247
Topeka, KS 66683
P: 785.295.2624
E: perry.neil@dol.gov

KENTUCKY

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
Federal Building, Room 168
600 Martin Luther King Place
Louisville, KY 40202
P: 502.582.5223
E: delgado.john@dol.com

LOUISIANA

The U.S. Department of Labor, Employment and Training Administration, Office of Apprenticeship does not maintain a state office within this jurisdiction. Please refer to regional listing at end of section.

MAINE

The U.S. Department of Labor, Employment and Training Administration, Office of Apprenticeship does not maintain a state office within this jurisdiction. Please refer to regional listing at end of section.

MARYLAND

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
Federal Building
31 Hopkins Plaza, Room 430-B
Baltimore, MD 21201
P: 410.962.2676
E: laudeman.robert@dol.gov

MASSACHUSETTS

The U.S. Department of Labor, Employment and Training Administration, Office of Apprenticeship does not maintain a state office within this jurisdiction. Please refer to regional listing at end of section.

MICHIGAN

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
315 West Allegan, Room 209
Lansing, MI 48933
P: 517.377.1747
E: davis.russell@dol.gov

MINNESOTA

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
316 North Robert Street, Room 144
St. Paul, MN 55101
P: 312.596.5508
E: wyatt.david@dol.gov

MISSISSIPPI

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
100 West Capitol Street
Jackson, MS 39269
P: 601.965.4346
E: westcott.fred@dol.gov

MISSOURI

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
Robert A. Young Federal Building
1222 Spruce Street, Room 9.102E
St. Louis, MO 63103
P: 314.539.2522
E: perry.neil@dol.gov

MONTANA

The U.S. Department of Labor, Employment and Training Administration, Office of Apprenticeship does not maintain a state office within this jurisdiction. Please refer to regional listing at end of section.

NEBRASKA

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
111 South 18th Plaza, Suite C-49
Omaha, NE 68102
P: 402.221.3281
E: erdmann.kathryn@dol.gov

NEVADA

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
600 South Las Vegas Boulevard, Suite 520
Las Vegas, NV 89101
P: 702.38.6771
E: henry.colleen@dol.gov

NEW HAMPSHIRE

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
55 Pleasant Road
Concord, NH 03301
P: 603.225.1444
E: ellis.gene@dol.gov

NEW JERSEY

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
190 Middlesex Essex Turnpike
Iselin, NJ 08830
P: 732.750.0766
E: kraus.william@dol.gov

NEW MEXICO

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
500 4th Street, NW, Suite 401
Albuquerque, NM 87102
P: 505.248.6530
E: goodson.dennis@dol.gov

NEW YORK

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
190 Middlesex Essex Turnpike
Iselin, NJ 08830
P: 732.750.0766
E: kraus.william@dol.gov

NORTH CAROLINA

The U.S. Department of Labor, Employment and Training Administration, Office of Apprenticeship does not maintain a state office within this jurisdiction. Please refer to regional listing at end of section.

NORTH DAKOTA

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
304 Broadway, Room 332
Bismarck, ND 58501
P: 701.250.4700
E: dutton.barry@dol.gov

OHIO

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
200 North High Street, Room 605
Columbus, OH 43215
P: 614.469.7375
E: delgado.john@dol.gov

OKLAHOMA

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
215 Dean A. McGee Avenue, Suite 346
Oklahoma City, OK 73102
P: 405.231.4338
E: mclain.cynthia@dol.gov

OREGON

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
300 Fifth Avenue, Suite 1260
Seattle, WA 98104
P: 206.757.6772
E: Not Provided

PENNSYLVANIA

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
Federal Building
228 Walnut Street, Room 356
Harrisburg, PA 17108
P: 717.221.3496
E: bydlon.thomas@dol.gov

PUERTO RICO

The U.S. Department of Labor, Employment and Training Administration, Office of Apprenticeship does not maintain a state office within this jurisdiction. Please refer to regional listing at end of section.

RHODE ISLAND

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
JFK Federal Building
15 New Sudbury Street, Room 370
Boston, MA 02203
P: 617.788.0177
E: houser.jill@dol.gov

SOUTH CAROLINA

U.S. Department of Labor
 Employment and Training Administration
 Office of Apprenticeship
 61 Forsyth Street, SW, Room 6T80
 Atlanta, GA 30303
 P: 404.302.5483
 E: Not Provided

SOUTH DAKOTA

U.S. Department of Labor
 Employment and Training Administration
 Office of Apprenticeship
 221 South Central Avenue
 Pierre, SD 57501
 P: 605.224.7983
 E: bolger.ihon@dol.gov

TENNESSEE

U.S. Department of Labor
 Employment and Training Administration
 Office of Apprenticeship
 Airport Executive Plaza
 1321 Murfreesboro Road, Suite 541
 Nashville, TN 37217
 P: 615.781.5318
 E: brown.nat@dol.gov

TEXAS

U.S. Department of Labor
 Employment and Training Administration
 Office of Apprenticeship
 300 East 8th Street, Suite 914
 Austin, TX 79701
 P: 512.916.5435
 E: goodson.dennis@dol.gov

UTAH

U.S. Department of Labor
 Employment and Training Administration
 Office of Apprenticeship
 125 State Street, Room 914
 Salt Lake City, UT 84138
 P: 801.524.5451
 E: couse.robert@dol.gov

VERMONT

The U.S. Department of Labor, Employment and Training Administration, Office of Apprenticeship does not maintain a state office within this jurisdiction. Please refer to regional listing at end of section.

VIRGINIA

U.S. Department of Labor
 Employment and Training Administration
 Office of Apprenticeship
 Federal Building
 400 North 8th Street, Suite 404
 Richmond, VA 23219
 P: 804.771.2488
 E: Not Provided

WASHINGTON

U.S. Department of Labor
 Employment and Training Administration
 Office of Apprenticeship
 300 Fifth Avenue, Suite 1260
 Seattle, WA 98104
 P: 206.757.6772
 E: wetmore.anne@dol.gov

WEST VIRGINIA

U.S. Department of Labor
 Employment and Training Administration
 Office of Apprenticeship
 405 Capitol Street, Suite 409
 Charleston, WV 25301
 P: 304.347.5794
 E: milnes.kenneth@dol.gov

WISCONSIN

U.S. Department of Labor
 Employment and Training Administration
 Office of Apprenticeship
 740 Regent Street, Suite 104
 Madison, WI 53715
 P: 608.441.5377
 E: [Wyatt.david@dol.gov](mailto:w Wyatt.david@dol.gov)

WYOMING

U.S. Department of Labor
 Employment and Training Administration
 Office of Apprenticeship
 American National Bank Building
 1912 Capitol Avenue, Room 508
 Cheyenne, WY 82001
 P: 307.772.2448
 E: broad.michael@dol.gov

REGION 1

U.S. Department of Labor
 Employment and Training Administration
 Office of Apprenticeship
 JFK Federal Building, Room E-370
 Boston, MA 02203
 P: 617.788.0177
 E: houser.jill@dol.gov

Note: This office serves the following states: Connecticut, Maine, Massachusetts, New Hampshire, New Jersey, New York, Puerto Rico, Rhode Island, Vermont, and the Virgin Islands.

REGION 2

U.S. Department of Labor
 Employment and Training Administration
 Office of Apprenticeship
 170 South Independence Mall, West, Suite 820-East
 Philadelphia, PA 19106
 P: 215.861.4830
 E: hersh.joseph@dol.gov

Note: This office serves the following states: Delaware, Maryland, Pennsylvania, Virginia, West Virginia, and District of Columbia.

REGION 3

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
61 Forsyth Street, SW, Room 6T71
Atlanta, GA 30303
P: 404.302.5478
E: garner.garfield@dol.gov

Note: This office serves the following states: Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, and Tennessee.

REGION 4

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
Federal Building
525 South Griffin Street, Room 303
Dallas, TX 75202
P: 972.850.4681
E: opitz.steve@dol.gov

Note: This office serves the following states: Arkansas, Colorado, Louisiana, Montana, New Mexico, North Dakota, Oklahoma, South Dakota, Texas, Utah, and Wyoming.

REGION 5

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
230 South Dearborn Street, Room 656
Chicago, IL 60604
P: 312.596.5500
E: guido.dean@dol.gov

Note: This office serves the following states: Illinois, Indiana, Iowa, Kansas, Michigan, Minnesota, Missouri, Nebraska, Ohio, and Wisconsin.

REGION 6

U.S. Department of Labor
Employment and Training Administration
Office of Apprenticeship
90 7th Street, Suite 17-100
San Francisco, CA 94103
P: 415.625.2230
E: longeuy.michael@dol.gov

Note: This office serves the following states: Alaska, Arizona, California, Hawaii, Idaho, Nevada, Oregon, and Washington.

APPENDIX 3-C: STATE ONE-STOP CAREER CENTER WEBSITES

One-Stop Career Centers provide a full range of assistance to job seekers in one convenient location. The following websites are coordinated and administered by states with guidance and funding provided by the U.S. Department of Labor under the Workforce Investment Act.

ALABAMA

<https://joblink.alabama.gov/ada/?wfoffice=1>

ALASKA

<http://www.jobs.state.ak.us/>

ARIZONA

<https://egov.azdes.gov/cmsinternet/main.aspx?menu=260&id=2214>

ARKANSAS

<http://www.state.ar.us/esd/>

CALIFORNIA

<http://www.edd.ca.gov/one-stop/default.htm>

COLORADO

<http://www.coworkforce.com/EMP/WFCs.asp>

CONNECTICUT

<http://www.ctdol.state.ct.us/ContactInfo/CTWorks/Directory.htm>

DELAWARE

<http://www.vcnet.net>

DISTRICT OF COLUMBIA

<http://does.ci.washington.dc.us>

FLORIDA

<http://www.floridajobs.org/onestop/onestopdir/>

GEORGIA

<http://www.dol.state.ga.us>

HAWAII

<http://dlir.state.hi.us/wdd/esaddr.htm>

IDAHO

http://www.idahoworks.state.id.us/IW_career.shtml

ILLINOIS

<http://www.ides.state.il.us/ietc/map.htm>

INDIANA

http://www.in.gov/dwd/job_seekers/workone_centers.html

IOWA

<http://www.iowaworkforce.org/>

KANSAS

<http://www.kansascommerce.com/IndexPages/Div06a.aspx>

KENTUCKY

<http://www.dtr.ky.gov/one-stop.htm>

LOUISIANA

<http://www.ldol.state.la.us/>

MAINE

<http://www.mainecareercenter.com>

MARYLAND

<http://www.careernet.state.md.us>

MASSACHUSETTS

<http://www.detma.org/offices/careercenters.htm>

MICHIGAN

<http://www.michiganworks.org/>

MINNESOTA

<http://www.mnworkforcecenter.org/>

MISSISSIPPI

<http://www.wininmississippi.org/>

MISSOURI

<http://www.ded.mo.gov/Home/WFD/Missouri%20Career%20Centers.aspx>

MONTANA

<http://dli.mt.gov/>

NEBRASKA

<http://www.dol.state.ne.us/>

NEVADA

<http://www.nevadajobconnect.com>

NEW HAMPSHIRE

<http://www.nhworks.org/>

NEW JERSEY

<http://www.wnjin.state.nj.us/>

NEW MEXICO

<http://www.dws.state.nm.us/>

NEW YORK

<http://labor.ny.gov/workforcenypartners/osview.asp>

NORTH CAROLINA

<http://www.joblink.state.nc.us>

NORTH DAKOTA

<http://www.state.nd.us/jsnd/>

OHIO

<http://jfs.ohio.gov/owd/wia/wiamap.stm>

OKLAHOMA

<http://www.oesc.state.ok.us>

OREGON

<http://findit.emp.state.or.us/offices/>

PENNSYLVANIA

<http://www.pacareerlink.state.pa.us/>

PUERTO RICO

Information pertaining to Puerto Rico was not available during the creation of this document. Please see future editions for updates and/or revisions or visit <http://www.gobierno.pr> for more information.

RHODE ISLAND

<http://www.dlt.state.ri.us>

SOUTH CAROLINA

<http://www.scommerce.com/WorkForceDev.html>

SOUTH DAKOTA

<http://www.state.sd.us/dol/>

TENNESSEE

<http://www.state.tn.us/labor-wfd/>

TEXAS

<http://www.twc.state.tx.us/twc.html>

UTAH

<http://dwsa.state.ut.us>

VERMONT

<http://www.det.state.vt.us>

VIRGINIA

<http://www.careerconnect.state.va.us/>

WASHINGTON

<http://www.wa.gov/esd/1stop/>

WEST VIRGINIA

<https://www.workforcewv.org/>

WISCONSIN

<http://www.wisconsinjobcenter.org/directory/map/mapdefault.htm>

WYOMING

http://onestop.state.wy.us/appview/wjn_home.asp

APPENDIX 3-D: STATE LABOR MARKET INFORMATION OFFICES

The State Department of Labors' Labor Market Information Office provides a wide range of labor market information from regional wages for specific occupations to statistics on employment within a specific geographic area.

ALABAMA

Alabama Department of Industrial Relations
Labor Market Information Division
649 Monroe Street, Room 422
Montgomery, AL 36131
P: 334.242.8859
I: <http://dir.alabama.gov>

ALASKA

Alaska Department of Workforce Development
Research and Analysis Section
P.O. Box 25501
Juneau, AK 99802
P: 907.465.4518
I: <http://almis.labor.state.ak.us>

ARIZONA

Arizona Department of Economic Security
Research and Analysis Section
P.O. Box 6123, SC 733A
Phoenix, AZ 85005
P: 602.542.5984
I: <http://www.workforce.az.gov>

ARKANSAS

Arkansas Department of Workforce Services
Research and Analysis Section
P.O. Box 2981
Little Rock, AR 72203
P: 501.682.3198
I: <http://www.arkansas.gov/esd>

CALIFORNIA

California Employment Development Department
Labor Market Information Division
P.O. Box 826880
Sacramento, CA 94280
P: 916.262.2160
I: <http://www.calmis.cahwnet.gov>

COLORADO

Colorado Department of Labor and Employment Work
Labor Market Information
633 17th Street, Suite 600
Denver, CO 80202
P: 303.318.8850
I: <http://www.coworkforce.com/lmi>

CONNECTICUT

Connecticut Department of Labor
Office of Research
200 Folly Brook Boulevard
Wethersfield, CT 06109
P: 860.263.6275
I: <http://www.ctdol.state.ct.us/lmi>

DELAWARE

Delaware Department of Labor
Office of Occupational and Labor Market Information
4425 North Market Street
Wilmington, DE 19809
P: 302.761.8069
I: <http://www.delawareworks.com>

DISTRICT OF COLUMBIA

Government of the District of Columbia
Department of Employment Services
Office of Labor Market Research and Information
64 New York Avenue, NE, Suite 3035
Washington, DC 20002
P: 202.671.1633
I: <http://www.does.dc.gov/does>

FLORIDA

Florida Agency for Workforce Innovation
Labor Market Statistics
107 East Madison Street, MSC G-020
Tallahassee, FL 32399
P: 850.245.7205
I: <http://www.labormarketinfo.com>

GEORGIA

Georgia Department of Labor
Workforce Information and Analysis
223 Courtland Street
Atlanta, GA 30303
P: 404.232.3875
I: <http://www.dol.state.ga.us>

HAWAII

Hawaii Department of Labor and Industrial Relations
Research and Statistics Office
830 Punchbowl Street, Room 304
Honolulu, HI 96813
P: 808.586.8999
I: <http://www.hiwi.org>

IDAHO

Idaho Department of Commerce and Labor
Research and Analysis Bureau
317 West Main Street
Boise, ID 83704
P: 208.332.3570
I: <http://lmi.idaho.gov>

ILLINOIS

Illinois Department of Employment Security
Workforce and Career Information
33 South State Street, 9th Floor
Chicago, IL 60603
P: 312.793.2316
I: <http://lmi.ides.state.il.us>

INDIANA

Indiana Workforce Development
Research and Analysis
10 North Senate Avenue, SE, Suite 211
Indianapolis, IN 46204
P: 317.232.7460
I: <http://www.in.gov/dwd>

IOWA

Iowa Workforce Development
Policy and Information Division
1000 East Grand Avenue
Des Moines, IA 50319
P: 515.281.6642
I: <http://www.iowaworkforce.org/lmi>

KANSAS

Kansas Department of Labor
Labor Market Information Services
401 Southwest Topeka Boulevard
Topeka, KS 66603
P: 785.296.5058
I: <http://laborstats.dol.ks.gov>

KENTUCKY

Kentucky Office of Employment and Training
Research and Statistics Branch
275 East Main Street, 2W-G
Frankfort, KY 40621
P: 502.564.7976
I: <http://www.workforcekentucky.ky.gov>

LOUISIANA

Louisiana Department of Labor
Research and Statistics Division
1001 North 23rd Street
Baton Rouge, LA 70804
P: 225.342.3141
I: <http://www.laworks.net>

MAINE

Maine Department of Labor
Labor Market Information Services
19 Union Street
Augusta, ME 04332
P: 207.287.2271
I: <http://www.state.me.us/labor/lmis/index.html>

MARYLAND

Maryland Department of Labor, Licensing and
Regulation
Office of Labor Market Analysis and Information
1100 North Eutaw Street, Room 316
Baltimore, MD 21201
P: 410.767.2250
I: <http://www.dllr.state.md.us/lmi/index.htm>

MASSACHUSETTS

Massachusetts Division of Unemployment Assistance
Department of Economic Research
19 Staniford Street
Boston, MA 02421
P: 617.626.6556
I: <http://www.detma.org/lmidataprog.htm>

MICHIGAN

Michigan Department of Labor and Economic Growth
Bureau of Labor Market Information
3024 West Grand Boulevard, Suite 9-100
Detroit, MI 48202
P: 313.456.3100
I: <http://www.michlmi.org>

MINNESOTA

Department of Employment and Economic Development
Labor Market Information Office
332 Minnesota Street, Suite E-200
St. Paul, MN 55101
P: 651.296.6545
I: <http://www.deed.state.mn.us/lmi>

MISSISSIPPI

Mississippi Department of Employment Security
Labor Market Information Division
1235 Echelon Parkway
Jackson, MS 39213
P: 601.321.6262
I: <http://mdes.ms.gov>

MISSOURI

Missouri Economic Research and Information Center
Labor Market Information Division
P.O. Box 3150
Jefferson City, MO 65101
P: 573.751.3637
I: <http://www.missourieconomy.org>

MONTANA

Montana Department of Labor and Industry
Research and Analysis Bureau
P.O. Box 1728
Helena, MT 59624
P: 406.444.2430
I: <http://www.ourfactsyourfuture.org>

NEBRASKA

Nebraska Department of Workforce Development
Labor Market Information Division
P.O. Box 4600
Lincoln, NE 68509
P: 402.471.2600
I: <http://www.dol.state.ne.us/lmi/index.htm>

NEVADA

Nevada Department of Employment and Training
Research and Analysis
500 East Third Street
Carson City, NV 89713
P: 775.684.0387
I: <http://www.detr.state.nv.us/lmi/index.htm>

NEW HAMPSHIRE

New Hampshire Department of Employment Security
Economic and Labor Market Information Bureau
32 South Main Street
Concord, NH 03301
P: 603.228.4123
I: <http://www.nhes.state.nh.us/elmi>

NEW JERSEY

New Jersey Department of Labor
Labor Market and Demographic Research Division
P.O. Box 388
Trenton, NJ 08625
P: 609.984.2593
I: <http://www.state.nj.us/labor/lra>

NEW MEXICO

New Mexico Department of Labor
Economic Research and Analysis
501 Mountain Road, NE
Albuquerque, NM 87102
P: 505.222.4684
I: http://www.dol.state.nm.us/dol_lmif.html

NEW YORK

New York State Department of Labor
Research and Statistics
State Office Campus
Building 12, Room 400
Albany, NY 12240
P: 518.457.3805
I: <http://www.labor.state.ny.us>

NORTH CAROLINA

North Carolina Employment Security Commission
Labor Market Information Division
700 Wade Avenue
Raleigh, NC 27605
P: 919.733.2936
I: <http://www.ncesc.com>

NORTH DAKOTA

North Dakota Department of Labor
Labor Market Information
P.O. Box 5507
Bismarck, ND 58506
P: 701.328.3136
I: <http://www.jobsnd.com/data/index.html>

OHIO

Ohio Office of Workforce Development
Bureau of Labor Market Information
4300 Kimberly Parkway
Columbus, OH 43232
P: 614.752.9494
I: <http://www.ohioworkforceinformer.org>

OKLAHOMA

Oklahoma Employment Security Commission
Labor Market Information
2401 North Lincoln Boulevard
P.O. Box 52003
Oklahoma City, OK 73152
P: 405.557.7221
I: <http://www.oesc.state.ok.us/lmi/default.htm>

OREGON

Oregon Employment Department Partnership
Research Division
875 Union Street, NE, Room 207
Salem, OR 97311
P: 503.947.1200
I: <http://www.qualityinfo.org/olmisi/OlmisZine>

PENNSYLVANIA

Pennsylvania Department of Labor and Industry
Center for Workforce Information and Analysis
220 Labor and Industry Building
Seventh and Forester Streets
Harrisburg, PA 17121
P: 877.493.3282
I: <http://www.paworkstats.state.pa.us>

PUERTO RICO

Department of Labor and Human Resources
Labor Market Information Office
P.O. Box 195540
San Juan, PR 00919
P: 787.754.5347
I: <http://www.net-empleopr.org/almlis23/index.jsp>

RHODE ISLAND

Rhode Island Department of Labor and Training
Labor Market information
1511 Pontiac Avenue
Cranston, RI 02920
P: 401.462.8767
I: <http://www.dlt.ri.gov/lmi>

SOUTH CAROLINA

South Carolina Employment Security Commission
Labor Market Information Department
631 Hampton Street
Columbia, SC 29202
P: 803.737.2660
I: <http://www.sces.org/lmi/index.asp>

SOUTH DAKOTA

South Dakota Department of Labor
Labor Market Information Center
420 South Roosevelt Street
Aberdeen, SD 57402
P: 605.626.2314
I: <http://www.state.sd.us/dol/lmic/index.htm>

TENNESSEE

Department of Labor and Workforce Development
Research and Statistics Division
500 James Robertson Parkway, 11th Floor
Nashville, TN 37245
P: 615.741.2284
I: <http://www.state.tn.us/labor-wfd/lmi.htm>

TEXAS

Texas Workforce Commission
Labor Market Information
9001 North IH-35, Suite 103A
Austin, TX 75753
P: 512.491.4800
I: <http://www.tracer2.com>

UTAH

Utah Department of Workforce Services
Workforce Information
140 East 300 South
Salt Lake City, UT 84111
P: 801.526.9401
I: <http://jobs.utah.gov/openams/wi>

VERMONT

Vermont Department of Labor
Research and Analysis
P.O. Box 488
Montpelier, VT 05601
P: 802.828.4202
I: <http://www.labor.vermont.gov>

VIRGINIA

Virginia Employment Commission
Economic Information Services
703 East Main Street, Room 327
Richmond, VA 23218
P: 804.786.5496
I: <http://www.velma.virtuallmi.com>

WASHINGTON

Washington Employment Security Department
Labor Market and Economic Analysis
P.O. Box 9046
Olympia, WA 98507
P: 360.438.4804
I: <http://www.workforceexplorer.com>

WEST VIRGINIA

West Virginia Division of Labor
Research, Information and Analysis Division
112 California Avenue
Charleston, WV 25303
P: 304.558.2660
I: <http://www.wvbep.org/bep/lmi>

WISCONSIN

Wisconsin Department of Workforce Development
Bureau of Workforce Information
201 East Washington Avenue
Madison, WI 53702
P: 608.266.8212
I: <http://worknet.wisconsin.gov/worknet>

WYOMING

Wyoming Department of Employment
Research and Planning
P.O. Box 2760
Casper, WY 82602
P: 307.473.3807
I: <http://www.doe.state.wy.us/lmi>

APPENDIX 3-E: STATE JOB BANK WEBSITES

Job Banks provide internet access to a wide range of job-opportunities within a specific geographic area or occupational cluster.

ALABAMA

<https://joblink.alabama.gov/ada/>

ALASKA

<http://www.jobs.state.ak.us/jobseeker.htm>

ARIZONA

<https://www.azjobconnection.gov/ders/ea/wcmrs/>

ARKANSAS

<https://www.arjoblink.gov/ada/default.cfm>

CALIFORNIA

<https://www.caljobs.ca.gov/vosnet/default.aspx>

COLORADO

<http://www.connectingcolorado.com/>

CONNECTICUT

<http://connecticut.us.jobs/index.asp>

DELAWARE

<https://joblink.delaware.gov/ada/>

DISTRICT OF COLUMBIA

<https://www.dcnetworks.org/vosnet/default.aspx>

FLORIDA

<https://www.employflorida.com/vosnet/default.aspx>

GEORGIA

http://www.dol.state.ga.us/js/job_info_system.htm

HAWAII

<https://www.hirenethawaii.com/vosnet/default.aspx>

IDAHO

<http://labor.idah.gov/dnn/default.aspx>

ILLINOIS

<http://www.ides.illinois.gov/page.aspx?item-50>

INDIANA

<https://www.indianacareerconnect.com/vosnet/default.aspx>

IOWA

<https://www1.iowajobs.org/jobs/login.seek>

KANSAS

<https://www.kansasworks.com/ada>

KENTUCKY

<https://focuscareer.ky.gov/career/>

LOUISIANA

<https://www.louisianaworks.net/hire/vosnet/default.aspx>

MAINE

<https://gateway.maine.gov/dol/mjb/jobseeker/jobseekerwelcome.aspx>

MARYLAND

<https://mwejobs.maryland.gov/vosnet/default.aspx>

MASSACHUSETTS

<https://web.detma.org/jobquest/default.aspx>

MICHIGAN

https://www.michworks.org/mtb/user/mtb_empl.entrymainpage

MINNESOTA

<https://www.minnesotaworks.net/>

MISSISSIPPI

<https://wings.mdes.ms.gov/wings/welcome.jsp>

MISSOURI

<http://jobs.mo.gov/>

MONTANA

<https://jobs.mt.gov/jobs/login.seek>

NEBRASKA

<http://dol.nebraska.gov/>

NEVADA

<http://www.nevadajobconnect.com/>

NEW HAMPSHIRE

<https://nhworksjobmatch.nhes.nh.gov/>

NEW JERSEY

<http://jobs4jersey.com/>

NEW MEXICO

<https://www.jobs.state.nm.us/vosnet/default.aspx>

NEW YORK

<http://newyork.us.jobs/index.asp>

NORTH CAROLINA

<http://www.ncesc1.com/individual/jobsearch/jobsearchmain.asp>

NORTH DAKOTA

<http://jobsnd.com/>

OHIO

<https://ohiomeansjobs.com/omj/>

OKLAHOMA

<https://servicelink.oesc.state.ok.us/ada/default.cfm?>

OREGON

<http://www.emp.state.or.us/jobs/>

PENNSYLVANIA

<https://www.cwds.state.pa.us/>

PUERTO RICO

Information pertaining to Puerto Rico was not available during the creation of this document. Please see future editions for updates and/or revisions or visit <http://www.gobierno.pr> for more information.

RHODE ISLAND

<https://www.employri.org/vosnet/default.aspx>

SOUTH CAROLINA

<https://jobs.scworks.org/vosnet/default.aspx>

SOUTH DAKOTA

<http://dlr.sd.gov/>

TENNESSEE

<https://www.jobs4tn.gov/>

TEXAS

<https://wit.twc.state.tx.us/workintexas/wtx?>

UTAH

<https://jobs.utah.gov/jsp/utahjobs/seeker/search/search.do>

VERMONT

<https://www.vermontjoblink.com/ada/>

VIRGINIA

<https://www.vawc.virginia.gov/vosnet/default.aspx>

WASHINGTON

<https://fortress.wa.gov/esd/worksource/employment.aspx>

WEST VIRGINIA

http://www.wvcommerce.org/business/workforcewv/job_seekers/default.aspx

WISCONSIN

<https://jobcenterofwisconsin.com/>

WYOMING

<https://www.wyomingatwork.com/>

APPENDIX 3-F: STATE FEDERAL BONDING PROGRAM COORDINATORS

The Federal Bonding Program provides fidelity bonding insurance coverage to individuals with criminal histories and other high-risk job applicants to protect employers from loss of theft due to employee dishonesty.

ALABAMA

Alabama State Employment Services
Bonding Services Coordinator
Industrial Relations Building, Room 2805
649 Monroe Street
Montgomery, AL 36131
P: 334.242.8039
E: sherry.clark@alcc.alabama.gov

ALASKA

Alaska Department of Labor and Workforce
Development
Bonding Services Coordinator
P.O. Box 115509
Juneau, AK 99811
P: 907.465.5955
E: allan.mackinnon@alaska.gov

ARIZONA

Arizona Department of Economic Security
Employment and Training Administration
Bonding Services Coordinator
Site Code 734-T
P.O. Box 6123
Phoenix, AZ 85005
P: 602.771.0906
E: fsavedra@azdes.gov

ARKANSAS

Arkansas Department of Workforce Services
Bonding Services Coordinator
2200 Ft. Root Drive, Building 89, Room 106
North Little Rock, AR 72214
P: 501.554.1343
E: walter.zgleszewski@arkansas.gov

CALIFORNIA

California Employment Development Department
Bonding Services Coordinator
800 Capitol Mall, MIC-50
Sacramento, CA 95814
P: 916.654.7799
E: wsbbonding@edd.ca.gov

COLORADO

Colorado Department of Labor and Employment
Workforce Programs
Bonding Services Coordinator
633 17th Street, Suite 700
Denver, CO 80202
P: 303.318.8961
E: frances.pineda@state.co.us

CONNECTICUT

Connecticut Department of Labor
Bonding Services Coordinator
200 Folly Brook Boulevard, 3rd Floor
Wethersfield, CT 06109
P: 860.263.6797
E: donates.ojide@ct.gov

DELAWARE

Delaware Department of Labor
Division of Employment Services
Bonding Services Coordinator
4425 North Market Street, 3rd Floor
Wilmington, DE 19802
P: 302.761.8039
E: sherese.brewington-c@state.de.us

DISTRICT OF COLUMBIA

District of Columbia Department of Employment
Services
Bonding Services Coordinator
4058 Minnesota Avenue, NE, 2nd Floor
Washington, DC 20002
P: 202.698.3753
E: ed.moody@dc.gov

FLORIDA

Florida Department of Economic Opportunity
Bonding Services Coordinator
107 East Madison Street
Tallahassee, FL 32399
P: 850.245.7451
E: diane.vacca@deo.myflorida.com

GEORGIA

Georgia Department of Labor
Bonding Services Coordinator
148 Andrew Young International Boulevard, NE,
Suite 400
Atlanta, GA 30303
P: 404.232.3509
E: ann.shirra@gdol.go.gov

HAWAII

Hawaii Department of Employment Services
Workforce Development Division
Bonding Services Coordinator
830 Punchbowl Street, Room 329
Honolulu, HI 96813
P: 808.586.8819
E: mark.n.olds@hawaii.gov

IDAHO

Idaho Department of Commerce and Labor
Bonding Services Coordinator
317 West Main Street
Boise, ID 83735
P: 208.332.3570
E: kelly.curry@labor.idaho.gov

ILLINOIS

Illinois Department of Employment Security
Bonding Services Coordinator
33 South State Street, Suite 800
Chicago, IL 60603
P: 312.793.2913
E: john.m.waters@illinois.gov

INDIANA

Indiana Workforce Development
Bonding Services Coordinator
10 North Senate Avenue, Room SE-304
Indianapolis, IN 46204
P: 317.232.3623
E: clawell@dwd.in.gov

IOWA

Iowa Workforce Development
Bonding Services Coordinator
430 East Grand Avenue, 3rd Floor
Des Moines, IA 50309
P: 515.281.9336
E: john.mcdonald@iwd.iowa.gov

KANSAS

Kansas Department of Commerce
Bonding Services Coordinator
1000 Southwest Jackson Street, Suite 100
Topeka, KS 66612
P: 785.296.7435
E: jheiman@kansascommerce.com

KENTUCKY

Kentucky Department of Corrections
Bonding Services Coordinator
275 East Main Street
Frankfort, KY 40601
P: 502.782.2256
E: kerry.mears@ky.gov

LOUISIANA

Louisiana Department of Labor
Bonding Services Coordinator
1001 North 23rd Street
P.O. Box 94094
Baton Rouge, LA 70804
P: 225.342.2939
E: tlevatino@lwc.la.gov

MAINE

Maine Bureau of Employment Services
Bonding Services Coordinator
54 State House Station Drive
P.O. Box 259
Augusta, ME 04332
P: 207.623.7977
E: veronica.f.danforth@maine.gov

MARYLAND

Maryland Department of Economic and Employment
Division
Bonding Services Coordinator
1100 North Eutaw Street, Suite 209
Baltimore, MD 21201
P: 410.767.2018
E: cparker@dllr.state.md.us

MASSACHUSETTS

Massachusetts Division of Employment and Training
Administration
Bonding Services Coordinator
19 Staniford Street, 1st Floor
Boston, MA 02114
P: 617.626.5733
E: dsullivan@detma.org

MICHIGAN

Michigan Bureau of Workforce Transition
Bonding Services Coordinator
201 North Washington Square, 3rd Floor, Suite 3-West
Lansing, MI 48913
P: 517.335.4316
E: prusm@michigan.gov

MINNESOTA

Department of Employment and Economic Development
Bonding Services Coordinator
332 Minnesota Street, Suite E-200
St. Paul, MN 55101
P: 651.259.7500
E: mary.heiple@state.mn.us

MISSISSIPPI

Mississippi Department of Employment Security
Bonding Services Coordinator
1235 Echelon Parkway
Jackson, MS 39215
P: 601.321.6054
E: wmiley@mdes.ms.gov

MISSOURI

Missouri Department of Economic Development
Division of Workforce Development
Bonding Services Coordinator
421 East Dunklin, P.O. Box 1087
Jefferson City, MO 65102
P: 573.526.8217
E: lamont.brown@ded.mo.gov

MONTANA

Montana Department of Labor and Industry
Bonding Services Coordinator
P.O. Box 1728
Helena, MT 59624
P: 406.444.7895
E: jbetz@mt.gov

NEBRASKA

Nebraska Department of Labor
Employment and Training Administration
Bonding Services Coordinator
550 South 16th Street
Lincoln, NE 68509
P: 402.471.9977
E: steve.porr@nebraska.gov

NEVADA

Nevada Department of Employment and Training
Bonding Services Coordinator
500 East Third Street
Carson City, NV 89713
P: 775.684.0320
E: kdfox@nvdetr.org

NEW HAMPSHIRE

New Hampshire Department of Employment Security
Bonding Services Coordinator
32 South Main Street
Concord, NH 03301
P: 603.228.4079
E: kbadger@nhes.state.nh.us

NEW JERSEY

New Jersey Department of Labor
Division of Workforce Grant and Program
Management
Bonding Services Coordinator
P.O. Box 055, 7th Floor
Trenton, NJ 08625
P: 609.292.5763
E: james.rimalover@dol.state.nj.us

NEW MEXICO

New Mexico Employment Security Department
Employment and Training Support Section
Bonding Services Coordinator
P.O. Box 1928
Albuquerque, NM 87103
P: 505.841.8501
E: julia.sales@state.nm.us

NEW YORK

New York Department of Labor
Bonding Services Coordinator
State Office Campus
Building 12, Room 425
Albany, NY 12240
P: 518.485.2151
E: angela.crupe@labor.ny.gov

NORTH CAROLINA

North Carolina Department of Commerce
Bonding Services Coordinator
313 Chapanoke Road
P.O. Box 27625
Raleigh, NC 27611
P: 919.814.0457
E: wendi.bowen@nccommerce.com

NORTH DAKOTA

North Dakota Department of Labor
Bonding Services Coordinator
P.O. Box 5507
Bismarck, ND 58506
P: 701.328.3034
E: rlacher@nd.gov

OHIO

Ohio Central School System
Bonding Services Coordinator
P.O. Box 779
London, OH 43140
P: 740.845.3240
E: brigitte.puckett@odrc.state.oh.us

OKLAHOMA

Oklahoma Employment Security Division
Bonding Services Coordinator
2401 North Lincoln Boulevard, Suite 454
P.O. Box 52003
Oklahoma City, OK 73152
P: 405.557.5474
E: david.slimp@oesc.state.ok.us

OREGON

Oregon Employment Department Partnership
Bonding Services Coordinator
875 Union Street, NE
Salem, OR 97311
P: 503.947.1680
E: douglas.d.barrett@state.or.us

PENNSYLVANIA

Pennsylvania Department of Labor and Industry
Bonding Services Coordinator
651 Boas Street
Harrisburg, PA 17121
P: 717.783.3676
E: gshirk@pa.gov

PUERTO RICO

One-Stop Career Centers of Puerto Rico, Inc.
Bonding Services Coordinator
Condominio Plaze Universadid 200
Calle Anasco 839 Local 5
Rio Piedras, PR 00928
P: 787.296.1785
E: Not Provided

RHODE ISLAND

Rhode Island Department of Labor and Training
Bonding Services Coordinator
1511 Pontiac Avenue, Building 73-3
Cranston, RI 02920
P: 401.462.8724
E: Not Provided

SOUTH CAROLINA

South Carolina Department of Employment and
Workforce
Bonding Services Coordinator
1550 Gadsden Street
P.O. Box 1406
Columbia, SC 29202
P: 803.737.2636
E: ahsmith@dew.sc.gov

SOUTH DAKOTA

South Dakota Department of Labor
Bonding Services Coordinator
420 South Roosevelt Street
P.O. Box 4730
Aberdeen, SD 57402
P: 605.626.7652
E: peggy.carrico@state.sd.gov

TENNESSEE

Tennessee Department of Labor and Workforce
Development
Bonding Services Coordinator
220 French Landing Drive
Nashville, TN 37243
P: 615.253.6634
E: james.eldridge@tn.gov

TEXAS

Texas Workforce Commission
Bonding Services Coordinator
101 East 15th Street, Room 440-AT
Austin, TX 78778
P: 512.936.6265
E: fidelity.bonding@twc.state.tx.us

UTAH

Utah Department of Workforce Services
Bonding Services Coordinator
140 East 300 South, 5th Floor
Salt Lake City, UT 84111
P: 801.526.9876
E: jdomenici@utah.gov

VERMONT

Vermont Department of Labor
Bonding Services Coordinator
5 Green Mountain Drive
Montpelier, VT 05601
P: 802.828.4321
E: donna.norbrega@state.vt.us

VIRGINIA

Virginia Department of Corrections
Bonding Services Coordinator
6900 Atmore Drive
Richmond, VA 23225
P: 804.887.8262
E: virginia.bondingprogram@vadoc.virginia.gov

WASHINGTON

Washington Department of Employment Security
Offender Employment Services
Bonding Services Coordinator
P.O. Box 9046
Olympia, WA 98507
P: 360.902.9685
E: cbellamy@esd.wa.gov

WEST VIRGINIA

West Virginia Division of Labor
Bonding Services Coordinator
112 California Avenue, Room 112
Charleston, WV 25305
P: 304.558.1138
E: lynn.j.callaghan@wv.gov

WISCONSIN

Wisconsin Department of Workforce Development
Bonding Services Coordinator
201 East Washington Avenue
P.O. Box 7972
Madison, WI 53707
P: 608.267.7259
E: george.tervalon@dwd.wisconsin.gov

WYOMING

Wyoming Department of Workforce Services
Bonding Services Coordinator
851 Werner Court, Suite 120
Casper, WY 82601
P: 307.233.4623
E: bbynum@state.wy.us

APPENDIX 3-G: STATE WORK OPPORTUNITY TAX CREDIT COORDINATORS

The Work Opportunity Tax Credit is a tax credit to reduce the federal tax liability of private sector employers. It is intended to be used as an incentive for employers to hire individuals with criminal histories and other target groups.

ALABAMA

Alabama Department of Industrial Relations
Work Opportunity Tax Credit Coordinator
649 Monroe Street, Room 2813
Montgomery, AL 36131
P: 334.242.8037
E: marsha.mccarter@alcc.alabama.gov

ALASKA

Alaska Department of Workforce Development
Employment Security Division, ESS1B
Work Opportunity Tax Credit Coordinator
P.O. Box 115509
Juneau, AK 99811
P: 907.465.5952
E: teressa.parker@alaska.gov

ARIZONA

Arizona Department of Economic Security
Employment and Training Administration
Work Opportunity Tax Credit Coordinator
P.O. Box 6123
Phoenix, AZ 85005
P: 602.542.6320
E: tcelaya@azxdes.gov

ARKANSAS

Arkansas Department of Workforce Services
Work Opportunity Tax Credit Coordinator
P.O. Box 2981
Little Rock, AR 72203
P: 501.682.1354
E: kellye.george@arkansas.gov

CALIFORNIA

California Employment Development Department
Work Opportunity Tax Credit Coordinator
2901 50th Street
Sacramento, CA 95817
P: 916.227.2301
E: debra.smith@edd.ca.gov

COLORADO

Colorado Department of Labor and Employment Work
Opportunity Tax Credit Coordinator
633 17th Street, Suite 700
Denver, CO 80202
P: 303.318.8845
E: shirley.dixon@state.co.us

CONNECTICUT

Connecticut Department of Labor
Work Opportunity Tax Credit Coordinator
200 Folly Brook Boulevard
Wethersfield, CT 06109
P: 860.263.6066
E: sharon.grip@ct.gov

DELAWARE

Delaware Department of Labor
Division of Employment and Training
Work Opportunity Tax Credit Coordinator
4425 North Market Street, 3rd Floor
Wilmington, DE 19802
P: 302.761.8145
E: camille.nieves@state.de.us

DISTRICT OF COLUMBIA

Government of the District of Columbia
Department of Employment Services
Work Opportunity Tax Credit Coordinator
4058 Minnesota Avenue, NE, Suite 3001
Washington, DC 20019
P: 202.698.5136
E: james.clopton@dc.gov

FLORIDA

Florida Department of Economic Opportunity
Work Opportunity Tax Credit Coordinator
107 East Madison Street, MSC G-300
Tallahassee, FL 32399
P: 850.921.3299
E: gloria.harrison@deo.myflorida.com

GEORGIA

Georgia Department of Labor
Work Opportunity Tax Credit Coordinator
148 Andrew Young International Boulevard, Suite 400
Atlanta, GA 30303
P: 404.232.3567
E: mildred.lewis@gdol.ga.gov

HAWAII

Hawaii Department of Employment Services
Workforce Development Division
Work Opportunity Tax Credit Coordinator
830 Punchbowl Street, Room 329
Honolulu, HI 96813
P: 808.586.8820
E: russell.t.ogawa@hawaii.gov

IDAHO

Idaho Department of Commerce and Labor
Work Opportunity Tax Credit Coordinator
317 West Main Street
Boise, ID 83704
P: 208.332.3570
E: jim.cryer@labor.idaho.gov

ILLINOIS

Illinois Department of Employment Security
Work Opportunity Tax Credit Coordinator
33 South State Street, 8th Floor South
Chicago, IL 60603
P: 312.793.2913
E: john.m.waters@illinois.gov

INDIANA

Indiana Workforce Development
Work Opportunity Tax Credit Coordinator
10 North Senate Avenue
Indianapolis, IN 46204
P: 317.232.7746
E: msims@dwd.in.gov

IOWA

Iowa Workforce Development
Work Opportunity Tax Credit Coordinator
1000 East Grand Avenue, 3rd Floor East
Des Moines, IA 50319
P: 515.725.2810
E: heidi.wicks@iwd.iowa.gov

KANSAS

Kansas Department of Commerce
Work Opportunity Tax Credit Coordinator
1000 Southwest Jackson Street, Suite 100
Topeka, KS 66612
P: 785.296.7435
E: jheiman@kansascommerce.com

KENTUCKY

Kentucky Department of Workforce Investment
Work Opportunity Tax Credit Coordinator
275 East Main Street, 2W-A
Frankfort, KY 40621
P: 502.782.3069
E: deborah.eccles@ky.gov

LOUISIANA

Louisiana Department of Labor
Work Opportunity Tax Credit Coordinator
1001 North 23rd Street
P.O. Box 94094
Baton Rouge, LA 70804
P: 225.342.2939
E: tlevatino@lwc.la.gov

MAINE

Maine Bureau of Employment Services
Work Opportunity Tax Credit Coordinator
54 State House Station Drive
Augusta, ME 04333
P: 207.623.7981
E: veronica.f.danforth@maine.gov

MARYLAND

Maryland Department of Labor, Licensing and
Regulation
Work Opportunity Tax Credit Coordinator
1100 North Eutaw Street, Room 201-203
Baltimore, MD 21201
P: 410.767.2047
E: bduncan@dllr.state.md.us

MASSACHUSETTS

Massachusetts Division of Employment and Training
Administration
Work Opportunity Tax Credit Coordinator
19 Staniford Street, 1st Floor
Boston, MA 02114
P: 617.626.5730
E: jsprince@detma.org

MICHIGAN

Michigan Unemployment Insurance Agency
Work Opportunity Tax Credit Coordinator
3024 West Grand Boulevard, Suite 11-500
Detroit, MI 48202
P: 313.456.3363
E: jarvisg@michigan.gov

MINNESOTA

Department of Employment and Economic Development
Work Opportunity Tax Credit Coordinator
332 Minnesota Street, Suite E-200
St. Paul, MN 55101
P: 651.259.7521
E: karenmarberry@state.mn.us

MISSISSIPPI

Mississippi Department of Employment Security
Work Opportunity Tax Credit Coordinator
1235 Echelon Parkway
P.O. Box 1699
Jackson, MS 39213
P: 601.321.6084
E: jjones@mdes.ms.gov

MISSOURI

Missouri Department of Economic Development
Work Opportunity Tax Credit Coordinator
421 East Dunklin
Jefferson City, MO 65102
P: 573.522.9581
E: megan.rogers@ded.mo.gov

MONTANA

Montana Department of Labor and Industry
Work Opportunity Tax Credit Coordinator
P.O. Box 1728
Helena, MT 59624
P: 406.444.9046
E: crobbins@mt.gov

NEBRASKA

Nebraska Department of Labor
Employment and Training Administration
Work Opportunity Tax Credit Coordinator
550 South 16th Street
Lincoln, NE 68509
P: 402.471.9977
E: steve.porr@nebraska.gov

NEVADA

Nevada Department of Employment and Training
Work Opportunity Tax Credit Coordinator
500 East Third Street
Carson City, NV 89713
P: 775.684.0321
E: vemiltenberger@nvdetr.org

NEW HAMPSHIRE

New Hampshire Department of Employment Security
Work Opportunity Tax Credit Coordinator
32 South Main Street
Concord, NH 03301
P: 603.228.4079
E: laura.j.murphy@nhes.nh.gov

NEW JERSEY

New Jersey Department of Labor
Work Opportunity Tax Credit Coordinator
P.O. Box 058
Trenton, NJ 08625
P: 609.292.5525
E: gloria.hamilton@dol.state.nj.us

NEW MEXICO

New Mexico Department of Workforce Solutions
Business Services Division
Work Opportunity Tax Credit Coordinator
P.O. Box 1928
Albuquerque, NM 87103
P: 505.841.8501
E: hector.moreu@state.nm.us

NEW YORK

New York Department of Labor
Work Opportunity Tax Credit Coordinator
State Office Campus
Building 12, Room 200
Albany, NY 12240
P: 518.457.6823
E: bonnie.lance@labor.state.ny.us

NORTH CAROLINA

North Carolina Department of Commerce
Work Opportunity Tax Credit Coordinator
4216 Mail Service Center
Raleigh, NC 27699
P: 919.814.0439
E: virginia.terrell@nccommerce.com

NORTH DAKOTA

North Dakota Department of Labor
Work Opportunity Tax Credit Coordinator
P.O. Box 5507
Bismarck, ND 58506
P: 701.328.2997
E: cayantzer@nd.gov

OHIO

Ohio Office of Workforce Development
Work Opportunity Tax Credit Coordinator
4020 East Fifth Avenue
Columbus, OH 43219
P: 888.296.7541
E: wotc_contact@jfs.ohio.gov

OKLAHOMA

Oklahoma Employment Security Division
Work Opportunity Tax Credit Coordinator
2401 North Lincoln Boulevard
P.O. Box 52003
Oklahoma City, OK 73152
P: 405.557.7128
E: debrah.roseburn@oesc.state.ok.us

OREGON

Oregon Employment Department Partnership
Work Opportunity Tax Credit Coordinator
875 Union Street, NE, Room 201
Salem, OR 97311
P: 503.947.1478
E: david.k.allen@state.or.us

PENNSYLVANIA

Pennsylvania Department of Labor and Industry
Work Opportunity Tax Credit Coordinator
651 Boas Street, 12-W
Harrisburg, PA 17121
P: 717.783.3676
E: gshirk@pa.gov

PUERTO RICO

Department of Labor and Human Resources
Bureau of Employment Security
Work Opportunity Tax Credit Coordinator
P.O. Box 195540
San Juan, PR 00919
P: 787.625.3137
E: advega@trabajo.pr.gov

RHODE ISLAND

Rhode Island Department of Labor and Training
Work Opportunity Tax Credit Coordinator
1511 Pontiac Avenue
Cranston, RI 02920
P: 401.462.8717
E: plapointe@dlt.ri.gov

SOUTH CAROLINA

Department of Employment and Workforce
Work Opportunity Tax Credit Coordinator
1550 Gadsden Street, P.O. Box 1406, Room 1406
Columbia, SC 29202
P: 803.737.2592
E: lrushton@dew.sc.gov

SOUTH DAKOTA

South Dakota Department of Labor
Work Opportunity Tax Credit Coordinator
420 South Roosevelt Street
P.O. Box 4730
Aberdeen, SD 57402
P: 605.626.7652
E: peggy.carrico@state.sd.gov

TENNESSEE

Tennessee Department of Labor and Workforce
Development
Work Opportunity Tax Credit Coordinator
220 French Landing Drive
Nashville, TN 37243
P: 615.253.6664
E: roger.littlejohn@tn.gov

TEXAS

Texas Workforce Commission
Work Opportunity Tax Credit Coordinator
101 East 15th Street, Room 202-T
Austin, TX 78778
P: 512.305.9602
E: norma.martinez@twc.state.x.us

UTAH

Utah Department of Workforce Services
Work Opportunity Tax Credit Coordinator
140 East 300 South
Salt Lake City, UT 84111
P: 801.390.4336
E: lpurdin@utah.gov

VERMONT

Vermont Department of Labor
Work Opportunity Tax Credit Coordinator
5 Green Mountain Drive, P.O. Box 488
Montpelier, VT 05601
P: 802.828.5250
E: judy.bourbeau@state.vt.us

VIRGINIA

Virginia Employment Commission
Work Opportunity Tax Credit Coordinator
703 East Main Street
Richmond, VA 23219
P: 804.786.2887
E: margaret.hillard@vec.virginia.gov

WASHINGTON

Washington Department of Employment Security
Work Opportunity Tax Credit Coordinator
P.O. Box 9046
Olympia, WA 98507
P: 360.407.1323
E: jok@esd.wa.gov

WEST VIRGINIA

West Virginia Division of Labor
Work Opportunity Tax Credit Coordinator
112 California Avenue, Room 200
Charleston, WV 25305
P: 304.558.5050
E: angela.m.fry@wv.gov

WISCONSIN

Wisconsin Department of Workforce Development
Work Opportunity Tax Credit Coordinator
201 East Washington Avenue, G-100
P.O. Box 7972
Madison, WI 53707
P: 608.266.1903
E: judy.thomas@dwd.wisconsin.gov

WYOMING

Wyoming Department of Workforce Services
Work Opportunity Tax Credit Coordinator
851 Werner Court, Suite 121
Casper, WY 82601
P: 307.233.4623
E: beverly.bynum@wvo.gov

APPENDIX 3-H: COMPANIES WHO HIRE EX-OFFENDERS

The following list is comprised of the national headquarters of companies whose official hiring practices do not automatically restrict those individuals with criminal records.

AAMCO Transmissions, Inc.
201 Gibraltar Road
Horaham, PA 19044
P: 800.523.0401
I: <http://www.aamco.com>

Abbott Nutrition Products
625 Cleveland Avenue
Columbus, OH 43215
P: 800.227.5767
I: <http://www.abbottnutrition.com>

Abercrombie & Fitch
200 Abercrombie Way
New Albany, OH 43054
P: 866.681.3115
I: <http://www.abercrombie.com>

Adobe Systems, Inc.
345 Park Avenue
San Jose, CA 95110
P: 408.536.6000
I: <http://www.adobe.com>

AirTran Airways
1800 Phoenix Boulevard
Atlanta, GA 30349
P: 866.247.2428
I: <http://www.airtran.com>

Alamo Rent-a-Car
8420 St. John Industrial Drive
Saint Louis, MO 63114
P: 800.445.5664
I: <http://www.alamo.com>

Alaska Airlines
P.O. Box 24948
Seattle, WA 98124
P: 800.654.5669
I: <http://www.alaskaair.com>

Albertsons, Inc.
175 South Howard Street
Spokane, WA 99201
P: 208.395.6200
I: <http://www.albertsons.com>

Allied Van Lines, Inc.
700 Oakmont Lane
Westmont, IL 60559
P: 800.470.2851
I: <http://www.allied.com>

Allstate Insurance Company
1819 Electric Road, SW
Roanoke, IL 24018
P: 847.402.5000
I: <http://www.allstate.com>

American Airlines, Inc.
P.O. Box 619612
Dallas/Fort Worth Airport, TX 75261
P: 817.967.2000
I: <http://www.aa.com>

American Eagle Outfitters
150 Thorn Hill Drive
Warrendale, PA 15086
P: 888.232.4535
I: <http://www.ae.com>

American Express Company
P.O. Box 981540
El Paso, TX 79998
P: 800.528.4800
I: <http://www.americanexpress.com>

American Greetings Corporation
One American Road
Cleveland, OH 44144
P: 800.777.4891
I: <http://www.americangreeting.com>

Anderson Windows, Inc.
100 4th Avenue, North
Bayport MN 55003
P: 888.888.2070
I: <http://www.andersonwindows.com>

Anheuser-Busch, Inc.
One Busch Place
St. Louis, MO 63118
P: 800.342.5283
I: <http://www.anheuser-busch.com>

Apple Computer, Inc.
One Infinite Loop
Cupertino, CA 95014
P: 408.996.1010
I: <http://www.apple.com>

Applebee's
8140 Ward Parkway
Kansas City, MO 64114
P: 888.592.7753
I: <http://www.applebees.com>

Arby's Restaurant Group, Inc.
1155 Perimeter Center, West
Atlanta, GA 30338
P: 678.514.4100
I: <http://www.arbys.com>

AT&T, Inc.
175 East Houston Street
San Antonio, TX 78205
P: Not Provided
I: <http://www.att.com>

Bally Total Fitness Corporation
P.O. Box 96241
Washington, DC 20090
P: 866.402.2559
I: <http://www.ballyfitness.com>

Banana Republic
5900 North Meadows Drive
Grove City, OH 42123
P: 888.277.8953
I: <http://www.bananarepublic.com>

Ben & Jerry's Homemade, Inc.
30 Community Drive
South Burlington, VT 05403
P: 802.846.1500
I: <http://www.benjerry.com>

Benihana, Inc.
8750 NW 36th Street, Suite 300
Miami, FL 33178
P: 800.327.3369
I: <http://www.benihana.com>

Best Buy Company, Inc.
P.O. Box 9312
Minneapolis, MN 55440
P: 888.237.8289
I: <http://www.bestbuy.com>

Best Western International, Inc.
P.O. Box 10203
Phoenix, AZ 85064
P: 800.528.1238
I: <http://www.bestwestern.com>

Big Lot Stores, Inc.
300 Phillipi Road
Columbus, OH 43228
P: 800.877.1253
I: <http://www.biglots.com>

BJ's Wholesale Club, Inc.
25 Research Drive
Westborough, MA 01581
P: 800.257.2582
I: <http://www.bjs.com>

Blockbuster Entertainment Corporation
3000 Redbud Boulevard
McKinney, TX 75270
P: 866.692.2789
I: <http://www.blockbuster.com>

Bloomingdales, Inc.
P.O. Box 8215
Mason, OH
P: 800.777.0000
I: <http://www.bloomingdales.com>

Bob Evans Farms, Inc.
3776 South High Street
Columbus, OH 43270
P: 800.939.2338
I: <http://www.bobevans.com>

Bojangles Restaurant, Inc.
4932 Southern Pine Boulevard
Charlotte, NC 28273
P: 888.300.4265
I: <http://www.bojangles.com>

BP Corporation
28301 Ferry Road
Warrenville, IL 60555
P: 800.333.3991
I: <http://www.bp.com>

Bridgestone Retail Operations
P.O. Box 6397
Bloomington, IL 60108
P: 800.367.3872
I: <http://www.firestonecompleteautocare.com>

Brio Tuscan Grill
777 Goodale Boulevard, Suite 100
Columbus, OH 43212
P: 888.452.7286
I: <http://www.brioitalian.com>

British Airways
P.O. Box 300686
Jamaica, NY 11430
P: 800.247.9297
I: <http://www.britishairways.com>

Budget Rent-A-Car, Inc.
Six Sylvan Way
Parsippany, NJ 07054
P: 800.214.6094
I: <http://www.budget.com>

Burger King Corporation
5505 Blue Lagoon Drive
Miami, FL 33126
P: 866.394.2493
I: <http://www.bk.com>

Canon USA, Inc.
One Canon Plaza
Lake Success, NY 11042
P: 800.652.2666
l: <http://www.usa.canon.com>

Carrier A/C Company
P.O. Box 4804
Syracuse, NY 13221
P: 800.227.7437
l: <http://www.residential.carrier.com>

Chase, J.P. Morgan
P.O. Box 36520
Louisville, KY 40233
P: 212.270.6000
l: <http://www.chase.com>

Cheesecake Factory
26901 Malibu Hills Road
Calabasas Hills, CA 91301
P: 818.871.3000
l: <http://www.cheesecakefactory.com>

Chevron Corporation
P.O. Box 4000
Bellaire, TX 77402
P: Not Provided
l: <http://www.chevron.com>

Chipotle Mexican Grill, Inc.
1401 Wynkoop Street, Suite 500
Denver, CO 80202
P: 303.595.4000
l: <http://www.chipotle.com>

Choice Hotels
6811 East Mayo Boulevard, Suite 100
Phoenix, AZ 85054
P: 800.300.8800
l: <http://www.choicehotels.com>

The Coca-Cola Company
P.O. Box 1734
Atlanta, GA 30301
P: Not Provided
l: <http://www.thecocacola.com>

Costco Wholesale Corporation
PO Box 34331
Seattle, WA 98124
P: 800.774.2678
l: <http://www.costco.com>

Crate and Barrel
1860 West Jefferson Avenue
Naperville, IL 60540
P: 800.967.6696
l: <http://www.crateandbarrel.com>

Dairy Queen Corporation
7505 Metro Boulevard
Minneapolis, MN 55439
P: 952.830.0200
l: <http://www.dairyqueen.com>

Darden Restaurants
P.O. Box 695011
Orlando, FL 32859
P: 407.245.4000
l: <http://www.darden.com>

Days Inn Worldwide, Inc.
P.O. Box 4090
Aberdeen, SD 57401
P: 800.441.1618
l: <http://www.daysinn.com>

Delta Air Lines, Inc.
P.O. Box 20980
Atlanta, GA 30320
P: 404.773.0305
l: <http://www.delta.com>

Denny's Corporation
203 East Main Street
Spartanburg, SC 29319
P: 800.733.6697
l: <http://www.dennys.com>

Dick's Sporting Goods
345 Court Street
Coraopolis, PA 15108
P: Not Provided
l: <http://www.dickssportinggoods.com>

Dillard's, Inc.
P.O. Box 486
Little Rock, AR 72203
P: 501.376.5200
l: <http://www.dillards.com>

Dollar Rent-A-Car
P.O. Box 33167
Tulsa, OK 74153
P: 918.669.3000
l: <http://www.dollar.com>

Domino's Pizza, Inc.
30 Frank Lloyd Wright Drive
Ann Arbor, MI 48106
P: 734.930.3030
l: <http://www.dominos.com>

Dunkin Donuts
130 Royal Street
Canton, MA 02021
P: 800.859.3539
l: <http://www.donkondonuts.com>

Eastman Kodak Company
343 State Street
Rochester, NY 14650
P: 800.235.6325
I: <http://www.kodak.com>

Eddie Bauer, Inc.
P.O. Box 7001
Groveport, OH 43125
P: 800.426.8020
I: <http://www.eddiebauer.com>

Enterprise Rent-A-Car
600 Corporate Park Drive
St. Louis, MO 63015
P: 800.264.6350
I: <http://www.enterprise.com>

Exxon Mobil
P.O. Box 1049
Buffalo, NY 14240
P: 800.234.9966
I: <http://www.exxonmobile.com>

FedEx Corporation
3875 Airways Boulevard
Memphis, TN 28116
P: 800.463.3339
I: <http://www.fedex.com>

Florsheim, Inc.
333 West Estabrook Boulevard
Glendale, WI 53212
P: 866.454.0449
I: <http://www.florsheim.com>

Food Lion, Inc.
P.O. Box 1330
Salisbury, NC 28145
P: 800.210.9569
I: <http://www.foodlion.com>

Frito-Lay
P.O. Box 660634
Dallas, TX 75266
P: 972.334.7000
I: <http://www.fritolay.com>

Fuji Photo Film USA, Inc.
1100 King George Post
Edison, NJ 08837
P: 800.800.3854
I: <http://www.fujifilm.com>

Gap, Inc.
100 Gap Drive
Grove City, OH 43123
P: 888.906.1104
I: <http://www.gap.com>

General Electric Company
3135 Easton Turnpike
Fairfield, CT 06828
P: 203.373.2211
I: <http://www.ge.com>

Giant Food, Inc.
8301 Professional Place
Landover, MD 20785
P: 301.341.4322
I: <http://www.giantfood.com>

Gold's Gym International
125 East John Carpenter Freeway
Irving, TX 75062
P: 214.574.4653
I: <http://www.goldsgym.com>

Goodrich Corporation
P.O. Box 19001
Greenville, SC 29602
P: 877.788.8899
I: <http://www.bfgoodrichtires.com>

Greyhound Lines, Inc.
P.O. Box 660362
Dallas, TX 75266
P: 214.849.8000
I: <http://www.greyhound.com>

Hallmark Cards, Inc.
P.O. Box 419034
Kansas City, MO 64141
P: 800.425.5627
I: <http://www.hallmark.com>

Hertz Corporation
P.O. Box 26120
Oklahoma City, OK 73126
P: 800.654.4173
I: <http://www.hertz.com>

Hilton Hospitality, Inc.
755 Crossover Lane
Memphis, TN 38117
P: 901.374.5000
I: <http://www.hilton.com>

Home Depot, Inc.
2455 Paces Ferry Road
Atlanta, GA 30339
P: 800.466.3337
I: <http://www.homedepot.com>

Howard Johnson, Inc.
P.O. Box 4090
Aberdeen, SD 57401
P: 800.544.9881
I: <http://www.hojo.com>

Hyatt Hotels & Resorts
9805 Q Street
Omaha, NE 68127
P: 800.323.7949
l: <http://www.hyatt.com>

IBM Corporation
One New Orchard Road
Armonk, NY 10504
P: 914.499.1900
l: <http://www.ibm.com>

IKEA
420 Alan Wood Road
Conshohocken, PA 19428
P: 800.434.4532
l: <http://www.ikea.com>

InterContinental Hotels Group
P.O. Box 30321
Salt Lake City, UT 84130
P: Not Provided
l: <http://www.ihgplc.com>

Jack In The Box
9330 Balboa Avenue
San Diego, CA 92123
P: 800.955.5225
l: <http://www.jackinthebox.com>

J.C. Penney Company, Inc.
P.O. Box 10001
Dallas, TX 75301
P: 800.322.1189
l: <http://www.jcpenney.com>

Jiffy Lube International, Inc.
P.O. Box 4427
Houston, TX 77210
P: 800.344.6933
l: <http://www.jiffylube.com>

Kentucky Fried Chicken
P.O. Box 725489
Atlanta, GA 31139
P: 800.225.5532
l: <http://www.kfc.com>

Kroger Company
1014 Vine Street
Cincinnati, OH 45202
P: 800.576.4377
l: <http://www.kroger.com>

L.A. Fitness International
P.O. Box 54170
Irvine, CA 92619
P: Not Provided
l: <http://www.lafitness.com>

Lowe's Home Improvement
P.O. Box 1111
North Wilkesboro, NC 28656
P: 800.445.6937
l: <http://www.lowes.com>

MAACO Enterprises, Inc.
610 Freedom Business Center
King Of Prussia, PA 19406
P: 800.523.1180
l: <http://www.maaco.com>

Macy's
P.O. Box 8113
Mason, OH 45040
P: 800.526.1202
l: <http://www.macys.com>

Marriott International, Inc.
1818 North 90th Street
Omaha, NE 68114
P: 800.535.4028
l: <http://www.marriott.com>

Mayflower Transit
One Mayflower Drive
St. Louis, MO 63026
P: Not Provided
l: <http://www.mayflower.com>

McDonald's Corporation
2111 McDonald's Drive
Oak Brook, IL 60523
P: 800.244.6227
l: <http://www.mcdonalds.com>

Meineke Car Care Centers, Inc.
128 South Tryon Street
Charlotte, NC 28202
P: 704.377.8855
l: <http://www.meineke.com>

Midas, Inc.
823 Donald Ross Road
Juno Beach, FL 33406
P: 800.621.8545
l: <http://www.midas.com>

Miller Coors
250 South Wacker Drive
Chicago, IL 60606
P: 800.645.5376
l: <http://www.millercoors.com>

Motel 6
P.O. Box 326
Worthington, OH 43085
P: 614.601.4089
l: <http://www.motel6.com>

National Car Rental Systems, Inc.
8420 University Avenue
St. Louis, MO 63114
P: 800.468.3334
I: <http://www.nationalcar.com>

Netflix
100 Winchester Circle
Los Gatos, CA 95032
P: 866.579.7172
I: <http://www.netflix.com>

North American Van Lines
P.O. Box 988
Ft. Wayne, IN 46801
P: 800.348.2111
I: <http://www.navl.com>

Office Depot, Inc.
6600 North Military Trail
Boca Raton, FL 33496
P: 800.463.3768
I: <http://www.officedepot.com>

Olive Garden
P.O. Box 695017
Orlando, FL 32869
P: 800.331.2729
I: <http://www.olivegarden.com>

Outback Steakhouse
2202 Northwest Shore Boulevard
Tampa, FL 33607
P: 813.282.1225
I: <http://www.outback.com>

Panera Bread
6710 Clayton Road
Richmond Heights, MO 63117
P: 800.301.5566
I: <http://www.panerabread.com>

Pep Boys Auto
3111 West Allegheny Avenue
Philadelphia, PA 19132
P: 800.737.2697
I: <http://www.pepboys.com>

Pepsi-Cola Company
One Pepsi Way
Somers, NY 10589
P: 800.433.2652
I: <http://www.pepsico.com>

P.F. Chang's China Bistro, Inc.
7676 East Pinnacle Peak Road
Scottsdale, AZ 85255
P: 866.732.4264
I: <http://www.pfchangs.com>

Pizza Hut
7100 Corporate Drive
Plano, TX 75024
P: 972.338.7700
I: <http://www.pizzahut.com>

Price Chopper Supermarkets
461 Nott Street
Schenectady, NY 12308
P: 518.355.5000
I: <http://www.pricechopper.com>

Public Supermarkets
P.O. Box 407
Lakeland, FL 33802
P: 800.242.1227
I: <http://www.publix.com>

Qdoba Mexican Grill
4865 Ward Road
Wheat Ridge, CO 80033
P: 720.898.2300
I: <http://www.qdoba.com>

Safeway, Inc.
P.O. Box 10501
Phoenix, AZ 85038
P: 877.723.3929
I: <http://www.safeway.com>

Staples, Inc.
500 Staples Drive
Framingham, MA 01702
P: 800.378.2753
I: <http://www.staples.com>

Starbucks
P.O. Box 3717
Seattle, WA 98124
P: 800.782.7282
I: <http://www.starbucks.com>

Stop & Shop Supermarkets, Inc.
1385 Hancock Street
Quincy, MA 02169
P: 800.767.7772
I: <http://www.stopandshop.com>

Target Stores
P.O. Box 9350
Minneapolis, MN 55440
P: 800.440.0680
I: <http://www.target.com>

TJX Companies, Inc.
770 Cockituate Road
Framingham, MA 01701
P: 508.390.1000
I: <http://www.tjx.com>

Trader Joe's
P.O. Box 5049
Monrovia, CA 91016
P: 626.599.3817
I: <http://www.traderjoes.com>

True Value Company
8600 West Bryn Mawr Avenue
Chicago, IL 60631
P: 877.502.4641
I: <http://www.truevalue.com>

U-Haul International
2727 North Central Avenue
Phoenix, AZ 85004
P: 800.789.3638
I: <http://www.uhaul.com>

United Parcel Service
55 Glenlake Parkway, NE
Atlanta, GA 30328
P: 800.742.5877
I: <http://www.ups.com>

United Van Lines, Inc.
One United Drive
St. Louis, MO 63026
P: 800.948.4885
I: <http://www.unitedvanlines.com>

Wal-Mart Stores, Inc.
702 SW 8th Street
Bentonville, AZ 72716
P: 800.925.6278
I: <http://www.wal-mart.com>

Wendy's International, Inc.
One Dave Thomas Boulevard
Dublin, OH 43017
P: 614.764.3100
I: <http://www.wendys.com>

APPENDIX 4-A: STATE CRIMINAL RECORD REPOSITORIES

Criminal record repositories maintain and provide access to criminal record information based on state privacy and accessibility laws.

ALABAMA

Alabama Bureau of Investigation
Identification Unit – Record Checks
P.O. Box 1511
Montgomery, AL 36102
P: 334.353.4340
I: <http://dps.alabama.gov/ABI/cic.aspx>

ALASKA

Alaska Department of Public Safety
Records and Identification
5700 East Tudor Road
Anchorage, AK 99507
P: 907.269.5767
I: <http://www.dps.state.ak.us>

ARIZONA

Arizona Department of Public Safety
Applicant Team One
P.O. Box 18430, Mail Code 2250
Phoenix, AZ 85005
P: 602.223.2223
I: <http://www.azdps.gov>

ARKANSAS

Arkansas State Police
Identification Bureau
1 State Police Plaza Drive
Little Rock, AR 72209
P: 501.618.8500
I: <http://www.asp.arkansas.gov>

CALIFORNIA

California Department of Justice
Records Security Section
P.O. Box 903417
Sacramento, CA 94203
P: 916.227.3849
I: <http://www.caag.state.ca.us>

COLORADO

Colorado Bureau of Investigation
State Repository, Identification Unit
690 Kipling Street, Suite 3000
Denver, CO 80215
P: 303.239.4208
I: <http://www.cbi.state.co.us>

CONNECTICUT

Connecticut Department of Public Safety
Bureau of Identification
1111 Country Club Road
Middletown, CT 06457
P: 860.685.8480
I: <http://www.ct.gov/dps/site/default.asp>

DELAWARE

Delaware State Police
State Bureau of Identification
P.O. Box 430
Dover, DE 19903
P: 302.739.2134
I: <http://dps.delaware.gov/default.shtml>

DISTRICT OF COLUMBIA

Metropolitan Police Department
Identification and Records Section
300 Indiana Avenue, NW, Room 3055
Washington, DC 20001
P: 202.727.4245
I: <http://mpdc.dc.gov/mpdc/site/default.asp>

FLORIDA

Florida Department of Law Enforcement
User Services Bureau/Public Records
P.O. Box 1489
Tallahassee, FL 32302
P: 850.410.8109
I: <http://www.flde.state.fl.us>

GEORGIA

Georgia Bureau of Investigation
P.O. Box 370748
Decatur, GA 30037
P: 404.244.2639
I: <http://www.ganet.org/gbi>

HAWAII

Hawaii Criminal Justice Data Center
Criminal Record Request
465 South King Street, Room 101
Honolulu, HI 96813
P: 808.587.3279
I: <http://www.hawaii.gov/ag/hcjdc/>

IDAHO

Idaho Bureau of Criminal Identification
State Repository
P.O. Box 700
Meridian, ID 83680
P: 208.884.7130
I: <http://www.isp.state.id.us>

ILLINOIS

Illinois State Police Bureau of Identification
Civil Processing Unit
260 North Chicago Street
Joliet, IL 60432
P: 815.740.5160
I: <http://www.isp.state.il.us>

INDIANA

Indiana State Police
Criminal History Records
P.O. Box 6188
Indianapolis, IN 46206
P: 317.232.5424
I: <http://www.in.gov/isp>

IOWA

Iowa Department of Public Safety
Division of Criminal Investigation, Records Unit
215 East 7th Street
Des Moines, IA 50319
P: 515.725.6066
I: <http://www.dps.state.ia.us/dci/index.shtml>

KANSAS

Kansas Bureau of Investigation
Criminal Records Division
1620 Southwest Tyler
Topeka, KS 66612
P: 785.296.8200
I: <http://www.accesskansas.org/kbi>

KENTUCKY

Kentucky State Police
Criminal Identification and Records Branch
1250 Louisville Road
Frankfort, KY 40601
P: 502.227.8713
I: <http://www.kentuckystatepolice.org>

LOUISIANA

Louisiana State Police
Bureau of Identification
7919 Independence Boulevard
Baton Rouge, LA 70806
P: 225.925.6095
I: <http://www.lsp.org/index.html>

MAINE

Maine State Police
State Bureau of Identification
State House Station, #42
Augusta, ME 04333
P: 207.624.7240
I: <http://www.informe.org/pcr>

MARYLAND

Maryland Criminal Justice Information System
Public Safety and Correctional Records
P.O. Box 32708
Pikeville, MD 21282
P: 410.764.4510
I: <http://www.dpscs.state.md.us>

MASSACHUSETTS

Massachusetts Criminal History Systems Board
200 Arlington Street, Suite 2200
Chelsea, MA 02150
P: 617.660.4640
I: <http://www.mass.gov/chsb>

MICHIGAN

Michigan State Police
Criminal Justice Information Center
7150 Harris Drive
Lansing, MI 48913
P: 517.322.1956
I: <http://www.michigan.gov/msp>

MINNESOTA

Minnesota Bureau of Criminal Apprehension
Criminal History Access Unit
1430 Maryland Avenue, East
St. Paul, MN 55106
P: 651.793.2400
I: <http://www.bca.state.mn.us>

MISSISSIPPI

Mississippi Department of Public Safety
Criminal Information Center
P.O. Box 958
Jackson, MS 39205
P: 601.933.2600
I: <http://www.dps.state.ms.us>

MISSOURI

Missouri State Highway Patrol
Criminal Record and Identification Division
1510 East Elm Street
Jefferson City, MO 65102
P: 573.526.6153
I: <http://www.mshp.dps.missouri.gov>

MONTANA

Montana Department of Justice
Criminal Records
P.O. Box 201403
Helena, MT 59620
P: 406.444.3625
I: <http://www.doj.mt.gov>

NEBRASKA

Nebraska State Patrol
P.O. Box 94907
Lincoln, NE 68509
P: 402.471.4545
I: <http://www.nsp.state.ne.us>

NEVADA

Nevada Department of Public Safety
Records and Technology Division
333 West Nye Lane, Suite 100
Carson City, NV 89706
P: 775.684.6262
I: <http://www.nvrepository.state.nv.us>

NEW HAMPSHIRE

New Hampshire State Police Headquarters
Criminal Records
33 Hazen Drive
Concord, NH 03305
P: 603.271.2538
I: <http://www.nh.gov>

NEW JERSEY

New Jersey Division of State Police
Records and Identification Section
P.O. Box 7068
West Trenton, NJ 08628
P: 609.882.2000
l: <http://www.njsp.org>

NEW MEXICO

New Mexico Department of Public Safety
Criminal Records Bureau
P.O. Box 1628
Santa Fe, NM 87504
P: 505.827.9181
l: <http://www.dps.nm.org>

NEW YORK

New York State Division of Criminal Justice Services
Record Review Unit
4 Tower Place, Stuyvesant Plaza
Albany, NY 12203
P: 518.457.6043
l: <http://www.criminaljustice.state.ny.us>

NORTH CAROLINA

North Carolina Bureau of Investigation
P.O. Box 29500
Raleigh, NC 27626
P: 919.662.4500
l: <http://www.ncsbi.gov>

NORTH DAKOTA

North Dakota Bureau of Criminal Investigation
Criminal Records Section
P.O. Box 1054
Bismarck, ND 58502
P: 701.328.5500
l: <http://www.ag.state.nd.us>

OHIO

Ohio Bureau of Investigation
Civilian Background Section
P.O. Box 365
London, OH 43140
P: 740.845.2000
l: <http://www.ag.state.oh.us>

OKLAHOMA

Oklahoma State Bureau of Investigation
Criminal History Reporting
6600 North Harvey
Oklahoma City, OK 73116
P: 405.848.6724
l: <http://www.ok.gov/osbi>

OREGON

Oregon State Police
Identification Services Section, Unit 11
P.O. Box 4395
Portland, OR 97208
P: 503.378.3070
l: <http://egov.oregon.gov/osp/id>

PENNSYLVANIA

Pennsylvania State Police
Central Repository, Suite 164
1800 Elmerston Avenue
Harrisburg, PA 17110
P: 717.783.5494
l: <http://www.psp.state.pa.us>

PUERTO RICO

Information pertaining to Puerto Rico was not available during the creation of this document. Please see future editions for updates and/or revisions or visit <http://www.gobierno.pr> for more information.

RHODE ISLAND

Rhode Island Department of Attorney General
Bureau of Criminal Identification
150 South Main Street
Providence, RI 02903
P: 401.274.4400
l: <http://www.riag.ri.gov>

SOUTH CAROLINA

South Carolina Law Enforcement Division
Criminal Records Section
P.O. Box 21398
Columbia, SC 29221
P: 803.896.7043
l: <http://www.sled.sc.gov>

SOUTH DAKOTA

South Dakota Division of Criminal Investigation
Identification Section
1302 East Highway 14, Suite 5
Pierre, SD 57501
P: 605.773.3331
l: <http://dci.sd.gov>

TENNESSEE

Tennessee Bureau of Investigation
Open Records Information Service
901 R.S. Gass Boulevard
Nashville, TN 37216
P: 615.744.4057
l: <http://www.tbi.state.tn.us>

TEXAS

Texas Department of Public Safety
Access and Dissemination Bureau
Crime Records Service
P.O. Box 15999
Austin, TX 78761
P: 512.424.2474
l: <https://records.txdps.state.tx.us>

UTAH

Utah Bureau of Criminal Identification
P.O. Box 148280
Salt Lake City, UT 84114
P: 801.965.4555
l: <http://publicsafety.utah.gov/bci>

VERMONT

Vermont Criminal Information Center
Criminal Record Check Section
103 South Main Street
Waterbury, VT 05671
P: 802.244.8727
I: <http://www.dps.state.vt.us>

VIRGINIA

Virginia State Police
P.O. Box 85076
Richmond, VA 23261
P: 804.674.6750
I: <http://www.vsp.state.va.us>

WASHINGTON

Washington State Patrol
Identification and Criminal History Section
P.O. Box 42633
Olympia, WA 98504
P: 360.705.5100
I: <http://www.wsp.wa.gov>

WEST VIRGINIA

West Virginia State Police
Criminal Records Section
725 Jefferson Road
Charleston, WV 25309
P: 304.746.2179
I: <http://www.wvstatepolice.com>

WISCONSIN

Wisconsin Department of Justice
Crime Information Bureau, Record Check Unit
P.O. Box 2688
Madison, WI 53701
P: 608.266.5764
I: <http://www.doj.state.wi.us>

WYOMING

Wyoming Division of Criminal Investigation
Criminal Record Unit
316 West 22nd Street
Cheyenne, WY 82002
P: 307.777.7523
I: <http://www.attorneygeneral.state.wy.us>

APPENDIX 4-B: STATE BAR ASSOCIATIONS

Bar associations provides licensure and oversight of attorneys within a particular state or geographic area. They may also provide assistance with obtaining low-cost legal services for qualified individuals.

ALABAMA

Alabama State Bar
415 Dexter Avenue
Montgomery, AL 36104
P: 334.269.1515
I: <http://www.alabar.org>

ALASKA

Alaska Bar Association
P.O. Box 100279
550 West 7th Avenue, Suite 1990
Anchorage, AK 99510
P: 907.272.7469
I: <http://www.alaskabar.org>

ARIZONA

State Bar of Arizona
111 West Monroe, Suite 1800
Phoenix, AZ 85003
P: 602.252.4804
I: <http://www.azbar.org>

ARKANSAS

Arkansas Bar Association
400 West Markham
Little Rock, AR 72201
P: 501.375.4606
I: <http://www.arkbar.com>

CALIFORNIA

California State Bar Association
180 Howard Street
San Francisco, CA 94105
P: 415.538.2000
I: <http://www.calbar.ca.gov>

COLORADO

Colorado Bar Association
1900 Grant Street, Suite 950
Denver, CO 80203
P: 303.860.1115
I: <http://www.cobar.org>

CONNECTICUT

Connecticut Bar Association
30 bank Street
New Britain, CT 06050
P: 860.223.4400
I: <http://www.ctbar.org>

DELAWARE

Delaware State Bar Association
301 North Market Street
Wilmington, DE 19801
P: 302.658.5279
I: <http://www.dsba.org>

DISTRICT OF COLUMBIA

The District of Columbia Bar
1101 K Street, NW, Suite 200
Washington, DC 20005
P: 202.737.4700
I: <http://www.dcbar.org>

FLORIDA

The Florida Bar
651 East Jefferson Street
Tallahassee, FL 32399
P: 850.561.5600
I: <http://www.flabar.org>

GEORGIA

State Bar of Georgia
104 Marietta Street, NW, Suite 100
Atlanta, GA 30303
P: 404.527.8700
I: <http://www.gabar.org>

HAWAII

Hawaii State Bar Association
1132 Bishop Street, Suite 906
Honolulu, HI 96813
P: 808.537.1868
I: <http://www.hsba.org>

IDAHO

Idaho State Bar and Idaho Law Foundation
P.O. Box 895
Boise, ID 83701
P: 208.334.4500
I: <http://www.state.id.us/isb>

ILLINOIS

Information pertaining to Illinois was not available during the creation of this document. Please see future editions for updates and/or revisions or visit <http://www.iardc.org> for more information.

INDIANA

Indiana State Bar Association
230 East Ohio Street, 4th Floor
Indianapolis, IN 46204
P: 317.639.5465
I: <http://www.inbar.org>

IOWA

Iowa State Bar Association
521 East Locust, Suite 300
Des Moines, IA 50309
P: 515.243.3179
I: <http://www.iowabar.org>

KANSAS

Kansas Bar Association
1200 Southwest Harrison Street
Topeka, KS 66612
P: Not Available
I: <http://www.ksbar.org>

KENTUCKY

Kentucky Bar Association
514 West Main Street
Frankfort, KY 40601
P: 502.564.3795
I: <http://www.kybar.org>

LOUISIANA

Louisiana State Bar Association
601 St. Charles Avenue
New Orleans, LA 70130
P: 504.566.1600
I: <http://www.lsba.org>

MAINE

Maine State Bar Association
P.O. Box 788
Augusta, ME 04322
P: 207.622.7523
I: <http://www.mainebar.org>

MARYLAND

Maryland State Bar Association
520 West Fayette Street
Baltimore, MD 21201
P: 410.685.7878
I: <http://www.msba.org>

MASSACHUSETTS

Massachusetts Bar Association
20 West Street
Boston, MA 02111
P: 617.338.0694
I: <http://www.massbar.org>

MICHIGAN

State Bar of Michigan
306 Townsend Street
Lansing, MI 48933
P: 800.968.1442
I: <http://www.michbar.org>

MINNESOTA

Minnesota State Bar Association
600 Nicollet Mall, Suite 380
Minneapolis, MN 55402
P: 612.333.1183
I: <http://www.mnbar.org>

MISSISSIPPI

Mississippi Bar Association
P.O. Box 2168
Jackson, MS 39225
P: 601.948.4471
I: <http://www.msbar.org>

MISSOURI

Missouri State Bar Association
326 Monroe
Jefferson City, MO 65102
P: 573.638.2235
I: <http://www.mobar.org>

MONTANA

The State Bar of Montana
P.O. Box 577
Helena, MT 59624
P: 406.442.7660
I: <http://www.montanabar.org>

NEBRASKA

Nebraska State Bar Association
635 South 14th Street
P.O. Box 81809
Lincoln, NE 68501
P: 402.475.7091
I: <http://www.nebar.com>

NEVADA

State Bar of Nevada
600 East Charleston Boulevard
Las Vegas, NV 89104
P: 702.382.2200
I: <http://www.nvbar.org>

NEW HAMPSHIRE

New Hampshire Bar Association
112 Pleasant Street
Concord, NH 03301
P: 603.224.6942
I: <http://www.nhbar.org>

NEW JERSEY

New Jersey State Bar Association
New Jersey Law Center
One Constitution Square
New Brunswick, NJ 08901
P: 732.249.5000
I: <http://www.njsba.com>

NEW MEXICO

State Bar of New Mexico
121 Tijeras Street, NE
P.O. Box 25883
Albuquerque, NM 87102
P: 505.842.6132
I: <http://www.nmexam.org>

NEW YORK

New York State Bar Association
1 Elk Street
Albany, NY 12207
P: 518.463.3200
I: <http://www.nysba.org>

NORTH CAROLINA

North Carolina Bar Association
P.O. Box 3688
Cary, NC 27519
P: 919.677.0561
I: <http://www.ncbar.org>

NORTH DAKOTA

State Bar Association of North Dakota
515 ½ East Broadway, Suite 101
Bismarck, ND 58501
P: 701.255.1404
I: <http://www.sband.org>

OHIO

Ohio State Bar Association
1700 Lake Shore Drive
Columbus, OH 43204
P: 614.487.2050
I: <http://www.ohiobar.org>

OKLAHOMA

Oklahoma Bar Association
1901 North Lincoln Boulevard
Oklahoma City, OK 73152
P: 405.416.7000
I: <http://www.okbar.org>

OREGON

Oregon State Bar Association
5200 Southwest Meadow Road
Lake Oswego, OR 97035
P: 503.620.0222
I: <http://www.osbar.org>

PENNSYLVANIA

Pennsylvania Bar Association
100 South Street
P.O. Box 186
Harrisburg, PA 17108
P: 717.238.6715
I: <http://www.pabar.org>

PUERTO RICO

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RHODE ISLAND

Rhode Island Bar Association
15 Cedar Street
Providence, RI 02903
P: 401.421.5740
I: <http://www.ribar.com>

SOUTH CAROLINA

South Carolina Bar Association
950 Taylor Street
Columbia, SC 29202
P: 803.799.6653
I: <http://www.scbar.org>

SOUTH DAKOTA

South Dakota State Bar Association
222 East Capitol
Pierre, SD 57501
P: 605.224.7554
I: Not Available

TENNESSEE

Tennessee Bar Association
221 Fourth Avenue, North
Nashville, TN 37219
P: 615.383.7421
I: <http://www.tba.org>

TEXAS

The State Bar of Texas
1414 Colorado
Austin, TX 78701
P: 512.463.1463
I: <http://www.texasbar.com>

UTAH

Utah State Bar Association
645 South 200 East
Salt Lake City, UT 84111
P: 801.531.9077
I: <http://www.utahbar.org>

VERMONT

Vermont State Bar Association
35-37 Court Street
P.O. Box 100
Montpelier, VT 05620
P: 802.223.2020
I: Not Available

VIRGINIA

Virginia Bar Association
701 East Franklin Street, Suite 1120
Richmond, VA 23219
P: 804.644.0041
I: <http://www.vba.org>

WASHINGTON

Washington State Bar Association
2101 Fourth Avenue, Suite 400
Seattle, WA 98121
P: 206.443.9722
I: <http://www.wsba.org>

WEST VIRGINIA

West Virginia Bar Association
2006 Kanawha Boulevard, East
Charleston, WV 25311
P: 304.558.2456
I: <http://www.wvbar.org>

WISCONSIN

State Bar of Wisconsin
5302 Eastpark Boulevard
Madison, WI 53718
P: 608.257.3838
I: <http://www.wisbar.org>

WYOMING

Wyoming State Bar

500 Randall Avenue

P.O. Box 109

Cheyenne, WY 82003

P: 307.632.9061

I: <http://www.wyomingbar.org>

APPENDIX 4-C: STATE VOTER REGISTRATION AUTHORITIES

Voter registration authorities provide oversight of state-specific voting rights and laws. Where applicable, they may also provide assistance with the restoration of voting rights on an individual basis for persons with criminal histories.

ALABAMA

Alabama Secretary of State
Elections Division
State Capitol E-208
P.O. Box 5616
Montgomery, AL 36103
P: 334.242.7210
I: <http://www.sos.alabama.gov/elections/default.aspx>

ALASKA

Alaska Division of Elections
P.O. Box 110017
Juneau, AK 99811
P: 907.465.4611
I: <http://www.elections.alaska.gov>

ARIZONA

Arizona Secretary of State
Election Division
1700 West Washington, 7th Floor
Phoenix, AZ 85007
P: 602.542.8683
I: <http://www.azsos.gov/election>

ARKANSAS

Arkansas Secretary of State
Voter Services
State Capitol, Room 026
Little Rock, AR 72201
P: 501.682.3204
I: <http://www.sosweb.state.ar.us/elections.html>

CALIFORNIA

California Secretary of State
Elections Division
1500 11th Street, 5th Floor
Sacramento, CA 95814
P: 916.657.2166
I: <http://www.sos.ca.gov/elections/elections.htm>

COLORADO

Colorado Department of State
Elections Department
1700 Broadway, Suite 270
Denver, CO 80290
P: 303.894.2200
I: <http://www.elections.colorado.gov>

CONNECTICUT

Connecticut Secretary of State
Election Services Division
30 Trinity Street, 2nd Floor
Hartford, CT 06106
P: 860.509.6100
I: <http://www.sots.ct.gov/sots/site/default.asp>

DELAWARE

Delaware Commissioner of Elections
Voter Registration Division
111 South West Street, Suite 10
Dover, DE 19904
P: 302.739.4277
I: <http://elections.delaware.gov>

DISTRICT OF COLUMBIA

District of Columbia Board of Elections and Ethics
Voter Registration Division
441 4th Street, NW, Suite 250 North
Washington, DC 20001
P: 202.727.2525
I: <http://www.dcboee.org>

FLORIDA

Florida Department of State
Division of Elections
500 South Bronough Street, Room 216
Tallahassee, FL 32399
P: 850.245.6200
I: <http://elections.dos.state.fl.us>

GEORGIA

Georgia Secretary of State
Elections Division
1104 West Tower, 2 Martin Luther King Drive, SE
Atlanta, GA 30334
P: 404.656.2871
I: <http://sos.georgia.gov/elections>

HAWAII

Hawaii Office of Elections
Voter registration
802 Lehua Avenue
Honolulu, HI 96782
P: 808.453.8683
I: <http://hawaii.gov/elections>

IDAHO

Idaho Secretary of State
State Elections Office
P.O. Box 83720
Boise, ID 83720
P: 208.334.2852
I: <http://www.idahovotes.gov>

ILLINOIS

Illinois State Board of Elections
Voter Registration Services
1020 South Spring
Springfield, IL 62704
P: 217.782.4141
I: <http://www.elections.state.il.us>

INDIANA

Indiana Secretary of State
Elections Division
302 Washington, Room E-204
Indianapolis, IN 46204
P: 317.232.3939
I: <http://www.in.gov/sos/elections>

IOWA

Iowa Secretary of State
Voter Registration
321 East 12th Street
Lucas Building, 1st Floor
Des Moines, IA 50319
P: 515.281.0145
I: <http://www.sos.state.ia.us/elections/index.html>

KANSAS

Kansas Secretary of State
Elections Division
Memorial Hall, 1st Floor
120 Southwest 10th Avenue
Topeka, KS 66612
P: 785.296.4561
I: <http://www.kssos.org>

KENTUCKY

Kentucky State Board of Elections
140 Walnut
Frankfort, KY 40601
P: 502.573.7100
I: <http://elect.ky.gov/registrationinfo>

LOUISIANA

Louisiana Secretary of State
Elections Division
P.O. Box 94125
Baton Rouge, LA 70804
P: 225.922.0900
I: <http://www.sos.louisiana.gov>

MAINE

Maine Secretary of State
Department of Elections
101 State House Station, 4th Floor
Augusta, ME 04333
P: 207.624.7650
I: <http://www.maine.gov/sos/cec/elec>

MARYLAND

Maryland Board of Elections
P.O. Box 6486
Annapolis, MD 21401
P: 410.269.2840
I: <http://www.elections.state.md.us>

MASSACHUSETTS

Massachusetts Secretary of the Commonwealth
Elections Division
One Ashburton Place, Room 1705
Boston, MA 02108
P: 617.727.2828
I: <http://www.sec.state.ma.us/ele/eleidx.htm>

MICHIGAN

Michigan Secretary of State
Bureau of Elections
P.O. Box 20126
Lansing, MI 48901
P: 517.3736.2540
I: <http://www.michigan.gov/sos>

MINNESOTA

Minnesota Secretary of State
Election Division
180 State Office Building
100 Rev. Martin Luther King Jr. Boulevard
St. Paul, MN 55155
P: 651.215.1440
I: <http://www.sos.state.mn.us>

MISSISSIPPI

Mississippi Secretary of State
Elections Division
P.O. Box 136
Jackson, MS 39205
P: 601.576.2550
I: <http://www.sos.state.ms.us/elections/elections.asp>

MISSOURI

Missouri Secretary of State
Division of Elections
P.O. Box 1767
Jefferson City, MO 65102
P: 573.751.2301
I: <http://www.sos.mo.gov/elections>

MONTANA

Montana Secretary of State
Elections Bureau
P.O. Box 202801
Helena, MT 59620
P: 406.444.5376
I: <http://www.sos.mt.gov/elections/index.asp>

NEBRASKA

Nebraska Secretary of State
Elections Division
P.O. Box 94608
Lincoln, NE 68509
P: 402.471.2555
I: <http://www.sos.state.ne.us/elec>

NEVADA

Nevada Secretary of State
Elections Division
101 North Carson Street, Suite 3
Carson City, NV 89701
P: 775.684.5705
I: <http://nvsos.gov/elections>

NEW HAMPSHIRE

New Hampshire Secretary of State
Elections Division
107 North Main Street, State House Room 204
Concord, NH 03301
P: 603.271.3242
I: <http://www.sos.nh.gov/elections.htm>

NEW JERSEY

New Jersey Department of Law and Public Safety
Division of Elections
P.O. Box 304
Trenton, NJ 08625
P: 609.292.3760
I: <http://www.njelections.org>

NEW MEXICO

New Mexico Secretary of State
Bureau of Elections
325 Don Gaspar, Suite 300
Santa Fe, NM 87503
P: 505.827.3621
I: <http://www.sos.state.nm.us/sos-elections.html>

NEW YORK

New York State Board of Elections
Public Information Officer
40 Steuben Street
Albany, NY 12207
P: 518.474.1953
I: <http://www.elections.state.ny.us>

NORTH CAROLINA

North Carolina Board of Elections
P.O. Box 27255
Raleigh, NC 27611
P: 919.733.7173
I: <http://www.sboe.state.nc.us>

NORTH DAKOTA

North Dakota Secretary of State
Elections Division
600 East Boulevard Avenue, Suite 108
Bismarck, ND 58505
P: 701.328.4146
I: <http://www.nd.gov/sos/electvote>

OHIO

Ohio Secretary of State
Elections Division
180 East Broad Street, 15th Floor
Columbus, OH 43215
P: 614.466.2585
I: <http://www.sos.state.oh.us>

OKLAHOMA

Oklahoma State Election Board
P.O. Box 53156
Oklahoma City, OK 73152
P: 405.521.2391
I: <http://www.elections.state.ok.us>

OREGON

Oregon Secretary of State
Elections Division
141 State Capitol
Salem, OR 97310
P: 503.986.1518
I: <http://www.sos.state.or.us/elections>

PENNSYLVANIA

Pennsylvania Board of Commissions and Elections
Voter Registration
210 North Office Building
Harrisburg, PA 17120
P: 717.787.5280
I: <http://www.dos.state.pa.us/bcel/site/default.asp>

PUERTO RICO

Information pertaining to Puerto Rico was not available during the creation of this document. Please see future editions for updates and/or revisions or visit <http://www.gobierno.pr> for more information.

RHODE ISLAND

Rhode Island Secretary of State
Elections Division
148 West River Street
Providence, RI 02904
P: 401.222.2340
I: <http://www.sec.state.ri.us/elections>

SOUTH CAROLINA

South Carolina Election Commission
P.O. Box 5987
Columbia, SC 29250
P: 803.734.9060
I: <http://www.scvote.org>

SOUTH DAKOTA

South Dakota Secretary of State
Elections Division
500 East Capitol, Suite 204
Pierre, SD 57501
P: 605.773.3537
I: <http://www.sdsos.gov/elections>

TENNESSEE

Tennessee Secretary of State
Division of Elections
312 Rosa L. Parks Avenue, 9th Floor
Snodgrass Tower
Nashville, TN 37243
P: 615.741.7956
I: <http://www.state.tn.us/sos/election/index.htm>

TEXAS

Texas Secretary of State
Elections Division
P.O. Box 12060
Austin, TX 78711
P: 800.252.8683
I: <http://www.sos.state.tx.us>

UTAH

Utah Office of the Lt. Governor
Elections Section
P.O. Box 142325
State Capitol Suite 220
Salt Lake City, UT 84114
P: 801.538.1041
I: <http://elections.utah.gov>

VERMONT

Vermont Secretary of State
Election Division
26 Terrace Street
Montpelier, VT 05609
P: 802.828.2464
I: <http://vermont-elections.org>

VIRGINIA

Virginia State Board of Elections
200 North 9th Street, Suite 101
Richmond, VA 23219
P: 804.786.6551
I: <http://www.sbe.virginia.gov/cms>

WASHINGTON

Washington Secretary of State
Office of Elections Division
P.O. Box 40229
Olympia, WA 98504
P: 360.902.4180
I: <http://www.secstate.wa.gov/elections>

WEST VIRGINIA

West Virginia Secretary of State
Election Division
Building 1, #157-K
190 Kanawha Boulevard East
Charleston, WV 25305
P: 304.558.6000
I: <http://www.wvsos.com/elections/main.htm>

WISCONSIN

Wisconsin State Elections Board
P.O. Box 2973
Madison, WI 53701
P: 608.266.8005
I: <http://elections.wi.gov>

WYOMING

Wyoming Secretary of State
Election Division
200 West 24th Street
Wyoming State Capitol
Cheyenne, WY 82002
P: 307.777.7186
I: <http://soswy.state.wy.us/election/election.htm>

APPENDIX 4-D: STATE SEXUAL OFFENDER REGISTRIES

Sexual offender registries maintain and coordinate the registration of individuals convicted of certain sexual offenses. They may also provide registered sexual offenders with information regarding their legal obligations under applicable state law and assistance with understanding or addressing any issues related to offense classification.

ALABAMA

Alabama Department of Public Safety
Sexual Offender Registry
P.O. Box 1511
Montgomery, AL 36102
P: 334.353.1172
I: <http://community.dps.alabama.gov>

ALASKA

Alaska Department of Public Safety
Statewide Services – DIV SOCKR Unit
5700 East Tudor Road
Anchorage, AK 99507
P: 907.269.0396
I: <http://www.dps.state.ak.us/sorweb/sorweb.aspx>

ARIZONA

Arizona Department of Public Safety
Sex Offender Compliance
P.O. Box 6638, Mail Code 9999
Phoenix, AZ 85005
P: 602.255.0611
I: <http://az.gov/webapp/offender/main.do>

ARKANSAS

Arkansas Crime Information Center
Sexual Offender Registry
One Capitol Mall, 4D200
Little Rock, AR 72201
P: 501.682.7441
I: <http://www.acic.org/registration/index.htm>

CALIFORNIA

California Department of Justice
Sexual Offender Program
P.O. Box 903387
Sacramento, CA 94203
P: 916.227.4974
I: <http://www.meganslaw.ca.gov>

COLORADO

Colorado Bureau of Investigation
Sexual Offender Registry
690 Kipling Street, Suite 3000
Denver, CO 80215
P: 303.239.4222
I: <http://sor.state.co.us>

CONNECTICUT

Connecticut Department of Public Safety
Sex Offender Registry Unit
1111 Country Club Road
Middletown, CT 06457
P: 860.685.8060
I: <http://www.ct.gov/dps>

DELAWARE

Delaware State Police
Sex Offender Central Registry
P.O. Box 430
Dover, DE 19903
P: 302.672.5306
I: <http://sexoffender.dsp.delaware.gov>

DISTRICT OF COLUMBIA

Metropolitan Police Department
Sex Offender Registry Unit
300 Indiana Avenue, NW, Room 3009
Washington, DC 20001
P: 202.727.4407
I: <http://mpdc.dc.gov/mpdc/site/default.asp>

FLORIDA

Florida Department of Law Enforcement
Offender Registration and Tracking Services
P.O. Box 1489
Tallahassee, FL 32302
P: 850.410.8572
I: <http://offender.fdle.state.fl.us>

GEORGIA

Georgia Bureau of Investigation
Sexual Offender Registry
P.O. Box 370808
Decatur, GA 30037
P: 404.244.2600
I: <http://services.georgia.gov/gbi/gbisor/disclaim.html>

HAWAII

Hawaii Criminal Justice Data Center
Sexual Offender Registry
465 South King Street, Room 101
Honolulu, HI 96813
P: 808.587.3100
I: <http://sexoffenders.ehawaii.gov>

IDAHO

Idaho State Repository
Central Sexual Offender Registry
P.O. Box 700
Meridian, ID 83680
P: 208.884.7305
I: <http://isp.state.id.us>

ILLINOIS

Illinois State Police
Sexual Offender Registry Unit
801 South 7th Street, #200 South
Springfield, IL 62794
P: 217.785.0653
I: <http://www.isp.state.il.us/sor>

INDIANA

Indiana Sex and Violent Offender Directory Manager
Indiana Government Center, South E334
302 West Washington Street
Indianapolis, IN 46204
P: 317.232.1232
I: <http://www.insor.org/insasoweb>

IOWA

Iowa Division of Criminal Investigation
Sexual Offender registry Unit
215 East 7th Street
Des Moines, IA 50319
P: 515.725.6050
I: <http://www.iowasexoffender.com>

KANSAS

Kansas Bureau of Investigation
Offender Registration
1620 Southwest Tyler
Topeka, KS 66612
P: 785.296.2841
I: <http://www.kansas.gov/kbi/ro.shtml>

KENTUCKY

Kentucky State Police
Criminal Identification and Records Branch
1250 Louisville Road
Frankfort, KY 40601
P: 502.227.8700
I: <http://kspsor.state.ky.us>

LOUISIANA

Louisiana State Police
Sex Offender and Child Predator Registry
P.O. Box 66614, Box A-6
Baton Rouge, LA 70896
P: 225.925.6100
I: <http://lasocpr1.lsp.org>

MAINE

Maine State Police
State Bureau of Identification
Sex Offender Registry
State House Station, #42
Augusta, ME 04333
P: 207.624.7270
I: <http://sor.informe.org/sor>

MARYLAND

Maryland Criminal Justice Information System
Sexual Offender Registry Unit
P.O. Box 32708
Pikeville, MD 21282
P: 410.585.3649
I: <http://www.socem.info>

MASSACHUSETTS

Massachusetts Sex Offender Registry Board
P.O. Box 4547
Salem, MA 01970
P: 978.740.6400
I: <http://www.mass.gov/sorb>

MICHIGAN

Michigan State Police
Sexual Offender Registry Section
7150 Harris Drive
Lansing, MI 48913
P: 517.322.4938
I: <http://www.mipsor.state.mi.us>

MINNESOTA

Minnesota Bureau of Criminal Apprehension
Minnesota Predatory Offender Program
1430 Maryland Avenue, East
St. Paul, MN 55106
P: 651.793.7070
I: <http://por.state.mn.us>

MISSISSIPPI

Mississippi Department of Public Safety
Sexual Offender Registry
P.O. Box 958
Jackson, MS 39205
P: 601.987.1540
I: <http://www.sor.mdps.state.ms.us>

MISSOURI

Missouri State Highway Patrol
Sexual Offender Registry
1510 East Elm Street
Jefferson City, MO 65102
P: 573.526.6153
I: <http://www.mshp.mo.gov>

MONTANA

Montana Department of Justice
Sexual and Violent Offender Registry
P.O. Box 201417
Helena, MT 59620
P: 406.444.2497
I: <http://doi.mt.gov/svor>

NEBRASKA

Nebraska State Patrol
Sexual Offender Registry
P.O. Box 94907
Lincoln, NE 68509
P: 402.471.8647
I: <http://www.nsp.state.ne.us/sor>

NEVADA

Nevada Records and Identification Bureau
Sex Offender Registry
333 West Nye Lane, Suite 100
Carson City, NV 89706
P: 775.684.6256
I: <http://www.nvsexoffenders.gov>

NEW HAMPSHIRE

New Hampshire State Police Headquarters
Special Investigations Unit - SOR
33 Hazen Drive
Concord, NH 03305
P: 603.271.6344
I: <http://www.egov.nh.gov/nsor>

NEW JERSEY

New Jersey Division of State Police
Sexual Offender registry
P.O. Box 7068
West Trenton, NJ 08628
P 609.882.2000
l: <http://www.njsp.org>

NEW MEXICO

New Mexico Department of Public Safety
Records Bureau
P.O. Box 1628
Santa Fe, NM 87504
P: 505.827.9297
l: <http://www.nmsexoffender.dps.state.nm.us>

NEW YORK

New York State Division of Criminal Justice Services
Sexual Offender Registry
4 Tower Place, Room 604
Albany, NY 12203
P: 518.457.3167
l: <http://www.criminaljustice.state.ny.us/nsor/index.htm>

NORTH CAROLINA

North Carolina Bureau of Investigation
Criminal Investigation and Identification Section
Sexual Offender Registry Section
P.O. Box 29500
Raleigh, NC 27626
P: 919.662.4500
l: <http://ncfindoffender.com/disclaimer.aspx>

NORTH DAKOTA

North Dakota Bureau of Criminal Investigation
Sexual Offender Registry Unit
P.O. Box 1054
Bismarck, ND 58502
P: 701.328.5500
l: <http://www.sexoffender.nd.gov>

OHIO

Ohio Bureau of Investigation
Sexual Offender Registry
P.O. Box 365
London, OH 43140
P: 866.406.4534
l: <http://www.esorn.ag.oh.us/secured/p1.aspx>

OKLAHOMA

Oklahoma Department of Corrections
Sex Offender Registry
3400 Martin Luther King Avenue
Oklahoma City, OK 73106
P: 405.425.2872
l: <http://www.doc.state.ok.us>

OREGON

Oregon State Police
Sexual Offender Registry Unit
255 Capitol Street, SE, 4th Floor
Salem, OR 97310
P: 503.378.3725
l: <http://egov.oregon.gov/osp/sor/index.shtml>

PENNSYLVANIA

Pennsylvania State Police
Bureau of Records and Identification
Megan's Law Unit
1800 Elmerston Avenue
Harrisburg, PA 17110
P: 717.783.4363
l: www.pameganslaw.state.pa.us

PUERTO RICO

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RHODE ISLAND

Rhode Island Sex Offender Community Notification Unit
40 Howard Avenue
Cranston, RI 02920
P: 401.462.0905
l: <http://www.paroleboard.ri.gov>

SOUTH CAROLINA

South Carolina Law Enforcement Division
Sex Offender Registry
P.O. Box 21398
Columbia, SC 29221
P: 803.896.7043
l: <http://services.sled.sc.gov/sor/>

SOUTH DAKOTA

South Dakota Division of Criminal Investigation
Identification Section – SOR Unit
1302 East Highway 14, Suite 5
Pierre, SD 57501
P: 605.773.3331
l: <http://sor.sd.gov>

TENNESSEE

Tennessee Bureau of Investigation
Sexual Offender Registry
901 R.S. Gass Boulevard
Nashville, TN 37216
P: 888.837.4170
l: <http://www.ticic.state.tn.us>

TEXAS

Texas Department of Public Safety
Sex Offender Registration
P.O. Box 4143
Austin, TX 78765
P: 512.424.2800
l: <https://records.txdps.state.tx.us>

UTAH

Utah Department of Corrections
Sex Offenders Registration Program
14717 South Minuteman Drive
Draper, UT 84020
P: 801.495.7700
I: <http://corrections.utah.gov/asp-bin/sonar.asp>

VERMONT

Vermont Criminal Information Center
State Repository
103 South Main Street
Waterbury, VT 05671
P: 802.244.8727
I: http://www.dps.state.vt.us/cjs/s_registry.htm

VIRGINIA

Virginia State Police
Criminal Records
Sex Offenders and Crimes Against Minors Registry
P.O. Box 85076
Richmond, VA 23261
P: 804.674.6750
I: <http://sex-offender.vsp.state.va.us/sor>

WASHINGTON

Washington State Patrol
Sexual Offender Registry
P.O. Box 42633
Olympia, WA 98504
P: 360.534.2000
I: <http://www.wsp.wa.gov>

WEST VIRGINIA

West Virginia State Police
Sexual Offender Registry
725 Jefferson Road
Charleston, WV 25309
P: 304.746.2133
I: <http://www.wvstatepolice.com/sexoff>

WISCONSIN

Wisconsin Department of Corrections
Sex Offender Registry Program
P.O. Box 7925
Madison, WI 53707
P: 608.240.5830
I: <http://offender.doc.state.wi.us/public>

WYOMING

Wyoming Division of Criminal Investigation
Sexual Offender Registry
316 West 22nd Street
Cheyenne, WY 82002
P: 307.777.7809
I: <http://wysors.dci.wyo.gov/sor/home.htm>

APPENDIX 7-A: STATE CHILD SUPPORT ENFORCEMENT OFFICES

State child support programs locate noncustodial parents, establish paternity, establish and enforce child support orders, modify orders when appropriate, collect and distribute child support payments, and refer parents to other services when appropriate.

ALABAMA

Alabama Department of Human Resources
Child Support Enforcement Division
50 Ripley Street
P.O. Box 304000
Montgomery, AL 36130
P: 334.242.9300

ALASKA

Alaska Department of Revenue
Child Support Services Division
550 West 7th Avenue, Suite 280
Anchorage, AK 99501
P: 907.296.6900

ARIZONA

Arizona Department of Economic Security
Division of Child Support Enforcement
3443 North Central Avenue, 16th Floor
Phoenix, AZ 85012
P: 602.771.8190

ARKANSAS

Arkansas Department of Finance and Administration
Office of Child Support Enforcement
P.O. Box 8133
Little Rock, AR 72203
P: 501.682.6169

CALIFORNIA

California Department of Child Support Services
P.O. Box 419064, Mail Station 100
Rancho Cordova, CA 95741
P: 916.464.5300

COLORADO

Colorado Department of Human Services
Division of Child Support Enforcement
1575 Sherman Street, 5th Floor
Denver, CO 80203
P: 303.866.4300

CONNECTICUT

Connecticut Department of Social Services
Bureau of Child Support Enforcement
25 Sigourney Street
Hartford, CT 06106
P: 860.424.4989

DELAWARE

Delaware Health and Social Services
Division of Child Support Enforcement
P.O. Box 11223
Wilmington, DE 19850
P: 302.395.6500

DISTRICT OF COLUMBIA

District of Columbia Office of the Attorney General
Child Support Services Division
441 Fourth Street, NW, 550 N
Washington, DC 20001
P: 202.724.2131

FLORIDA

Florida Department of Revenue
Child Support Enforcement
P.O. Box 8030
Tallahassee, FL 32399
P: 850.717.7000

GEORGIA

Georgia Department of Human Resources
Child Support Services
2 Peachtree Street
Atlanta, GA 30303
P: 404.657.3851

HAWAII

Hawaii Department of the Attorney General
Child Support Enforcement Agency
601 Kamokila Boulevard, Suite 207
Kapolei, HI 96707
P: 808.692.7000

IDAHO

Idaho Department of Health and Welfare
Bureau of Child Support Services
P.O. Box 83720
Boise, ID 83720
P: 800.356.9868

ILLINOIS

Illinois Department of Healthcare and Family Services
Division of Child Support Services
509 South 6th Street
Springfield, IL 62701
P: 800.447.4278

INDIANA

Indiana Department of Child Services
Child Support Bureau
402 West Washington Street, Room W360
Indianapolis, IN 46204
P: 317.233.5437

IOWA

Iowa Department of Human Services
Child Support Program
400 Southwest 8th Street, Suite H
Des Moines, IA 50309
P: 888.229.9223

KANSAS

Kansas Department for Children and Families
Child Support Services
P.O. Box 497
Topeka, KS 66601
P: 888.757.2445

KENTUCKY

Kentucky Department of Income and Support, Cabinet
for Families and Children
Child Support Enforcement Program
730 Schenkel Lane, P.O. Box 2150
Frankfort, KY 40602
P: 502.564.2285

LOUISIANA

Louisiana Office of Family Support
Support Enforcement Services Division
627 North Fourth Street, P.O. Box 94065
Baton Rouge, LA 70802
P: 225.342.4780

MAINE

Maine Division of Child Support Enforcement and
Recovery
11 State House Station, 19 Union Street
Augusta, ME 04333
P: 207.624.4100

MARYLAND

Maryland Department of Human Resources
Child Support Enforcement Administration
311 West Saratoga Street, Room 301
Baltimore, MD 21201
P: 410.767.7065

MASSACHUSETTS

Massachusetts Department of Revenue
Child Support Enforcement Division
P.O. Box 9561
Boston, MA 02114
P: 800.332.2733

MICHIGAN

Michigan Department of Human Services
Office of Child Support
235 South Grand Avenue, P.O. Box 30478
Lansing, MI 48909
P: 517.241.7460

MINNESOTA

Minnesota Department of Human Services
Office of Child Support Enforcement
444 Lafayette Road, P.O. Box 64946
St. Paul, MN 55164
P: 651.431.4400

MISSISSIPPI

Mississippi Department of Human Services
Division of Child Support Enforcement
750 North State Street
Jackson, MS 39202
P: 601.359.4861

MISSOURI

Missouri Department of Social Services
Family Support Division
P.O. Box 6790
Jefferson City, MO 65102
P: 866.313.9960

MONTANA

Montana Department of Public Health and Human
Services
Child Support Division
3075 North Montana Avenue, Suite 112
Helena, MT 59620
P: 406.444.9855

NEBRASKA

Nebraska Department of Health and Human Services
Division of Child Support Enforcement
220 South 17th Street, P.O. Box 94728
Lincoln, NE 68509
P: 402.471.1400

NEVADA

Nevada Division of Welfare and Supportive Services
Child Support Enforcement Program
1470 College Parkway
Carson City, NV 89706
P: 775.684.0705

NEW HAMPSHIRE

New Hampshire Department of Health and Human
Services
Division of Child Support Services
129 Pleasant Street
Concord, NH 03301
P: 603.271.4427

NEW JERSEY

New Jersey Department of Human Services
Office of Child Support Services
P.O. Box 716
Trenton, NJ 08625
P: 877.655.4371

NEW MEXICO

New Mexico Human Services Department
Child Support Enforcement Division
P.O. Box 25110
Santa Fe, NM 87502
P: 505.476.7207

NEW YORK

New York State
Division of Child Support Enforcement
40 North Pearl Street, 13th Floor
Albany, NY 12243
P: 888.208.4485

NORTH CAROLINA

North Carolina Department of Health and Human Services
Office of Child Support Enforcement
P.O. Box 20800
Raleigh, NC 27619
P: 919.855.4755

NORTH DAKOTA

North Dakota Department of Human Services
Child Support Enforcement Program
P.O. Box 7190
Bismarck, ND 58507
P: 701.328.3582

OHIO

Ohio Department of Human Services and Job and Family Services
Office of Child Support Enforcement
30 east Broad Street, 31st Floor
Columbus, OH 43215
P: 614.752.6561

OKLAHOMA

Oklahoma Department of Human Services
Child Support Services
P.O. Box 53552
Oklahoma City, OK 73152
P: 405.522.2874

OREGON

Oregon Department of Justice
Division of Child Support
1162 Court Street, NE
Salem, OR 97301
P: 503.947.4388

PENNSYLVANIA

Pennsylvania Department of Public Welfare
Bureau of Child Support Enforcement
P.O. Box 8018
Harrisburg, PA 17105
P: 800.932.0211

PUERTO RICO

Administration for Child Support Enforcement
P.O. Box 70376
San Juan, PR 00936
P: 787.767.1500

RHODE ISLAND

Rhode Island Department of Human Services
Office of Child Support Services
77 Dorrance Street
Providence, RI 02904
P: 401.458.4400

SOUTH CAROLINA

South Carolina Department of Social Services
Child Support Enforcement Division
P.O. Box 1469
Columbia, SC 29202
P: 803.898.9210

SOUTH DAKOTA

South Dakota Department of Social Services
Division of Child Support
700 Governor's Drive
Pierre, SD 57501
P: 605.773.3641

TENNESSEE

Tennessee Department of Human Services
Child Support Division
400 Deaderick Street, 15th Floor
Nashville, TN 37243
P: 615.313.4880

TEXAS

Texas Office of the Attorney General
Child Support Division
P.O. Box 12017
Austin, TX 78711
P: 800.252.8014

UTAH

Utah Department of Human Services
Child Support Services
P.O. Box 45033
Salt Lake, Utah 84145
P: 807.536.8500

VERMONT

Vermont Department of Children and Families
Office of Child Support
103 South Main Street
Waterbury, VT 05671
P: 800.786.3214

VIRGINIA

Virginia Department of Social Services
Division of Child Support Enforcement
801 East Main Street, 12th Floor
Richmond, VA 23219
P: 800.257.9986

WASHINGTON

Washington Department of Social and Health Services
Division of Child Support
P.O. Box 9162
Olympia, WA 98507
P: 360.664.5000

WEST VIRGINIA

West Virginia Department of Health and Human Services
Bureau of Child Support Enforcement
350 Capitol Street, Room 147
Charleston, WV 25301
P: 800.249.3778

WISCONSIN

Wisconsin Division of Economic Support
Bureau of Child Support
201 East Washington Avenue, E-200
Madison, WI 53707
P: 608.266.9909

WYOMING

Wyoming Department of Family Services

Child Support Enforcement

122 West 25th Herschler Building, 1301 1st Floor East

Cheyenne, WY 82002

P: 307.777.6948

APPENDIX 8-A: STATE GED ADMINISTRATIVE OFFICES

State GED Administrative Offices serves as the primary point-of-contact for identifying local G.E.D. Testing Centers and maintain and disseminate Official G.E.D. Score Reports.

ALABAMA

Alabama Department of Postsecondary Education
GED Testing Program
P.O. Box 302130
Montgomery, AL 36130
P: 800.392.8086

ALASKA

Alaska Department of Labor and Workforce
Development
GED Testing Program
1111 West 8th Street
P.O. Box 115509
Juneau, AK 99811
P: 907.465.8714

ARIZONA

GED Testing Program
1535 West Jefferson
Phoenix, AZ 85007
P: 602.364.2777

ARKANSAS

Arkansas Department of Career Education
GED Testing Program
Three Capitol Mall
Little Rock, AR 72201
P: 501.682.1980

CALIFORNIA

California Department of Education
GED Testing Program
1430 North Street, Suite 4202
Sacramento, CA 95814
P: 916.445.9438

COLORADO

Colorado Department of Education
GED Testing Program
201 East Colfax Avenue, Room 100
Denver, CO 80203
P: 303.866.6613

CONNECTICUT

Connecticut State Department of Education
GED Testing Program
25 Industrial Park Road
Middletown, CT 06457
P: 860.807.2102

DELAWARE

Delaware Department of Education
GED Testing Program
35 Commerce Way, Suite 1
Dover, DE 11904
P: 302.857.3342

DISTRICT OF COLUMBIA

University of the District of Columbia
Adult Education Agency
GED Testing Program
441 4th Street, NW, Suite 350-N
Washington, DC 20001
P: 202.274.7173

FLORIDA

Florida Department of Education
Bureau of Program Planning and Development
GED Testing Program
325 West Gaines Street, Room 634
Tallahassee, FL 32399
P: 850.245.0449

GEORGIA

Technical College System of Georgia
GED Testing Program
1800 Century Place, NE, Suite 300B
Atlanta, GA 30345
P: 404.679.4959

HAWAII

Hawaii Department of Education
Community Education Section
GED Testing Program
475 22nd Avenue, Room 202
Honolulu, HI 96816
P: 808.203.5511

IDAHO

Idaho Division of Professional-Technical Education
GED Testing Program
650 West State Street, Suite 324
Boise, ID 83720
P: 208.334.3216

ILLINOIS

Illinois Community College Board
GED Testing Program
401 East Capitol Avenue
Springfield, IL 62701
P: 217.558.5668

INDIANA

Indiana Department of Workforce Development
Education and Training Programs
GED Testing Program
10 North Senate Avenue
Indianapolis, IN 46204
P: 317.234.7746

IOWA

Iowa Department of Education
GED Testing Program
400 East 14th Street
Des Moines, IA 50319
P: 515.281.7308

KANSAS

Kansas Board of Regents
GED Testing Program
1000 Southwest Jackson, Suite 520
Topeka, KS 66612
P: 785.296.3191

KENTUCKY

Kentucky Council on Postsecondary Education
GED Testing Program
1024 Capital Center Drive, Suite 250
Frankfort, KY 40601
P: 502.573.5114

LOUISIANA

Louisiana Community and Technical College System
GED Testing Program
265 South Foster Drive
Baton Rouge, LA 70806
P: 225.922.2800

MAINE

Maine Department of Education
GED Testing Program
23 State House Station
Augusta, ME 04333
P: 207.624.6752

MARYLAND

Maryland Department of Labor, License and
Regulation
GED Testing Program
1100 North Eutaw Street
Baltimore, MD 21201
P: 410.767.0069

MASSACHUSETTS

Massachusetts Department of Elementary and
Secondary Education
GED Testing Program
75 Pleasant Street
Malden, MA 02148
P: 781.338.6625

MICHIGAN

Michigan Department of Energy, Labor and Economic
Growth
GED Testing Program
201 North Washington Square, 2nd Floor
Lansing, MI 48913
P: 517.373.1692

MINNESOTA

Minnesota Department of Education
GED Testing Program
1500 Highway 36 West
Roseville, MN 55113
P: 651.582.8437

MISSISSIPPI

State Board for Community and Junior Colleges
GED Testing Program
3825 Ridgewood Road
Jackson, MS 39211
P: 601.432.6338

MISSOURI

State Department of Elementary and Secondary
Education
GED Testing Program
P.O. Box 480
Jefferson City, MO 65102
P: 573.751.3504

MONTANA

Montana Office of Public Instruction
GED Testing Program
1300 11th Avenue, Box 202501
Helena, MT 59620
P: 406.444.4443

NEBRASKA

Nebraska Department of Education
Division of Adult Education
GED Testing Program
301 Centennial Mall South, P.O. Box 94987
Lincoln, NE 68509
P: 402.471.4807

NEVADA

Nevada Department of Education
Adult Education Office
GED Testing Program
755 North Roop Street, Suite 201
Carson City, NV 89701
P: 775.687.7289

NEW HAMPSHIRE

New Hampshire Department of Education
Bureau of Adult Education
GED Testing Program
21 South Fruit Street, Suite 20
Concord, NH 03301
P: 603.271.6699

NEW JERSEY

New Jersey Department of Education
GED Testing Program
P.O. Box 500
Trenton, NJ 08625
P: 609.341.3071

NEW MEXICO

New Mexico Department of Education
GED Testing Program
300 Don Gaspar, Room 122
Santa Fe, NM 87501
P: 505.827.6507

NEW YORK

New York State Education Department
GED Testing Program
89 Washington Avenue, Room 374
Albany, NY 12234
P: 518.473.9897

NORTH CAROLINA

North Carolina Community College System
GED Testing Program
5016 Mail Service Center
Raleigh, NC 27699
P: 919.807.7214

NORTH DAKOTA

North Dakota Department of Public Instruction
Adult Education and Literacy
GED Testing Program
State Capitol Building
600 East Boulevard Avenue
Bismarck, ND 58505
P: 701.328.4138

OHIO

Ohio Department of Education
GED Testing Program
25 South Front Street, 1st Floor, Mailstop 106
Columbus, OH 43215
P: 614.466.1577

OKLAHOMA

Oklahoma Department of Education
Lifelong Learning Section
GED Testing Program
2500 North Lincoln Boulevard
Oklahoma City, OK 73105
P: 405.521.3321

OREGON

Oregon Department of Community
Colleges/Workforce Development
GED Testing Program
255 Capitol Street, NE
Salem, OR 97310
P: 503.947.2446

PENNSYLVANIA

Pennsylvania Department of Education
GED Testing Program
333 Market Street, 12th Floor
Harrisburg, PA 17126
P: 717.787.5532

PUERTO RICO

Puerto Rico Department of Education
Examinations, Diplomas and Certificates Unit
GED Testing Program
P.O. Box 190759
San Juan, PR 00919
P: 787.773.4881

RHODE ISLAND

Department of Elementary and Secondary Education
GED Testing Program
255 Westminster Street
Providence, RI 02903
P: 401.222.8949

SOUTH CAROLINA

South Carolina Department of Education
GED Testing Program
1429 Senate Street, Suite 402
Columbia, SC 29201
P: 803.734.8347

SOUTH DAKOTA

South Dakota Department of Labor
Adult Education and Literacy
GED Testing Program
700 Governors Drive
Pierre, SD 57501
P: 605.773.5017

TENNESSEE

Tennessee Department of Labor and Workforce
Development
GED Testing Program
220 French Landing Drive
Nashville, TN 37243
P: 615.741.7055

TEXAS

Texas Department of Education
GED Testing Program
1701 North Congress Avenue, CC350
Austin, TX 78701
P: Not Provided

UTAH

Utah State Office of Education
GED Testing Program
250 East 500 South
P.O. Box 144200
Salt Lake City, UT 84114
P: 801.538.7824

VERMONT

Vermont Department of Education
GED Testing Program
120 State Street
Montpelier, VT 05620
P: 802.828.3133

VIRGINIA

Virginia Office of Adult Education and Literacy
GED Testing Program
101 North 14th Street, P.O. Box 2120
Richmond, VA 23218
P: 804.371.2333

WASHINGTON

State Board for Community and Technical Colleges
GED Testing Program
1300 Quince Street, SE, P.O. Box 42495
Olympia, WA 98504
P: 360.704.4321

WEST VIRGINIA

West Virginia Department of Education
GED Testing Program
Capitol Complex, Building 6, Room 250
1900 Kanawha Boulevard East
Charleston, WV 25305
P: 304.558.6315

WISCONSIN

Wisconsin Department of Public Instruction
GED Testing Program
125 South Webster Street
P.O. Box 7841
Madison, WI 53707
P: 608.267.1062

WYOMING

Wyoming Department of Workforce Services
GED Testing Program
2020 Carey Avenue, 8th Floor
Cheyenne, WY 82002
P: 307.777.5897

APPENDIX 8-B: STATE VOCATIONAL REHABILITATION AGENCIES

Vocational Rehabilitation Agencies coordinate and provide counseling, evaluation and job placement services for individuals with disabilities within a specific jurisdiction.

ALABAMA

Alabama Department of Rehabilitation Services
Vocational Rehabilitation Services
602 South Lawrence Street
Montgomery, AL 36104
P: 334.281.8780
I: <http://www.rehab.state.al.us>

ALASKA

Alaska Division of Vocational Rehabilitation
Division of Vocational Rehabilitation
801 West 10th Street, Suite A
Juneau, AK 99801
P: 907.465.2814
I: <http://www.labor.state.ak.us/dvr/home.htm>

ARIZONA

Arizona Rehabilitation Services Division
103 West Highland Avenue, Suite 202
Phoenix, AZ 85013
P: 800.562.1221
I: <http://www.azdes.gov/rsa>

ARKANSAS

Arkansas Vocational Rehabilitation Services
Administration
1616 Brookwood Drive
Little Rock, AR 72202
P: 501.296.1600
I: <http://www.arsinfo.org>

Arkansas Department of Human Services
Division of Services for the Blind
700 Main Street
P.O. Box 3237
Little Rock, AR 72203
P: 501.682.5463
I: <http://www.state.ar.us/dhs/dsb>

CALIFORNIA

California Department of Rehabilitation
721 Capitol Mall
P.O. Box 94422
Sacramento, CA 95814
P: 916.324.1313
I: <http://www.rehab.cahwnet.gov>

COLORADO

Colorado Division of Vocational Rehabilitation
1574 Sherman Avenue, 4th Floor
Denver, CO 80203
P: 303.866.4150
I: <http://www.dvrcolorado.com>

CONNECTICUT

Connecticut Department of Social Services
Bureau of Rehabilitation Services
25 Sigourney Street
Hartford, CT 06106
P: 860.424.4840
I: <http://www.brs.state.ct.us>

State of Connecticut Board of Education and Services
for the Blind
184 Windsor Avenue
Windsor, CT 06095
P: 860.602.4000
I: <http://www.besb.state.ct.us>

DELAWARE

Delaware Division of Vocational Rehabilitation
4425 North Market Street
Wilmington, DE 19089
P: 302.761.8300
I: <http://delawareworks.com/dvr/welcome.shtml>

Delaware Health and Social Services
Division for the Visually Impaired
1901 North Du Pont Highway
New Castle, DE 19720
P: 302.255.9040
I: <http://www.state.de.us/dhss/dvi/index.html>

DISTRICT OF COLUMBIA

District of Columbia Department on Disability Services
1125 15th Street, NW
Washington, DC 20005
P: 202.730.1700
I: <http://dds.dc.gov/dc/dds>

FLORIDA

Florida Division of Vocational Rehabilitation
2002 Old Saint Augustine Road, Building A
Tallahassee, FL 32301
P: 850.245.3399
I: <http://www.rehabworks.org>

Florida Division of Blind Services
1320 Executive Center Drive, Room 201
Tallahassee, FL 32399
P: 850.245.0370
I: <http://dbs.myflorida.com>

GEORGIA

Georgia Department of Labor
Vocational Rehabilitation Program
1700 Century Circle, Suite 300
Atlanta, GA 30345
P: 404.486.6331
I: <http://www.vocrehabga.org>

HAWAII

State Vocational Rehabilitation and Services for the
Blind Division
1901 Bachelot Street
Honolulu, HI 96813
P: 808.586.9744
I: <http://www.hawaiiivr.org>

IDAHO

Idaho Division of Vocational rehabilitation
650 West State Street, Room 150
Boise, ID 83720
P: 208.334.3390
I: <http://www.vr.idaho.gov>

Idaho Commission for the Blind and Visually Impaired
341 West Washington Street
Boise, ID 83702
P: 208.334.3220
I: <http://www.icbvi.state.id.us>

ILLINOIS

Illinois Department of Human Services
Office of Rehabilitation Services
100 South Grand Avenue, E
Springfield, IL 62762
P: 800.843.6154
I: <http://www.dhs.state.il.us/ors>

INDIANA

Indiana Vocational Rehabilitation Services
138 East Lincoln Highway
Schererville, IN 46375
P: 219.864.8163
I: <http://www.in.gov/fssa/2328.htm>

IOWA

Indiana Vocational Rehabilitation Services
510 East 12th Street
Des Moines, IA 50319
P: 515.281.4211
I: <http://www.ivrs.iowa.gov>

Iowa Department for the Blind
524 Fourth Street
Des Moines, IA 50309
P: 515.281.1333
I: <http://www.blind.state.ia.us>

KANSAS

Kansas Rehabilitation Services Commission
915 Southwest Harrison, 9th Floor, N
Topeka, KS 66612
P: 785.368.7471
I: <http://www.srs.ks.gov>

KENTUCKY

Kentucky Department of Vocational Rehabilitation
275 East Main Street, 2E-K
Frankfort, KY 40621
P: 502.564.4440
I: <http://ovr.ky.gov>

Kentucky Office for the Blind
209 St. Clair Street
P.O. Box 757
Frankfort, KY 40602
P: 502.564.4754
I: <http://www.blind.ky.gov>

LOUISIANA

Louisiana Workforce Commission
Division of Rehabilitation Services
627 North Fourth Street
Baton Rouge, LA 70821
P: 225.219.2225
I: <http://www.laworks.net>

MAINE

Maine Bureau of Rehabilitation Services
150 State House Station
Augusta, ME 04333
P: 207.624.5950
I: <http://www.maine.gov/rehab>

MARYLAND

Maryland Department of Education
Division of Rehabilitation Services
2301 Argonne Drive
Baltimore, MD 21218
P: 410.554.9442
I: <http://www.dors.state.md.us>

MASSACHUSETTS

Massachusetts Rehabilitation Commission
27 Wormwood Street, Suite 600
Boston, MA 02210
P: 617.204.3600
I: <http://www.state.ma.us/mrc>

Massachusetts State Commission for the Blind
48 Boylston Street
Boston, MA 02116
P: 617.727.5550
I: <http://www.state.ma.us/mcb>

MICHIGAN

Michigan Rehabilitative Services
201 North Washington Square, 4th Floor
P.O. Box 30010
Lansing, MI 48909
P: 517.373.2062
l: <http://www.michigan.gov/mdcd>

Michigan Commission for the Blind
201 North Washington Square, 2nd Floor
P.O. Box 30652
Lansing, MI 48909
P: 517.373.2062
l: <http://www.michigan.gov/dleg>

MINNESOTA

Minnesota Department of Employment and Economic
Development
332 Minnesota Street, Suite E200
St. Paul, MN 55101
P: 651.259.7366
l: <http://www.deed.state.mn.us/rehab>

Minnesota State Services for the Blind
2200 University Avenue, Suite 240
St. Paul, MN 55114
P: 651.642.0500
l: <http://www.mnssb.org>

MISSISSIPPI

Mississippi Department of Rehabilitation Services
1281 Highway 51
P.O. Box 1698
Madison, MS 39110
P: 800.443.1000
l: <http://www.mdrs.state.ms.us>

MISSOURI

Missouri Division of Vocational Rehabilitation
3024 DuPont Circle
Jefferson City, MO 65109
P: 573.751.3251
l: <http://dese.mo.gov/vr>

Missouri Department of Social Services
Rehabilitation Services for the Blind
615 Howerton Court
P.O. Box 2320
Jefferson City, MO 65102
P: 573.751.4249
l: <http://dss.mo.gov/fsd/rsb/index.htm>

MONTANA

Montana Vocational Rehabilitation
111 Sanders, Suite 307
P.O. Box 4210
Helena, MT 59604
P: 406.444.2590
l: <http://www.dphhs.mt.gov>

NEBRASKA

Nebraska Department of Education
Vocational rehabilitation
P.O. Box 94987
Lincoln, NE 68509
P: 402.471.3644
l: <http://www.vocrehab.state.ne.us>

Nebraska Commission for the Blind and Visually
Impaired
4600 Valley Road, Suite 100
Lincoln, NE 69510
P: 402.471.2891
l: <http://www.ncbvi.ne.gov>

NEVADA

Nevada Bureau of Vocational Rehabilitation
1370 South Curry Street
Carson City, NV 89703
P: 775.684.4040
l: <http://detr.state.nv.us/rehab>

NEW HAMPSHIRE

New Hampshire Vocational Rehabilitation
21 South Fruit Street, Suite 20
Concord, NH 03301
P: 603.271.3471
l: <http://education.nh.gov/career/vocational>

NEW JERSEY

New Jersey Division of Vocational Rehabilitation
Services
135 East State Street, 3rd Floor
P.O. Box 398
Trenton, NJ 08625
P: 609.292.5987
l: <http://lwd.dol.state.nj.us/labor/dvrs>

NEW MEXICO

New Mexico Division of Vocational Rehabilitation
435 Saint Michaels Drive, Building D
Santa Fe, NM 87505
P: 505.954.8500
l: <http://www.dvrgetjobs.com>

NEW YORK

New York State Office of Children and Family
Services
Commission for the Blind and Visually Handicapped
52 Washington Street
South Building, Room 201
Rensselaer, NY 12144
P: 518.474.6812

New York Department of Education
Adult Career and Continuing Education Services
Vocational rehabilitation (ACCESS-VR)
One Commerce Plaza, Room 1603
Albany, NY 12234
P: 518.474.1711
l: <http://www.access.nysed.gov/vr>

NORTH CAROLINA

North Carolina Division of Vocational Rehabilitation Services
2801 Mail Service Center
Raleigh, NC 27699
P: 919.855.3500
I: <http://www.ncdhhs.gov/dvrs>

NORTH DAKOTA

North Dakota Vocational Rehabilitation
117 1st Street, E
Dickinson, ND 58601
P: 701.227.7600
I: <http://www.nd.gov/dhs>

OHIO

Ohio Rehabilitation Services Commission
400 East Campus View Boulevard, SW3C
Columbus, OH 43235
P: 614.438.1200
I: <http://www.state.oh.us/rsc/index.asp>

OKLAHOMA

Oklahoma Department of Rehabilitative Services
3535 Northwest 58th Street, Suite 500
Oklahoma City, OK 73112
P: 405.951.3400
I: <http://www.okrehab.org>

OREGON

State of Oregon Vocational Rehabilitation Division
500 Summer Street, NE, E87
Salem, OR 97301
P: 503.945.5880
I: <http://www.oregon.gov/dhs/vr>

PENNSYLVANIA

Pennsylvania Office of Vocational Rehabilitation
1521 North 6th Street
Harrisburg, PA 17102
P: 717.787.5244
I: Not Provided

PUERTO RICO

Puerto Rico Vocational Rehabilitation Administration
Address Not Provided
P: 787.728.6620
I: <http://www.gobierno.pr/gprportal/inicio>

RHODE ISLAND

Rhode Island Office of Rehabilitative Services
40 Fountain Street
Providence, RI 02903
P: 401.421.7005
I: <http://www.ors.state.ri.us>

SOUTH CAROLINA

South Carolina Vocational Rehabilitation Department
1410 Boston Avenue
P.O. Box 15
West Columbia, SC 29171
P: 803.896.6500
I: <http://www.scvrd.net>

SOUTH DAKOTA

South Dakota Division of Rehabilitation Services
3800 East Highway 34
500 East Capitol
Pierre, SD 57501
P: 605.773.3195
I: <http://dhs.sd.gov/drs/vocrehab/vr.aspx>

TENNESSEE

Tennessee Division of Vocational Rehabilitation Services
400 Deaderick Street, 2nd Floor
Nashville, TN 37243
P: 615.313.4891
I: <http://www.tennessee.gov/humanserv/rehab>

TEXAS

Texas Department of Assistive and Rehabilitative Services
4900 North Lamar Boulevard
Austin, TX 78751
P: 800.628.5115
I: <http://www.dars.state.tx.us>

UTAH

Utah State Office of Rehabilitation
P.O. Box 144200
Salt Lake City, UT 84114
P: 801.538.7530
I: <http://www.usor.utah.gov>

VERMONT

Vermont Division of Vocational Rehabilitation
103 South Main Street, Weeks 1A
Waterbury, VT 05671
P: 866.879.6757
I: <http://vocrehab.vermont.gov>

VIRGINIA

Virginia Department for Aging and Rehabilitative Services
8004 Franklin Farms Drive
Henrico, VA 23299
P: 804.662.7000
I: <http://www.vadrs.org>

Virginia Department for the Blind and Vision Impaired
397 Azalea Avenue
Richmond, VA 23227
P: 804.371.3145
I: <http://www.vdbvi.org>

WASHINGTON

Washington State Division of Vocational Rehabilitation
P.O. Box 45340
Olympia, WA 98504
P: 360.725.3636
I: <http://www.dshs.wa.gov/dvr>

WEST VIRGINIA

West Virginia Division of Rehabilitative Services
P.O. Box 1004
Institute, WV 25112
P: 304.766.4600
I: <http://www.wvdrs.org>

WISCONSIN

Wisconsin Division of Vocational Rehabilitation
201 East Washington Avenue
P.O. Box 7852
Madison, WI 53707
P: 608.261.0050
I: <http://dwd.wisconsin.gov/dvr>

WYOMING

Wyoming Department of Vocational Rehabilitation
122 West 25th Street
Cheyenne, WY 82002
P: 307.777.7389
I: <http://wyomingworkforce.org/vr>

APPENDIX 8-C: STATE HIGHER EDUCATION AGENCIES

Higher Education Agencies provide information on state educational programs, colleges and universities, financial aid assistance programs, grants, scholarships, continuing education programs, and career opportunities.

ALABAMA

Alabama Commission on Higher Education
P.O. Box 302000
Montgomery, AL 36130
P: 334.242.1998

I: <http://www.ache.alabama.gov>

ALASKA

Alaska Commission on Postsecondary Education
P.O. Box 110505
Juneau, AK 99811
P: 907.465.2962

I: <http://alaskadvantage.state.ak.us>

ARIZONA

Arizona Commission for Postsecondary Education
2020 North Central Avenue, Suite 650
Phoenix, AZ 85004
P: 602.258.2435

I: <http://www.azhighered.gov/home.aspx>

ARKANSAS

Arkansas Department of Higher Education
423 Main Street, Suite 400
Little Rock, AR 72201
P: 501.371.2000

I: <http://www.adhe.edu>

CALIFORNIA

California Student Aid Commission
P.O. Box 419027
Rancho Cordova, CA 95741
P: 916.526.7590

I: <http://www.csac.ca.gov>

COLORADO

Colorado Department of Higher Education
1560 Broadway, Suite 1600
Denver, CO 80202
P: 303.866.2723

I: <http://highered.colorado.gov>

CONNECTICUT

Connecticut Department of Higher Education
61 Woodland Street
Hartford, CT 06105
P: 860.947.1800

I: <http://www.ctdhe.org>

DELAWARE

Delaware Higher Education Commission
820 North French Street, 5th Floor
Wilmington, DE 19801
P: 302.577.5240

I: <http://www.doe.k12.de.us/dhec>

DISTRICT OF COLUMBIA

Office of the State Superintendent of Education
State Board of Education
441 Fourth Street, NW, Suite 350 N
Washington, DC 20001

P: 202.727.6436

I: <http://osse.dc.gov>

FLORIDA

Florida Office of Student Financial Assistance
1940 North Monroe Street, Suite 70
Tallahassee, FL 32303

P: 850.410.5180

I: <http://www.floridastudentfinancialaid.org>

GEORGIA

Georgia Student Finance Commission
2082 East Exchange Place
Tucker, GA 30084

P: 770.724.9000

I: <http://www.gsfc.org>

HAWAII

Hawaii Postsecondary Education Commission
Office of the Board of Regents
2444 Dole Street, Room 209

Honolulu, HI 96822

P: 808.956.8213

I: <http://www.hawaii.edu/offices/bor>

IDAHO

Idaho State Board of Education
650 West State Street
P.O. Box 83720
Boise, ID 83720

P: 208.334.2270

I: <http://www.boardofed.idaho.gov>

ILLINOIS

Illinois Student Assistance Commission
1755 Lake Cook Road
Deerfield, IL 60015

P: 847.948.8500

I: <http://www.collegezone.com>

INDIANA

Indiana Commission for Higher Education
101 West Ohio Street, Suite 550
Indianapolis, IN 46204

P: 317.464.4400

I: <http://www.che.in.gov>

State Student Assistance Commission of Indiana
150 West Market Street, Suite 500

Indianapolis, IN 46204

P: 317.232.2350

I: <http://www.ssaci.in.gov>

IOWA

Iowa College Student Aid Commission
603 East 12th Street, 5th Floor
Des Moines, IA 50319
P: 515.725.3400
I: <http://www.iowacollegeaid.gov>

KANSAS

Kansas Board of Regents
1000 Southwest Jackson Street, Suite 520
Topeka, KS 66612
P: 785.296.3421
I: <http://www.kansasregents.org>

KENTUCKY

Kentucky Higher Education Assistance Authority
P.O. Box 798
Frankfort, KY 40602
P: 502.696.7200
I: <http://www.kheaa.com>

LOUISIANA

Louisiana Office of Student Financial Assistance
P.O. Box 91202
Baton Rouge, LA 70821
P: 225.933.1012
I: <http://www.osfa.la.gov>

MAINE

Finance Authority of Maine
P.O. Box 949
Augusta, ME 04332
P: 207.623.0095
I: <http://www.famemaine.com>

MARYLAND

Maryland Higher Education Commission
839 Bestgate Road, Suite 400
Annapolis, MD 21401
P: 410.260.4500
I: <http://www.mhec.state.md.us>

MASSACHUSETTS

Massachusetts Department of Higher Education
One Ashburton Place, Room 1401
Boston, MA 02108
P: 617.994.6950
I: <http://www.mass.edu>

TERI College Planning Center
Boston Public Library
700 Boylston Street, Concourse Level
Boston, MA 02116
P: 617.536.0200
I: <http://www.tericollegeplanning.org>

MICHIGAN

Michigan Student Financial Services Bureau
430 West Allegan, 3rd Floor
P.O. Box 30047
Lansing, MI 48909
P: 800.642.5626
I: <http://www.michigan.gov/studentaid>

MINNESOTA

Minnesota Office of Higher Education
1450 Energy Park Drive, Suite 350
St. Paul, MN 55108
P: 651.642.0567
I: <http://www.ohe.state.mn.us>

MISSISSIPPI

Mississippi Institutions of Higher Learning
3825 Ridgewood Road
Jackson, MS 39211
P: 601.432.6623
I: <http://www.ihl.state.ms.us>

MISSOURI

Missouri Department of Higher Education
205 Jefferson Street
P.O. Box 1469
Jefferson City, MO 65109
P: 573.751.2361
I: <http://www.dhe.mo.gov>

MONTANA

Montana University System
2500 Broadway
P.O. Box 203201
Helena, MT 59620
P: 406.444.6570
I: <http://www.mus.edu>

NEBRASKA

Coordinating Commission for Postsecondary Education
140 North Eighth Street, Suite 300
P.O. Box 95005
Lincoln, NE 68509
P: 402.471.2847
I: <http://www.ccpe.state.ne.us>

NEVADA

Nevada does not currently have a designated office of higher education.

NEW HAMPSHIRE

New Hampshire Postsecondary Education Commission
3 Barrell Court, Suite 300
Concord, NH 03301
P: 603.271.2555
I: <http://www.state.nh.us/postsecondary>

NEW JERSEY

Higher Education Student Assistance Authority
P.O. Box 540
Trenton, NJ 08625
P: 609.588.3226
I: <http://www.hesaa.org>

New Jersey Commission on Higher Education
20 West State Street
P.O. Box 542
Trenton, NJ 08625
P: 609.292.4310
I: <http://www.state.nj.us/highereducation/index.htm>

NEW MEXICO

New Mexico Higher Education Department
1068 Cerrillos Road
Santa Fe, NM 87505
P: 505.476.8400
I: <http://www.hed.state.nm.us>

NEW YORK

New York State Higher Education Services Corporation
99 Washington Avenue
Albany, NY 12255
P: 518.473.1574
I: <http://www.hesc.org>

NORTH CAROLINA

North Carolina State Education Assistance Authority
P.O. Box 13663
Research Triangle Park, NC 27709
P: 919.549.8614
I: <http://www.cfnc.org>

NORTH DAKOTA

North Dakota Student Financial Assistance Program
600 East Boulevard Avenue, Suite 215
Bismarck, ND 58505
P: 701.328.4114
I: <http://www.ndus.edu>

OHIO

Ohio Board of Regents
25 South Front Street
Columbus, OH 43215
P: 614.466.6000
I: <http://www.ohiohighered.org>

OKLAHOMA

Oklahoma State Regents for Higher Education
655 Research Parkway, Suite 200
Oklahoma City, OK 73104
P: 405.225.9100
I: <http://www.okhighered.org>

OREGON

Oregon Student Assistance Commission
1500 Valley River Drive, Suite 100
Eugene, OR 97401
P: 541.687.7400
I: <http://www.osac.state.or.us>

Oregon University System
P.O. Box 3175
Eugene, OR 97403
P: 541.346.5700
I: <http://www.ous.edu>

PENNSYLVANIA

Office of Postsecondary and Higher Education
State Department of Education
333 Market Street, 12th Floor
Harrisburg, PA 17126
P: 717.787.5041

Pennsylvania Higher Education Assistance Agency
1200 North Seventh Street
Harrisburg, PA 17102
P: 717.720.2800
I: <http://www.pheaa.org>

PUERTO RICO

Council on Education of Puerto Rico
P.O. Box 19900
Ave. Ponce de Leon 268
Edificio Hato Rey Center Piso 15
Hato Rey, PR 00918
P: 787.641.7100
I: <http://www.ce.pr.gov>

RHODE ISLAND

Rhode Island Higher Education Assistance Authority
560 Jefferson Boulevard, Suite 100
Warwick, RI 02886
P: 401.736.1100
I: <http://www.riheaa.org>

Rhode Island Office of Higher Education
74 West Road
Cranston, RI 02920
P: 401.462.9300
I: <http://www.ribghe.org>

SOUTH CAROLINA

South Carolina Commission on Higher Education
1333 Main Street, Suite 200
Columbia, SC 29201
P: 803.737.2260
I: <http://www.che.sc.gov>

SOUTH DAKOTA

South Dakota Board of Regents
306 East Capitol Avenue, Suite 200
Pierre, SD 57501
P: 605.773.3455
I: <http://www.sdbor.edu>

TENNESSEE

Tennessee Higher Education Commission
404 James Robertson Parkway, Suite 1900
Nashville, TN 37243
P: 615.741.3605
I: <http://www.state.tn.us/thec>

TEXAS

Texas Higher Education Coordinating Board
1200 East Anderson Lane
Austin, TX 78711
P: 512.427.6101
I: <http://www.thecb.state.tx.us>

UTAH

Utah System of Higher Education
State Board of Regents
60 South 400 West
Salt Lake City, UT 84101
P: 801.321.7103
I: <http://www.utahsbr.edu>

VERMONT

Vermont Student Assistance Corporation
10 East Allen Street
P.O. Box 2000
Winooski, VT 05404
P: 802.655.9602
I: <http://www.vsac.org>

VIRGINIA

State Council of Higher Education for Virginia
101 North 14th Street, 9th Floor
Richmond, VA 23219
P: 804.225.2600
I: <http://www.schev.edu>

WASHINGTON

Washington Higher Education Coordinating Board
917 Lakeridge Way
P.O. Box 43430
Olympia, WA 98504
P: 360.753.7800
I: <http://www.hecb.wa.gov>

WEST VIRGINIA

West Virginia Higher Education Policy Commission
1018 Kanawha Boulevard East, Suite 700
Charleston, WV 25301
P: 304.558.0699
I: <http://www.hepc.wvnet.edu>

WISCONSIN

Wisconsin Higher Education Aid Board
131 West Wilson Street, Suite 902
Madison, WI 53707
P: 608.267.2206
I: <http://www.heab.state.wi.us>

WYOMING

Wyoming Community College Commission
2020 Carey Avenue, 8th Floor
Cheyenne, WY 82002
P: 307.777.7763
I: <http://www.commission.wcc.edu>

APPENDIX 10-A: HUD FIELD & REGIONAL OFFICES

The U.S. Department of Housing & Urban Development oversees the Federal Housing Administration, regulates the housing industry and coordinates single family and multifamily housing to ensure access to public housing by all eligible individuals.

ALABAMA

U.S. Department of Housing and Urban Development
Alabama Field Office
950 22nd Street, North, Suite 900
Birmingham, AL 35203
P: 205.731.2619

ALASKA

U.S. Department of Housing and Urban Development
Alaska Field Office
3000 C Street, Suite 401
Anchorage, AK 99503
P: 907.677.9800

ARIZONA

U.S. Department of Housing and Urban Development
Phoenix Field Office
One North Central Avenue, Suite 600
Phoenix, AZ 85004
P: 602.379.7100

U.S. Department of Housing and Urban Development
Tucson Field Office
6245 East Broadway Boulevard, Suite 350
Tucson, AZ 85711
P: 520.308.3007

ARKANSAS

U.S. Department of Housing and Urban Development
Arkansas Field Office
425 West Capitol Avenue, Suite 1000
Little Rock, AR 72201
P: 501.918.5700

CALIFORNIA

U.S. Department of Housing and Urban Development
Fresno Field Office
855 M Street, Suite 970
Fresno, CA 93721
P: 559.487.5033

U.S. Department of Housing and Urban Development
Los Angeles Field Office
611 West Sixth Street, Suite 801
Los Angeles, CA 90017
P: 213.894.8000

U.S. Department of Housing and Urban Development
Sacramento Field Office
650 Capitol Mall, Room 4-200
Sacramento, CA 95814
P: 916.498.5220

U.S. Department of Housing and Urban Development
San Diego Field Office
750 B Street, Suite 1600
San Diego, CA 92101
P: 619.557.5305

U.S. Department of Housing and Urban Development
Santa Ana Field Office
34 Civic Center Plaza, Room 7015
Santa Ana, CA 92701
P: 714.796.5577

COLORADO

This area is served by a regional office; please refer to the regional office listings at the end of this section.

CONNECTICUT

U.S. Department of Housing and Urban Development
Hartford Field Office
20 Church Street, 10th Floor
Hartford, CT 06103
P: 860.240.4800

DELAWARE

U.S. Department of Housing and Urban Development
Wilmington Field Office
920 North King Street, Suite 404
Wilmington, DE 79801
P: 302.573.6300

DISTRICT OF COLUMBIA

U.S. Department of Housing and Urban Development
District of Columbia Field Office
820 First Street, NE, Suite 300
Washington, DC 20002
P: 202.275.9200

FLORIDA

U.S. Department of Housing and Urban Development
Miami Field Office
909 Southeast First Avenue, Room 500
Miami, FL 33131
P: 305.536.5678

U.S. Department of Housing and Urban Development
Jacksonville Field Office
400 West Bay Street, Suite 1015
Jacksonville, FL 32202
P: 904.232.2627

U.S. Department of Housing and Urban Development
Orlando Field Office
3751 Maguire Boulevard, Room 270
Orlando, FL 32803
P: 407.648.6441

GEORGIA

This area is served by a regional office; please refer to the regional office listings at the end of this section.

HAWAII

U.S. Department of Housing and Urban Development
Honolulu Field Office
1132 Bishop Street, Suite 1400
Honolulu, HI 96813
P: 808.457.4662

IDAHO

U.S. Department of Housing and Urban Development
Boise Field Office
800 Park Boulevard, Suite 220
Boise, ID 83712
P: 208.334.1990

ILLINOIS

U.S. Department of Housing and Urban Development
Springfield Field Office
77 West Jackson Boulevard
Chicago, IL 60604
P: 312.353.5680

INDIANA

U.S. Department of Housing and Urban Development
Indianapolis Field Office
151 North Delaware Street, Suite 1200
Indianapolis, IN 46204
P: 317.226.6303

IOWA

U.S. Department of Housing and Urban Development
Des Moines Field Office
210 Walnut Street, Suite 239
Des Moines, IA 50309
P: 515.284.4512

KANSAS

This area is served by a regional office; please refer to the regional office listings at the end of this section.

KENTUCKY

U.S. Department of Housing and Urban Development
Louisville Field Office
601 West Broadway, Room 110
Louisville, KY 40203
P: 502.582.5251

LOUISIANA

U.S. Department of Housing and Urban Development
New Orleans Field Office
500 Poydras Street, 9th Floor
New Orleans, LA 70130
P: 504.671.3000

U.S. Department of Housing and Urban Development
Shreveport Field Office
401 Edwards Street, Room 1510
Shreveport, LA 71101
P: 318.226.7030

MAINE

U.S. Department of Housing and Urban Development
Bangor Field Office
One Merchants Plaza, Suite 601
Bangor, ME 04401
P: 207.945.0467

MARYLAND

U.S. Department of Housing and Urban Development
Baltimore Field Office
10 South Howard Street, 5th Floor
Baltimore, MD 21201
P: 410.962.2520

MASSACHUSETTS

U.S. Department of Housing and Urban Development
Boston Field Office
10 Causeway Street, Room 301
Boston, MA 02222
P: 617.994.8223

MICHIGAN

U.S. Department of Housing and Urban Development
Detroit Field Office
477 Michigan Avenue
Detroit, MI 48226
P: 313.226.7900

U.S. Department of Housing and Urban Development
Flint Field Office
801 South Saginaw, 4th Floor
Flint, MI 48502
P: 810.766.5112

U.S. Department of Housing and Urban Development
Grand Rapids Field Office
99 Monroe Avenue, NW, Suite 402
Grand Rapids, MI 49503
P: 616.456.2100

MINNESOTA

U.S. Department of Housing and Urban Development
Minneapolis Field Office
920 Second Avenue South, Suite 1300
Minneapolis, MN 55402
P: 612.370.3000

MISSISSIPPI

U.S. Department of Housing and Urban Development
Jackson Field Office
100 West Capitol Street, Room 910
Jackson, MS 39269
P: 601.965.4757

MISSOURI

U.S. Department of Housing and Urban Development
St. Louis Field Office
1222 Spruce Street, Suite 3.203
St. Louis, MO 63103
P: 314.418.5400

MONTANA

U.S. Department of Housing and Urban Development
Helena Field Office
901 Front Street, Suite 1300
Helena, MT 59626
P: 406.449.5050

NEBRASKA

U.S. Department of Housing and Urban Development
Omaha Field Office
1616 Capitol Avenue, Suite 329
Omaha, NE 68102
P: 402.492.3100

NEVADA

U.S. Department of Housing and Urban Development
Las Vegas Field Office
302 East Carson Street, 4th Floor
Las Vegas, NV 89101
P: 702.366.2100

U.S. Department of Housing and Urban Development
Reno Field Office
745 West Moana Lane, Suite 360
Reno, NV 89509
P: 775.824.3700

NEW HAMPSHIRE

U.S. Department of Housing and Urban Development
Manchester Field Office
275 Chestnut Street, 4th Floor
Manchester, NH 03101
P: 603.666.7510

NEW JERSEY

U.S. Department of Housing and Urban Development
Newark Field Office
1085 Raymond Boulevard, 13th Floor
Newark, NJ 07102
P: 973.622.7900

NEW MEXICO

U.S. Department of Housing and Urban Development
Albuquerque Field Office
500 Gold Avenue, SW, 7th Floor, Suite 7301
P.O. Box 906
Albuquerque, NM 87103
P: 505.346.6463

NEW YORK

U.S. Department of Housing and Urban Development
Albany Field Office
52 Corporate Circle
Albany, NY 12203
P: 518.464.4200

U.S. Department of Housing and Urban Development
Buffalo Field Office
465 Main Street, 2nd Floor
Buffalo, NY 14203
P: 716.551.5755

U.S. Department of Housing and Urban Development
Syracuse Field Office
100 South Clinton Street
Syracuse, NY 13261
P: 315.477.0616

NORTH CAROLINA

U.S. Department of Housing and Urban Development
Greensboro Field Office
1500 Pinemcree Road, Suite 401
Greenville, NC 27407
P: 336.547.4000

NORTH DAKOTA

U.S. Department of Housing and Urban Development
Fargo Field Office
657 Second Avenue North, Room 366
Fargo, ND 58108
P: 701.239.5136

OHIO

U.S. Department of Housing and Urban Development
Cincinnati Field Office
632 Vine Street, 5th Floor
Cincinnati, OH 45202
P: 513.684.3451

U.S. Department of Housing and Urban Development
Cleveland Field Office
1350 Euclid Avenue, Suite 500
Cleveland, OH 44115
P: 216.357.7900

U.S. Department of Housing and Urban Development
Columbus Field Office
200 North High Street, 7th Floor
Columbus, OH 43215
P: 614.469.250

OKLAHOMA

U.S. Department of Housing and Urban Development
Oklahoma City Field Office
301 Northwest 6th Street, Suite 200
Oklahoma City, OK 73102
P: 405.609.8509

U.S. Department of Housing and Urban Development
Tulsa Field Office
Tower II Two West
Second Street, Suite 400
Tulsa, OK 74103
P: 918.292.8900

OREGON

U.S. Department of Housing and Urban Development
Portland Field Office
400 Southwest 6th Avenue, Suite 700
Portland, OR 97204
P: 971.222.2600

PENNSYLVANIA

U.S. Department of Housing and Urban Development
Pittsburgh Field Office
1000 Liberty Avenue, Suite 1000
Pittsburgh, PA 15222
P: 412.644.6428

PUERTO RICO

U.S. Department of Housing and Urban Development
San Juan Field Office
235 Federico Costa Street, Suite 200
San Juan, PR 00918
P: 787.766.5400

RHODE ISLAND

U.S. Department of Housing and Urban Development
Providence Field Office
121 South Main Street, Suite 300
Providence, RI 02903
P: 401.277.8300

SOUTH CAROLINA

U.S. Department of Housing and Urban Development
Columbia Field Office
1835 Assembly Street, 13th Floor
Columbia, SC 29201
P: 803.765.5592

SOUTH DAKOTA

U.S. Department of Housing and Urban Development
Sioux Falls Field Office
4301 West 57th Street, Suite 101
Sioux Falls, SD 57108
P: 605.330.4223

TENNESSEE

U.S. Department of Housing and Urban Development
Nashville Field Office
235 Cumberland Bend, Suite 200
Nashville, TN 37228
P: 615.736.5600

U.S. Department of Housing and Urban Development
Knoxville Field Office
710 Locust Street, SW, 3rd Floor
Knoxville, TN 37902
P: 865.545.4370

U.S. Department of Housing and Urban Development
Memphis Field Office
200 Jefferson Avenue, Suite 300
Memphis, TN 38103
P: 901.544.3367

TEXAS

U.S. Department of Housing and Urban Development
Dallas Field Office
525 Griffin Street, Suite 860
Dallas, TX 75202
P: 214.767.8300

U.S. Department of Housing and Urban Development
Houston Field Office
1301 Fannin, Suite 2200
Houston, TX 77002
P: 713.718.3199

U.S. Department of Housing and Urban Development
Lubbock Field Office
1205 Texas Avenue, Suite 511
Lubbock, TX 79401
P: 806.472.7265

U.S. Department of Housing and Urban Development
San Antonio Field Office
615 East Houston Street, Suite 347
San Antonio, TX 78205
P: 210.475.6806

UTAH

U.S. Department of Housing and Urban Development
Salt Lake City Field Office
125 South State Street, Suite 3001
Salt Lake City, UT 84138
P: 801.524.6070

VERMONT

U.S. Department of Housing and Urban Development
Burlington Field Office
95 Saint Paul Street, Suite 440
Burlington, VT 05401
P: 802.951.6290

VIRGINIA

U.S. Department of Housing and Urban Development
Richmond Field Office
600 East Broad Street, 3rd Floor
Richmond, VA 23219
P: 804.822.4805

WASHINGTON

U.S. Department of Housing and Urban Development
Spokane Field Office
920 West Riverside, Suite 588
Spokane, WA 99201
P: 509.368.3200

WEST VIRGINIA

U.S. Department of Housing and Urban Development
Charleston Field Office
405 Capitol Street, Suite 708
Charleston, WV 25301
P: 304.347.7000

WISCONSIN

U.S. Department of Housing and Urban Development
Milwaukee Field Office
310 West Wisconsin Avenue, Suite 1380
Milwaukee, WI 53203
P: 414.297.3214

WYOMING

U.S. Department of Housing and Urban Development
Casper Field Office
150 East B Street, Room 1010
Casper, WY 82601
P: 307.261.6250

REGION I

U.S. Department of Housing and Urban Development
Boston Regional Office
10 Causeway Street, 3rd Floor
Boston, MA 02222
P: 617.994.8200

Note: This office serves the following states: Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, and Vermont.

REGION II

U.S. Department of Housing and Urban Development
New York Regional Office
26 Federal Plaza, Suite 3541
New York, NY 10278
P: 212.264.8000

Note: This office serves the following states: New Jersey, New York and the Caribbean.

REGION III

U.S. Department of Housing and Urban Development
Philadelphia Regional Office
100 Penn Square East
Philadelphia, PA 19107
P: 215.656.0500

Note: This office serves the following states: Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, and West Virginia.

REGION IV

U.S. Department of Housing and Urban Development
Atlanta Regional Office
40 Marietta Street
Atlanta, GA 30303
P: 404.331.5136

Note: This office serves the following states: Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, and Tennessee.

REGION V

U.S. Department of Housing and Urban Development
Chicago Regional Office
77 West Jackson Boulevard
Chicago, IL 60604
P: 312.353.5680

Note: This office serves the following states: Illinois, Indiana, Michigan, Minnesota, Ohio, and Wisconsin

REGION VI

U.S. Department of Housing and Urban Development
Fort Worth Regional Office
801 Cherry Street, Unit 45, Suite 2500
Fort Worth, TX 76102
P: 817.978.5965

Note: This office serves the following states: Arkansas, Louisiana, New Mexico, Oklahoma, and Texas.

REGION VII

U.S. Department of Housing and Urban Development
Kansas City Regional Office
400 State Avenue, Room 200
Kansas City, KS 66101
P: 913.551.5462

Note: This office serves the following states: Iowa, Kansas, Missouri, and Nebraska.

REGION VIII

U.S. Department of Housing and Urban Development
Denver Regional Office
1670 Broadway, 25th Floor
Denver, CO 80202
P: 303.672.5440

Note: This office serves the following states: Colorado, Montana, North Dakota, South Dakota, Utah, and Wyoming.

REGION IX

U.S. Department of Housing and Urban Development
San Francisco Regional Office
600 Harrison Street, 3rd Floor
San Francisco, CA 94107
P: 415.489.6400

Note: This office serves the following states: American Samoa, Arizona, California, Guam, Hawaii, and Nevada.

REGION X

U.S. Department of Housing and Urban Development
Seattle Regional Office
909 First Avenue, Suite 200
Seattle, WA 98104
P: 206.220.5101

Note: This office serves the following states: Alaska, Idaho, Oregon, and Washington.

APPENDIX 10-B: USDA RURAL HOUSING SERVICE OFFICES

The U.S. Department of Agriculture, Rural Housing Service administers loan guarantee programs for low-income individuals and families in rural communities.

ALABAMA

U.S. Department of Agriculture
Rural Housing Service
4121 Carmichael Road, Suite 601
Montgomery, AL 36106
P: 334.279.3400
I: <http://www.rurdev.usda.gov/al>

ALASKA

U.S. Department of Agriculture
Rural Housing Service
800 West Evergreen, Suite 201
Palmer, AK 99645
P: 907.761.7707
I: <http://www.rurdev.usda.gov/ak>

ARIZONA

U.S. Department of Agriculture
Rural Housing Service
230 North First Avenue, Suite 206
Phoenix, AZ 85003
P: 602.280.8701
I: <http://www.rurdev.usda.gov/az>

ARKANSAS

U.S. Department of Agriculture
Rural Housing Service
700 West Capitol Avenue, Room 3416
Little Rock, AR 72201
P: 501.301.3200
I: <http://www.rurdev.usda.gov/ar>

CALIFORNIA

U.S. Department of Agriculture
Rural Housing Service
430 G Street, Suite 4169
Davis, CA 95616
P: 530.792.5800
I: <http://www.rurdev.usda.gov/ca>

COLORADO

U.S. Department of Agriculture
Rural Housing Service
Denver Federal Center
Building 56, Room 2300
P.O. Box 25426
Denver, CO 80225
P: 720.544.2903
I: <http://www.rurdev.usda.gov/co>

CONNECTICUT

U.S. Department of Agriculture
Rural Housing Service
451 West Street
Amherst, MA 01002
P: 413.253.4300
I: <http://www.rurdev.usda.gov/ma>

DELAWARE

U.S. Department of Agriculture
Rural Housing Service
1221 College Park Drive, Suite 200
Dover, DE 19904
P: 302.857.3580
I: <http://www.rurdev.usda.gov/de>

DISTRICT OF COLUMBIA

U.S. Department of Agriculture
National Headquarters
Rural Housing Service
1400 Independence Avenue, SW
Washington, DC 20250
P: 202.692.0090
I: <http://www.rurdev.usda.gov>

FLORIDA

U.S. Department of Agriculture
Rural Housing Service
4440 Northwest 25th Place
P.O. Box 147010
Gainesville, FL 32614
P: 352.338.3402
I: <http://www.rurdev.usda.gov/fl>

GEORGIA

U.S. Department of Agriculture
Rural Housing Service
355 East Hancock Avenue, Suite 300
Athens, GA 30601
P: 706.546.2162
I: <http://www.rurdev.usda.gov/ga>

HAWAII

U.S. Department of Agriculture
Rural Housing Service
154 Waiianu Avenue, Room 311
Hilo, HI 96720
P: 808.933.8380
I: <http://www.rurdev.usda.gov/hi>

IDAHO

U.S. Department of Agriculture
Rural Housing Service
9713 West Barnes Drive, Suite A-1
Boise, ID 83709
P: 208.378.5600
I: <http://www.rurdev.usda.gov/id>

ILLINOIS

U.S. Department of Agriculture
Rural Housing Service
2118 West Park Court, Suite A
Champaign, IL 61821
P: 217.403.6200
I: <http://www.rurdev.usda.gov/il>

INDIANA

U.S. Department of Agriculture
Rural Housing Service
5975 Lakeside Boulevard
Indianapolis, IN 46278
P: 317.290.3100
I: <http://www.rurdev.usda.gov/in>

IOWA

U.S. Department of Agriculture
Rural Housing Service
210 Walnut Street, Room 873
Des Moines, IA 50309
P: 515.284.4663
I: <http://www.rurdev.usda.gov/ia>

KANSAS

U.S. Department of Agriculture
Rural Housing Service
1303 Southwest First American Place, Suite 100
Topeka, KS 66604
P: 785.271.2700
I: <http://www.rurdev.usda.gov/ks>

KENTUCKY

U.S. Department of Agriculture
Rural Housing Service
771 Corporate Drive, Suite 200
Lexington, KY 40503
P: 859.224.7300
I: <http://www.rurdev.usda.gov/ky>

LOUISIANA

U.S. Department of Agriculture
Rural Housing Service
3727 Government Street
Alexandria, LA 71302
P: 318.473.7920
I: <http://www.rurdev.usda.gov/la>

MAINE

U.S. Department of Agriculture
Rural Housing Service
967 Illinois Avenue, Suite 4
Bangor, ME 04401
P: 207.990.9160
I: <http://www.rurdev.usda.gov/me>

MARYLAND

U.S. Department of Agriculture
Rural Housing Service
1221 College Park Drive, Suite 200
Dover, DE 19904
P: 302.857.3580
I: <http://www.rurdev.usda.gov/md>

MASSACHUSETTS

U.S. Department of Agriculture
Rural Housing Service
451 West Street
Amherst, MA 01002
P: 413.253.4300
I: <http://www.rurdev.usda.gov/ma>

MICHIGAN

U.S. Department of Agriculture
Rural Housing Service
3001 Coolidge Road, Suite 200
East Lansing, MI 48823
P: 517.324.5190
I: <http://www.rurdev.usda.gov/mi>

MINNESOTA

U.S. Department of Agriculture
Rural Housing Service
375 Jackson Street, Suite 410
St. Paul, MN 55101
P: 651.602.7800
I: <http://www.rurdev.usda.gov/mn>

MISSISSIPPI

U.S. Department of Agriculture
Rural Housing Service
100 West Capitol Street, Suite 831
Jackson, MS 39269
P: 601.965.4316
I: <http://www.rurdev.usda.gov/ms>

MISSOURI

U.S. Department of Agriculture
Rural Housing Service
601 Business Loop 70 West, Suite 235
Columbia, MO 65203
P: 573.876.0976
I: <http://www.rurdev.usda.gov/mo>

MONTANA

U.S. Department of Agriculture
Rural Housing Service
2229 Boot Hill Court
Bozeman, MT 59715
P: 406.585.2530
I: <http://www.rurdev.usda.gov/mt>

NEBRASKA

U.S. Department of Agriculture
Rural Housing Service
100 Centennial Mall North, Suite 208
Lincoln, NE 68508
P: 402.437.5551
I: <http://www.rurdev.usda.gov/ne>

NEVADA

U.S. Department of Agriculture
Rural Housing Service
1390 South Curry Street
Carson City, NV 89703
P: 775.887.1222
I: <http://www.rurdev.usda.gov/nv>

NEW HAMPSHIRE

U.S. Department of Agriculture
Rural Housing Service
89 Main Street, 3rd Floor
Montpelier, VT 05602
P: 802.828.6080
I: <http://www.rurdev.usda.gov/vt>

NEW JERSEY

U.S. Department of Agriculture
Rural Housing Service
8000 Midlantic Drive, 5th Floor North, Suite 500
Mt. laurel, NJ 08054
P: 856.787.7700
I: <http://www.rurdev.usda.gov/nj>

NEW MEXICO

U.S. Department of Agriculture
Rural Housing Service
6200 Jefferson Street, Room 255
Albuquerque, NM 78109
P: 505.761.4950
I: <http://www.rurdev.usda.gov/nm>

NEW YORK

U.S. Department of Agriculture
Rural Housing Service
441 South Salina Street, Suite 357
Syracuse, NY 13202
P: 315.477.6400
I: <http://www.rurdev.usda.gov/ny>

NORTH CAROLINA

U.S. Department of Agriculture
Rural Housing Service
4405 Bland Road, Suite 260
Raleigh, NC 27609
P: 919.873.2000
I: <http://www.rurdev.usda.gov/nc>

NORTH DAKOTA

U.S. Department of Agriculture
Rural Housing Service
220 East Rosser, Room 208
P.O. Box 1737
Bismarck, ND 58502
P: 701.530.2037
I: <http://www.rurdev.usda.gov/nd>

OHIO

U.S. Department of Agriculture
Rural Housing Service
200 North High Street, Room 507
Columbus, OH 43215
P: 614.255.2400
I: <http://www.rurdev.usda.gov/oh>

OKLAHOMA

U.S. Department of Agriculture
Rural Housing Service
100 USDA, Suite 108
Stillwater, OK 74074
P: 405.742.1000
I: <http://www.rurdev.usda.gov/ok>

OREGON

U.S. Department of Agriculture
Rural Housing Service
1201 Northeast Lloyd Boulevard, Suite 801
Portland, OR 97232
P: 503.414.3300
I: <http://www.rurdev.usda.gov/or>

PENNSYLVANIA

U.S. Department of Agriculture
Rural Housing Service
1 Credit Union Place, Suite 330
Harrisburg, PA 17110
P: 717.237.2299
I: <http://www.rurdev.usda.gov/pa>

PUERTO RICO

U.S. Department of Agriculture
Rural Housing Service
654 Munoz Rivera Avenue, Suite 601
San Juan, PR 00936
P: 787.766.5095
I: <http://www.rurdev.usda.gov/pr>

RHODE ISLAND

U.S. Department of Agriculture
Rural Housing Service
451 West Street
Amherst, MA 01002
P: 413.253.4300
I: <http://www.rurdev.usda.gov/ma>

SOUTH CAROLINA

U.S. Department of Agriculture
Rural Housing Service
1835 Assembly Street, Room 1007
Columbia, SC 29201
P: 803.765.5163
I: <http://www.rurdev.usda.gov/sc>

SOUTH DAKOTA

U.S. Department of Agriculture
Rural Housing Service
200 Fourth Street, SW, Room 210
Huron, SD 57350
P: 605.352.1100
I: <http://www.rurdev.usda.gov/sd>

TENNESSEE

U.S. Department of Agriculture
Rural Housing Service
3322 West End Avenue, Suite 300
Nashville, TN 37203
P: 615.783.1300
I: <http://www.rurdev.usda.gov/tn>

TEXAS

U.S. Department of Agriculture
Rural Housing Service
101 South Main, Suite 102
Temple, TX 76501
P: 254.742.9700
I: <http://www.rurdev.usda.gov/tx>

UTAH

U.S. Department of Agriculture
Rural Housing Service
125 South State Street, Room 4311
Salt Lake City, UT 84138
P: 801.524.4321
I: <http://www.rurdev.usda.gov/ut>

VERMONT

U.S. Department of Agriculture
Rural Housing Service
89 Main Street, 3rd Floor
Montpelier, VT 05602
P: 802.828.6080
I: <http://www.rurdev.usda.gov/vt>

VIRGINIA

U.S. Department of Agriculture
Rural Housing Service
1606 Santa Rosa Road, Suite 238
Richmond, VA 23229
P: 804.287.1550
I: <http://www.rurdev.usda.gov/va>

WASHINGTON

U.S. Department of Agriculture
Rural Housing Service
1835 Blacklake Boulevard, SW, Suite B
Olympia, WA 98512
P: 360.704.7740
I: <http://www.rurdev.usda.gov/wa>

WEST VIRGINIA

U.S. Department of Agriculture
Rural Housing Service
1550 Earl Core Road, Suite 101
Morgantown, WV 26505
P: 304.284.4860
I: <http://www.rurdev.usda.gov/wv>

WISCONSIN

U.S. Department of Agriculture
Rural Housing Service
5417 Clem's Way
Stevens Point, WI 54482
P: 715.345.7600
I: <http://www.rurdev.usda.gov/wi>

WYOMING

U.S. Department of Agriculture
Rural Housing Service
100 East B Street, Room 1005
P.O. Box 11005
Casper, WY 82601
P: 307.233.6700
I: <http://www.rurdev.usda.gov/wy>

APPENDIX 10-C: HUD REGIONAL OFFICES OF FAIR HOUSING & EQUAL HOUSING OPPORTUNITY

The U.S. Department of Housing & Urban Development, Office of Fair Housing and Equal Opportunity enforces federal laws and establishes policies that ensure all Americans have equal access to the housing of their choice.

REGION I

U.S. Department of Housing and Urban Development
Boston Regional Office of Fair Housing and Equal Opportunity
10 Causeway Street, Room 321
Boston, MA 02222
P: 617.994.8300

Note: This office serves the following states: Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, and Vermont.

REGION II

U.S. Department of Housing and Urban Development
New York Regional Office of Fair Housing and Equal Opportunity
26 Federal Plaza, Suite 3532
New York, NY 10278
P: 212.542.7519

Note: This office serves the following states: New Jersey, New York and the Caribbean.

REGION III

U.S. Department of Housing and Urban Development
Philadelphia Regional Office of Fair Housing and Equal Opportunity
100 Penn Square East, 12th Floor
Philadelphia, PA 19107
P: 215.861.7646

Note: This office serves the following states: Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, and West Virginia.

REGION IV

U.S. Department of Housing and Urban Development
Atlanta Regional Office of Fair Housing and Equal Opportunity
40 Marietta Street, 16th Floor
Atlanta, GA 30303
P: 404.331.5140

Note: This office serves the following states: Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, and Tennessee.

REGION V

U.S. Department of Housing and Urban Development
Chicago Regional Office of Fair Housing and Equal Opportunity
77 West Jackson Boulevard, Room 2101
Chicago, IL 60604
P: 312.353.7776

Note: This office serves the following states: Illinois, Indiana, Michigan, Minnesota, Ohio, and Wisconsin

REGION VI

U.S. Department of Housing and Urban Development
Fort Worth Regional Office of Fair Housing and Equal Opportunity
801 Cherry Street, Unit 45, Suite 2500
Fort Worth, TX 76102
P: 817.978.5900

Note: This office serves the following states: Arkansas, Louisiana, New Mexico, Oklahoma, and Texas.

REGION VII

U.S. Department of Housing and Urban Development
Kansas City Regional Office of Fair Housing and Equal Opportunity
400 State Avenue, Room 200
Kansas City, KS 66101
P: 913.551.6958

Note: This office serves the following states: Iowa, Kansas, Missouri, and Nebraska.

REGION VIII

U.S. Department of Housing and Urban Development
Denver Regional Office of Fair Housing and Equal Opportunity
1670 Broadway
Denver, CO 80202
P: 303.672.5437

Note: This office serves the following states: Colorado, Montana, North Dakota, South Dakota, Utah, and Wyoming.

REGION IX

U.S. Department of Housing and Urban Development
San Francisco Regional Office of Fair Housing and
Equal Opportunity
600 Harrison Street, 3rd Floor
San Francisco, CA 94107
P: 415.489.6524

Note: This office serves the following states: American Samoa, Arizona, California, Guam, Hawaii, and Nevada.

REGION X

U.S. Department of Housing and Urban Development
Seattle Regional Office of Fair Housing and Equal
Opportunity
909 First Avenue, Suite 205
Seattle, WA 98104
P: 206.220.5170

Note: This office serves the following states: Alaska, Idaho, Oregon, and Washington.

APPENDIX 12-A: STATE CONSUMER PROTECTION OFFICES

State Consumer Protection Offices offer a variety of important services. They mediate complaints, conduct investigations, prosecute offenders of consumer laws and regulate professionals, provide educational materials, and advocate in the consumer interest.

ALABAMA

Alabama Office of the Attorney General
Consumer Affairs Section
501 Washington Avenue
Montgomery, AL 36104
P: 334.242.7335
I: <http://www.ago.state.al.us>

ALASKA

Alaska Office of the Attorney General
Consumer Protection Unit
1031 West 4th Avenue, Suite 200
Anchorage, AK 99501
P: 907.269.5200
I: <http://www.law.state.ak.us>

ARIZONA

Arizona Office of the Attorney General
Consumer Information and Complaints
1275 West Washington Street
Phoenix, AZ 85007
P: 602.542.5763
I: <http://www.azag.gov>

Arizona Office of the Attorney General
Consumer Information and Complaints
400 West Congress Street, South Building, Suite 315
Tucson, AZ 85701
P: 520.628.6504
I: <http://www.azag.gov>

ARKANSAS

Arkansas Office of the Attorney General
Consumer Protection Division
323 Center Street, Suite 200
Little Rock, AR 72201
P: 501.682.2007
I: <http://www.arkansasag.gov>

CALIFORNIA

California Department of Consumer Affairs
Consumer Information Division
1625 North Market Boulevard, Suite N112
Sacramento, CA 95834
P: 916.445.1254
I: <http://www.dca.ca.gov>

California Office of the Attorney General
Public Inquiry Unit
P.O. Box 944255
Sacramento, CA 94244
P: 916.322.3360
I: <http://caag.state.ca.us>

COLORADO

Colorado Office of the Attorney General
Consumer Protection Section
1525 Sherman Street, 7th Floor
Denver, CO 80203
P: 303.866.5189
I: <http://www.coloradoattorneygeneral.gov>

CONNECTICUT

Connecticut Office of the Attorney General
55 Elm Street
Hartford, CT 06106
P: 860.808.5318
I: <http://www.ct.gov/ag>

Connecticut Department of Consumer Protection
165 Capitol Avenue
Hartford, CT 06106
P: 800.842.2649
I: <http://www.ct.gov/dcp>

DELAWARE

Delaware Department of Justice
Consumer Protection Division
820 North French Street, 5th Floor
Wilmington, DE 19801
P: 302.577.8600
I: <http://www.attorneygeneral.delaware.gov>

DISTRICT OF COLUMBIA

District of Columbia Department of Consumer and
Regulatory Affairs
1100 4th Street, SW
Washington, DC 20024
P: 202.442.4400
I: <http://www.consumer.dc.gov>

District of Columbia Office of the Attorney General
Consumer Protection and Antitrust
441 4th Street, NW
Washington, DC 20001
P: 202.442.9828
I: <http://www.oag.dc.gov>

FLORIDA

Florida Department of Financial Services
Division of Consumer Services
200 East Gaines Street
Tallahassee, FL 32399
P: 850.413.3089
I: <http://www.myfloridacfo.com>

Florida Office of the Attorney General
The Capitol, PL-01
Tallahassee, FL 32399
P: 850.414.3990
I: <http://www.myfloridalegal.com>

GEORGIA

Georgia Governors Office of Consumer Affairs
Two martin Luther King, Jr. Drive, SE, Suite 356
Atlanta, GA 30334
P: 404.651.8600
I: <http://www.consumer.georgia.gov>

HAWAII

Hawaii Department of Commerce and Consumer Affairs
Office of Consumer Protection
235 South Beretania Street, Suite 801
Honolulu, HI 96813
P: 808.586.2630
I: <http://www.hawaii.gov/dcca/ocp>

IDAHO

Idaho Office of the Attorney General
Consumer Protection Division
954 West Jefferson, 2nd Floor
P.O. Box 83720
Boise, ID 83720
P: 208.334.2424
I: <http://www.ag.idaho.gov>

ILLINOIS

Illinois Office of the Attorney General
Consumer Fraud Bureau
601 South University Avenue
Carbondale, IL 62901
P: 618.529.6400
I: <http://www.illinoisattorneygeneral.gov>

Illinois Office of the Attorney General
Consumer Fraud Bureau
100 West Randolph Street
Chicago, IL 60601
P: 312.814.3000
I: <http://www.illinoisattorneygeneral.gov>

Illinois Office of the Attorney General
Consumer Fraud Bureau
500 South 2nd Street
Springfield, IL 62706
P: 217.782.1090
I: <http://www.illinoisattorneygeneral.gov>

INDIANA

Indiana Office of the Attorney General
Consumer Protection Division
Government Center South, 5th Floor
302 West Washington Street
Indianapolis, IN 46204
P: 317.232.6330
I: <http://www.indianaconsumer.com>

IOWA

Iowa Office of the Attorney General
Consumer Protection Division
1305 East Walnut Street
Des Moines, IA 50319
P: 515.281.5926
I: <http://www.iowaattorneygeneral.org>

KANSAS

Kansas Office of the Attorney General
Consumer Protection and Antitrust Division
120 Southwest 10th Street, Suite 430
Topeka, KS 66612
P: 785.296.3751
I: <http://www.ag.ks.gov>

KENTUCKY

Kentucky Office of the Attorney General
Consumer Protection Division
1024 Capital Center Drive
Frankfort, KY 40601
P: 502.696.5389
I: <http://www.ag.ky.gov/cp>

Kentucky Office of the Attorney General
Consumer Protection Division
310 Whittington Parkway, Suite 101
Louisville, KY 40222
P: 502.429.7134
I: <http://www.ag.ky.gov/cp>

Kentucky Office of the Attorney General
Consumer Protection Division
361 North Lake Drive
Prestonsburg, KY 41653
P: 606.889.1821
I: <http://www.ag.ky.gov/cp>

LOUISIANA

Louisiana Office of the Attorney General
Consumer Protection Section
1885 North 3rd Street
Baton Rouge, LA 70802
P: 225.326.6465
I: <http://www.ag.state.la.us>

MAINE

Maine Bureau of Consumer Credit Protection
35 State House Station
Augusta, ME 04333
P: 207.624.8527
I: <http://www.credit.maine.gov>

Maine Office of the Attorney General
6 State House Station
Augusta, ME 04333
P: 207.626.8849
I: <http://www.maine.gov/ag>

MARYLAND

Maryland Office of the Attorney General
Consumer Protection Division
200 Saint Paul Place
Baltimore, MD 21202
P: 410.576.6550
I: <http://www.oag.state.md.us/consumer>

MASSACHUSETTS

Massachusetts Office of the Attorney General
Consumer Protection Division
One Ashburton Place
Boston, MA 02108
P: 617.727.8400
I: <http://www.mass.gov/ago>

Massachusetts Office of Consumer Affairs and Business
Regulation
10 Park Plaza, Suite 5170
Boston, MA 02116
P: 617.973.8700
I: <http://www.mass.gov/consumer>

MICHIGAN

Michigan Office of the Attorney General
Consumer Protection Division
P.O. Box 30213
Lansing, MI 48909
P: 517.373.1140
I: <http://www.michigan.gov/ag>

MINNESOTA

Minnesota Office of the Attorney General
Consumer Services Division
1400 Bremer Tower
445 Minnesota Street
St. Paul, MN 55101
P: 651.296.3353
I: <http://www.ag.state.mn.us>

MISSISSIPPI

Mississippi Office of the Attorney General
Consumer Protection Division
P.O. Box 22947
Jackson, MS 39225
P: 601.359.4230
I: <http://www.ago.state.ms.us>

MISSOURI

Missouri Office of the Attorney General
Consumer Protection Unit
P.O. Box 899
Jefferson City, MO 65102
P: 573.751.3321
I: <http://www.ago.mo.gov>

MONTANA

Montana Office of Consumer Protection
Office of Consumer Protection
P.O. Box 200151
2225 11th Avenue
Helena, MT 59620
P: 406.444.4500
I: <http://www.doj.mt.gov/consumer>

NEBRASKA

Nebraska Office of the Attorney General
Consumer Protection Division
2115 State Capitol
Lincoln, NE 68509
P: 402.471.2682
I: <http://www.ago.ne.gov>

NEVADA

Nevada Department of Business and Industry
Fight Fraud Task Force
I: <http://www.fightfraud.nv.gov>

NEW HAMPSHIRE

New Hampshire Office of the Attorney General
Consumer Protection and Antitrust Bureau
33 Capitol Street
Concord, NH 03301
P: 603.271.3641
I: <http://www.doj.nh.gov/consumer>

NEW JERSEY

New Jersey Department of Law and Public Safety
Division of Consumer Affairs
124 Halsey Street
Newark, NJ 07102
P: 973.504.6200
I: <http://www.njconsumeraffairs.gov>

NEW MEXICO

New Mexico Office of the Attorney General
Consumer Protection Division
P.O. Drawer 1508
Santa Fe, NM 87504
P: 505.827.6060
I: <http://www.nmag.gov>

NEW YORK

New York State Department of State
Division of Consumer Protection
Consumer Assistance Unit
99 Washington Avenue
Albany, NY 12231
P: 518.474.8583
I: <http://www.nysconsumer.gov>

New York State Office of the Attorney General
Bureau of Consumer Frauds and Protection
State Capitol
Albany, NY 12224
P: 518.474.5481
I: <http://www.ag.ny.gov>

New York State Office of the Attorney General
Bureau of Consumer Frauds and Protection
120 Broadway, 3rd Floor
New York, NY 10271
P: 212.416.8000
I: <http://www.ag.ny.gov>

NORTH CAROLINA

North Carolina Office of the Attorney General
Consumer Protection Division
Mail Service Center 9001
Raleigh, NC 27699
P: 919.716.6000
I: <http://www.ncdoj.gov>

NORTH DAKOTA

North Dakota Office of the Attorney General
Consumer Protection and Antitrust Division
1050 East Interstate Avenue, Suite 200
Bismarck, ND 58503
P: 701.328.3404
I: <http://www.ag.nd.gov>

OHIO

Ohio Office of the Attorney General
Consumer Protection Section
30 east Broad Street, 14th Floor
Columbus, OH 43215
P: 614.466.4320
I: <http://www.ohioattorneygeneral.gov>

OKLAHOMA

Oklahoma Department of Consumer Credit
3616 Northwest 56th Street, Suite 240
Oklahoma City, OK 73112
P: 405.521.3653
I: <http://www.ok.gov/okdocc>

Oklahoma Office of the Attorney General
Consumer Protection Unit
313 Northeast 21st Street
Oklahoma City, OK 73105
P: Not Provided
I: <http://www.oag.ok.gov>

OREGON

Oregon Department of Justice
Financial Fraud/Consumer Protection Section
1162 Court Street, NE
Salem, OR 97301
P: 503.378.4320
I: <http://www.doj.state.or.us>

PENNSYLVANIA

Pennsylvania Office of the Attorney General
Bureau of Consumer Protection
Strawberry Square, 14th Floor
Harrisburg, PA 17120
P: 717.787.9707
I: <http://www.attorneygeneral.gov>

PUERTO RICO

Puerto Rico Department de Asuntos Del Consumidor
Apartado 41059
Minillas Station
Santurce, PR 00940
P: 787.722.7555
I: <http://www.daco.gobierno.pr>

RHODE ISLAND

Rhode Island Office of the Attorney General
Consumer Protection Unit
150 South Main Street
Providence, RI 02903
P: 401.247.4400
I: <http://www.riag.state.ri.us>

SOUTH CAROLINA

South Carolina Department of Consumer Affairs
P.O. Box 5757
Columbia, SC 29250
P: 803.734.4200
I: <http://www.sccoconsumer.gov>

SOUTH DAKOTA

South Dakota Office of the Attorney General
Consumer Protection
1302 East Highway 14, Suite 3
Pierre, SD 57501
P: 605.773.4400
I: <http://www.state.sd.us.atg>

TENNESSEE

Tennessee Office of the Attorney General
P.O. Box 20207
Nashville, TN 37202
P: 615.741.1671
I: <http://www.tn.gov/attorneygeneral>

TEXAS

Texas Office of the Attorney General
Consumer Protection Division
P.O. Box 12548
Austin, TX 78711
P: 800.621.0508
I: <http://www.oag.state.tx.us>

UTAH

Utah Department of Commerce
Division of Consumer Protection
P.O. Box 146704
160 East 300 South, 2nd Floor
Salt Lake City, UT 84114
P: 801.530.6601
I: <http://www.consumerprotection.utah.gov>

VERMONT

Vermont Office of the Attorney General
Consumer Assistance Program
146 University Place
Burlington, VT 05405
P: 802.656.3183
I: <http://www.atg.state.vt.us>

VIRGINIA

Virginia Office of the Attorney General
Consumer Protection Section
900 East Main Street
Richmond, VA 23219
P: 804.786.2042
I: <http://www.ag.virginia.gov>

WASHINGTON

Washington Office of the Attorney General
Consumer Protection Division
P.O. Box 40100
1125 Washington Street, SE
Olympia, WA 98504
P: 206.464.7744
I: <http://www.atg.wa.gov>

WEST VIRGINIA

West Virginia Office of the Attorney General
Consumer Protection Division
P.O. Box 1789
Charleston, WV 25326
P: 304.558.8986
I: <http://www.wvago.gov>

WISCONSIN

Wisconsin Department of Agriculture, Trade and
Consumer Protection
Bureau of Consumer Protection
P.O. Box 8911
2811 Agriculture Drive
Madison, WI 53708
P: 608.224.4953
I: <http://www.datcp.state.wi.us>

WYOMING

Wyoming Office of the Attorney General
Consumer Protection Unit
123 State Capitol
200 West 24th Street
Cheyenne, WY 82002
P: 307.777.5833
I: <http://www.attorneygeneral.state.wy.us>

APPENDIX 12-B: LOCAL BETTER BUSINESS BUREAUS

Better Business Bureaus are non-profit organizations that encourage honest advertising and selling practices, and are supported primarily by local businesses. They offer a variety of consumer services, including consumer education materials; business reports; mediation and arbitration services; and information about local charities.

ALABAMA

Birmingham Better Business Bureau
1210 South 20th Street
Birmingham, AL 35205
P: 205.558.2222

Cullman Better Business Bureau
202 1st Avenue, SE, Suite I
Cullman, AL 35055
P: 256.775.2917

Dothan Better Business Bureau
1971 South Brannon Stand Road, Suite 1
Dothan, AL 36305
P: 334.794.0492

Huntsville Better Business Bureau
210 A Exchange Place
Huntsville, AL 35806
P: 256.533.1640

Mobile Better Business Bureau
960 South Schillinger Road, Suite I
Mobile, AL 36695
P: 251.433.5494

Montgomery Better Business Bureau
4750 Woodmere Boulevard, Suite D
Montgomery, AL 36107
P: 334.273.5530

ALASKA

Anchorage Better Business Bureau
341 West Tudor Road, Suite 209
Anchorage, AK 99503
P: 907.562.0704

ARIZONA

Phoenix Better Business Bureau
4428 North 12th Street
Phoenix, AZ 85014
P: 602.264.1721

Prescott Better Business Bureau
1569 West Gurley Street
Prescott, AZ 86305
P: 928.772.3410

Tucson Better Business Bureau
5151 East Broadway Boulevard, Suite 100
Tucson, AZ 85711
P: 520.888.5353

ARKANSAS

Little Rock Better Business Bureau
12521 Kanis Road
Little Rock, AR 72211
P: 501.664.7274

CALIFORNIA

Bakersfield Better Business Bureau
1601 H Street, Suite 101
Bakersfield, CA 93301
P: 661.322.2074

Culver City Better Business Bureau
6125 Washington Boulevard, 3rd Floor
Culver City, CA 90232
P: 310.945.3166

Fresno Better Business Bureau
4201 West Shaw Avenue, Suite 107
Fresno, CA 93722
P: 559.222.8111

Long Beach Better Business Bureau
3363 Linden Avenue, Suite A
Long Beach, CA 90807
P: 562.216.9242

Los Angeles Better Business Bureau
315 North La Cadena Drive
Colton, CA 92324
P: 909.825.7280

Oakland Better Business Bureau
1000 Broadway, Suite 625
Oakland, CA 94607
P: 510.844.2000

Placentia Better Business Bureau
550 West Orangethorpe Avenue
Placentia, CA 92870
P: 714.985.8922

Sacramento Better Business Bureau
3075 Beacon Boulevard
West Sacramento, CA 95691
P: 714.985.8922

San Diego Better Business Bureau
5050 Murphy Canyon Road, Suite 110
San Diego, CA 92123
P: 858.496.2131

San Jose Better Business Bureau
1112 South Bascom Avenue
San Jose, CA 95128
P: 408.278.7400

Santa Barbara Better Business Bureau
P.O. Box 129
Santa Barbara, CA 93101
P: 805.963.8657

Stockton Better Business Bureau
11 South San Joaquin Street, 8th Floor
Stockton, CA 95202
P: 209.948.4880

COLORADO

Colorado Springs Better Business Bureau
25 North Wahsatch Avenue
Colorado Springs, CO 80903
P: 719.636.1155

Denver Better Business Bureau
1020 Cherokee Street
Denver, CO 80204
P: 303.758.2100

Fort Collins Better Business Bureau
8020 South County Road 5, Suite 100
Fort Collins, CO 80528
P: 970.484.1348

CONNECTICUT

Wallingford Better Business Bureau
94 South Turnpike Road
Wallingford, CT 06492
P: 203.269.2700

DELAWARE

Wilmington Better Business Bureau
60 Reads Way
New Castle, DE 19720
P: 302.221.5255

DISTRICT OF COLUMBIA

Washington Better Business Bureau
1411 K Street, NW, Suite 1000
Washington, DC 20005
P: 202.393.8000

FLORIDA

Clearwater Better Business Bureau
2655 McCormick Drive
Clearwater, FL 33759
P: 727.535.5522

Jacksonville Better Business Bureau
4417 Beach Boulevard, Suite 202
Jacksonville, FL 32207
P: 904.721.2288

Miami Better Business Bureau
14750 Northwest 77 Court, Suite 317
Miami Lakes, FL 33016
P: 305.827.5363

Orlando Better Business Bureau
1600 South Grant Street
Longwood, FL 32750
P: 407.621.3300

Pensacola Better Business Bureau
912 East Gadsden Street
Pensacola, FL 32501
P: 850.429.0002

Stuart Better Business Bureau
101 East Ocean Boulevard, Suite 202
Stuart, FL 34994
P: 772.223.1492

West Palm Beach Better Business Bureau
4411 Beacon Circle, Suite 4
West Palm Beach, FL 33407
P: 561.842.1918

GEORGIA

Atlanta Better Business Bureau
503 Oak Place, Suite 590
Atlanta, GA 30349
P: 404.766.0875

Augusta Better Business Bureau
1227 Augusta West Parkway, Suite 15
Augusta, GA 30909
P: 706.210.7676

Columbus Better Business Bureau
500 12th Street
Columbus, GA 31901
P: 706.324.0712

Macon Better Business Bureau
277 Martin Luther King, Jr. Boulevard, Suite 102
Macon, GA 31201
P: 478.742.7999

Savannah Better Business Bureau
6555 Abercorn Street, Suite 120
Savannah, GA 31405
P: 912.354.7521

HAWAII

Honolulu Better Business Bureau
1132 Bishop Street, Suite 615
Honolulu, HI 96813
P: 808.536.6956

IDAHO

Boise Better Business Bureau
1200 North Curtis Road
Boise, ID 83706
P: 208.342.4649

Idaho Falls Better Business Bureau
453 River Parkway
Idaho Falls, ID 83402
P: 208.523.9754

ILLINOIS

Chicago Better Business Bureau
330 North Wabash Avenue, Suite 3120
Chicago, IL 60611
P: 312.832.0500

Peoria Better Business Bureau
112 Harrison Street
Peoria, IL 61602
P: 309.688.3741

Rockford Better Business Bureau
401 West State Street, Suite 500
Rockford, IL 61101
P: 815.963.2222

INDIANA

Evansville Better Business Bureau
3101 North Green River Road, Suite 410
Evansville, IN 47715
P: 812.473.0202

Fort Wayne Better Business Bureau
4011 Parnell Avenue
Fort Wayne, IN 46805
P: 260.423.4433

Indianapolis Better Business Bureau
151 North Delaware Street, Suite 2020
Indianapolis, IN 46204
P: 317.488.2222

Merriville Better Business Bureau
7863 Broadway, Suite 124
Merriville, IN 46410
P: 219.227.8400

Osceola Better Business Bureau
10775 McKinley Highway, Suite B
Osceola, IN 46561
P: 574.675.9315

IOWA

Bettendorf Better Business Bureau
2435 Kimberly Road, Suite 260 N
Bettendorf, IA 52722
P: 563.355.6344

Des Moines Better Business Bureau
505 5th Avenue, Suite 720
Des Moines, IA 50309
P: 515.243.8137

KANSAS

Wichita Better Business Bureau
345 North Riverview Street, Suite 720
Wichita, KS 67203
P: 316.263.3146

KENTUCKY

Lexington Better Business Bureau
1390 Olivia Lane, Suite 100
Lexington, KY 40511
P: 859.259.1008

Louisville Better Business Bureau
844 South 5th Street
Louisville, KY 40203
P: 502.583.6546

LOUISIANA

Alexandria Better Business Bureau
5220-C Rue Verdun
Alexandria, LA 71303
P: 318.473.4494

Baton Rouge Better Business Bureau
748 Main Street
Baton Rouge, LA 70802
P: 225.346.5222

Houma Better Business Bureau
801 Barrow Street, Suite 400
Houma, LA 70360
P: 985.868.3456

Lafayette Better Business Bureau
4007 West Congress Street, Suite B
Lafayette, LA 70506
P: 337.981.3497

Lake Charles Better Business Bureau
2309 East Prien Lake Road
Lake Charles, LA 70601
P: 337.478.6253

Monroe Better Business Bureau
1900 North 18th Street, Suite 411
Monroe, LA 71201
P: 318.387.4600

New Orleans Better Business Bureau
710 Baronne Street, Suite C
New Orleans, LA 70113
P: 504.581.6222

Shreveport Better Business Bureau
2006 East 70th Street
Shreveport, LA 71105
P: 318.797.1337

MAINE

Maine does not currently have any Better Business Bureaus.

MARYLAND

Baltimore Better Business Bureau
502 South Sharp Street, Suite 1200
Baltimore, MD 21201
P: 410.347.3990

MASSACHUSETTS

Marlborough Better Business Bureau
290 Donald Lynch Boulevard, Suite 102
Marlborough, MA 01752
P: 508.652.4800

Worcester Better Business Bureau
340 Main Street, Suite 802
Worcester, MA 01608
P: 508.755.2548

MICHIGAN

Detroit Better Business Bureau
26777 Central Park Boulevard, Suite 100
Southfield, MI 48076
P: 248.223.9400

Grand Rapids Better Business Bureau
40 Pearl Street, NW, Suite 354
Grand Rapids, MI 49503
P: 616.774.8236

MINNESOTA

Minneapolis/St. Paul Better Business Bureau
220 South River Ridge Circle
Burnsville, MN 55337
P: 651.699.1111

MISSISSIPPI

Jackson Better Business Bureau
505 Avalon Way, Suite B
Jackson, MS 39047
P: 601.398.1700

MISSOURI

Kansas City Better Business Bureau
8080 Ward Parkway, Suite 401
Kansas City, MO 64114
P: 816.421.7800

Springfield Better Business Bureau
430 South Glenstone Avenue, Suite A
Springfield, MO 65802
P: 417.862.4222

St. Louis Better Business Bureau
211 North Broadway, Suite 2060
St. Louis, MO 63102
P: 314.645.3300

MONTANA

Montana does not currently have any Better Business Bureaus.

NEBRASKA

Lincoln Better Business Bureau
3633 O Street, Suite 1
Lincoln, NE 68510
P: 402.436.2345

Omaha Better Business Bureau
11811 P Street
Omaha, NE 68137
P: 402.391.7612

NEVADA

Las Vegas Better Business Bureau
6040 South Jones Boulevard
Las Vegas, NV 89118
P: 702.320.4500

Reno Better Business Bureau
4834 Sparks Boulevard, Suite 102
Sparks, NV 89436
P: 775.322.0657

NEW HAMPSHIRE

Concord Better Business Bureau
48 Pleasant Street
Concord, NH 03301
P: 603.224.1991

NEW JERSEY

Trenton Better Business Bureau
1700 Whitehorse-Hamilton Square Road, Suite D-5
Trenton, NJ 08690
P: 609.588.0808

NEW MEXICO

Albuquerque Better Business Bureau
2625 Pennsylvania Street, NE, Suite 2050
Albuquerque, NM 87110
P: 505.346.0110

Farmington Better Business Bureau
308 North Locke Avenue
Farmington, NM 87401
P: 505.326.6501

NEW YORK

Buffalo Better Business Bureau
100 Bryant Woods South
Amherst, NY 14228
P: 716.881.5222

Farmingdale Better Business Bureau
399 Conklin Street, Suite 300
Farmingdale, NY 11735
P: 212.533.6200

New York Better Business Bureau
30 East 33rd Street, 12th Floor
New York, NY 10016
P: 212.533.6200

Tarrytown Better Business Bureau
150 White Plains Road, Suite 107
Tarrytown, NY 10591
P: 212.533.6200

NORTH CAROLINA

Asheville Better Business Bureau
112 Executive Park
Asheville, NC 28801
P: 828.253.2392

Charlotte Better Business Bureau
13860 Ballantyne Corporate Place, Suite 225
Charlotte, NC 28277
P: 704.927.8611

Greensboro Better Business Bureau
3608 West Friendly Avenue, Suite 212
Greensboro, NC 27410
P: 336.852.4240

Raleigh Better Business Bureau
5540 Munford Road, Suite 130
Raleigh, NC 27612
P: 919.277.4222

Winston-Salem Better Business Bureau
500 West 5th Street, Suite 202
Winston-Salem, NC 27101
P: 336.725.8348

NORTH DAKOTA

North Dakota does not currently have any Better Business Bureaus.

OHIO

Akron Better Business Bureau
222 West Market Street
Akron, OH 44303
P: 330.253.4590

Canton Better Business Bureau
1434 Cleveland Avenue, NW
Canton, OH 44703
P: 330.454.9401

Cincinnati Better Business Bureau
Seven West 7th Street, Suite 1600
Cincinnati, OH 45202
P: 513.421.3015

Cleveland Better Business Bureau
2800 Euclid Avenue, 4th Floor
Cleveland, OH 44115
P: 216.241.7678

Columbus Better Business Bureau
1169 Dublin Road
Columbus, OH 43215
P: 614.486.6336

Dayton Better Business Bureau
15 West 4th Street, Suite 300
Dayton, OH 45402
P: 937.222.5825

Lima Better Business Bureau
219 North McDonel Street
Lima, OH 45801
P: 419.223.7010

Toledo Better Business Bureau
7668 King's Pointe Road
Toledo, OH 43617
P: 419.531.3116

Youngstown Better Business Bureau
25 Market Street
Youngstown, OH 44503
P: 330.744.3111

OKLAHOMA

Oklahoma City Better Business Bureau
17 South Dewey Street
Oklahoma City, OK 73102
P: 405.239.6081

Tulsa Better Business Bureau
1722 South Carson Avenue, Suite 3200
Tulsa, OK 74119
P: 918.492.1266

OREGON

Lake Oswego Better Business Bureau
4004 Southwest Kruse Way Place, Suite 375
Lake Oswego, OR 97035
P: 503.212.3022

PENNSYLVANIA

Bethlehem Better Business Bureau
50 West North Street
Bethlehem, PA 18018
P: 610.866.8780

Harrisburg Better Business Bureau
1337 North Front Street
Harrisburg, PA 17102
P: 717.364.3250

Philadelphia Better Business Bureau
1880 John F. Kennedy Boulevard, Suite 1330
Philadelphia, PA 19103
P: 215.985.9313

Pittsburgh Better Business Bureau
400 Holiday Drive, Suite 220
Pittsburgh, PA 15220
P: 412.456.2700

Scranton/Wilkes-Barre Better Business Bureau
2099 Birney Avenue
Moosic, PA 18507
P: 570.342.5100

PUERTO RICO

San Juan Better Business Bureau
530 Avenida De La Constitucion, #206
San Juan, PR 00901
P: 787.289.8710

RHODE ISLAND

Rhode Island does not currently have any Better Business Bureaus.

SOUTH CAROLINA

Columbia Better Business Bureau
2442 Devine Street
Columbia, SC 29205
P: 803.254.2525

Conway Better Business Bureau
1121 3rd Avenue
Conway, SC 29526
P: 843.488.2227

Greenville Better Business Bureau
408 North Church Street, Suite C
Greenville, SC 29601
P: 864.242.5052

SOUTH DAKOTA

Sioux Falls Better Business Bureau
300 North Phillips Avenue, #100
Sioux Falls, SD 57104
P: 605.271.2066

TENNESSEE

Chattanooga Better Business Bureau
1010 Market Street, Suite 200
Chattanooga, TN 37402
P: 423.266.6144

Clarksville Better Business Bureau
214 Main Street
Clarksville, TN 37040
P: 931.503.2222

Columbia Better Business Bureau
502 North Garden Street, Suite 201
Columbia, TN 38401
P: 931.388.9222

Cookeville Better Business Bureau
18 North Jefferson Street
Cookeville, TN 38501
P: 931.520.0008

Franklin Better Business Bureau
367 Riverside Drive, Suite 110
Franklin, TN 37064
P: 615.242.4222

Knoxville Better Business Bureau
255 North Peters Road, Suite A
Knoxville, TN 37923
P: 865.692.1600

Memphis Better Business Bureau
3693 Tyndale Drive
Memphis, TN 38125
P: 901.759.1300

Murfreesboro Better Business Bureau
530 Uptown Square
Murfreesboro, TN 37129
P: 615.242.4222

Nashville Better Business Bureau
201 4th Avenue, N, Suite 100
Nashville, TN 37219
P: 615.242.4222

TEXAS

Abilene Better Business Bureau
3300 South 14th Street, Suite 307
Abilene, TX 79605
P: 325.691.1533

Amarillo Better Business Bureau
720 South Tyler Street, Suite B112
Amarillo, TX 79101
P: 806.379.6222

Austin Better Business Bureau
1005 La Posada Drive
Austin, TX 78752
P: 512.445.2911

Beaumont Better Business Bureau
550 Fannin Street, Suite 100
Beaumont, TX 77701
P: 409.835.5348

College Station Better Business Bureau
418 Tarrow Street
College Station, TX 77840
P: 979.260.2222

Corpus Christi Better Business Bureau
719 South Shoreline, Suite 304
Corpus Christi, TX 78401
P: 361.852.4949

Dallas Better Business Bureau
1601 Elm Street, Suite 3838
Dallas, TX 75201
P: 214.220.2000

El Paso Better Business Bureau
720 Arizona Avenue
El Paso, TX 79902
P: 915.577.0191

Fort Worth Better Business Bureau
101 Summit Avenue, Suite 707
Fort Worth, TX 76102
P: 817.332.7585

Harker Heights Better Business Bureau
445 East Central Texas Expressway, Suite 1
Harker Heights, TX 76584
P: 254.699.0694

Houston Better Business Bureau
1333 West Loop South, Suite 1200
Houston, TX 77027
P: 713.868.9500

Longview Better Business Bureau
2401 Judson Road, #102
Longview, TX 75605
P: 903.758.3222

Lubbock Better Business Bureau
3333 66th Street
Lubbock, TX 79412
P: 806.763.0459

Midland Better Business Bureau
10100 Liberator Lane
Midland, TX 79711
P: 432.563.1880

San Angelo Better Business Bureau
3134 Executive Drive, Suite A
San Angelo, TX 76904
P: 325.949.2989

San Antonio Better Business Bureau
425 Soledad Street, Suite 500
San Antonio, TX 78205
P: 210.828.9441

Tyler Better Business Bureau
3600 Old Bullard Road, Building 1, Suite 1
Tyler, TX 75701
P: 903.581.5704

Weslaco Better Business Bureau
502 East Expressway 83, Suite C
Weslaco, TX 78596
P: 956.968.3678

Wichita Falls Better Business Bureau
4245 Kemp Boulevard, Suite 1012
Wichita Falls, TX 76308
P: 940.691.1172

UTAH

Salt Lake City Better Business Bureau
5673 South Redwood Road, Suite 22
Salt Lake City, UT 84123
P: 801.892.6009

VERMONT

Vermont does not currently have any Better Business Bureaus.

VIRGINIA

Norfolk Better Business Bureau
586 Virginian Drive
Norfolk, VA 23505
P: 757.531.1300

Richmond Better Business Bureau
720 Moorefield Park Drive, Suite 300
Richmond, VA 23236
P: 804.648.0016

Roanoke Better Business Bureau
5115 Bernard Drive, Suite 202
Roanoke, VA 24018
P: 540.342.3455

WASHINGTON

DuPont Better Business Bureau
1000 Station Drive, Suite 222
DuPont, WA 98327
P: 206.431.2222

Spokane Better Business Bureau
152 South Jefferson Street, Suite 200
Spokane, WA 99201
P: 509.455.4200

WEST VIRGINIA

Charleston Better Business Bureau
1018 Kanawha Boulevard East, Suite 301
Charleston, WV 25301
P: 304.345.7502

WISCONSIN

Milwaukee Better Business Bureau
10101 West Greenfield Avenue, Suite 125
West Allis, WI 53214
P: 414.847.6000

WYOMING

Wyoming does not currently have any Better Business Bureaus.

APPENDIX 12-C: STATE TAXPAYER ADVOCATE SERVICE OFFICES

The Taxpayer Advocate Service provides advocacy services to ensure that every taxpayer is treated fairly by the Internal Revenue Service while ensuring they know and understand their rights.

ALABAMA

Taxpayer Advocate Service
801 Tom Martin Drive, Room 151
Birmingham, AL 35211
P: 205.912.5631

ALASKA

Taxpayer Advocate Service
949 East 36th Avenue, Stop A-405
Anchorage, AK 99508
P: 907.271.6877

ARIZONA

Taxpayer Advocate Service
4041 North Central Avenue, MS-1005 PHX
Phoenix, AZ 85012
P: 602.636.9500

ARKANSAS

Taxpayer Advocate Service
700 West Capitol Avenue, Stop 1005 LIT
Little Rock, AR 72201
P: 501.396.5978

CALIFORNIA

Taxpayer Advocate Service
24000 Avila Road, Stop 3361
Laguna Niguel, CA 92677
P: 949.389.4804

Taxpayer Advocate Service
300 North Los Angeles Street
Room 5109, Stop 6710
Los Angeles, CA 90012
P: 213.576.3140

Taxpayer Advocate Service
1301 Clay Street, Suite 1540-S
Oakland, CA 94612
P: 510.637.2703

Taxpayer Advocate Service
4330 Watt Avenue, SA-5043
Sacramento, CA 95821
P: 916.974.5007

Taxpayer Advocate Service
55 South Market Street, Stop 0004
San Juan, CA 95113
P: 408.817.6850

COLORADO

Taxpayer Advocate Service
1999 Broadway, Stop 1005 DEN
Denver, CO 80202
P: 303.603.4600

CONNECTICUT

Taxpayer Advocate Service
135 High Street, Stop 219
Hartford, CT 06103
P: 860.756.4555

DELAWARE

Taxpayer Advocate Service
1352 Marrows Road, Suite 203
Newark, DE 19711
P: 302.286.1654

DISTRICT OF COLUMBIA

Taxpayer Advocate Service
77 K Street, NE, Suite 1500
Washington, DC 20002
P: 202.874.7203

FLORIDA

Taxpayer Advocate Service
7850 Southwest 6th Court, Room 265
Plantation, FL 33324
P: 954.423.7677

Taxpayer Advocate Service
400 West Bay Street
Room 535A, MSTAS
Jacksonville, FL 32202
P: 904.665.1000

GEORGIA

Taxpayer Advocate Service
401 West Peachtree Street, NW
Room 510, Stop 202-D
Atlanta, GA 30308
P: 404.338.8099

HAWAII

Taxpayer Advocate Service
1099 Alakea Street
MS H2200, Floor 22
Honolulu, HI 96813
P: 808.566.2950

IDAHO

Taxpayer Advocate Service
550 West Fort Street, MS 1005
Boise, ID 83724
P: 208.363.8900

ILLINOIS

Taxpayer Advocate Service
230 South Dearborn Street
Room 2820, Stop 1005 CHI
Chicago, IL 60604
P: 312.292.3800

Taxpayer Advocate Service
3101 Constitution Drive
Stop 1005 SPD
Springfield, IL 62704
P: 217.862.6382

INDIANA

Taxpayer Advocate Service
575 North Pennsylvania Street
Room 581, Stop TA 771
Indianapolis, IN 46204
P: 317.685.7840

IOWA

Taxpayer Advocate Service
210 Walnut Street
Stop 1005 DSM, Room 483
Des Moines, IA 50309
P: 515.564.6888

KANSAS

Taxpayer Advocate Service
271 West 3rd Street North
Stop 1005 WIC, Suite 2000
Wichita, KS 67202
P: 316.352.7506

KENTUCKY

Taxpayer Advocate Service
600 Dr. Martin Luther King, Jr. Place, Room 325
Louisville, KY 40202
P: 502.582.6030

LOUISIANA

Taxpayer Advocate Service
1555 Poydras Street
Suite 220, Stop 2
New Orleans, LA 70112
P: 504.558.3001

MAINE

Taxpayer Advocate Service
68 Sewall Street, Room 313
Augusta, ME 04330
P: 207.622.8528

MARYLAND

Taxpayer Advocate Service
31 Hopkins Plaza, Room 900A
Baltimore, MD 21201
P: 410.962.2082

MASSACHUSETTS

Taxpayer Advocate Service
15 New Sudbury Street, Room 725
Boston, MA 02203
P: 617.316.2690

MICHIGAN

Taxpayer Advocate Service
500 Woodward, Stop 07, Suite 1000
Detroit, MI 48226
P: 313.628.3670

MINNESOTA

Taxpayer Advocate Service
30 East 7th Street, Suite 817
Stop 1005 STP
St. Paul, MN 55101
P: 651.312.7999

MISSISSIPPI

Taxpayer Advocate Service
100 West Capitol Street, Stop 31
Jackson, MS 39269
P: 601.292.4800

MISSOURI

Taxpayer Advocate Service
1222 Spruce Street
Stop 1005 STL, Room 10.314
St. Louis, MO 63103
P: 314.612.4610

MONTANA

Taxpayer Advocate Service
10 West 15th Street, Suite 2319
Helena, MT 59626
P: 406.441.1022

NEBRASKA

Taxpayer Advocate Service
1616 Capitol Avenue, Suite 182
Mail Stop 1005
Omaha, NE 68102
P: 402.233.7272

NEVADA

Taxpayer Advocate Service
110 City Parkway, Stop 1005 LVG
Las Vegas, NV 89106
P: 702.868.5179

NEW HAMPSHIRE

Taxpayer Advocate Service
80 Daniel Street, Room 403
Portsmouth, NH 03801
P: 603.433.0571

NEW JERSEY

Taxpayer Advocate Service
955 South Springfield Avenue, 3rd Floor
Springfield, NJ 07081
P: 973.921.4043

NEW MEXICO

Taxpayer Advocate Service
5338 Montgomery Boulevard, NE
Stop 1005 ALB
Albuquerque, NM 87109
P: 505.837.5505

NEW YORK

Taxpayer Advocate Service
11- Clinton Avenue, Suite 354
Albany, NY 12207
P: 518.427.5413

Taxpayer Advocate Service
100 Myrtle Avenue, 7th Floor
Brooklyn, NY 11201
P: 718.488.2080

Taxpayer Advocate Service
130 South Elmwood Avenue, Room 265
Buffalo, NY 14202
P: 716.961.5300

Taxpayer Advocate Service
290 Broadway, 5th Floor
Manhattan, NY 10007
P: 212.436.1011

NORTH CAROLINA

Taxpayer Advocate Service
4905 Koger Boulevard, Suite 102, MS1
Greensboro, NC 27407
P: 336.574.6119

NORTH DAKOTA

Taxpayer Advocate Service
657 Second Avenue North
Stop 1005 FAR, Room 244
Fargo, ND 58102
P: 701.237.8342

OHIO

Taxpayer Advocate Service
550 Main Street, Room 3530
Cincinnati, OH 45202
P: 513.263.3260

Taxpayer Advocate Service
1240 East 9th Street, Room 423
Cleveland, OH 44199
P: 216.522.7134

OKLAHOMA

Taxpayer Advocate Service
55 North Robinson, Stop 1005 OKC
Oklahoma City, OK 73102
P: 405.297.4055

OREGON

Taxpayer Advocate Service
100 Southwest Main Street, Stop O-405
Portland, OR 97204
P: 503.415.7003

PENNSYLVANIA

Taxpayer Advocate Service
600 Arch Street, Room 7426
Philadelphia, PA 19106
P: 215.861.1304

Taxpayer Advocate Service
1000 Liberty Avenue, Room 1400
Pittsburgh, PA 15222
P: 412.395.5987

PUERTO RICO

Taxpayer Advocate Service
48 Carr 165, Suite 2000
Guaynabo, PR 00968
P: 787.522.8600

RHODE ISLAND

Taxpayer Advocate Service
380 Westminster Street, 4th Floor
Providence, RI 02903
P: 401.528.1921

SOUTH CAROLINA

Taxpayer Advocate Service
1835 Assembly Street
Room 466, MDP 03
Columbia, SC 29201
P: 803.253.3029

SOUTH DAKOTA

Taxpayer Advocate Service
115 4th Avenue, SE
Stop 1005 ABE, Suite 413
Aberdeen, SD 57401
P: 605.377.1600

TENNESSEE

Taxpayer Advocate Service
801 Broadway, Stop 22
Nashville, TN 37203
P: 615.250.5000

TEXAS

Taxpayer Advocate Service
300 East 8th Street
Stop 1005 AUS, Room 136
Austin, TX 78701
P: 512.499.5875

Taxpayer Advocate Service
1114 Commerce Street
MC 1005 DAL, Room 1001
Dallas, TX 75243
P: 214.413.6500

Taxpayer Advocate Service
1919 Smith Street
MC 1005 HOU
Houston, TX 77002
P: 713.209.3660

UTAH

Taxpayer Advocate Service
50 South 200 East
Stop 1005 SLC
Salt Lake City, UT 84111
P: 801.799.6958

VERMONT

Taxpayer Advocate Service
199 Main Street, Room 300
Burlington, VT 05401
P: 802.859.1052

VIRGINIA

Taxpayer Advocate Service
400 North 8th Street
Room 916, Box 25
Richmond, VA 23219
P: 804.916.3501

WASHINGTON

Taxpayer Advocate Service
915 2nd Avenue, Stop W-405
Seattle, WA 98174
P: 206.220.6037

WEST VIRGINIA

Taxpayer Advocate Service
425 Juliana Street, Room 2019
Parkersburg, WV 26101
P: 304.420.8695

WISCONSIN

Taxpayer Advocate Service
211 West Wisconsin Avenue
Room 507, Stop 1005 MIL
Milwaukee, WI 53203
P: 414.231.2390

WYOMING

Taxpayer Advocate Service
5353 Yellowstone Road
Cheyenne, WY 82009
P: 307.633.0800

APPENDIX 13-A: HHS OFFICE OF THE SECRETARY - REGIONAL OFFICES

The U.S. Department of Health and Human Services, Office of the Secretary provides regional oversight of all agency administered health and human service programs.

REGION I

U.S. Department of Health and Human Services
Office of the Secretary
John F. Kennedy Federal Building
Government Center, Room 2100
Boston, MA 02203
P: 617.656.1500

Note: This office serves the following states: Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, and Vermont.

REGION II

U.S. Department of Health and Human Services
Office of the Secretary
26 Federal Plaza, Room 3835
New York, NY 10278
P: 212.264.4600

Note: This office serves the following states: New York, New Jersey, Puerto Rico, and the U.S. Virgin Islands.

REGION III

U.S. Department of Health and Human Services
Office of the Secretary
3535 Market Street, Room 11480
Philadelphia, PA 19104
P; 215.596.6492

Note: This office serves the following states: Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, and West Virginia.

REGION IV

U.S. Department of Health and Human Services
Office of the Secretary
101 Marietta Tower, Suite 1515
Atlanta, GA 30323
P: 404.331.2442

Note: This office serves the following states: Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, and Tennessee.

REGION V

U.S. Department of Health and Human Services
Office of the Secretary
105 West Adams, 23rd Floor
Chicago, IL 60603
P: 312.353.5160

Note: This office serves the following states: Illinois, Indiana, Michigan, Minnesota, Ohio, and Wisconsin.

REGION VI

U.S. Department of Health and Human Services
1301 Young Street, Suite 1124
Dallas, TX 75202
P: 214.767.3301

Note: This office serves the following states: Arkansas, Louisiana, New Mexico, Oklahoma and Texas.

REGION VII

U.S. Department of Health and Human Services
Office of the Secretary
601 East 12th Street, Room 210
Kansas City, MO 64106
P: 816.426.2821

Note: This office serves the following states: Iowa, Kansas, Missouri, and Nebraska.

REGION VIII

U.S. Department of Health and Human Services
Office of the Secretary
1961 Stout Street, Room 325
Denver, CO 80294
P: 303.844.3372

Note: This office serves the following states: Colorado, Montana, North Dakota, South Dakota, Utah, and Wyoming.

REGION IX

U.S. Department of Health and Human Services
50 United Nations Plaza, Room 431
San Francisco, CA 94102
P: 415.437.8500

Note: This office serves the following states: Arizona, California, Guam, Hawaii, and Nevada.

REGION X

U.S. Department of Health and Human Services
Office of the Secretary
2201 Sixth Avenue, Room 1208
Seattle, WA 98121
P: 206.615.2010

Note: This office serves the following states: Alaska, Idaho, Oregon, and Washington

APPENDIX 13-B: STATE SUBSTANCE ABUSE TREATMENT AGENCIES

The following agencies provide oversight of state-specific substance abuse treatment programs and resources and coordinate multi-level treatment efforts of the U.S. Department of Health and Human Services.

ALABAMA

Alabama Department of Mental Health
Division of Mental Health and Substance Abuse Services
100 North Union Street
P.O. Box 301410
Montgomery, AL 36130
P: 334.242.3961
I: <http://www.mh.alabama.gov>

ALASKA

Alaska Department of Health and Social Services
Division of Behavioral Health
3601 C Street, Suite 934
Anchorage, AK 99503
P: 907.269.3410
I: <http://dhss.alaska.gov>

ARIZONA

Arizona Department of Health Services
Division of Behavioral Health Services
150 North 18th Avenue, Suite 500
Phoenix, AZ 85007
P: 602.364.4566
I: <http://www.azdhs.gov/bhs>

ARKANSAS

Arkansas Department of Health Services
Division of Behavioral Health Services
305 South Palm Street
Little Rock, AR 72205
P: 501.686.9164
I: Not Provided

CALIFORNIA

California Department of Health Care Services
1501 Capitol Avenue
P.O. Box 997412
Sacramento, CA 95389
P: 916.440.7400
I: <http://www.dhcs.ca.gov>

COLORADO

Colorado Department of Human Services
Office of Behavioral Health
3824 West Princeton Circle
Denver, CO 80236
P: 303.866.7400
I: Not Provided

CONNECTICUT

Connecticut Department of Mental Health and Addiction Services
P.O. Box 341431
Hartford, CT 06134
P: 860.418.6700
I: <http://www.dmhas.state.ct.us>

DELAWARE

Delaware Health and Social Services
Division of Substance Abuse and Mental Health
1901 North DuPont Highway, Main Building, 1st Floor
New Castle, DE 19720
P: 302.255.9404
I: <http://www.dhss.delaware.gov>

DISTRICT OF COLUMBIA

District of Columbia Department of Health
Addiction Prevention Recovery Administration
1300 First Street, NE, 3rd Floor
Washington, DC 20002
P: 202.727.8946
I: <http://www.doh.dc.gov>

FLORIDA

Florida Department of Children and Families
Substance Abuse and Mental Health Program Office
1317 Winewood Boulevard, Building 6, Room 275
Tallahassee, FL 32399
P: 850.921.8461
I: <http://www.myflfamilies.com>

GEORGIA

Georgia Department of Behavioral Health and Developmental Disabilities
Office of Addictive Diseases
2 Peachtree Street, NW, Suite 22-273
Atlanta, GA 30303
P: 404.657.2331
I: <http://dbhdd.georgia.gov>

HAWAII

Hawaii Department of Health
Alcohol and Drug Abuse Division
Kakuhewa Building
601 Kamokila Boulevard, Room 360
Kapolei, HI 96707
P: 808.692.7507
I: <http://hawaii.gov/health>

IDAHO

Idaho Department of Health and Welfare
Division of Behavioral Health
Substance Use Disorder Services
450 West State Street, 3rd Floor
P.O. Box 83720
Boise, ID 83720
P: 208.334.6676
I: <http://www.healthandwelfare.idaho.gov>

ILLINOIS

Illinois Department of Human Services
Division of Alcohol and Substance Abuse
100 West Randolph Street, Suite 5-600
Chicago, IL 60601
P: 312.814.2300
I: <http://www.dhs.state.il.us>

INDIANA

Indiana Family and Social Services Administration
Division of Mental Health and Addiction
402 West Washington Street, Room W353
Indianapolis, IN 46204
P: 317.232.7845
I: <http://www.in.gov/fssa/dmha/index.htm>

IOWA

Iowa Department of Public Health
Division of Behavioral Health
321 East 12th Street, 4th Floor
Des Moines, IA 50319
P: 515.281.4417
I: <http://www.idph.state.ia.us>

KANSAS

Kansas Department for Aging and Disability Services
Division of Behavioral Health Services
Community Services and Programs
915 South West Harrison Street, 9th Floor South
Topeka, KS 66612
P: 785.368.6245
I: <http://www.kdads.ks.gov>

KENTUCKY

Kentucky Cabinet for Health and Family Services
Division of Behavioral Health
100 Fair Oaks Lane, 4E-D
Frankfort, KY 40621
P: 502.564.4456
I: <http://www.odcp.ky.gov>

LOUISIANA

Louisiana Department of Health and Hospitals
Office of Behavioral Health
628 North 4th Street
P.O. Box 4049
Baton Rouge, LA 70821
P: 225.342.6717
I: <http://new.dhh.louisiana.gov>

MAINE

Maine Department of Health and Human Services
Office of Substance Abuse and Mental Health Services
41 Anthony Avenue
11 State House Station
Augusta, ME 04333
P: 207.287.2595
I: <http://www.maine.gov/dhhs/samhs>

MARYLAND

Maryland Department of Health and Mental Hygiene
Alcohol and Drug Abuse Administration
55 Wade Avenue
Catonsville, MD 21228
P: 410.402.8615
I: <http://www.adaa.dhmdh.maryland.gov>

MASSACHUSETTS

Massachusetts Department of Public Health
Bureau of Substance Abuse Services
250 Washington Street, 3rd Floor
Boston, MA 02108
P: 617.624.5124
I: <http://www.mass.gov/dph/bsas>

MICHIGAN

Michigan Department of Community Health
Behavioral Health and Developmental Disabilities
Administration
Bureau of Hospitals and Administrative Operations
320 South Walnut Street
Lansing, MI 48913
P: 517.335.0196
I: <http://www.michigan.gov/mdch-bsaas>

MINNESOTA

Minnesota Department of Human Services
Chemical and Mental Health Services Administration
Alcohol and Drug Abuse Division
P.O. Box 64977
St. Paul, MN 55164
P: 651.431.2467
I: <http://www.mn.gov/dhs>

MISSISSIPPI

Mississippi Department of Mental Health
Bureau of Alcohol and Drug Abuse
239 North Lamar Street
1101 Robert E. Lee Building
Jackson, MS 39201
P: 601.359.6176
I: <http://www.dmh.state.ms.us>

MISSOURI

Missouri Department of Mental Health
Division of Alcohol and Drug Abuse
1706 East Elm Street
P.O. Box 687
Jefferson City, MO 65102
P: 573.751.9499
I: <http://dmh.mo.gov/ada>

MONTANA

Montana Department of Public Health and Human
Services
Addictive and Mental Disorders Division
Chemical Dependency Bureau
P.O. Box 202905
Helena, MT 59620
P: 406.444.6981
I: <http://www.dphhs.mt.gov/amdd>

NEBRASKA

Nebraska Department of Health and Human Services
Division of Behavioral Health
301 Centennial Mall
P.O. Box 95026
Lincoln, NE 68509
P: 402.471.8553
I: <http://dhhs.ne.gov>

NEVADA

Nevada Department of Health and Human Services
Division of Mental Health and Developmental Services
Substance Abuse Prevention and Treatment Agency
4126 Technology Way, 2nd Floor
Carson City, NV 89706
P: 775.684.4190
I: <http://mhds.state.nv.us>

NEW HAMPSHIRE

New Hampshire Department of Health and Human Services
Division of Community Based Care Services
Bureau of Drug and Alcohol Services
105 Pleasant Street, 3rd Floor, N
Concord, NH 03301
P: 603.271.6110
I: <http://www.dhhs.state.nh.us>

NEW JERSEY

New Jersey Department of Human Services
Division of Mental Health and Addiction Services
50 East State Street
P.O. Box 727
Trenton, NJ 08662
P: 609.777.0711
I: <http://www.state.nj.us/humanservices>

NEW MEXICO

New Mexico Human Services Department
Behavioral Health Services Division
37 Plaza La Prensa
P.O. Box 2348
Santa Fe, NM 87504
P: 505.476.9295
I: <http://www.hsd.state.nm.us/bhsd>

NEW YORK

New York State Office of Alcohol and Substance Abuse Services
1450 Western Avenue
New York, NY 12203
P: 518.457.2061
I: <http://www.oasas.ny.gov>

NORTH CAROLINA

North Carolina Department of Health and Human Services
Division of Mental Health Developmental Disabilities and Substance Abuse
3007 Mail Service Center
Raleigh, NC 27699
P: 919.733.4670
I: <http://www.ncdhhs.gov/mhddsas>

NORTH DAKOTA

North Dakota Department of Human Services
Division of Mental Health and Substance Abuse Services
1237 West Divide Avenue, Suite 1C
Bismarck, ND 58501
P: 701.328.8924
I: <http://www.nd.gov/dhs/services/mentalhealth>

OHIO

Ohio Department of Mental Health and Addiction Services
30 East Broad Street, 36th Floor
Columbus, OH 43215
P: 614.466.2596
I: <http://mha.ohio.gov>

OKLAHOMA

Oklahoma Department of Mental Health and Substance Abuse Services
1200 Northeast 13th Street
P.O. Box 53277
Oklahoma City, OK 73152
P: 405.522.3877
I: <http://ok.gov/odmhsas>

OREGON

Oregon Department of Human Services
Addiction and Mental Health Division
500 Summer Street, NE, E-86
Salem, OR 97301
P: 503.945.5879
I: <http://www.oregon.gov/oha/amh/index.shtml>

PENNSYLVANIA

Pennsylvania Department of Drug and Alcohol Programs
Health and Welfare Building
625 Forster Street, Room 903
Harrisburg, PA 17120
P: 717.214.1937
I: Not Provided

PUERTO RICO

Administración de Servicios de Salud Mental y Contra la Adicción
P.O. Box 6070867
Bayamon, PR 00960
P: 787.763.7575
I: Not Provided

RHODE ISLAND

Rhode Island Department of Behavioral Healthcare Services, Developmental Disabilities and Hospitals
14 Harrington Road, Barry Hall
Cranston, RI 02920
P: 401.462.2339
I: <http://www.bhddh.ri.gov/sa>

SOUTH CAROLINA

South Carolina Department of Alcohol and Drug Abuse Services
2414 Bull Street, Suite 301
Columbia, SC 29201
P: 803.896.5555
I: <http://www.doadas.state.sc.us>

SOUTH DAKOTA

South Dakota Department of Social Services
700 Governor's Drive
Pierre, SD 57501
P: 605.773.3165
I: <http://dss.sd.gov/behavioralhealthservices>

TENNESSEE

Tennessee Department of Mental Health and Substance Abuse Services
601 Mainstream Drive
Nashville, TN 37243
P: 615.532.6500
I: <http://tn.gov/mental/a&d/index.htm>

TEXAS

Texas Department of State Health Services
Mental Health and Substance Abuse Division
P.O. Box 149397, Mail Code 2053
Austin, TX 78714
P: 512.206.5968
I: <http://www.dshs.state.tx.us>

UTAH

Utah Department of Human Services
Division of Substance Abuse and Mental Health
195 North 1950 West
Salt Lake City, UT 84116
P: 801.538.4025
I: <http://www.dsamh.utah.gov>

VERMONT

Vermont Agency of Human Services
Alcohol and Drug Abuse Program Division
108 Cherry Street, P.O. Box 70
Burlington, VT 05402
P: 802.951.1258
I: <http://healthvermont.gov>

VIRGINIA

Virginia Department of Behavioral Health and Developmental Services
1220 Bank Street, 13th Floor
P.O. Box 1797
Richmond, VA 23218
P: 804.786.3921
I: <http://www.dmhmrzas.virginia.gov>

WASHINGTON

Washington Department of Social and Health Services
Aging and Disability Services Administration
Division of Behavioral Health and Recovery
P.O. Box 45330
Olympia, WA 98504
P: 360.725.3700
I: <http://www.dshs.wa.gov/dasa>

WEST VIRGINIA

West Virginia Department of Health and Human Services
Bureau of Behavioral Health and Health Facilities
Division on Alcohol and Drug Abuse
350 Capitol Street, Room 350
Charleston, WV 25301
P: 304.356.4796
I: <http://www.dhhr.wv.gov>

WISCONSIN

Wisconsin Department of Health Services
Division of Mental Health and Substance Abuse Services
Bureau of Prevention Treatment and Recovery
1 West Wilson Street, Room 850
Madison, WI 53703
P: 608.266.1351
I: <http://dhs.wisconsin.gov/subst Abuse>

WYOMING

Wyoming Department of Health
Behavioral Health Division
6101 Yellowstone Road, Suite 186E
Cheyenne, WY 82002
P: 307.777.8763
I: <http://health.wyo.gov/mhsa/index.html>

APPENDIX 14-A: U.S. SMALL BUSINESS ADMINISTRATION DISTRICT & BRANCH OFFICES

The U.S. Small Business Administration helps Americans start, build and grow their businesses through an extensive network of district and branch offices.

ALABAMA

U.S. Small Business Administration
Alabama District Office
801 Tom Martin Drive, Suite 201
Birmingham, AL 35211
P: 205.290.7101

ALASKA

U.S. Small Business Administration
Alaska District Office
420 L Street, Suite 300
Anchorage, AK 99501
P: 907.271.4022

ARIZONA

U.S. Small Business Administration
Arizona District Office
2828 North Central Avenue, Suite 800
Phoenix, AZ 85004
P: 602.745.7200

ARKANSAS

U.S. Small Business Administration
Arkansas District Office
2120 Riverfront Drive, Suite 250
Little Rock, AR 72202
P: 501.324.7379

CALIFORNIA

U.S. Small Business Administration
Fresno District Office
801 R Street, Suite 201
Fresno, CA 93721
P: 559.487.5791

U.S. Small Business Administration
Los Angeles District Office
330 North Brand, Suite 1200
Glendale, CA 91203
P: 818.552.3215

U.S. Small Business Administration
Sacramento District Office
6501 Sylvan Road, Suite 100
Citrus Heights, CA 95601
P: 916.735.1700

U.S. Small Business Administration
San Diego District Office
550 West C Street, Suite 550
San Diego, CA 92101
P: 619.557.7250

U.S. Small Business Administration
San Francisco District Office
455 Market Street, 6th Floor
San Francisco, CA 94105
P: 415.744.6820

U.S. Small Business Administration
Santa Ana District Office
200 West Santa Ana Boulevard, Suite 700
Santa Ana, CA 92701
P: 714.550.7420

COLORADO

U.S. Small Business Administration
Colorado District Office
721 19th Street, Suite 426
Denver, CO 80202
P: 303.844.2607

CONNECTICUT

U.S. Small Business Administration
Connecticut District Office
330 Main Street, 2nd Floor
Hartford, CT 06106
P: 860.240.4700

DELAWARE

U.S. Small Business Administration
Delaware District Office
1007 North Orange Street, Suite 1120
Wilmington, DE 19801
P: 302.573.6294

DISTRICT OF COLUMBIA

U.S. Small Business Administration
Washington Metropolitan Area District Office
740 15th Street, NW, Suite 300
Washington, DC 20005
P: 202.272.0345

FLORIDA

U.S. Small Business Administration
North Florida District Office
7825 Baymeadows Way, Suite 1008
Jacksonville, FL 32256
P: 904.443.1900

U.S. Small Business Administration
South Florida District Office
100 South Biscayne Boulevard, 7th Floor
Miami, FL 33131
P: 305.536.5521

GEORGIA

U.S. Small Business Administration
Georgia District Office
233 Peachtree Street, NE, Suite 1900
Atlanta, GA 30303
P: 404.331.0100

HAWAII

U.S. Small Business Administration
Hawaii District Office
500 Ala Moana Boulevard, Suite 1-306
Honolulu, HI 96813
P: 808.541.2990

IDAHO

U.S. Small Business Administration
Boise District Office
380 East Parkcenter Boulevard, Suite 330
Boise, ID 83706
P: 208.334.9004

ILLINOIS

U.S. Small Business Administration
Illinois District Office
500 West Madison Street, Suite 1150
Chicago, IL 60661
P: 312.353.4528

U.S. Small Business Administration
Illinois Branch Office
3330 Ginger Creek Road, Suite B
Springfield, IL 62711
P: 217.793.5020

INDIANA

U.S. Small Business Administration
Indiana District Office
8500 Keystone Crossing, Suite 400
Indianapolis, IN 46240
P: 317.226.7272

IOWA

U.S. Small Business Administration
Des Moines District Office
210 Walnut Street, Room 749
Des Moines, IA 50309
P: 515.284.4422

U.S. Small Business Administration
Cedar Rapids Branch Office
2750 1st Avenue, NE, Suite 350
Cedar rapids, IA 52402
P: 319.362.6405

KANSAS

U.S. Small Business Administration
Wichita District Office
271 West 3rd Street, N, Suite 188
Wichita, KS 67202
P: 316.269.6616

KENTUCKY

U.S. Small Business Administration
Kentucky District Office
600 Dr. Martin Luther King, Jr. Place, Room 188
Louisville, KY 40202
P: 502.582.5971

LOUISIANA

U.S. Small Business Administration
New Orleans District Office
365 Canal Street, Suite 2820
New Orleans, LA 70130
P: 504.589.6685

MAINE

U.S. Small Business Administration
Maine District Office
68 Sewall Street, Room 512
Augusta, ME 04330
P: 207.622.8551

MARYLAND

U.S. Small Business Administration
Baltimore District Office
10 South Howard Street, Suite 6220
Baltimore, MD 21201
P: 410.962.6195

MASSACHUSETTS

U.S. Small Business Administration
Massachusetts District Office
10 Causeway Street, Room 265
Boston, MA 02222
P: 617.565.5590

U.S. Small Business Administration
Springfield Branch Office
One Federal Street, Building 101-R
Springfield, MA 01105
P: 413.785.0484

MICHIGAN

U.S. Small Business Administration
Michigan District Office
477 Michigan Avenue, Suite 515
Detroit, MI 48226
P: 313.226.6075

MINNESOTA

U.S. Small Business Administration
Minneapolis District Office
100 North Sixth Street, Suite 210-C
Minneapolis, MN 55403
P: 612.370.2324

MISSISSIPPI

U.S. Small Business Administration
Mississippi District Office
210 East Capitol Street, Suite 900
Jackson, MS 39201
P: 601.965.4378

U.S. Small Business Administration
Gulfport Branch Office
2510 14th Street, Suite 103
Gulfport, MS 39501
P: 228.863.4449

MISSOURI

U.S. Small Business Administration
Kansas City District Office
1000 Walnut, Suite 500
Kansas City, MO 64106
P: 816.426.4900

U.S. Small Business Administration
Springfield Branch Office
830 East Primrose, Suite 101
Springfield, MO 65807
P: 417.890.8501

U.S. Small Business Administration
St. Louis District Office
1222 Spruce Street, Suite 10.103
St. Louis, MO 63103
P: 314.539.6660

MONTANA

U.S. Small Business Administration
Montana District Office
10 West 15th Street, Suite 1100
Helena, MT 59626
P: 406.441.1081

NEBRASKA

U.S. Small Business Administration
Nebraska District Office
10675 Bedford Avenue, Suite 100
Omaha, NE 68134
P: 402.221.3620

NEVADA

U.S. Small Business Administration
Nevada District Office
400 South 4th Street, Suite 250
Las Vegas, NV 89101
P: 702.388.6611

U.S. Small Business Administration
Nevada District Office (Alternate Work Site)
745 West Moana Lane, Suite 375
Reno, NV 89509
P: 775.827.4923

NEW HAMPSHIRE

U.S. Small Business Administration
New Hampshire District Office
55 Pleasant Street, Suite 3101
Concord, NH 03301
P: 603.225.1400

NEW JERSEY

U.S. Small Business Administration
New Jersey District Office
Two Gateway Center, Suite 320
Newark, NJ 07102
P: 973.645.2434

NEW MEXICO

U.S. Small Business Administration
New Mexico District Office
625 Silver, SW, Suite 320
Albuquerque, NM 78102
P: 505.248.8225

NEW YORK

U.S. Small Business Administration
Buffalo District Office
130 South Elmwood Avenue, Suite 540
Buffalo, NY 14202
P: 716.551.4301

U.S. Small Business Administration
Elmira Branch Office
333 East Water Street, 4th Floor
Elmira, NY 14901
P: 607.734.8130

U.S. Small Business Administration
Long Island Branch Office
350 Motor Parkway, Suite 109
Hauppauge, NY 11788
P: 631.454.0750

U.S. Small Business Administration
New York District Office
26 Federal Plaza, Suite 3100
New York, NY 10278
P: 212.264.4354

U.S. Small Business Administration
Rochester Branch Office
100 State Street, Room 410
Rochester, NY 14614
P: 585.263.6700

U.S. Small Business Administration
Syracuse District Office
224 Harrison Street, Suite 506
Syracuse, NY 13202
P: 315.471.9393

NORTH CAROLINA

U.S. Small Business Administration
North Carolina District Office
6302 Fairview Road, Suite 300
Charlotte, NC 28210
P: 704.344.6563

NORTH DAKOTA

U.S. Small Business Administration
North Dakota District Office
675 2nd Avenue, N, Room 218
Fargo, ND 58108
P: 701.239.5131

OHIO

U.S. Small Business Administration
Cleveland District Office
1350 Euclid Avenue, Suite 211
Cleveland, OH 44115
P: 216.522.4180

U.S. Small Business Administration
Cincinnati Branch Office
525 Vine Street, Suite 1030
Cincinnati, OH 45202
P: 513.684.2814

U.S. Small Business Administration
Columbus District Office
401 North Front Street, Suite 200
Columbus, OH 43215
P: 614.469.6860

OKLAHOMA

U.S. Small Business Administration
Oklahoma City District Office
301 Northwest 6th Street, Suite 116
Oklahoma City, OK 73102
P: 405.609.8000

OREGON

U.S. Small Business Administration
Portland District Office
601 Southwest Second Avenue, Suite 950
Portland, OR 97204
P: 503.326.2682

PENNSYLVANIA

U.S. Small Business Administration
Harrisburg Branch Office
2601 North 3rd Street
Harrisburg, PA 17110
P: 717.782.3840

U.S. Small Business Administration
Philadelphia District Office
1150 First Avenue, Suite 1001
King of Prussia, PA 19406
P: 610.382.3062

U.S. Small Business Administration
Pittsburgh District Office
411 Seventh Avenue, Suite 1450
Pittsburgh, PA 15219
P: 412.395.6560

U.S. Small Business Administration
Wilkes-Barre Branch Office
7 North Wilkes-Barre Boulevard
Wilkes-Barre, PA
P: Not Provided

PUERTO RICO

U.S. Small Business Administration
Puerto Rico District Office
273 Ponce de Leon Avenue
Plaza Scotiabank, Suite 510
San Juan, PR 00917
P: 787.766.5572

RHODE ISLAND

U.S. Small Business Administration
Rhode Island District Office
380 Westminster Street, Room 511
Providence, RI 02903
P: 401.528.4561

SOUTH CAROLINA

U.S. Small Business Administration
South Carolina District Office
1835 Assembly Street, Room 1425
Columbia, SC 29201
P: 803.765.5377

SOUTH DAKOTA

U.S. Small Business Administration
South Dakota District Office
2329 North Career Avenue, Suite 105
Sioux Falls, SD 57107
P: 605.330.4243

TENNESSEE

U.S. Small Business Administration
Tennessee District Office
50 Vantage Way, Suite 201
Nashville, TN 37228
P: 615.736.5881

U.S. Small Business Administration
Tennessee District Office (Alternate Work Site)
555 Beale Street
Memphis, TN 38103
P: 901.526.9300

TEXAS

U.S. Small Business Administration
Corpus Christi Branch Office
3649 Leopard Street, Suite 411
Corpus Christi, TX 78408
P: 361.879.0017

U.S. Small Business Administration
Dallas District Office
4300 Amon Carter Boulevard, Suite 114
Fort Worth, TX 76115
P: 817.684.5500

U.S. Small Business Administration
El Paso District Office
211 North Florence, Suite 201
El Paso, TX 79901
P: 915.834.4600

U.S. Small Business Administration
Houston District Office
8701 South Gessner Drive, Suite 1200
Houston, TX 77074
P: 713.773.6500

U.S. Small Business Administration
Lower Rio Grande Valley District Office
222 East Van Buren Avenue, Suite 500
Harlingen, TX 78550
P: 956.427.8533

U.S. Small Business Administration
Lubbock District Office
1205 Texas Avenue, Room 408
Lubbock, TX 79401
P: 806.472.7462

U.S. Small Business Administration
San Antonio District Office
17319 San Pedro, Building 2, Suite 200
San Antonio, TX 78232
P: 210.403.5900

UTAH

U.S. Small Business Administration
Utah District Office
125 South State Street, Room 2227
Salt Lake City, UT 84138
P: 801.524.3209

VERMONT

U.S. Small Business Administration
Vermont District Office
87 State Street, Room 205
Montpelier, VT 05601
P: 802.828.4422

VIRGINIA

U.S. Small Business Administration
Richmond District Office
400 North 8th Street, Suite 1150
Richmond, VA 23219
P: 804.771.2400

WASHINGTON

U.S. Small Business Administration
Seattle District Office
2401 Fourth Avenue, Suite 450
Seattle, WA 98121
P: 206.553.7310

U.S. Small Business Administration
Spokane Branch Office
801 West Riverside Avenue, Suite 444
Spokane, WA 99201
P: 509.353.2800

WEST VIRGINIA

U.S. Small Business Administration
West Virginia District Office
320 West Pike Street, Suite 330
Clarksburg, WV 26301
P: 304.623.5631

U.S. Small Business Administration
Charleston Branch Office
405 Capitol Street, Suite 412
Charleston, WV 25301
P: 304.347.5220

WISCONSIN

U.S. Small Business Administration
Wisconsin District Office
740 Regent Street, Suite 100
Madison, WI 53715
P: 608.441.5263

U.S. Small Business Administration
Milwaukee Branch Office
310 West Wisconsin Avenue, Room 400
Milwaukee, WI 53203
P: 414.297.3941

WYOMING

U.S. Small Business Administration
Wyoming District Office
100 East B Street
P.O. Box 44001
Casper, WY 82602
P: 307.261.6500

APPENDIX 15-A: ADDITIONAL RESOURCE MATERIALS

A compilation of Publications.USA.gov, the publications and brochures listed below were selected for inclusion within this section for their ability to provide information and assistance on a broad range of topics.

CONSUMER PROTECTION

2014 Consumer Action Handbook

<http://publications.usa.gov/USAPubs.php?PubID=5131>

Billed for Merchandise You Never Received? Here's What to Do

<http://publications.usa.gov/USAPubs.php?PubID=140>

Consumer Information Catalog

<http://publications.usa.gov/USAPubs.php?PubID=9801>

For Young Adults and Teens: Quick Tips for Managing Your Money

<http://publications.usa.gov/USAPubs.php?PubID=6121>

Guide to Assisting Identity Theft Victims

<http://publications.usa.gov/USAPubs.php?PubID=2299>

Identity Theft: Safeguard Your Personal Information

<http://publications.usa.gov/USAPubs.php?PubID=856>

Identity Theft: What to Know, What to Do

<http://publications.usa.gov/USAPubs.php?PubID=645>

Online Banking, Bill Paying and Shopping: 10 Ways to Protect Your Money

<http://publications.usa.gov/USAPubs.php?PubID=6081>

Practical Solutions for Protecting Your Money

<http://publications.usa.gov/USAPubs.php?PubID=6127>

Prepaid Phone Cards: What Consumers Should Know

<http://publications.usa.gov/USAPubs.php?PubID=2235>

Taking Charge: What to Do If Your Identity Is Stolen

<http://publications.usa.gov/USAPubs.php?PubID=3326>

Tax-Related Identity Theft

<http://publications.usa.gov/USAPubs.php?PubID=2295>

Tips for Avoiding Bill Shock on Your Mobile Phone

<http://publications.usa.gov/USAPubs.php?PubID=2236>

Understanding Your Telephone Bill

<http://publications.usa.gov/USAPubs.php?PubID=830>

Unwrapping Gift Cards: Know the Terms and Avoid Surprises

<http://publications.usa.gov/USAPubs.php?PubID=6144>

What You Need To Know: New Rules for Gift Cards

<http://publications.usa.gov/USAPubs.php?PubID=307>

EDUCATION

Application for Federal Student Aid 2013-14

<http://publications.usa.gov/USAPubs.php?PubID=833>

Banking Basics

<http://publications.usa.gov/USAPubs.php?PubID=849>

Building Wealth: A Beginner's Guide to Securing Your Financial Future

<http://publications.usa.gov/USAPubs.php?PubID=289>

Certificates: A Fast Track to Careers

<http://publications.usa.gov/USAPubs.php?PubID=892>

College Preparation Checklist

<http://publications.usa.gov/USAPubs.php?PubID=220>

Federal Student Aid Grant Programs Fact Sheet

<http://publications.usa.gov/USAPubs.php?PubID=224>

Federal Student Aid Loan Programs Fact Sheet

<http://publications.usa.gov/USAPubs.php?PubID=225>

Federal Student Aid for Adult Students

<http://publications.usa.gov/USAPubs.php?PubID=930>

Funding Your Education: The Guide to Federal Student Aid

<http://publications.usa.gov/USAPubs.php?PubID=2274>

Take Charge of Your Future: Get the Education and Training You Need

<http://publications.usa.gov/USAPubs.php?PubID=2275>

Your Federal Student Loans: Learn the Basics and Manage Your Debt

<http://publications.usa.gov/USAPubs.php?PubID=509>

EMPLOYMENT

Apprenticeship: Earn While You Learn

<http://publications.usa.gov/USAPubs.php?PubID=2293>

Career Myths and How to Debunk Them

<http://publications.usa.gov/USAPubs.php?PubID=237>

Careers in Wind Energy

<http://publications.usa.gov/USAPubs.php?PubID=238>

Catch the Spirit: A Student's Guide to Community Service

<http://publications.usa.gov/USAPubs.php?PubID=5483>

College to Career: Projected Job Openings in Occupations that Typically Require a Bachelor's Degree

<http://publications.usa.gov/USAPubs.php?PubID=2294>

Consulting Careers: Profiles of Three Occupations

<http://publications.usa.gov/USAPubs.php?PubID=239>

Employee Workplace Rights

<http://publications.usa.gov/USAPubs.php?PubID=5531>

Employment Background Checks

<http://publications.usa.gov/USAPubs.php?PubID=240>

Employment Matchmakers: Pairing People with Work
<http://publications.usa.gov/USAPubs.php?PubID=241>

Employment Options: Tips for Older Job Seekers
<http://publications.usa.gov/USAPubs.php?PubID=811>

Employment, Trends, and Training in Information Technology
<http://publications.usa.gov/USAPubs.php?PubID=242>

Environmental Jobs for Scientists and Engineers
<http://publications.usa.gov/USAPubs.php?PubID=243>

Essential Skills to Getting a Job: What Young People with Disabilities Need to Know
<http://publications.usa.gov/USAPubs.php?PubID=244>

Flexible Work: Adjusting the When and Where of Your Job
<http://publications.usa.gov/USAPubs.php?PubID=247>

Focused Jobseeking: A Measured Approach to Looking for Work
<http://publications.usa.gov/USAPubs.php?PubID=248>

Getting Back to Work: Returning to the Labor Force After an Absence
<http://publications.usa.gov/USAPubs.php?PubID=1339>

Getting Uncle Sam to Enforce Your Civil Rights
<http://publications.usa.gov/USAPubs.php?PubID=502>

Handy Reference Guide to the Fair Labor Standards Act
<http://publications.usa.gov/USAPubs.php?PubID=3097>

High Wages After High School – Without a Bachelor’s Degree
<http://publications.usa.gov/USAPubs.php?PubID=850>

House Work: Jobs in Residential Upkeep
<http://publications.usa.gov/USAPubs.php?PubID=249>

How to Get a Job in the Federal Government
<http://publications.usa.gov/USAPubs.php?PubID=1338>

Informational Interviewing: Get the Inside Scoop on Careers
<http://publications.usa.gov/USAPubs.php?PubID=250>

Interviewing: Seizing the Opportunity and the Job
<http://publications.usa.gov/USAPubs.php?PubID=1321>

Making the Move to Managing Your Own Personal Assistance Services
<http://publications.usa.gov/USAPubs.php?PubID=6092>

Resumes, Applications, and Cover Letters
<http://publications.usa.gov/USAPubs.php?PubID=1207>

The 2010-20 Job Outlook in Brief
<http://publications.usa.gov/USAPubs.php?PubID=569>

Working Abroad: Finding International Internships and Entry-Level Jobs
<http://publications.usa.gov/USAPubs.php?PubID=255>

Working Vacations: Jobs in Tourism and Leisure
<http://publications.usa.gov/USAPubs.php?PubID=256>

FAMILY

Adventures in Parenting
<http://publications.usa.gov/USAPubs.php?PubID=2189>

Domestic Violence: Older Women Can be Victims Too
<http://publications.usa.gov/USAPubs.php?PubID=635>

Helping Your Child through Early Adolescence
<http://publications.usa.gov/USAPubs.php?PubID=766>

How the Child Welfare System Works
<http://publications.usa.gov/USAPubs.php?PubID=1139>

Helping Your Child Become a Reader
<http://publications.usa.gov/USAPubs.php?PubID=5605>

Helping Your Child Become a Responsible Citizen
<http://publications.usa.gov/USAPubs.php?PubID=800>

Helping Your Child Learn History
<http://publications.usa.gov/USAPubs.php?PubID=799>

Helping Your Child Learn Mathematics
<http://publications.usa.gov/USAPubs.php?PubID=3222>

Helping Your Child Learn Science
<http://publications.usa.gov/USAPubs.php?PubID=5321>

Helping Your Child Succeed in School
<http://publications.usa.gov/USAPubs.php?PubID=3206>

Helping Your Child with Homework
<http://publications.usa.gov/USAPubs.php?PubID=3262>

Helping Your Preschool Child
<http://publications.usa.gov/USAPubs.php?PubID=227>

FEDERAL PROGRAMS

ADA: Know Your Rights – Returning Service Members with Disabilities
<http://publications.usa.gov/USAPubs.php?PubID=607>

Americans with Disabilities Act (ADA): Questions and Answers
<http://publications.usa.gov/USAPubs.php?PubID=5333>

An Employee’s Guide to Health Benefits Under COBRA
<http://publications.usa.gov/USAPubs.php?PubID=5936>

Citizenship Foundation Skills and Knowledge Clusters
<http://publications.usa.gov/USAPubs.php?PubID=521>

Ending Hunger, Improving Nutrition, Combating Obesity
<http://publications.usa.gov/USAPubs.php?PubID=547>

Federal Benefits for Veterans, Dependents and Survivors
<http://publications.usa.gov/USAPubs.php?PubID=1050>

For Public Sale: Used Federal Government Personal Property
<http://publications.usa.gov/USAPubs.php?PubID=3238>

Guide to Disability Rights Laws
<http://publications.usa.gov/USAPubs.php?PubID=5533>

Handbook on Child Support Enforcement
<http://publications.usa.gov/USAPubs.php?PubID=5001>

How to Get Food Help
<http://publications.usa.gov/USAPubs.php?PubID=549>

Learn About the United States: Quick Civics Lessons for the Naturalization Test
<http://publications.usa.gov/USAPubs.php?PubID=523>

Medicare & You 2014
<http://publications.usa.gov/USAPubs.php?PubID=2257>

Medicare Coverage of Kidney Dialysis and Kidney Transplant Services
<http://publications.usa.gov/USAPubs.php?PubID=5707>

Medicare Hospice Benefits
<http://publications.usa.gov/USAPubs.php?PubID=5652>

Medicare and Your Mental Health Benefits
<http://publications.usa.gov/USAPubs.php?PubID=5689>

National Sellers List
<http://publications.usa.gov/USAPubs.php?PubID=3298>

Pathways to U.S. Citizenship
<http://publications.usa.gov/USAPubs.php?PubID=527>

Supplemental Nutrition Assistance Program
<http://publications.usa.gov/USAPubs.php?PubID=551>

The Citizen's Almanac
<http://publications.usa.gov/USAPubs.php?PubID=529>

Veterans Health Benefits Guide
<http://publications.usa.gov/USAPubs.php?PubID=861>

Welcome to the United States: A Guide for New Immigrants
<http://publications.usa.gov/USAPubs.php?PubID=1340>

You or Someone You Know May be Eligible for Help with Home Heating and Cooling Bills
<http://publications.usa.gov/USAPubs.php?PubID=828>

Your Guide to Medicare Medical Savings Account Plans
<http://publications.usa.gov/USAPubs.php?PubID=864>

Your Guide to Medicare Prescription Drug Coverage
<http://publications.usa.gov/USAPubs.php?PubID=862>

Your Rights to Federal Records
<http://publications.usa.gov/USAPubs.php?PubID=6080>

FOOD

Choose Smart Choose Health
<http://publications.usa.gov/USAPubs.php?PubID=210>

Cooking for Groups: A Volunteer's Guide to Food Safety
<http://publications.usa.gov/USAPubs.php?PubID=5700>

Delicious Heart Healthy Latino Recipes
<http://publications.usa.gov/USAPubs.php?PubID=211>

Dietary Supplements
<http://publications.usa.gov/USAPubs.php?PubID=5801>

Focus on Fruits
<http://publications.usa.gov/USAPubs.php?PubID=649>

Food Safety at Home
<http://publications.usa.gov/USAPubs.php?PubID=5954>

Got Your Dairy Today?
<http://publications.usa.gov/USAPubs.php?PubID=653>

Heart Healthy Home Cooking African American Style – With Every Heartbeat is Life
<http://publications.usa.gov/USAPubs.php?PubID=214>

Is It Done Yet?
<http://publications.usa.gov/USAPubs.php?PubID=5908>

Keep the Beat Recipes: Delicious Healthy Family Means
<http://publications.usa.gov/USAPubs.php?PubID=215>

Let's Eat for the Health of It
<http://publications.usa.gov/USAPubs.php?PubID=1350>

Make Half Your Grains Whole
<http://publications.usa.gov/USAPubs.php?PubID=651>

Recipes and Tips for Healthy, Thrifty Meals
<http://publications.usa.gov/USAPubs.php?PubID=1317>

Sample Menus for a 2000 Calorie Food Pattern
<http://publications.usa.gov/USAPubs.php?PubID=648>

HEALTH

4 Programs that Can Help You Pay Your Medical Expenses
<http://publications.usa.gov/USAPubs.php?PubID=575>

A Lifetime of Good Health: Your Guide to Staying Healthy
<http://publications.usa.gov/USAPubs.php?PubID=260>

A Quick Look at Medicare
<http://publications.usa.gov/USAPubs.php?PubID=577>

About the Health Insurance Marketplace
<http://publications.usa.gov/USAPubs.php?PubID=971>

Adult Stress: Frequently Asked Questions
<http://publications.usa.gov/USAPubs.php?PubID=2191>

Age Healthier Breathe Easier
<http://publications.usa.gov/USAPubs.php?PubID=422>

Alcohol: A Women's Health Issue
<http://publications.usa.gov/USAPubs.php?PubID=512>

Anxiety Disorders
<http://publications.usa.gov/USAPubs.php?PubID=5450>

Application for Health Coverage & Help Paying Costs
<http://publications.usa.gov/USAPubs.php?PubID=972>

Be Active Your Way – Consumer Booklet for Adults
<http://publications.usa.gov/USAPubs.php?PubID=1347>

Better Health and You – Tips for Adults
<http://publications.usa.gov/USAPubs.php?PubID=2194>

Depression
<http://publications.usa.gov/USAPubs.php?PubID=442>

Depression Fact Sheet
<http://publications.usa.gov/USAPubs.php?PubID=5798>

Do You Know the Health Risks of Being Overweight?
<http://publications.usa.gov/USAPubs.php?PubID=3308>

DrugFacts: Cigarettes and Other Tobacco Products
<http://publications.usa.gov/USAPubs.php?PubID=966>

Enrolling in Medicare Part A & Part B
<http://publications.usa.gov/USAPubs.php?PubID=2120>

FDA Approves First Medication to Reduce HIV Risk
<http://publications.usa.gov/USAPubs.php?PubID=662>

Genital Herpes Fact Sheet
<http://publications.usa.gov/USAPubs.php?PubID=820>

Get Ready to Enroll in the Marketplace
<http://publications.usa.gov/USAPubs.php?PubID=973>

Getting on Track: Physical Activity and Healthy Eating for Men
<http://publications.usa.gov/USAPubs.php?PubID=629>

Healthy Heart Handbook for Women
<http://publications.usa.gov/USAPubs.php?PubID=1217>

High Blood Pressure
<http://publications.usa.gov/USAPubs.php?PubID=5965>

Inked and Regretful: Removing Tattoos
<http://publications.usa.gov/USAPubs.php?PubID=2148>

Just Enough for You: About Food Portions
<http://publications.usa.gov/USAPubs.php?PubID=2199>

Marketplace Application Checklist
<http://publications.usa.gov/USAPubs.php?PubID=990>

Medicare Basics: A Guide for Families and Friends of People with Medicare
<http://publications.usa.gov/USAPubs.php?PubID=6039>

The Affordable Care Act and Women
<http://publications.usa.gov/USAPubs.php?PubID=661>

Things to Think About When Choosing a Health Plan
<http://publications.usa.gov/USAPubs.php?PubID=974>

Welcome to Medicare
<http://publications.usa.gov/USAPubs.php?PubID=573>

Who Cares: Sources of Information about Health Care Products and Services
<http://publications.usa.gov/USAPubs.php?PubID=271>

Women and HIV
<http://publications.usa.gov/USAPubs.php?PubID=6003>

Your Medicare Benefits
<http://publications.usa.gov/USAPubs.php?PubID=5627>

HOUSING

5 Tips for Shopping for a Mortgage
<http://publications.usa.gov/USAPubs.php?PubID=275>

A Consumer's Guide to Mortgage Refinancing
<http://publications.usa.gov/USAPubs.php?PubID=3125>

A Guide for Making Housing Decisions: Housing Options for Older Adults
<http://publications.usa.gov/USAPubs.php?PubID=781>

Act Fast to Avoid Foreclosure
<http://publications.usa.gov/USAPubs.php?PubID=6116>

Buying Your Home: Settlement Costs and Information
<http://publications.usa.gov/USAPubs.php?PubID=1096>

Consumer Handbook on Adjustable Rate Mortgages
<http://publications.usa.gov/USAPubs.php?PubID=3081>

HUD Home Buying Guide
<http://publications.usa.gov/USAPubs.php?PubID=5459>

Have a Mortgage? What You can Expect Under Federal Rules
<http://publications.usa.gov/USAPubs.php?PubID=6162>

How to Buy a Home with a Low Down Payment
<http://publications.usa.gov/USAPubs.php?PubID=5399>

How to Buy a Manufactured (Mobile) Home
<http://publications.usa.gov/USAPubs.php?PubID=3066>

Renters Insurance
<http://publications.usa.gov/USAPubs.php?PubID=3390>

Shopping for Your Home Loan: HUD's Settlement Cost Booklet
<http://publications.usa.gov/USAPubs.php?PubID=286>

Take Control to Avoid Foreclosure – A Checklist for Consumers
<http://publications.usa.gov/USAPubs.php?PubID=6163>

The 2014 “Make the Most of Your Mortgage” Checklist
<http://publications.usa.gov/USAPubs.php?PubID=6166>

Twelve Ways to Lower Your Homeowners Insurance Costs
<http://publications.usa.gov/USAPubs.php?PubID=3257>

MONEY

13 Things Everyone Should Know About Investing

<http://publications.usa.gov/USAPubs.php?PubID=843>

51 Ways to Save Hundreds on Loans and Credit Cards

<http://publications.usa.gov/USAPubs.php?PubID=6030>

Ask Questions: Questions You Should Ask About Your Investments

<http://publications.usa.gov/USAPubs.php?PubID=5790>

Bank Accounts Are Changing

<http://publications.usa.gov/USAPubs.php?PubID=6089>

Banking in a High-Tech World

<http://publications.usa.gov/USAPubs.php?PubID=6147>

Building a Better Credit Report

<http://publications.usa.gov/USAPubs.php?PubID=3116>

Check Your Credit Report

<http://publications.usa.gov/USAPubs.php?PubID=6106>

Consumer Financial Protection Bureau

<http://publications.usa.gov/USAPubs.php?PubID=6105>

Coping With Debt

<http://publications.usa.gov/USAPubs.php?PubID=981>

Credit Discrimination is Illegal

<http://publications.usa.gov/USAPubs.php?PubID=6111>

Credit Repair: How to Help Yourself

<http://publications.usa.gov/USAPubs.php?PubID=292>

Credit Reporting 101

<http://publications.usa.gov/USAPubs.php?PubID=293>

Credit and Your Consumer Rights

<http://publications.usa.gov/USAPubs.php?PubID=2131>

Debt Collection

<http://publications.usa.gov/USAPubs.php?PubID=3024>

Debt Collection Arbitration

<http://publications.usa.gov/USAPubs.php?PubID=2176>

Disputing Errors on Credit Reports

<http://publications.usa.gov/USAPubs.php?PubID=3241>

Electronic Banking

<http://publications.usa.gov/USAPubs.php?PubID=3363>

Fighting Fraud 101: Smart Tips for Investors

<http://publications.usa.gov/USAPubs.php?PubID=6040>

Filing a Claim for Your Retirement Benefits

<http://publications.usa.gov/USAPubs.php?PubID=6012>

Finding a Lost Pension

<http://publications.usa.gov/USAPubs.php?PubID=1322>

Focus on Finances: Preparing for Your Future

<http://publications.usa.gov/USAPubs.php?PubID=976>

Free Credit Reports

<http://publications.usa.gov/USAPubs.php?PubID=978>

How Credit Scores Affect the Price of Credit and Insurance

<http://publications.usa.gov/USAPubs.php?PubID=2297>

How to Find the Best Credit Card for You

<http://publications.usa.gov/USAPubs.php?PubID=6138>

Lost or Stolen Credit, ATM, and Debit Cards

<http://publications.usa.gov/USAPubs.php?PubID=671>

Mutual Funds: A Guide for Investors

<http://publications.usa.gov/USAPubs.php?PubID=5783>

New Credit Card Rules Effective August 22, 2010

<http://publications.usa.gov/USAPubs.php?PubID=300>

Pay Attention to Your Credit Report

<http://publications.usa.gov/USAPubs.php?PubID=6118>

Protecting Yourself from Overdraft and Bounced Check Fees

<http://publications.usa.gov/USAPubs.php?PubID=3375>

Saving and Investing for Students

<http://publications.usa.gov/USAPubs.php?PubID=6091>

Saving and Investing: A Roadmap to Your Financial Security through Saving and Investing

<http://publications.usa.gov/USAPubs.php?PubID=5744>

Savings Fitness: A Guide to Your Money and Your Financial Future

<http://publications.usa.gov/USAPubs.php?PubID=5664>

What You Should Know About Buying Life Insurance

<http://publications.usa.gov/USAPubs.php?PubID=5460>

Your Credit Score

<http://publications.usa.gov/USAPubs.php?PubID=3379>

Your Insured Deposits

<http://publications.usa.gov/USAPubs.php?PubID=5833>

BUSINESS

ADA Guide for Small Business

<http://publications.usa.gov/USAPubs.php?PubID=5532>

Advertising

<http://publications.usa.gov/USAPubs.php?PubID=169>

Buying a Franchise: A Consumer Guide

<http://publications.usa.gov/USAPubs.php?PubID=3349>

Choosing a Retirement Solution for Your Small Business

<http://publications.usa.gov/USAPubs.php?PubID=5791>

Contact the USPTO Before You Get Burned!

<http://publications.usa.gov/USAPubs.php?PubID=924>

Copyright Basics

<http://publications.usa.gov/USAPubs.php?PubID=3284>

Doing Business with GSA: Quick Guide 2013

<http://publications.usa.gov/USAPubs.php?PubID=884>

Doing Business with the CFPB: A Guide for Small Businesses

<http://publications.usa.gov/USAPubs.php?PubID=6151>

General Information Concerning Patents

<http://publications.usa.gov/USAPubs.php?PubID=1041>

How to Write a Business Plan

<http://publications.usa.gov/USAPubs.php?PubID=173>

Marketing for Small Business: An Overview

<http://publications.usa.gov/USAPubs.php?PubID=175>

Minding Your Own Business: Banking Tips for Small Companies

<http://publications.usa.gov/USAPubs.php?PubID=6100>

Planning and Goal Setting for Small Business

<http://publications.usa.gov/USAPubs.php?PubID=176>

Record Keeping in a Small Business

<http://publications.usa.gov/USAPubs.php?PubID=178>

Small Business Advantage

<http://publications.usa.gov/USAPubs.php?PubID=179>

OSHA Small Business Handbook

<http://publications.usa.gov/USAPubs.php?PubID=180>

Starting an Internet Business: Dream Job or Pipe Dream?

<http://publications.usa.gov/USAPubs.php?PubID=403>

CONTAINS OVER
2500
COMPREHENSIVE
LOCAL, STATE &
NATIONAL LISTINGS

ESSENTIAL REENTRY SOURCEBOOK

WHAT IS PRISONER REENTRY, WHO DOES IT BENEFIT & WHY?

Prisoner reentry is the process of leaving prison or jail and returning to society. All prisoners experience reentry irrespective of their method of release or form of supervision. So both prisoners who are released on parole and those who are released to no supervision experience reentry. If the reentry process is successful, there are benefits in terms of improved public safety and the long-term reintegration of the former prisoner. Public safety gains are typically measured in terms of reduced recidivism. Reintegration outcomes would include increased participation in social institutions such as the labor force, families, communities, schools and religious organizations. Successful reentry produces benefits for individual prisoners, their families, the communities to which they return, and the broader society.¹

¹ Outside the Walls, www.reentrymediaoutreach.org



THE ESSENTIAL REENTRY SOURCEBOOK IS AN UNPARALLELED COMPILATION OF LOCAL, STATE, AND NATIONAL RESOURCES TO HELP OFFENDERS NAVIGATE AND OVERCOME THE CHALLENGES OF REENTRY.

AN EXTRAORDINARILY COMPREHENSIVE AND INSIGHTFUL RESOURCE, THE ESSENTIAL REENTRY SOURCEBOOK IS IDEALLY SUITED TO HELP THOSE IN NEED:

- ✘ SUCCESSFULLY REINTEGRATE BACK INTO COMMUNITIES
- ✘ OBTAIN AND RETAIN LEGITIMATE AND PRODUCTIVE EMPLOYMENT
- ✘ ADVANCE EDUCATIONAL GOALS
- ✘ MOVE FROM SOCIAL DEPENDENCE TO SELF-SUFFICIENCY

WITH 14 HARD-HITTING CHAPTERS COVERING INFORMATION AS DIVERSE AS MENTAL HEALTH, SUBSTANCE ABUSE, HOUSING AND HOMELESSNESS, FINANCIAL ASSISTANCE, EDUCATION AND EMPLOYMENT, FAMILY, AND ENTREPRENEURSHIP, THE ESSENTIAL REENTRY SOURCEBOOK IS A CRITICAL COMPONENT OF ANY SUCCESSFUL REENTRY STRATEGY.